CANTO
Disaster
Preparedness
Response
(DRP)

FACT SHEET
What is the CANTO DRP Mutual Assistance Programme, (Map)?
The CANTO DRP MAP is intended to:

- create an avenue for participating entities of telecommunications service providers from participating countries to assist each other in the event that a disaster event should occur.
- Telecommunications service providers from contributing countries shall have formal agreements in place that have the support of their boards and respective governments.
- Formal DRP agreements shall specify cooperation with CANTO and other regional and international organizations.

How will information be share among members?
In the event of a disaster the participating telecommunications services provider shall:

- Ensure that alternative communication means are available in the event that telecommunications infrastructure is damaged (Satellite Phones and two-Way radios provide alternative means).
- In instances where disasters are predicted to impact a CANTO member location, such as a hurricane, the predicted impact should be communicated within twenty four (24) hours to the CANTO DRP Secretariat and the DRP chairman.
- Where disasters occur without warning, a notification shall be submitted to the CANTO secretariat as soon as is possible thereafter.
- Extent of damages to telecommunications infrastructure.
- Impact on staff.
- Material assistance and skills sets required to undertake repairs and recovery.
- Period of time required for normal operations to resume.
- Key personnel and contact details involved in coordinating restoration work.

What is expected of the CANTO DRP?
Provide support to member organization throughout recovery period by:

- Seeking support from other CANTO member organizations.
- Coordinate delivery of materials and member transportation to affected organization.
- Focal point for information dissemination to other CANTO member organizations.
- Compile a “Lessons learnt” report for the benefit of other member organizations.

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