



# WHO WE ARE AND WHAT WE DO

## Most Robust Operating Platform in the Region





## **Wholesale Capacity**



## Flow watch.telk.click Columbus Jamaica

## **Broadband Capacity**







Columbus Grenada

Columbus Curacao

# Conquering the Digital Divide



## **Investment to date US\$1B**

- World Class Infrastructure
- 20,000 km of terrestrial and fiber optic network
- First World Services...most robust network serving the Caribbean and Latin America; connecting 22 countries/territories
- Substantial capacity for future growth; current utilization is less than 9% of current maximum design capacity

## **Effective Competition**

- Lower Telecommunications Costs
- Enabling Affordable Access
- Columbus Networks is Carrier Neutral

## **Increased Employment**

- 1,500 skilled positions created
- Hundreds of additional "Contractors" employed

# Cable Network / System Overview



The most advanced and robust broadband systems in the Caribbean; 870 MHz fully digital, two-way, largely passive cable systems

	Flow witch talk click	Flow watch, talk, click	Flow watch.talk.click	Flow watch telk click.
	Jamaica	Trinidad	Grenada	Curacao
Digital Headend	1	1	1	1
Regional Hub Sites	9	3		
HFC cable	4,500 km	6,400 km	500 km	500 km
Ring topology for core network	Yes	Yes	Yes	Yes
Homes passed per node	100	100	260	90
Households	725,000	330,000	35,000	55,000/ 5,000 (commercial)
Employees	533	565	100	82
Homes passed	276,707	268,390	24,452	12, 384





# WHY IS BROADBAND SO CRITICAL



## How does Broadband contribute to economic growth?

Broadband revenue streams are growing exponentially. Broadband infrastructure promotes:

Jobs Creation,
Workforce
Development,
Productivity and
Entrepreneurship

Process improvement and simplification

Specialization in knowledge-intensive activities

Broadband-based innovation e.g.
Service and Process
Innovation to tap into new economic sectors.



## How does Broadband contribute to economic growth?

Many studies suggest positive returns can be expected from investment in Broadband infrastructure

An analysis for the European Commission estimates that Broadband can create more than two million jobs in Europe by 2015, and an increase in GDP of at least EUR \$636 billion.

A study in Brazil reported that Broadband contributed up to 1.4% of the employment growth rate.

In China, every 10% increase in Broadband penetration is seen as contributing an additional 2.5% to GDP growth.

In Thailand only 3% of households and 12% of individuals have Broadband service (2010). Has been forecast that Broadband could add nearly 1% to the country's GDP growth rate.



## How does Broadband contribute to economic growth?

## <u>Telecom Advisory Services</u>

In 24 Latin American and Caribbean countries, (controlling for educational level and development starting point), a 1% rise in Broadband penetration yields a 0.017 point increase in GDP growth.

Broadband growth between 2007 and 2009 (prorated average of 37%) contributed between USD 6.7 Billion and USD 14.3 Billion, including direct and indirect effects, and preservation of an economic growth rate.

## The World Bank/InfoDev

Broadband is a key driver of economic growth, providing a boost of 1.38% in GDP growth in developing countries for every 10% increase in penetration

# Food, Water, Shelter...or Internet?



1 in 3

COLLEGE STUDENTS AND YOUNG PROFESSIONALS



- ✓ Air
- ✓ Water
- √ Food
- ✓ Shelter
- ✓ Internet

CONSIDER INTERNET A FUNDAMENTAL HUMAN RESOURCE

55%

OF COLLEGE STUDENTS

**AND** 

62%

OF YOUNG EMPLOYEES

SAY THEY COULD NOT LIVE WITHOUT THE INTERNET

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# Internet's Importance in Daily Life Communications





# 4 out of 5

COLLEGE STUDENTS AND YOUNG EMPLOYEES BELIEVE THE INTERNET IS VITALLY IMPORTANT AND PART OF THEIR DAILY LIFE'S SUSTENANCE.



CONSIDER THE INTERNET AN "INTEGRAL PART OF THEIR LIVES"

# The New Way to Get Around Communications



# 2 out of 3

COLLEGE STUDENTS GLOBALLY WOULD **CHOOSE AN INTERNET CONNECTION** OVER A CAR







## The Job Search: What the New Worker Wants





1 in 3

WOULD PRIORITIZE SOCIAL MEDIA FREEDOM, DEVICE FLEXIBILITY, AND WORK MOBILITY OVER SALARY IN ACCEPTING JOB OFFERS 2 of 5 COLLEGE STUDENTS

**AND** 

2 of 5 (4.5%)
YOUNG
EMPLOYEES

WOULD ACCEPT A LOWER-PAYING JOB WITH MORE FLEXIBILITY WITH DEVICE CHOICE, SOCIAL MEDIA, AND MOBILITY THAN A HIGHER-PAYING JOB WITH LESS FLEXIBILITY

## The Job Search: What the Next Workers Want

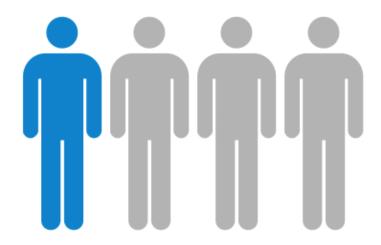


Remote Access, Flexible Work Hours and Job Choice

## EMPLOYEES ARE EXPECTING GREATER WORK FLEXIBILITY

LEAST 1in 4
EMPLOYEES

SAID THE ABSENCE OF REMOTE ACCESS WOULD INFLUENCE THEIR JOB DECISIONS



- ✓ Leaving the company sconer than later
- √ Slacking of f
- ✓ Lowering morale
- Declining job of fers out right

# Connectivity Anywhere on Anything: Attitudes Towards Workplace Flexibility and Remote Network Access





3 of 10 (29

## **COLLEGE STUDENTS**

FEEL THAT ONCE THEY BEGIN WORKING, IT WILL BE THEIR RIGHT—MORE THAN A PRIVILEGE—TO BE ABLE TO WORK REMOTELY WITH A FLEXIBLE SCHEDULE

# 

**COLLEGE STUDENTS** 

BELIEVE IT IS UNNECESSARY TO BE IN THE OFFICE REGULARLY

1in 4 **1 1 1 1 1** 

## **COLLEGE STUDENTS**

FEEL THEIR PRODUCTIVITY WOULD INCREASE IF THEY WERE ALLOWED TO WORK FROM HOME OR REMOTELY

# This is a Global Reality



# Small businesses head for economic recovery through the Internet

By Jo Wilkes on 28th April, 2010 - No Comments

Brussels, 28 Janu

The Commission proposes € 5 billion new investment in in energy and Internet broadband infrastructure in in 2009-2010, in support of the EU recovery plan

Broadband: key to European recovery

It has been a year of rationalising operations and dealing with tremendous uncertainty. But as we look to 2010, businesses can see signs of recovery and want to capitalise on the upturn. Fernando Gil de Bernabé. Cisco reports December 8, 2008 11,17am EST

## Obama: Broadband Essential Economic Recovery





Broadband: A must for America's economic recovery

By Henry M. Rivera - 12/13/10 02:12 PM ET



# **RESULTS**

Year	Speed	Price
2006	1.0 Mb	\$39
2011	20 Mb	\$39

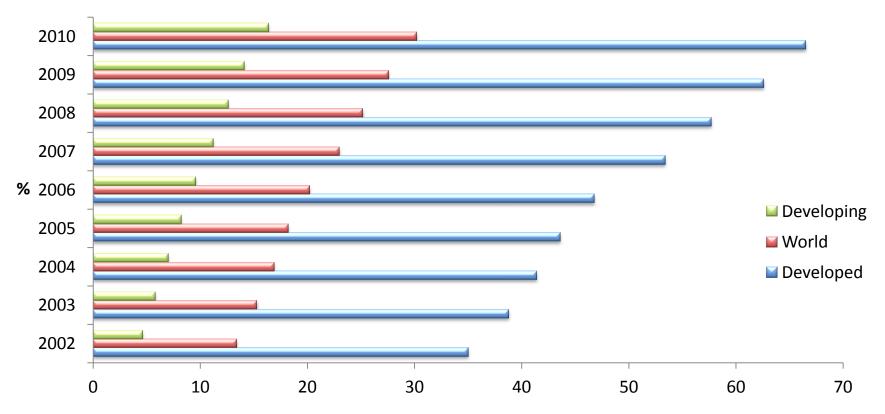
Year	Speed	Price
2006	1.0 Mb	\$104
2011	50 Mb	\$82

Year	Speed	Price
2006		\$160K
2011		\$35K

# **ITU Statistics**



# Proportion of households with Internet access by level of development, 2002-2010



The developed/developing country classifications are based on the UN M49, see:

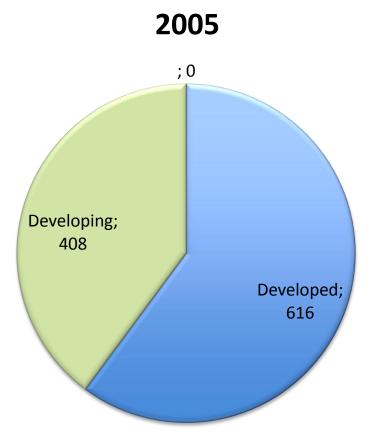
http://www.itu.int/ITU-D/ict/definitions/regions/index.html

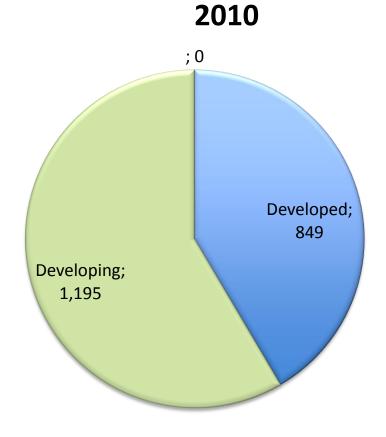
Source: ITU World Telecommunication /ICT Indicators database

## **ITU Statistics**



## Internet Users (millions), by Level of Development

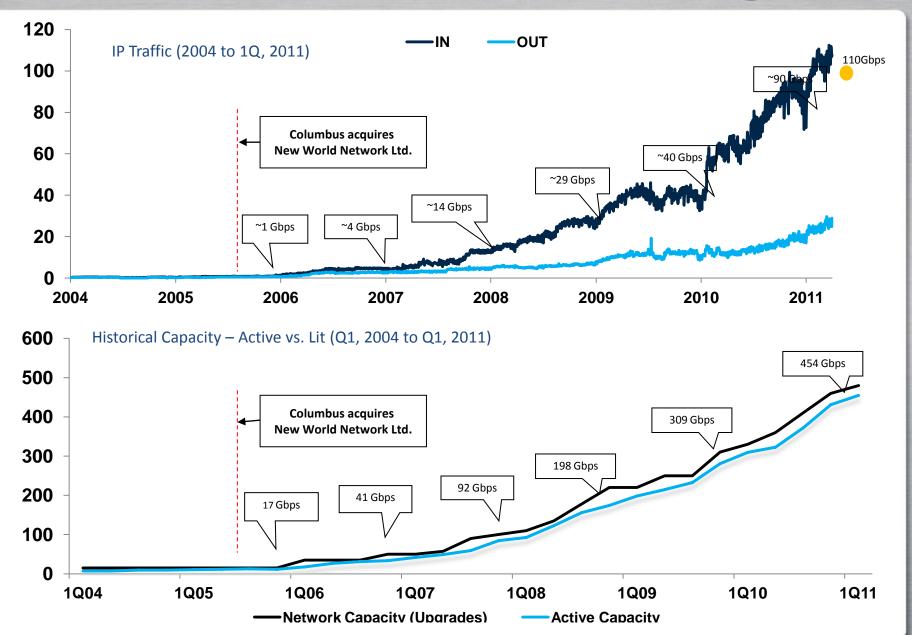




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Source: ITU World Telecommunication /ICT Indicators database

## Accelerating Bandwidth Demand



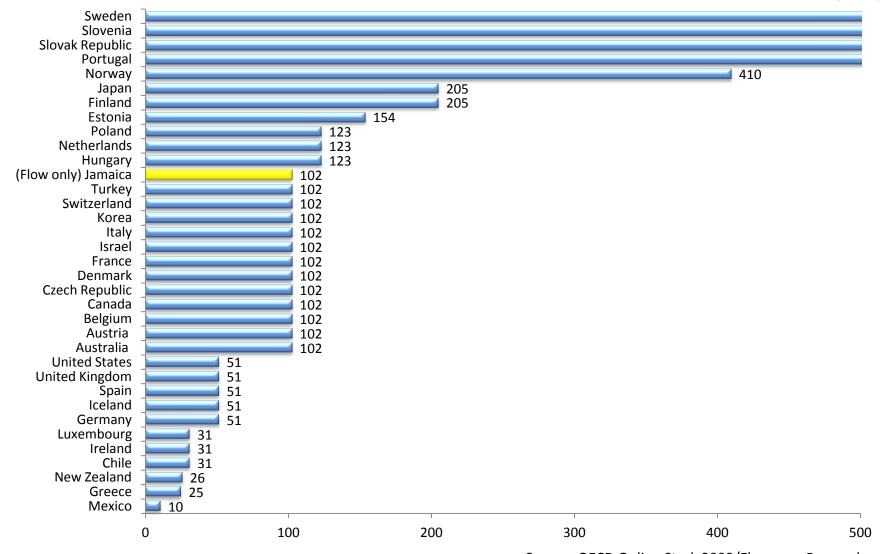


## Fastest Advertised Broadband Speed Available (Global)





SE, SI, SK and PT to 1,024 Mbit/s (1 Gbit/s)

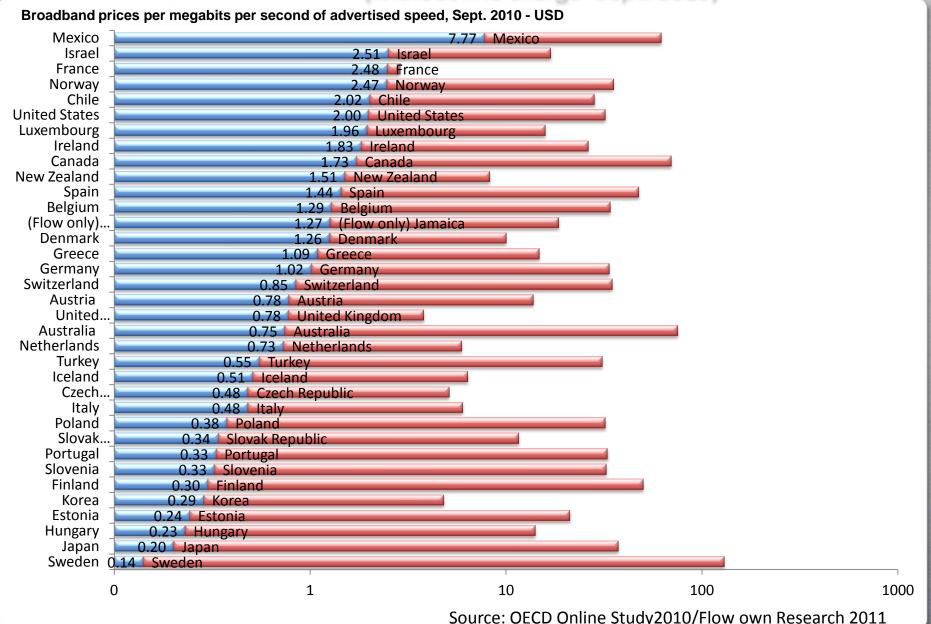


Source: OECD Online Study2009/Flow own Research

# Price Ranges, Monthly Subs

columbus communications

(without line charge- Sept. 2010)





# **PARTNERSHIPS**

## Universal Access Fund (UAF) - Jamaica



- Five- year contract signed with UAF for 108 schools, libraries & Post offices across the entire northern area of Jamaica, covering almost 60% of the country
- 100Mb VLAN Fiber Connection to each site with 200Mb of shared Internet access
- Fully managed WAN including management of router/firewall
  - Contract value US\$2.7m
  - Project has been expanded to include an additional 17 sites since the deal was signed
- Total Contract was split between CBS and Lime with CBS providing services in breakdown as below;

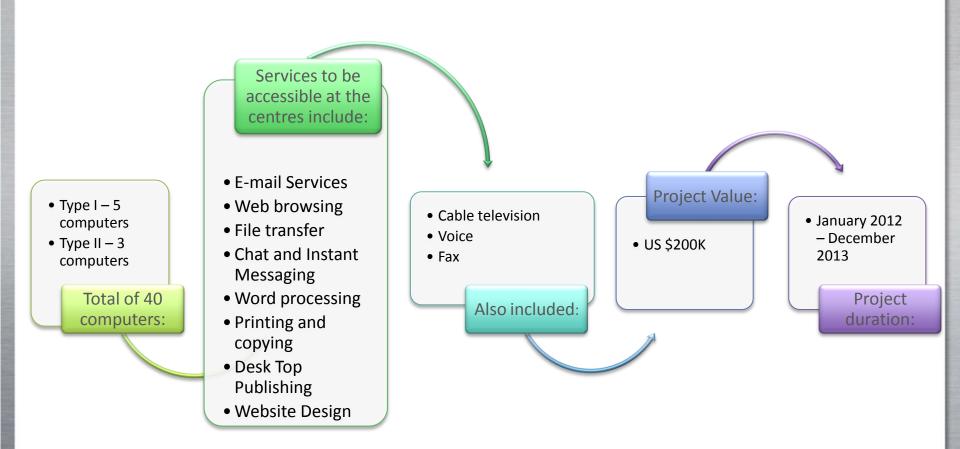
Provider	Sites	US\$ Total Revenues	US\$ Revenue per site
FLOW	108	2,720,000	25,000
LIME	175	3,600,000	20,300

Additional services to be presented in 2012 for funding include Tele-Education

## Community Access Points Project for Grenada



## Flow Grenada bid to provide service to 10 Community Access Points



## Flow Partners with Educational Pioneers



Flow
Trinidad's
Aim. Aspire.
Achieve
Program



Partnering with
Hop Along
Learning, I-Learn
and The
Community Hub

Committed to improving student learning through technology.



# **GOVERNMENT ACTION**

# Broadband in the U.S. Stimulus Package



Broadban	d Technology Opportu	unities
Program (	BTOP) - \$4.7 billion	

\$10M for oversight and auditing

Rural Utility Service (RUS)

for inn	earmarked for "competitive grants ovative programs to encourage able adoption of broadband service"	\$2.5 billion in grants, loans, or loan guarantees
for exp	l earmarked for "competitive grants anding public computer center cy, including at community colleges blic libraries"	75% of investment must serve rural area
1 '	for "developing and maintaining a pand inventory map"	

## International Examples of Broadband Stimulus



Canada > \$200 million over three years

 Extend broadband coverage to unserved rural communities France > \$1
billion, initial
public investment
into 10yr, \$13
billion plan.

Provide universal coverage by 2010 and "ultrafast" broadband to million households by 2012 Japan > \$370 million over two years

 Extend broadband to unserved communities South Korea > \$1 billion, initial public investment of \$24.6 billion plan

 Upgrade broadband to reach 30 million households by 2012

## International Examples of Other ICT Stimulus



Japan: \$31 billion, "i-Japan 2015 strategy"

 Intelligent transportation systems, fiber network for health care, e-government, energy efficient ICT

France: \$73 million

 E-government investments, including "Serious Gaming", Web 2.0 applications and other miscellaneous e-government public purchases

Canada

 Allowed companies to expense in the first year all ICT investments for 2 years. (worth \$700 million Canadian)

# Summary



- Results prove that Prices are falling; Service is improving
  - BROADBAND REVENUE STREAMS ARE GOREWING SIGNIFICANTLY
  - PRVIATE SECTOR PLAYERS WILL CONTINUE TO INVEST IN THE REGION
- Governments recognize the importance of ICTs
  - MANY STUDIES SUGGEST POSITIVE RETURNS CAN BE EXPECTED FROM INVESTMENT IN BROADBAND INFRASTRUCTURE
- Finding a solution to the "last mile will require investments from both the Private Sector & Government

"Broadband access is a tipping point for economic development. It can generate jobs, drive growth and productivity, and underpin long-term economic competitiveness"

ITU secretary-general Hamadoun Touré

