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ABOUT COMPANY

Welcome to the reimagined world of CANTO, where we transcend being a non-profit association to become a thriving community of ICT pioneers united in the pursuit of transformative connectivity. Our vision focuses on the heart of the Caribbean, addressing global ICT challenges through the lens of our vibrant region. Guided by an innovative board of directors chosen by our members, we strategically lead from our permanent Secretariat in Trinidad and Tobago, crafting policies that shape the digital future. Together, through collective contributions and revenuegenerating projects, we fuel initiatives that drive progress. CANTO is not just an association; it's a collaborative force with a dynamic General Assembly, a visionary Board of Directors, and an agile Secretariat. Join us in shaping a future defined by innovation, collaboration, and unparalleled connectivity. Together, let's embark on a journey where CANTO is not just a name but a symbol of positive change and technological advancement.



MISSION

"Influence the innovation and development of ICT solutions for the benefit of members by developing, navigating and leveraging relationships with all stakeholders. Advocate for policies, legislation and rules which advance the creation of an environment which facilitates the deployment of services and technologies around the region."

To achieve this mission our key products are:-

- 1. Annual General Meeting
- 2. Annual Conference & Trade Exhibition
- 3. Publications- Annual Directory, Quarterly CANCION Magazine, Briefs, Position Papers, White Papers, Annual Caribbean Statistics & Rate Evolution & CANTO Connect Newsletter.
- 4. CANTO Conversation Webinar series
- 5. CANTO has eight (8) working committees which support the board in assisting the Organization achieve its objectives. They are: Regulations Committee, Marketing & Communications Committee, Women in ICT (WICT) Committee, Disaster Risk Management Committee, Financial Advisory Committee, Corporate Social Responsibility Committee, Vendor/Supplier Committee and Technology Working Committee
- 6. Special Projects- Girls in ICT Day celebrations, WTISD Celebrations, Regional E-Waste Initiatives.
- 7. ICT Forum:
- Caribbean Women in ICT
- Ministerial Round Table
- Operators & Regulators Forum



VISION

"To become the leading authority in shaping information and communication in the Caribbean Region and the Americas".

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BOARD OF DIRECTORS





Delreo Newman
VICE CHAIRMAN
Executive Director of Internat
Regulatory and Governme.
Affairs ATNI

SECRETARIAT STAFF









Gerard Cooper, Treasurer General Manager Operations and Administration, TSTT



David CoxHead of Regulatory Affairs,
CWC



Melesia Sutherland Director, Legal, Regulatory of Corporate Affairs, CWC



Jimmy Rodrigues Finance & Administration Manager



Lianne Dieffenthaller
Operations Specialist





Group Head of Regulatory Affairs, Digicel Turks & Caicos













Chrisal MartinSales & Marketing Officer



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CHAIRMAN'S MESSAGE

Mike Antonius

The start of a new year is always a good time to reflect. Achievements and challenges are assessed against some roadmap or long-ranging goal that may have set. And a future course is plotted against what remains to be accomplished.

Annual General Meetings (AGMs) are not unlike that personal process, though more robust. After all, much more is at stake. Decisions taken in a boardroom, we all know, influence the collective destinies of employees, shareholders, and their families; as well as the communities, and nations that host these entities. The Board of Directors and I take our responsibility to you, our membership, and the region, seriously. CANTO aims to aid our members and the region's people navigate and leverage the many opportunities available to them. On that score, we are delighted to share with you what we have been doing to advance your cause as we champion the digital transformation and universal connectivity thrust of the Region.

When we took office in February 2023, CANTO was in a solid financial position. Thanks to former Chairman Mr. David Cox and our able Secretary General, Mrs Teresa Wankin, the organisation employed new strategies to engage members and meet our commitments to them since the



COVID-19 pandemic brought a temporary halt. Via our various online platforms, discussion to in-person meetings. David passed the baton forums, and the hugely successful Annual having had a successful 2022 Annual Conference Conference and Trade Show together with a and Trade Show in Miami Beach, Miami, Florida, new networking App launched at the 2023 recording an attendance of more than five Conference, we are providing opportunities for hundred (500) delegates. The 39th AGM in our members to share ideas, discover synergies, 2023 also broke records. For the first time in and solidify mutually beneficial relationships. CANTO's history, an AGM attracted over three hundred (300) persons. For those events, and the 2023 Annual Conference, sponsors rose to the occasion and joined forces with CANTO to stage many memorable moments.

The success that David and his team authored during the COVID-19 period not only laid the groundwork for CANTO's financial stability, it did much more. It freed the incoming Board of Directors to drive other areas of interest that are integral to some of our growing membership's strategies. I will highlight a few of the issues that have engaged our attention in 2023/2024.

among regional decision-makers. Our Secretary General has been reaching out to ministers of The liberalisation of the telecoms and ICT sector government with responsibility for telecoms and ICTs to highlight the work of the organisation, carve out new strategic partnerships, and build the bridges over which our membership can gain access to those who decide the region's digital future.

Our events hold unparalleled opportunities to gain the attention of policymakers, regulators, academia, vendors, and more.

Turningtoouradvocacyinitiatives,in2023,CANTO joined the Caribbean Telecommunications Union in meetings with "OTT's Big Six" to lobby for arrangements that would see them paying their fair share of development costs for network infrastructure that supports their content. As operators grapple with bearing the burden of infrastructural developments in the face of declining revenues in traditional lines of business, CANTO is also supporting members' efforts to modernise and reconfigure their business models We've "beefed up" efforts to advance our cause in pursuit of alternative sources of revenue.

> together with today's rapidly evolving and innovating industry have laid the foundation for our region's economic transformation. CANTO was at the forefront of the liberalisation agenda of the early to mid-2000s. We advocated for open market structures that not only supported



WE'VE "BEEFED UP" EFFORTS TO **ADVANCE OUR CAUSE AMONG REGIONAL DECISION-MAKERS.**

territories we serve; but also fostered favourable attention of the region's leaders and decisionmarket environments that promote infrastructure makers new trends in ICT that can address investment and the development of customer- decades-old challenges. Safe and smart cities centric services. Today, CANTO continues to are among the solutions possible for the ensure that the concerns of its membership are security challenges in urban areas, telemedicine adequately served as the synergies between the is improving patient management and access ICT and telecoms sectors create opportunities to care, and fintech is promoting the financial in an array of arenas: business; health; entertainment; finance; learning; and more. At the core of all of it, is our commitment to improved customer service, and the support of the region's entrepreneurs, with the ultimate goal of regional For 2024, CANTO will explore digital sustainability prosperity and growth.

area for the last fiscal. Our region is situated in in delivering efficiencies. a zone prone to natural disasters: hurricanes; impacts on Small Island States have led to extreme weather events, storms, and floods, various Working Committees: which have at times left the region's populace • Marketing and Communications; vulnerable. Telecommunications and ICTs are • among the critical services needed for recovery • Financial Advisory; and resilience in times of trouble. CANTO through • Regulations: its Disaster Risk Management Committee has • Corporate Social Responsibility (CSR); been leading the charge to coordinate efforts • Vendor/Supplier; and among telecom operators and ICT providers to • Technology Trends. secure agreements that promote recovery in the My undying gratitude to all of you. shortest possible timeframes post-disaster at inexpensive universal rates. Our members already Further, all of us, the Board of Directors and have the robust telecoms and ICT infrastructure needed to support communication during and post-crisis, which enables quick response times in recovery efforts. Beyond that, the Committee has also been working to achieve improved mobile services with the support of Amateur Radio Operators in the Caribbean.

the national development agendas of the CANTO's voice has also been bringing to the inclusion of the unbanked. Online workplace collaboration is also boosting efficiency and productivity when utilised strategically.

issues and how the telecoms and ICT sectors can contribute to reducing their carbon footprint Disaster Preparedness has been another focus even as smart technologies aid other industries

earthquakes; volcanic activity and the like. Finally, none of our accomplishments would What's more climate change and its attendant have been possible without the volunteerism of the many members doing yeoman service in the

- Disaster Recovery Planning;

the Working Committees, have been capably supported by our Secretariat led by our Secretary General. Their collective energy, drive, tenacity, wisdom, and resourcefulness have secured the many victories we place on record today.

Members, ladies, and gentlemen, I thank you!





40th ANNUAL GENERAL MEETING

THANK YOU TO ALL OUR SPONSORS AND EXHIBITORS

CO-HOST

PLATINUM SPONSOR





SPONSORS







































Government of the Republic of Trinidad and Tobago Ministry of Tourism. Culture and the Arts

EXHIBITORS













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SECRETARY GENERAL'S **MESSAGE**



Teresa Wankin

We've arrived at an important milestone in the history of CANTO. This year, 2024, marks forty years of serving you. Forty years of advocacy, the provision of training, and the facilitation and creation of the necessary platforms to enable your development of the strategic business partnerships in support of your goals.

From the vantage point of being the industry's trade cutting edge technologies. We aim to ensure that you are association having had our beginnings in 1984, we witnessed first hand the industry's transformation. Beginning in the decade of the 1990's to the 2000s public policy shifted as policymakers saw that the telecoms industry could not only facilitate improved efficiency, but Our Annual Conference and Trade Show remain the also the achievement of other public policy objectives within an open market structure. And aided by technology shifts, state-ran companies in many territories gave way to the entrance of private enterprise.

A decade or so later, we are at another pivotal point in the development of the telecoms sector. The revolution in the ICT sector and its intersection with telephony, is bringing about new opportunities, possibilities, services, across a myriad of industries. Today, as we did then, CANTO stands ready to aid your navigation through these paths.

One of the ways we are doing so, is through the provision of a number of services made possible because of the advances in ICTs. Our eMarket is one such example. The innovative procurement platform is enabling transparency, accountability, efficiency, and value for money as the cloud-based system brings together vendors/suppliers and telecom operators from across the globe on a single platform. The entire procurement process for the acquisition of solutions, goods and services of any size, Ladies and gentlemen, none of what we have achieved value, or complexity could be managed completely digitally or through an hybrid approach, depending on the comfort of the user. Last fiscal, we heralded the virtues of the platform with direct marketing activities for the platform in The Bahamas, Curação, and Guyana. Telesur, Suriname was the first to be onboarded receiving technical training in the use of platform. Their training is to be completed by the end of January this year. In 2024, we will be doing more to ensure all are aware of the capabilities of the platform. Look out for us in your neck of the woods.

Members also enjoyed a greater a range of opportunities to share insights, knowledge and learn from the experience of their colleagues and counterparts in the industry via our CANTO Conversations which is our online webinar, and our industry magazine, the Canción. Canción, places at your fingertips insights from industry leaders on emerging and

not behind the curve trying to catch up, but among the first adopters of the new technologies that can carve out new lines of business and modalities for you.

premiere networking event for our members, and record attendance in the last two years or so, points to our membership's acknowledgment of the events's strategic value.

There was also considerable growth in our membership. From October 2022 to September 2023, we added sixteen(16) new members: Datasur; ITTG; EMIDA; Blue Nap Americas; Summa Networks; West Tel; Suriname Business Forum; ENet, One Comm; Cerillion; Southern Commercial Bank; Solution Box; 6D Technologies; SC Ingenium; and PXS Porting. Welcome aboard!

As we journey towards the next forty years; collaboration, service excellence, and innovation will continue be our reference points. It has served us well in the past and will do so in the years ahead. And so our reference points will no doubt aid in securing our agility, and adaptability, as we ready ourselves to take on the challenges that lay ahead.

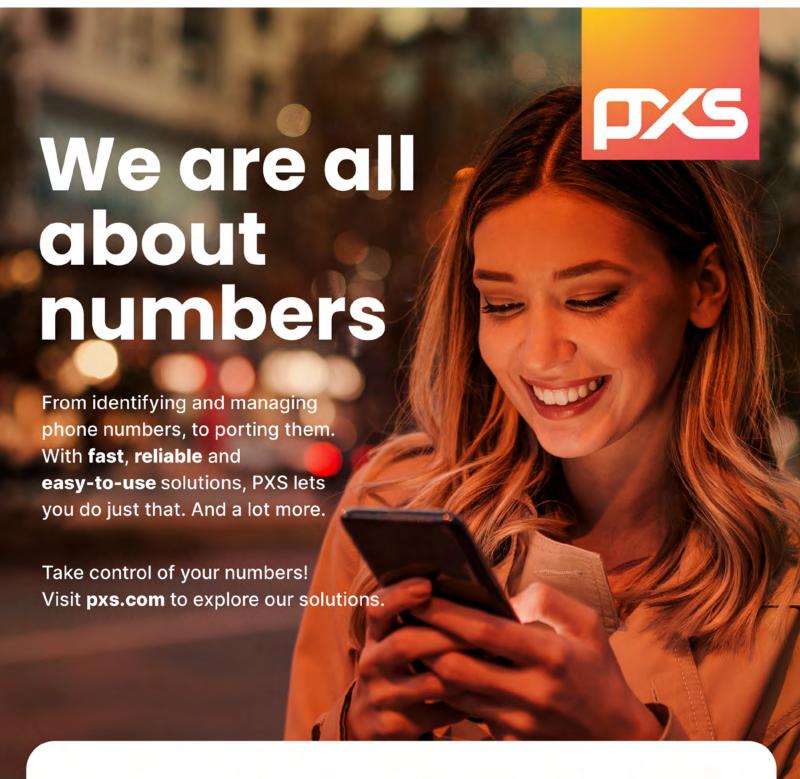
could have been done without the support of each member, partner, and supporter. We tip our hats in gratitude to all of you. My gratitude is also extended to the many sponsors that joined us in staging the wonderful event, CANTO Connect our 40th AGM. Our thanks to: TSTT, Huawei, Blue Nap Americas, Datasur, C&W Communications, C&W Business, Telesur, Cerilliion, ICANN, ENET, TCI, BTP, Telem, Setar, GTT, ATNI, Digicel, TATT, Calix, C9, Cloudflare, eHealth.

As we look towards the future, we will work to bring more stakeholders together, including business interest from other industries. At the secretariat, we will innovate in order to serve your better and we commit to taking our advocacy up a notch, as we lobby for sound public polices that promote investment and growth in the ICT and telecoms sector across the region.

For 2024, we will lend our thoughts and actions 'Towards a Sustainable Digital Economy.' The United Nations have called for all to lend support to its seventeen (17) sustainable development goals. SG13-Climate Action, and what the telecoms and ICT sectors can do to reduce their carbon footprint will be some of the issues explored at our various forums this year. We will also examine how smart technologies are aiding firms create, measure, and sustain carbon efficient operations. We aim to do our part in facilitating long-term sustainability not only in business, but on the Earth, home to each of us, and a rich array of biodiversity.

Ladies, gentlemen, members all, we look to 2024 with great expectations as CANTO gives its best in service to this great industry. I thank you.







Number Portability Clearinghouse



Number Portability Gateway



Number Management System



Number Information Register



Operator Switching Hub CANTO.org CANTO.org 15

SECRETARIAT REPORT 2022/2023

In the FY 2022/2023, a series of initiatives were launched, with a strategic focus on deepening the connections and network linkages of the ICT industry. This led to a substantial deepening of membership engagement and perceived value, ultimately enhancing advocacy opportunities for both the association's constituents and the industry at large.

Emphasizing the importance of forging greater connections within the Caribbean ICT industry, CANTO prioritized networking initiatives throughout the year. By providing enhanced opportunities for professionals to connect, share insights, and collaborate, the association played a pivotal role in strengthening the bonds within the industry. This approach contributed significantly to the collective progress of our regional ICT landscape.



1. Membership

For the financial year 2022/2023, our membership comprised one hundred and thirty-nine (139) members spread across thirty-eight (38) countries. In the fiscal year 2022-2023, the following organizations have become new members of the association:

Full Members:

- i. Datasur
- ii. West Tel
- iii. Enet
- iv. One Comm

Affiliate Members:

- i. TTG
- ii. Emida
- iii. BlueNap
- iv. Summa Networks
- v. Suriname Business Forum
- vi. Cerillion
- vii. Southern Commercial Bank
- viii. Solution Box
- ix. 6D Technologies
- x. JSC Ingenium
- xi. PXS Porting

Membership continues growth continues to be a top priority, alongside supporting and highlighting our members in the region. Three (3) of our new members transitioned into becoming exhibitors and sponsors at the CANTO Annual Conference 2023.

2. Service to Members

Engagement: CANTO Conversations

Continuing its webinar series, CANTO Conversations facilitated the sharing of knowledge and technical know-how and provided networking opportunities across our membership and industry during the fiscal year 2022-2023. This platform serves as a nexus for the dissemination of knowledge, the introduction of cutting-edge solution providers, and the cultivation of invaluable networking opportunities throughout our diverse membership and the broader industry.

- March 2023, "5G and Regulatory Trends" - TTG

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- May 2023, "Females in the Engineering Industry" -KONNEXX
- June 2023, "Digitalization of Caribbean Governments A Belize Transformational Case Study" Ministry of Public Utilities, Energy, Logistics and e-Governance, Belize
- August 2023 "Mid Band Spectrum for 5G Requirements and Beyond Planning for 5G to increase performance and reduce costs" Huawei

CANTO eMarket Solution

At CANTO, our commitment to excellence drives us to constantly innovate and provide our membership with cutting-edge solutions. We were thrilled to introduce our eMarket solution, conceptualized by the CANTO Vendors and Suppliers committee - a powerful e-tendering platform designed to maximize your business potential. This innovative addition to our service portfolio goes beyond conventional offerings, opening new doors to revenue streams and aligning seamlessly with our dedication to delivering comprehensive solutions. The e-procurement marketplace enables companies to find the best suppliers and enhance their operational resilience. It will provide registered users with access to a global network of vendors, suppliers, operators, and companies in the ICT ecosystem.

Firms, across the globe, interested in or already doing business in the telecomm and/or ICT arena in the Caribbean and Latin America can access the platform via their CANTO membership, as the eMarket is but one of the many benefits of becoming a CANTO member.

The platform was formally launched to the membership in 2023, following a successful introduction at the 2022 Annual Conference; and continued with successful roadshows across the following countries:

February 2023 - Suriname

The platform was formally launched during the 39th AGM in Suriname via a Press Briefing. Attendees of the AGM were provided with the opportunity to ask questions and delve further into the technical and operational aspects of the platform.

May 2023 - Guyana

The first eMarket Roadshow, was held at the Arthur Chung Conference Centre in Guyana under the invitation of the Prime Minister of the Cooperative Republic of Guyana.

Delivering remarks at the product launch, Minister within the Office of the Prime Minister with Responsibility for Public Affairs, Kwame McCoy said the platform is a 'win-win' for the Caribbean region.

The event was well attended by approximately sixty (60) attendees.

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September 2023 - Curação

The CANTO eMarket Roadshow - Curação Edition brought over one hundred registrants to the one-day event where there was a deep delve into the "Future of Procurement" an invaluable insight on the benefits of the CANTO eMarket platform.

The event was fully supported and endorsed by the Government of Curaçao, with on the day representation by Honourable Charles Cooper, Minister of Traffic, Transport and Urban Planning, Government of Curacao, and Honourable Ruisandro Cijntje MBA, Minister of Economic Development, Government of Curaçao.

CANTO remains immensely grateful to all sponsors who made this event possible: Power & Tel, Superior Essex Communications, CommScope, Clearfield and Intense Technologies Limited.

This event was a resounding success, and we're excited to continue serving our CANTO members with this incredible service.

Speaking Engagements

CANTO's influential presence in the industry is evident through numerous speaking engagements at both regional and international events, showcasing the association's active participation and strong voice within industry circles. In the fiscal year 2022/2023, CANTO received invitations to address a diverse range of topics at various significant events:

October 2022

Caribbean Region Business Conference

Mr. David Cox, then chairman of CANTO, attended the Caribbean Region Business Conference, held at the Hilton Miami Airport Blue Lagoon, Miami, Florida on October 23rd – 24th, 2022. Mr. Cox played a crucial role as the moderator for the "Bridging the Digital Divide in the Caribbean" Plenary Session during the conference. The panel, including Ms. Rosario Veras, Sr. Director for Affordable Broadband Programs at Cable & Wireless Communications, delved into discussions about projected future trends in the Caribbean region. Panellists discussed projected future trends in the region and how developments could present significant opportunities for interested U.S. companies.

November 2022

Connecta Latam: Digital Transformation and Innovation Summit

The Secretary General was invited to moderate the panel "Connecting the Unconnected" at the Connecta Latam - Digital Transformation & Innovation Summit, on the 14th - 15th November, Miami Florida. This engagement allowed CANTO to contribute valuable insights to discussions on digital transformation and innovation in the Latin American region.

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3. Strategic Partnerships

With the easing of restrictions and Public Health Ordinance measures during the period of late 2021 and early 2022, the Secretariat was faced with the task of operating within the "new normal". Most of the events for the first half of the FY 2021-2022 remained in a virtual format. CANTO was still able to accomplish numerous beneficial events, varying from workshops, trainings and industry specific events whilst engaging in strategic partnership with organisations, for the good of our members and the region.

October 2022 - IADB Trinidad Certified SCRUM Product Owner Training

The Secretary General was extended an invitation to participate in a certified SCRUM training organized by the IADB Trinidad & Tobago Country office. The training comprehensively addressed the role of a product owner, analogous to Scrum's version of a product manager. Key topics covered included essential skills and traits, understanding customer needs, effective stakeholder communication, prioritizing valuable work, backlog organization, iterative refinement, and more.

Over the course of two days, the training specifically delved into enhancing project management skills through the SCRUM system.

November 2022 - Huawei Seeds of the Future

Huawei T&T extended another invitation to CANTO, involving the organization in the panel selection process for Trinidad & Tobago students participating in the Seeds for the Future initiative. This initiative is an online program catering to University STEM students as part of Huawei's global CSR Education in ICT initiative. Huawei's commitment to Trinidad & Tobago is reflected in this being the 7th consecutive year of conducting the program in the country, delivering cutting-edge, hands-on ICT training to university students.

The virtual event held this year officially introduced the students from Trinidad & Tobago, Jamaica, and Suriname. All participating students engaged in the 2022 Seeds for the Future ICT study program, which unfolded from November 7th - 14th, 2022.

The Seeds of the Future initiative aligns with Huawei's broader Talent Development Plan, which seeks to make global investments in digital talent development, fostering digital skills and literacy – essential elements in constructing a robust digital economy.

• April 2023 - Girls in ICT Day 2023, Trinidad & Tobago and Regional

In partnership with key stakeholders including the Telecommunications Authority of Trinidad and Tobago (TATT), the Ministry of Digital Transformation Trinidad & Tobago, Bmobile, Flow,

Digicel Trinidad and Tobago Foundation, GSMA, Verizon, and Tobago InfoTech, CANTO organized an event that transcended physical and virtual boundaries. This initiative took place both in virtual spaces, allowing regional attendance and at select access centres throughout Trinidad & Tobago.

The focus of the event centered on empowering girls with the skills to design aesthetically pleasing and responsive websites, all achieved without the need for coding expertise. The program aimed to equip participants with the ability to create a seamless user experience across various ICT devices. Additionally, attendees gained valuable insights into optimizing websites for search engines and leveraging analytics to track and measure website performance. This collaborative effort reflects CANTO's commitment to advancing digital literacy and fostering practical skills within the community.

• May 2023 - CARICOM Secretariat

The Secretary General on Thursday 18th May 2023, met with a team from the Caribbean Community (CARICOM) Secretariat to cement the agreement to aid and collaborate on the development of the CARICOM Single ICT space for members of the Community. The parties outlined the areas for their cooperation going forward, including collaboration on technical meetings; working together in the execution of strategic projects and the joint hosting of technical webinars and training exercises.

• June 2023 - Suriname Energy, Oil & Gas Summit.

CANTO was invited to be listed as a Supporting Partner of the Suriname, Energy, Oil and Gas Summit 2023. This mutually beneficial partnership is grounded on marketing initiatives and aided in boosting CANTO's presence in the Oil & Gas Sector where telecommunications play a crucial role.

4. CANTO Events

39th Annual General Meeting, February 2023 Paramaribo, Suriname

The 39th Annual General Meeting was held from the 5th - 7th February 2023 at the Torarica Hotel in Paramaribo, Suriname. CANTO hosted its first in-person AGM following a two-year hiatus due to the Covid-19 pandemic. The event was hosted in Suriname, with Telesur as cohost organization.

With a goal to host one hundred and fifty persons, the registration total amassed three hundred and twenty-two persons (322) with the actual attendee figure being two hundred and ten (210). The event was held via a hybrid format with persons being able to view the

session content via a YouTube live link. The 39th AGM, heard from subject matter experts on the requirements necessary for harnessing and accelerating the region's digital evolution and transformation.

The reports of the eight (8) Working Committees of the CANTO Board of Directors, served to solidify CANTO's efforts to respond to the needs of its members; embark on opportunities presented for the greater good of the membership and by extension the region, as well as showcased the hard work of committee members to widen CANTO's reach and reputation globally.

The Day two of the AGM focused on the matters of the association, by way of the Annual General Meeting proceedings. Outgoing Chairman of the Board of Directors of CANTO, Mr David Cox led the 39th AGM in the hearing and acceptance of reports of Committees of the Board and the Secretariat. Chairman Cox, also lead the AGM in the hearing and acceptance of audited financial statements for the FY 2022-2023.

The AGM proceedings of the Association held on the afternoon of Tuesday 7th February 2023, heard and adopted the submission Reports from the outgoing Chairman, Secretary General and Working Committees of the Board for the 2021-2022 fiscal year. Also tabled on the agenda, was the report on and review of the Financial Statements by an external auditor followed by the election of officers to the Board of Directors.

Telesur, represented by CEO Mike Antonius was elected unopposed by members, voting either in-person or via proxy. Mike Antonius succeeded David Cox, who served out his two consecutive term limits as Chairman from 2019-2023. Dr. Delreo Newman Executive Director, International Government and Regulatory Affairs at Atlantic Tele-Network International (ATNI) and Gerard Cooper, General Manager Operations and Administration, at the Telecommunications Services of Trinidad and Tobago (TSTT) were also elected unopposed as Vice Chairman and Treasurer of the Board of Directors, respectively.

Six others were elected to service as Directors in fulfilment of the statutory quota of nine directors; Melesia Sutherland, Cable and Wireless Antigua Barbuda; Mark Reynolds of Guyana Telecommunications and Telegraph (GTT); Desha Clifford Digicel Turks and Caicos; Ramadhar Maharajh, Digicel Trinidad and Tobago; Kendall Dupersoy of Telem St. Maarten and former Chairman David Cox of Cable and Wireless, Grenada.

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38th Annual Conference and Trade Exposition, July 2023 Florida, USA

The 2023 conference was held under the theme 'Fostering a Resilient Datasphere for All' at the JW Marriott Turnberry Resort & Spa, Aventura Florida from the 17th – 20th July 2023. CANTO's 38th Annual Conference and Trade Exhibition attracted over 600 attendees from over thirty (30) countries, in 2023. There were thirty-six exhibiting companies in attendance and most notably, for the first time a "Country Pavilion" comprising of a group of small SMEs from Curacao.

During the conference, numerous significant topics were thoroughly examined and emphasized. Of particular note, Caribbean telecom operators candidly addressed the challenges stemming from declining revenues in their traditional business lines, revealing that they are encountering only modest returns in alternative areas.

On the third day of CANTO's 38th Annual Conference and Trade Show, participants learned about the pivotal role of Artificial Intelligence (AI) in enhancing customer experience and service delivery. Notably, Caribbean and Latin American firms are at the forefront of this innovation. Day three also featured telecom operators sharing insights into their efforts to transition from conventional telecommunications providers to becoming digital communications service partners or technology companies.

The conference was deemed a resounding success by delegates, earning the tagline "Best CANTO Ever!!!"

5. Sales Initiative

For the FY 2022-2023 the Sales Department remained unwavering in its commitment to delivering excellent customer service to all CANTO stakeholders. This dedication extended beyond mere transactions; prioritizing building and nurturing relationships with our clients, partners, and other key stakeholders. Through a customer-centric approach for the year, the goals and targets were not only met but exceeded!

At the 38th Annual Conference, the team successfully prospected three (3) new sponsor organisations: VISA, JSC Ingenium & Solution Box. The event also hosted forty exhibiting booths and successfully pioneered a "Country Pavilion" at the CANTO exhibition hall through a partnership with Digital Hub Americas, which featured a group of small businesses from Curação. There was also a high number of new exhibitors namely Broadpeak, Solution Box, JSC Ingenium, FAC, Jonard Tools, Eco-Green Supplier, C&W Jump, Winncom/Tanara.

The Sales team implemented numerous initiatives to ensure stakeholder satisfaction, throughout the financial year.

6. Marketing Report FY 2022-2023

As we transitioned into the FY 2022-2023, there was notable achievements in marketing initiatives, content analysis and engagements across the different content and email platforms. CANTO has experienced a substantial increase in engagement and reach across global platforms, reaching a combined follower base of over 8000. Our social media presence has flourished, boasting a remarkable outreach to more than 500,000 users and achieving a page engagement of over 5000.

The success of our marketing endeavours can be attributed to diverse strategies, including the introduction of captivating content through social media competitions, rebranding and design overhaul of the quarterly Cancion, and interactive posts that have significantly elevated online engagement. The meticulous scheduling of content has ensured a sustained digital relationship with our audience.

In terms of industry standards, CANTO has continued to maintain an average annual engagement rate of 5.26%, which is more than double the industry average of 2.44%. This outstanding achievement underscores the success of our marketing strategies in captivating and retaining our audience's attention.

Recognizing the increasing importance of the digital age, we have leveraged our website and email marketing to foster member engagement and facilitate information dissemination.

Considering the increased influx of new members, the significance of our email marketing became evident. The CANTO website and email strategy played a pivotal role, not only in delivering easily accessible information to current members but also in attracting potential members to join the organization. Notably, the "open rate" of email campaigns has risen from 16% to 24%, aligning with the industry average of 23%. This serves as a compelling indication that individuals are actively engaging with the information disseminated by CANTO.

Concluding Comments

As we conclude this report and set our sights on the next year, we are enthusiastic about the forthcoming opportunities for growth, collaboration, and, most importantly, the cultivation of meaningful connections within our industry and beyond. The 2023/2024 year is guided by the theme "Towards a Sustainable Digital Economy," underscoring our commitment to fostering innovation, resilience, and sustainable practices. We look forward to a journey marked by strengthened ties, both within our membership and with key stakeholders, as we navigate towards a future where the theme of connections remains central to our endeavours.

Excellence, Innovation & Reliability

Your ICT Solutions partner providing:

- Managed Network
- · Cloud Voice
- Cybersecurity



Our business suite combines internet, landline, and mobile services on one bill, offering a simple, affordable, and highly convenient solution to drive your business forward.

GTT Business Solutions is a member of the ATN Group of Companies

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BUSINESS SOLUTIONS

CANTO

Financial Statements

30 September 2023

(Expressed in United States Dollars)

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Statement of Management Responsibilities

Management is responsible for the following:

• preparing and fairly presenting the accompanying financial statements of CANTO, which comprise the statement of financial position as at 30 September 2023, the statements of comprehensive income, changes in reserves and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information;

- ensuring that the company keeps proper accounting records;
- selecting appropriate accounting policies and applying them in a consistent manner;
- implementing, monitoring and evaluating the system of internal control that assures security
 of the company's assets, detection/prevention of fraud, and the achievement of company
 operational efficiencies;
- ensuring that the system of internal control operated effectively during the reporting period;
- producing reliable financial reporting that comply with laws and regulations, including the Companies Act; and
- using reasonable and prudent judgement in the determination of estimates.

In preparing these audited financial statements, management utilised the International Financial Reporting Standards, as issued by the International Accounting Standards Board and adopted by the Institute of Chartered Accountants of Trinidad and Tobago. Where International Financial Reporting Standards presented alternative accounting treatments, management chose those considered most appropriate in the circumstances.

Nothing has come to the attention of management to indicate that the company will not remain a going concern for the next twelve months from the reporting date; or up to the date the accompanying financial statements have been authorised for issue, if later.

Management affirms that it has carried out its responsibilities as outlined above.

Chairman

Date: 12 January 2024

Teresa Wankin Secretary General Date: 12 January 2024 CANTO.org



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c/o ESG Business Suites, 9-11 Fitt Street, Woodbrook, Port of Spain, Trinidad, W.I.

Independent Auditor's Report

To the members of CANTO

Opinion

We have audited the financial statements of CANTO (the Association), which comprise the statement of financial position as at 30 September 2023, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Association as at 30 September 2023, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards for Small and Medium-Sized Entities (IFRS for SMEs).

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Association in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants ("IESBA Code"), and we have fulfilled our other ethical responsibilities in accordance with the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements Management is responsible for the preparation and fair presentation of the financial statements in accordance with IFRS for SMEs, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.



Auditor's Responsibilities for the Audit of the Financial Statements (continued)

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

for and on behalf of,

DSB Financial Solutions Limited

Port of Spain Trinidad W.I. 12 January 2024 CANTO.org 29

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Statement of Financial Position

(Expressed in United States Dollars)

		30 Septe	ember
	Notes	2023 \$	2022 \$
ASSETS			
Non-Current Assets			
Property and equipment	3	439,979	446,224
		439,979	446,224
Current Assets			
Cash and cash equivalents	4	25,765	157,152
Investments	5 6	216,749 420,033	198,083 279,686
Accounts receivable and prepayments	b	662,547	634,921
Total Assets		1,102,526	1,081,145
Total Assets		1,102,020	1,001,140
RESERVES AND LIABILITIES			
Reserves			
Revaluation reserve	7	387,171	393,366
Accumulated surplus		584,296_	494,755
Total Reserves		971,467	888,121
Current Liabilities			
Accounts payable and accruals	9	121,064	175,224
Deferred income	-	9,995	17,800
		131,059	193,024
Total Liabilities		131,059	193,024
Total Reserves And Liabilities		1,102,526	1,081,145

The notes on pages 8 to 16 are an integral part of these financial statements.

On 12 January 2024, the Board of Directors of CANTO authorised these financial statements for issue.

Mike Antonius

Teresa Wankin Secretary General CANTO.org 30 CA

CANTO

Statement of Comprehensive Income

(Expressed in United States Dollars)

		Year en 30 Septe	
	Notes	2023 \$	2022 \$
Income Membership foce		394 600	259 500
Membership fees Annual conference income	10.1	384,600 876,091	358,500 635,971
AGM income		139,125	102,998
Publication advertising Other income	11	63,380 28,459	45,360 19,205
		1,491,655	1,162,034
Expenditure			
Annual conference expenses	10.2	(655,120)	(503,133)
AGM expenses		(85,207)	(25,374)
Employee costs Other expenses	12	(516,372) (135,361)	(471,837) (111,298)
Total Expenses		(1,392,060)	(1,111,642)
Surplus Before Changes In Fair Value Of Investments		99,595	50,392
Net (losses)/gains from changes in fair value of investments	;	(2,674)	3,152
Surplus Before Taxation		96,921	53,544
Taxation	13	(13,575)	(7,705)
Surplus For The Year		83,346	45,839

The notes on pages 8 to 16 are an integral part of these financial statements.

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Statement Of Cash Flows

(Expressed in United States Dollars)

	Year ended 30 September 2023 2022 \$	
Cash Flows From Operating Activities Surplus before taxation Adjustments for non-cash items and items not affecting operating cash flows:	96,921	53,544
Depreciation Impairment of trade receivables Net losses/(gains) from changes in fair value of investments	11,633 38,642 2,674	10,844 32,540 (3,152)
Surplus before changes in operating assets and liabilities	149,870	93,776
(Increase)/decrease in operating assets: Trade and other receivables	(178,989)	(57,809)
Increase/(decrease) in operating liabilities: Accounts payable and accruals Deferred income	(54,160) (7,805)	105,373 6,920
Cash (used in)/generated from operations Tax paid	(91,084) (13,575)	148,260 (7,705)
Net Cash (Used In)/Generated From Operating Activities	(104,659)	140,555
Investing Activities		
Net movement in investments Purchase of property and equipment	(21,340) (5,388)	8,108 (3,081)
Net Cash (Used In)/Generated From Investing Activities	(26,728)	5,027
Net (Decrease)/Increase In Cash And Cash Equivalents	(131,387)	145,582
Cash And Cash Equivalents At Beginning Of Year	157,152	11,570
Cash And Cash Equivalents At End Of Year	25,765	157,152

The notes on pages 8 to 16 are an integral part of these financial statements.

CANTO

Statement Of Changes In Equity

(Expressed in United States Dollars)

	Revaluation Reserve \$	Accumulated Surplus \$	Total \$
Year ended 30 September 2023			
Balance at beginning of year	393,366	494,755	888,121
Surplus for the year		83,346	83,346
Transfer from Revaluation Reserve to Accumulated Surplus (Note 7)	(6,195)	6,195	
Balance at end of year	387,171	584,296	971,467
Year ended 30 September 2022			
Balance at beginning of year	399,561	442,721	842,282
Surplus for the year		45,839	45,839
Transfer from Revaluation Reserve to Accumulated Surplus (Note 7)	(6,195)	6,195	
Balance at end of year	393,366	494,755	888,121

The notes on pages 8 to 16 are an integral part of these financial statements.

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Notes To The Financial Statements 30 September 2023

(Expressed in United States Dollars)

1 Incorporation And Principal Activities

CANTO (formerly Caribbean Association of National Telecommunication Organizations and herinafter referred to as "the Association") was formed in April 1985 as a professional trade association to promote the development of telecommunications throughout the region. On 9 October 1998, it was incorporated under The Companies Act, 1995 of Trinidad and Tobago as a non-profit company. The address of its registered office is 67 Picton Street, Newtown, Port-of-Spain.

Effective 1 January 2003, the Association commenced carrying out the promotional activities previously conducted by CANTO Trinidad and Tobago Limited.

2 Significant Accounting Policies

The financial statements are prepared by the Association in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities (IFRS for SMEs) issued by the International Accounting Standards Board (IASB). The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

2.1 Basis of preparation

The financial statements of the Association have been prepared in accordance with IFRS for SMEs. These financial statements were prepared under the historical cost convention, except for land and building and investments in equity instruments, both of which are measured at fair value.

The preparation of financial statements in conformity with IFRS for SMEs requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Association's accounting policies. In preparing these financial statements, there were no areas involving a higher degree of judgement or complexity. Significant estimates and assumptions are used in the measurement of impairment of receivables (Refer to Note 2.4a for further details).

2.2 Foreign currency translation

Functional and presentation currency

Items included in the financial statements of the Association are measured using the currency of the primary economic environment in which the Association operates ('the functional currency'). The financial statements are presented in United States dollars, which is the Association's functional and presentation currency.

Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in profit or loss.

CANTO

Notes To The Financial Statements (Continued) 30 September 2023

(Expressed in United States Dollars)

2 Significant Accounting Policies (Continued)

2.3 Property and equipment

Land and buildings are measured at fair value based on periodic valuations by external independent valuers, less subsequent depreciation for buildings.

All other property and equipment is stated at historical cost less accumulated depreciation and any accumulated impairment losses. Historical cost includes expenditure that is directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management.

The Association adds to the carrying amount of an item of property and equipment the cost of replacing parts of such an item when that cost is incurred if the replacement part is expected to provide incremental future benefits to the Association. The carrying amount of the replaced part is derecognised. All other repairs and maintenance are charged to profit or loss during the period in which they are incurred. Depreciation is charged so as to allocate the cost of assets less their residual value over their estimated useful lives at the following rates and methods:

Category	<u>Rate</u>	<u>Method</u>
- Buildings	2%	Straight line
 Office furniture and equipment 	15%	Straight line
- Computer equipment	33 1/3%	Straight line

The assets' residual values, useful lives and depreciation methods are reviewed, and adjusted prospectively if appropriate, if there is an indication of a significant change since the last reporting date. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount (note 2.6).

Gains and losses on disposals

and are recognised within 'other operating expenses' in profit or loss.

2.4 Financial instruments

The Association's financial instruments comprise "basic financial instruments" as defined by Section 11 of the IFRS for SME. The Association determines the classification of its financial instruments at initial recognition.

(a) Financial assets

Classification and measurement

Financial assets comprise cash and cash equivalents, accounts receivable and investments. These are disclosed separately in the statement of financial position.

Regular purchases and sales of financial assets are recognised on the trade-date – the date on which the Association commits to purchase or sell the asset.

Financial assets are classified either at amortised cost or at fair value through profit or loss.

Financial assets at cost or amortised cost comprise all financial assets defined above with the exception of investments. These are recognised at their transaction price. This price is a reasonable approximation to cost or amortised cost using the effective interest method as the impact of discounting and upfront transaction costs are immaterial.

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Notes To The Financial Statements (Continued) 30 September 2023

(Expressed in United States Dollars)

2 Significant Accounting Policies (Continued)

2.4 Financial instruments (continued)

(a) Financial assets (continued)

Classification and measurement (continued)

Financial assets carried at fair value through profit or loss comprise investments. These principally comprise bonds, equities and mutual funds and are initially recognised at fair value and transaction costs are expensed in profit or loss.

Financial assets are derecognised when the rights to receive cash flows from the investments have have expired or have been transferred and the Association has transferred substantially all risks and rewards of ownership. Financial assets at fair value are subsequently carried at fair value. Gains or losses arising from changes in the fair value of the 'financial assets at fair value are presented in profit or loss within 'Net gains from changes in fair value of investments' in the period in which they arise. Investment income is recognised in profit or loss within 'other income' on an accruals basis when the Association's right to receive payments is established.

Impairment

The Association assesses at each financial position date whether there is objective evidence that a financial asset or group of financial assets is impaired. If there is objective evidence (such as significant financial difficulty of the obligor, breach of contract, or it becomes probable that the debtor will enter bankruptcy) the asset is tested for impairment. The amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future expected credit losses that have not been incurred) discounted at the financial asset's original effective interest rate (that is, the effective interest rate computed at initial recognition). The carrying amount of the asset is reduced through use of an allowance account. The amount of the loss is recognised in profit or loss.

In relation to accounts receivable, a provision for impairment is made when there is objective evidence (such as the probability of insolvency or significant financial difficulties of the debtor) that the Association will not be able to collect all of the amounts due under the original terms of the invoice. Impaired debts are derecognised when they are assessed as uncollectible.

If in a subsequent period the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed, to the extent that the carrying value of the asset does not exceed its amortised cost at the reversal date. Any subsequent reversal of an impairment loss is recognised in profit or loss.

(b) Financial liabilities

Financial liabilities comprise accounts payable.

Accounts payable transactions are recognised at their respective invoice/transaction prices. This price is a reasonable approximation to amortised cost using the effective interest method as the impact of discounting is immaterial due to the short settlement period.

A financial liability is derecognised when the obligation under the liability is discharged or cancelled or expires.

Financial liabilities are classified as current unless the Association has an unconditional right to defer settlement of the liability for at least 12 months after the reporting date.

CANTO

Notes To The Financial Statements (Continued) 30 September 2023

(Expressed in United States Dollars)

2 Significant Accounting Policies (Continued)

2.5 Cash and cash equivalents

For the purpose of the statement of cash flows, cash and cash equivalents comprise cash on hand and deposits held at call with banks.

2.6 Impairment of non-financial assets

Assets that are subject to depreciation or amortisation are assessed at each reporting date to determine whether there is any indication that the assets are impaired. Where there is any indication that an asset may be impaired, the carrying value of the asset is tested for impairment. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. Non-financial assets that suffered an impairment are reviewed for possible reversal of the impairment at each reporting date.

2.7 Current and deferred tax

Current tax is calculated on the basis of tax rates and laws that have been enacted in Trinidad and Tobago by the reporting date. Chargeable profit is arrived at after adjustments for tax exempt income and expenses not allowable for tax.

Business Levy and Green Fund Levy are computed at rates of 0.6% and 0.3% of applicable revenues under tax legilslation.

Deferred tax assets arising from accumulated tax losses have not been taken into account since in the opinion of management, in the near term, future taxable profits will not be available against which unused tax losses can be utilized.

2.8 Income and deferred income

Income comprises the fair value of the consideration received or receivable relating to members' subscriptions and other activities. Revenue is shown net of returns, rebates and discounts.

Income is accounted for on an accruals basis on a straight-line basis over which the activities are rendered. Any amounts received relating to future periods are accounted for as deferred income.

2.9 Other income and expenses

Other income and expenses are recognised on an accrual basis.

2.10 Comparative information

Where necessary, comparative amounts have been adjusted to conform with the changes in presentation in the current year.

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Notes To The Financial Statements (Continued) 30 September 2023

(Expressed in United States Dollars)

3 Property And Equipment

Property And Equipment	Land \$	Building \$	Office Furniture And Equipment \$	Computer Equipment \$	Total \$
Year Ended 30 September 2023					
Cost Balance at beginning of year Additions Assets written off	265,152 	180,303 	50,441 1,243 (4,969)	12,735 4,145 	508,631 5,388 (4,969)
Balance at end of year	265,152	180,303	46,715	16,880	509,050
Accumulated depreciation At beginning of year Depreciation for the year Assets written off	 	(7,212) (7,212) 	(47,558) (1,101) 4,969	(7,637) (3,320) 	(62,407) (11,633) 4,969
Balance at end of year		(14,424)	(43,690)	(10,957)	(69,071)
Net book value	265,152	165,879	3,025	5,923	439,979
Year Ended 30 September 2022					
Cost Balance at beginning of year Additions Assets written off	265,152 	180,303 	54,082 (3,641)	28,197 3,081 (18,543)	527,734 3,081 (22,184)
Balance at end of year	265,152	180,303	50,441	12,735	508,631
Accumulated depreciation At beginning of year Depreciation for the year Assets written off	 	(7,212) 	(49,844) (1,355) 3,641	(23,903) (2,277) 18,543	(73,747) (10,844) 22,184
Balance at end of year		(7,212)	(47,558)	(7,637)	(62,407)
Net book value	265,152	173,091	2,883	5,098	446,224

Professional valuators Raymond and Pierre Ltd valued the property at 67 Picton Street Newtown at \$508,486 as at 30 September 2017. Effective 30 September 2021, the valuators updated their valuation of the property to \$265,152 and 180,303 for the land and building elements respectively. The valuation took cognisance of the characteristics of the property, the current prices paid for comparable properties in the open market, the existence of an unencumbered freehold interest and good title.

Had the property not been revalued, the carrying amount would have been \$43,859 as of 30 September 2023.

CANTO

Notes To The Financial Statements (Continued) 30 September 2023

(Expressed in United States Dollars)

Prepayments 23,549 13,498 Other receivables 81,748 111,270 420,033 279,686 6.1 Aged analysis of receivables Up to 3 months 131,954 66,750 More than 3 months but less than 6 months 17,900 10,000 More than 6 months but less than 1 year 103,786 66,980 Over 1 year 76,846 458,618 Balance at end of year 330,486 602,348 6.2 Movement in provision: Balance at beginning of year (447,430) (414,890) - net change in provision for the year (38,642) (32,540) - amounts written off against provisions 470,322 Balance at end of year (15,750) (447,430) 6.3 Analysis of impairment expense: - net change in provision for the year (38,642) (32,540)	4	Cash And Cash Equivalents	2023 \$	2022 \$
Unit Trust Corporation: - US\$ Income Fund		Scotiabank (T&T) Limited - TT\$ current account	6,014	1,872
Unit Trust Corporation: - US\$ Income Fund			25,765	157,152
- US\$ Income Fund	5	Investments		
- TT\$ Income Fund Republic Financial Holdings Limited (1,021 Shares) Government Bonds CLICO Investment Fund (5,200 units) 6 Accounts Receivable And Prepayments Accounts receivable (Note 6.1): Less: Allowance for impairment losses (Note 6.2) Prepayments Other receivables 6.1 Aged analysis of receivables Up to 3 months More than 3 months but less than 6 months More than 6 months but less than 1 year Over 1 year 6.2 Movement in provision: Balance at end of year Balance at end of year 6.3 Analysis of impairment expense: - net change in provision for the year - net change in provision for the				
Republic Financial Holdings Limited (1,021 Shares)				
Government Bonds				57,206
6 Accounts Receivable And Prepayments Accounts receivable (Note 6.1): Less: Allowance for impairment losses (Note 6.2) Prepayments Other receivables Up to 3 months More than 3 months but less than 6 months More than 6 months but less than 1 year Over 1 year Balance at end of year - net change in provision for the year Balance at end of year Accounts Receivable (Note 6.1): 330,486 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 602,348 603,300 6		Government Bonds		
Accounts receivable (Note 6.1): Less: Allowance for impairment losses (Note 6.2) Prepayments Other receivables Up to 3 months More than 3 months but less than 6 months More than 6 months but less than 1 year Over 1 year Balance at end of year 6.2 Movement in provision: Balance at beginning of year - net change in provision for the year Balance at end of year 6.3 Analysis of impairment expense: - net change in provision for the year		CLICO Investment Fund (5,200 units)		
Accounts receivable (Note 6.1): Less: Allowance for impairment losses (Note 6.2) Prepayments Other receivables Other receivables Other receivables Other receivables Up to 3 months More than 3 months but less than 6 months More than 6 months but less than 1 year Over 1 year Balance at end of year Other receivables Movement in provision: Balance at beginning of year - net change in provision for the year - amounts written off against provisions Balance at end of year Accounts receivables (15,750)			216,749	198,083
Less: Allowance for impairment losses (Note 6.2)	6	Accounts Receivable And Prepayments		
Prepayments 23,549 13,498 Other receivables 81,748 111,270 420,033 279,686 6.1 Aged analysis of receivables Up to 3 months 131,954 66,750 More than 3 months but less than 6 months 17,900 10,000 More than 6 months but less than 1 year 103,786 66,980 Over 1 year 76,846 458,618 Balance at end of year 330,486 602,348 6.2 Movement in provision: Balance at beginning of year (447,430) (414,890) - net change in provision for the year (38,642) (32,540) - amounts written off against provisions 470,322 — Balance at end of year (15,750) (447,430) 6.3 Analysis of impairment expense: — (38,642) (32,540) 6.3 Analysis of impairment expense: — — (38,642) (32,540)				
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Other receivables 81,748 111,270 420,033 279,686 6.1 Aged analysis of receivables Up to 3 months 131,954 66,750 More than 3 months but less than 6 months 17,900 10,000 More than 6 months but less than 1 year 103,786 66,980 Over 1 year 76,846 458,618 Balance at end of year 330,486 602,348 6.2 Movement in provision: Balance at beginning of year (447,430) (414,890) - net change in provision for the year (38,642) (32,540) - amounts written off against provisions 470,322 Balance at end of year (15,750) (447,430) 6.3 Analysis of impairment expense: - net change in provision for the year (38,642) (32,540) 6.3 Analysis of impairment expense: - net change in provision for the year (38,642) (32,540)		Description		
6.1 Aged analysis of receivables Up to 3 months More than 3 months but less than 6 months More than 6 months but less than 1 year Over 1 year Balance at end of year 6.2 Movement in provision: Balance at beginning of year - net change in provision for the year - amounts written off against provisions Balance at end of year 6.3 Analysis of impairment expense: - net change in provision for the year				
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More than 3 months but less than 6 months 17,900 10,000 More than 6 months but less than 1 year 103,786 66,980 Over 1 year 76,846 458,618 Balance at end of year 330,486 602,348 6.2 Movement in provision: 8alance at beginning of year (447,430) (414,890) - net change in provision for the year (38,642) (32,540) - amounts written off against provisions 470,322 Balance at end of year (15,750) (447,430) 6.3 Analysis of impairment expense: (38,642) (32,540) - net change in provision for the year (38,642) (32,540)	6.1	Aged analysis of receivables		
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Over 1 year 76,846 458,618 Balance at end of year 330,486 602,348 6.2 Movement in provision: 8alance at beginning of year (447,430) (414,890) - net change in provision for the year (38,642) (32,540) - amounts written off against provisions 470,322 Balance at end of year (15,750) (447,430) 6.3 Analysis of impairment expense: (38,642) (32,540) - net change in provision for the year (38,642) (32,540)				
6.2 Movement in provision: Balance at beginning of year (447,430) (414,890) - net change in provision for the year (38,642) - amounts written off against provisions 470,322 Balance at end of year (15,750) (447,430) 6.3 Analysis of impairment expense: - net change in provision for the year (38,642) (32,540)				
Balance at beginning of year (447,430) (414,890) - net change in provision for the year (38,642) (32,540) - amounts written off against provisions 470,322 Balance at end of year (15,750) (447,430) 6.3 Analysis of impairment expense: - net change in provision for the year (38,642) (32,540)		Balance at end of year	330,486	602,348
- net change in provision for the year - amounts written off against provisions Balance at end of year 6.3 Analysis of impairment expense: - net change in provision for the year (38,642) (32,540) (447,430) (447,430) (38,642) (38,642) (38,642)	6.2	Movement in provision:		
- amounts written off against provisions Balance at end of year 6.3 Analysis of impairment expense: - net change in provision for the year (38,642) (32,540)				(414,890)
6.3 Analysis of impairment expense: - net change in provision for the year (38,642) (32,540)				(32,540)
- net change in provision for the year (38,642) (32,540)		Balance at end of year	(15,750)	(447,430)
- net change in provision for the year (38,642) (32,540)	6.3	Analysis of impairment expense:		
Net amount recognised in profit or loss (Note 16) (38,642) (32,540)			(38,642)	(32,540)
		Net amount recognised in profit or loss (Note 16)	(38,642)	(32,540)

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Notes To The Financial Statements (Continued) 30 September 2023

(Expressed in United States Dollars)

Revaluation Reserve

This reserve represents the appreciation in market value of the property located at #67 Picton Street, Newtown, Port of Spain.

Commencing on 30 September 2021 and each year thereafter, the Association transfers a portion of the Revaluation Reserve to the Accumulated Fund. The amount of the Reserve transferred is the difference between depreciation based on the revalued carrying amount of the building and depreciation based on it's original cost. An amount of \$6,195 was transferred for the year ended 30 September 2023.

8 Capital Management

The Association manages its reserves as capital. Its objectives are to ensure that its reserves are sufficient to guarantee the continuation of the Association's business processes.

General payables 51,018 70,046 40,777 Staff payables 70,046 40,777 121,064 175,224 10 Annual Conference 10.1 Income: Sponsorships 532,000 409,000 Registration fees 147,709 130,590 Exhibition booths 163,500 67,450 Other 32,882 28,931 Total Income 876,091 635,971 10.2 Expenses: 30,711 23,239 Advertising and promotions 30,711 23,239 Audio visual 97,488 82,875 Bank charges 10,677 8,560 Banners, plaques and gifts 12,931 12,909 Contingencies - 3,955 Contracted services 77,655 50,958 Exhibition 67,423 60,203 Food and beverage 275,630 217,106 Registration expenses 20,010 6,277 Stationery, printing and shipping 1,500 4,439 Telephone 659 884 Travel 59,692 31,728 Uniforms 744 Total Expenses 655,120 503,133	9	Accounts Payable And Accruals	2023 \$	2022 \$
121,064 175,224			•	,
10.1 Income: Sponsorships		Staff payables	70,046_	40,777
Sponsorships			121,064	175,224
Sponsorships 532,000 409,000 Registration fees 147,709 130,590 Exhibition booths 163,500 67,450 Other 32,882 28,931 Total Income 876,091 635,971 10.2 Expenses: Advertising and promotions 30,711 23,239 Audio visual 97,488 82,875 Bank charges 10,677 8,560 Banners, plaques and gifts 12,931 12,909 Contingencies 3,955 Contracted services 77,655 50,958 Exhibition 67,423 60,203 Food and beverage 275,630 217,106 Registration expenses 20,010 6,277 Stationery, printing and shipping 1,500 4,439 Telephone 659 884 Travel 59,692 31,728 Uniforms 744 Total Expenses 655,120 503,133	10	Annual Conference		
Registration fees 147,709 130,590 Exhibition booths 163,500 67,450 Other 32,882 28,931 Total Income 876,091 635,971 10.2 Expenses: Advertising and promotions 30,711 23,239 Audio visual 97,488 82,875 Bank charges 10,677 8,560 Banners, plaques and gifts 12,931 12,909 Contringencies	10.1	Income:		
Total Income 876,091 635,971 10.2 Expenses: Advertising and promotions 30,711 23,239 Audio visual 97,488 82,875 Bank charges 10,677 8,560 Banners, plaques and gifts 12,931 12,909 Contingencies 3,955 Contracted services 77,655 50,958 Exhibition 67,423 60,203 Food and beverage 275,630 217,106 Registration expenses 20,010 6,277 Stationery, printing and shipping 1,500 4,439 Telephone 659 884 Travel 59,692 31,728 Uniforms 744 Total Expenses 655,120 503,133		Registration fees Exhibition booths	147,709 163,500	130,590 67,450
Advertising and promotions 30,711 23,239 Audio visual 97,488 82,875 Bank charges 10,677 8,560 Banners, plaques and gifts 12,931 12,909 Contingencies 3,955 Contracted services 77,655 50,958 Exhibition 67,423 60,203 Food and beverage 275,630 217,106 Registration expenses 20,010 6,277 Stationery, printing and shipping 1,500 4,439 Telephone 659 884 Travel 59,692 31,728 Uniforms 744 Total Expenses 655,120 503,133		Total Income		
Audio visual 97,488 82,875 Bank charges 10,677 8,560 Banners, plaques and gifts 12,931 12,909 Contingencies 3,955 Contracted services 77,655 50,958 Exhibition 67,423 60,203 Food and beverage 275,630 217,106 Registration expenses 20,010 6,277 Stationery, printing and shipping 1,500 4,439 Telephone 659 884 Travel 59,692 31,728 Uniforms 744 Total Expenses 655,120 503,133	10.2	Expenses:		
		Audio visual Bank charges Banners, plaques and gifts Contingencies Contracted services Exhibition Food and beverage Registration expenses Stationery, printing and shipping Telephone Travel	97,488 10,677 12,931 77,655 67,423 275,630 20,010 1,500 659 59,692	82,875 8,560 12,909 3,955 50,958 60,203 217,106 6,277 4,439 884
		Total Expenses	655,120	503,133
		Net Surplus	220,971	

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Notes To The Financial Statements (Continued) 30 September 2023

(Expressed in United States Dollars)

11	Other Income	2023 \$	2022 \$
	Gain on foreign exchange Investment and bank interest income Miscellaneous income	10,768 2,191	11,756 2,747
	Miscellaneous income	<u>15,500</u> 28,459	4,702 19,205
			10,200
12	Other Expenses		
	Advertising and promotions Bad debts expense (Note 6.3) Bank charges Depreciation	3,105 38,642 4,931 11,633	2,398 32,540 4,476 10,844
	Donations Insurance Legal and professional fees	803 2,564 6,908	152 2,753 8,460
	Membership services Miscellaneous Office expenses Repairs and maintenance	33,019 177 13,058 4,101	18,815 32 12,990 664
	Security services Software fees Travelling costs and entertainment Utilities	796 2,782 10,499 2,343	1,029 2,179 11,828 2,138
	Otimies	135,361	111,298
13	Taxation		
	Business levy Green fund levy	7,733 5,842	5,715 1,990
		13,575	7,705
	The tax on surplus differs from the theoretical amount that would are follows:	ise using the statut	ory tax rate as
	Surplus before taxation	96,921	53,544
	Tax calculated at statutory tax rate of 30% Adjustment for tax exempt income and other items Business and green fund levies	29,076 (29,076) 13,575	16,063 (16,063) 7,705
		13,575	7,705

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Notes To The Financial Statements (Continued) 30 September 2023

(Expressed in United States Dollars)

14 Related Party Transactions

A related party:

- is a member of the key management personnel of the reporting entity or of a parent of the reporting entity;
- has sole or joint control or significant influence over the reporting entity;
- has significant voting power in the reporting entity; or
- is a close member of those listed above.

Key management personnel are those persons having the authority and responsibility for planning, directing and controlling the activities of the Association directly or indirectly, including any director (whether executive or otherwise).

There were no balances due from or due to related parties.

Transactions with related parties during the year are as follows:

	2023 \$	2022 \$
14.1 Administrative and operating expenses:		
 Key management compensation (short-term benefits) 	286,833	269,794

15 Contingencies And Commitments

There were no contingencies or commitments as of the statement of financial position date.

16 Subsequent events

There were no subsequent events requiring adjustment or disclosure to the financial statements.



Delebrating



Regulating for a Sustainable Digital Society



Our Promise to You:

Right to Information:

Ensure rates are published by providers to assist consumers in making the right choices.

Right to Complaint Redress:

Protect consumers of telecommunications and broadcasting services whose complaints remain unresolved after complaining to their providers.

Right of Access to Services:

Enable universal access to telecommunications and broadcasting services.



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Over 35 Years of Global Excellence 115 Years of Telecom Innovation



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STRATEGIC MANAGEMENT CONSULTING



NETWORK ENGINEERING



(©) OPERATIONAL SERVICES



SOFTWARE SOLUTIONS

OSS software solutions engineered to empower and automate provisioning of your fiber networks.



SIMPLIFIES NETWORK MANAGEMENT



OPEN INTEGRATION



SCALABLE SOLUTIONS



INTEGRATION

A wealth of experience in managing intricate integrations and ensuring you gain optimal functionality.



CUSTOM INTEGRATION



VENDOR AGNOSTIC



EXPERIENCED TEAM



Automate. Empower. Optimize. Transform.

