

*CANTO*  
*Disaster*  
*Preparedness*  
*Response*  
*(DRP)*

*FACT SHEET*

**What is the CANTO DRP Mutual Assistance Programme, (Map)?**

The CANTO DRP MAP is intended to:

- create an avenue for participating entities of telecommunications service providers from participating countries to assist each other in the event that a disaster event should occur.
- Telecommunications service providers from contributing countries shall have formal agreements in place that have the support of their boards and respective governments
- Formal DRP agreements shall specify cooperation with CANTO and other regional and international organizations.

**How will information be share among members?**

In the event of a disaster the participating telecommunications services provider shall:

- Ensure that alternative communication means are available in the event that telecommunications infrastructure is damaged ( Satellite Phones and two-Way radios provide alternative means)
- In instances where disasters are predicted to impact a CANTO member location, such as a hurricane, the predicted impact should be communicated within twenty four (24) hours to the CANTO DRP Secretariat and the DRP chairman

- Where disasters occur without warning, a notification shall be submitted to the CANTO secretariat as soon as is possible thereafter
- Extent of damages to telecommunications infrastructure
- Impact on staff
- Material assistance and skills sets required to undertake repairs and recovery
- Period of time required for normal operations to resume
- Key personnel and contact details involved in coordinating restoration work.

**What is expected of the CANTO DRP ?**

Provide support to member organization throughout recovery period by:

- Seeking support from other CANTO member organizations
- Coordinate delivery of materials and member transportation to affected organization
- Focal point for information dissemination to other CANTO member organizations.
- Compile a “Lessons learnt” report for the benefit of other member organizations.

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