

**From:** Weinert, Stephen [mailto:Stephen.Weinert@dhs.gov]  
**Sent:** Friday, January 15, 2010 3:40 PM  
**To:** rfraser@canto.org  
**Subject:** Haiti Support

Ms. Regenie Fraser  
Secretary General-CANTO

Thank you for our conversation regarding Haiti today.

As we discussed, we are attempting to reach out to our neighbors and the telecommunications operators regarding the situation and the needs for Haiti. We sincerely appreciate your assistance and your ability to have technical resources which can assist us with regard current needs that are present. As you are checking the situation, could you investigate the nature of their emergency call center which uses the 114 trunking. The manufacturer in the United States indicates that there are many emergency calls being made but are not being answered at the center. Questions regard the telecom connectivity to the center or it's functionality or operational nature .

Please advise as soon as you can.

Thank you for all of your assistance.

Stephen Weinert  
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National Communications System (NCS)  
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**From:** Weinert, Stephen [mailto:Stephen.Weinert@dhs.gov]  
**Sent:** Saturday, January 16, 2010 10:34 AM  
**To:** Mario Assaad  
**Cc:** rfraser@canto.org  
**Subject:** Request for Information

Sir:

I appreciate the information provided to date.

Recognizing the priorities for support will be need based, we need the following questions provided as soon as possible:

1. For fuel, you indicated the use of Diesel. We need to know what types are acceptable for use.
2. Need a complete list of all working broadcast tower sites and switching locations by site (lat/long) in order to possibly provide fuel replenishment.
3. Need a complete list of all broadcast tower sites that are Out of Service (OOS) (lat/long) that, if restored, would provide service to the most users.
4. What specifically does the Carrier need to restore their critical broadcast or switching sites? Prioritize based upon the sites that would provide the most service with the restoral.

Thanks for your assistance.

*Stephen J. Weinert*

NCS-Regional Communications Coordinator  
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