

Inspiring ICT Innovations:

"Building an Entrepreneurial Ecosystem through Sustainable Strategic Partnerships"

Annual DIRECTORY 2016-2017





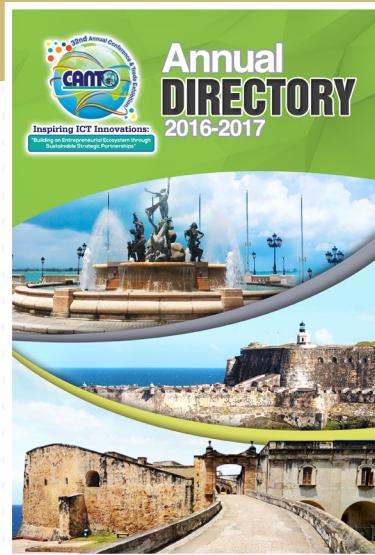
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Introduction

Welcome to the 32nd edition of our Annual Directory of Who's Who in the Information and Communication Technologies Landscape. This prized publication is a repository of key stakeholders in the Global Telecommunications ecosystem promoting the people, products and services in the Caribbean Telecommunications Sector.

If you leave the conference with one printed document, let it be the Annual Directory with our collection of over one thousand entries comprising operators, service providers, technology companies, governments and regulators on a country by country basis.

The addition of an overview of the status of the markets in the region, Caribbean information & communication ministries plus agencies and Statistics and Rates Evolution all provide useful insights on the sector trends making the publication a valuable tool for all stakeholders.

CANTO has entered a new era where the telecommunications industry is constantly changing with unrelenting force. We continue to see an increase in partnerships and alliances which brings about growth, innovation, disruption and change presenting challenges and opportunities for telecommunication companies and services providers. As an industry association servicing both carriers and service providers, our role continues to evolve around the changes in our membership.

As we continue to improve the quality of this publication, we call on our industry stakeholders to assist us by providing relevant and timely updates, to ensure the currency of the information.

I want to take this opportunity to thank the advertisers ,sponsors and companies responding to our call for information; the designers, editors and publishers of this Annual Directory and to the thousands of users I say "Happy Networking".

Overview

CANTO 2016 will focus on the theme “Inspiring ICT Innovations: Building on Entrepreneurial Ecosystem through Sustainable Strategic Partnerships” The theme targets the talented citizenry of the Caribbean and the Americas. It encourages all stakeholders to create and foster an environment of entrepreneurship by harnessing the natural talent. The objective is to inspire persons to be creative and innovative by utilizing and fostering strategic partnerships to yield SMART sustainable products and services, adding value to markets to reduce poverty and foster environmental conservation. It is a delicate balance of economical, sociological and environmental goals which will require a public-private partnership (PPP) and CANTO is well poised to take the lead.

The success of CANTO is not based solely on the strength of its global membership base of over 121 members from 35 countries spanning four continents; but can also be attributed to a myriad of ICT developmental projects, workshop and its strong strategy through partnerships with other like minded regional/international organizations, agencies and institutions such as ITU, CARICOM, CTU, IDB, ECTEL, ECLAC, UWI, CARIRI, ISOC, LACNIC and Laureate. We also partner with companies like Microsoft Trinidad & Tobago and many others as we strive to meet shared objectives.

Vision

“To become the leading authority in shaping information and communication in the Caribbean and the Americas”

Mission

“Influence the innovation and development of ICT solutions for the benefit of members by developing, navigating and leveraging relationships with all stakeholders. Advocate for policies, legislation and rules which advance the creation of an environment which facilitates the deployment of services and technologies around the region.”

Services

CANTO has an array of services specially designed with our members in mind. CANTO continues to develop and remodel its service portfolio to reflect the changing needs of its members.

- AGM
- Annual Conference & Trade Exhibition
- ICT Training & Workshops
- ICT Periodicals
- Position and policy statements
- Broadband Infrastructure Inventory and Public Awareness (BIIPAC)

For a full list of services visit: <http://canto.org/canto-membership/canto-services/>

Benefits

CANTO membership is categorized by Active, Affiliate, and Honorary Members. The following benefits are enjoyed by all members:

- Excellent networking and partnership opportunities
- Discount on external partners services and events
- Attendance at all CANTO's events
- Participation in the working committees of the board:
 - Regulatory
 - Financial Advisory
 - Human Resource
 - Marketing & Communications
 - Disaster Recovery Planning
 - Corporate Social Responsibility
 - Vendors/Suppliers
 - Technology Trends
- Discounts on professional online educational training & development with Laureate Online Education,www.canto.org/about-us/training/
- Free copies of the quarterly magazine "Cancion" and CANTO's Annual Directory

For a full list of benefits visit: <http://canto.org/canto-membership/member-benefits/>

Events/Projects

The following includes a list of current and upcoming projects and events for 2016

- Annual General Meeting – Jan. 2017
- International Girls in ICT Day - April 2017
- Regional WTISD Video Competition - May 17th, 2017
- Annual Conference and Trade Exhibition - July 16th -19th, 2017
- Ministerial Roundtable – July 17th-18th, 2017
- Caribbean Women in ICT (CWIC) Forum – July 18th, 2017
- Human Resource/Marketing Forum – July 20th -21st, 2017
- Disaster Recovery Planning Forum - July 20th -21st, 2017
- Operators/Regulators Forum – July 16th -19th, 2017
- CANTO DSS Pie Data iCreate Hackathon July 17th -19th, 2017

CANTO is poised to take the regional ICT sector to the next level and we want you to be a part of it!

For more information:-

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CANTO 2017 Website: <http://canto.org/events-conferences/annual-conference-and-trade-exhibition/>

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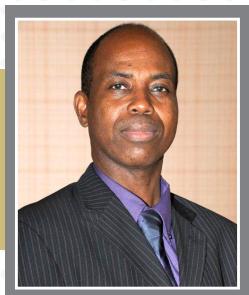
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Teresa Wankin
Secretary General
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Message from the Chairman of CANTO

Julian Wilkins

Welcome to CANTO 2016 in beautiful Puerto Rico, San Juan. Let me take this opportunity to wish you all a successful CANTO conference and exhibition.

I am looking forward to welcoming each and every one of you over the next few days. Indeed it's a great honour and a privilege to once again chair this amazing and prestigious event. CANTO is a truly unique experience.

On behalf of the CANTO Board of Directors, thank you to all of our sponsors and exhibitors without whom this conference and exhibition would not be possible. The relationship that we have with our affiliate members is something that we value dearly and we look forward to networking again with you within the next few days.

Our theme this year is Inspiring ICT Innovations: Building an Entrepreneurial Ecosystem through Sustainable Strategic Partnerships. CANTO intends to work with all of our stakeholders to make this goal a reality in the Caribbean.

Having been elected Chairman in 2015, I have tried to strengthen and develop our working committees. A few years ago we had five (5) working committees now we have eight (8) thereby offering more value to our members. However, it's not about providing more working committees. It's about creating value and affording our members the opportunity to find common ground and share best practices within the region. The latest working committee, The Technology Committee, is currently working on a paper entitled *Trending Pure Internet*.

Colleagues, I want to see our working committees more focused on deliverables. One such deliverable has been the *Code of Practice on safeguarding the Open Internet*. This is a fine example of a voluntary Code of Practice in which the Industry is offering a self-regulated solution.

The broad objective of the Code is to provide a framework for operators across the Caribbean Region to collectively address the issue of Net Neutrality.

It seeks to provide balance between:

1. Consumer rights and responsibilities and
2. The availability of flexible network management tools for Operators.

In other words, this Code of Practice balances the needs and freedoms of end users and content providers with the Operators' requirements to run their networks and have the corresponding freedom to innovate and develop new services and business models. Striking this balance will foster the development of a wider range of service offerings from Operators since they can now tailor these offerings to meet the needs of varied customers.

This flexibility and potential for competitive differentiation will encourage the region's development as a proving ground for online services. The flexibility that innovation provides, both technically and commercially, is itself a differentiator which facilitates the evolution of a unique environment that is attractive for technological investment.

Colleagues, in summary, the Code of Practice is certainly very relevant to our theme: Inspiring ICT Innovations.

Last year, we said goodbye to Regenie Fräser who was our Secretary General for the past eleven years. This year, I have the pleasure of welcoming our new Secretary General Mrs. Teresa Wankin. Teresa brings to CANTO a valuable mix of leadership, inspiration, operational experience, and passion for service. She has shown courage and a willingness to lead and innovate. I would say that the famous words of Harry S. Truman best describe our new Secretary General: "In periods where there is no leadership, society stands still. Progress occurs when courageous, skillful leaders seize the opportunity to change things for the better". Let us warmly welcome Teresa!

The CANTO Conference and Exhibition held in Miami, August 2015 can easily be described as the number one ICT/Telecoms Caribbean

event which took place that year. For some time now, this conference has been the leading telecommunications forum in the region, attended by key policy makers within the Caribbean. Our CANTO conference is a unique event with a wide cross section of Government Ministers and Officials, Regulators, network operators and equipment suppliers. Our annual workshops have continued to be successful and 2016 promises to be no less so: we will host our 10th annual Human Resources Forum; the 3rd Sales, Marketing & Customer Care Forum and the 2nd annual CODE Hackathon.

Once again we can promise you a very exciting and packed agenda. We have included more discussion panels with distinguished persons who are seasoned experts in their fields. For the first time, we are now offering capacity building workshops graciously hosted by the GSM Association. We want to hear from you! Stakeholders are encouraged to participate in lively debating sessions so that we can work together in creating the right environment for investment, which will greatly benefit our Caribbean consumers. Ultimately, we need to ensure that our consumers are connected to ICT/Telecommunications services.

For most telecom operators, 2016 will be a challenging year as voice revenues have plummeted due to the effects of OTT players. Operators now need to be creative and innovative. We must re-evaluate our business models and re-invent ourselves. If there is one message I would bring to my friends who regulate telecoms in our various jurisdictions - it is to allow Network operators the ability to be creative and to innovate – we are relying on you to facilitate the right environment.

Ladies and gentlemen, I wish you a productive and successful conference and exhibition – let's take the opportunity to build relations and network for the greater good of improving the ICT/telecoms environment for our Caribbean citizens.

Thank you and God Bless.



Message from the Secretary General of CANTO

Teresa Wankin

It is with a great sense of joy that I welcome you to CANTO 2016 – our edition of ***Inspiring ICT Innovations: Building an Entrepreneurial Ecosystem through Sustainable Strategic Partnerships***. I am honoured and delighted to present to you the 32nd Edition of our Annual Directory of Who's Who in the Information and Communication Technologies Landscape. This prized publication is a repository of key stakeholders in the Global Telecommunications ecosystem promoting the people, products and services in the Caribbean Telecommunications Sector.

For the CANTO 2016 event, we have chosen a venue that guarantees a successful technical conference, cutting edge technology showcase and ample networking opportunities amid the culture, cuisine and scenery of Puerto Rico. Over the next four days you will experience a technical program that is rich and varied with seven keynote speeches; two ministerial panels comprising ministers from ten countries in the region; twenty industry experts and two capacity

building workshops. The technology showcase will feature over sixty exhibits allowing you to touch and explore the latest technologies in the industry.

The social program will provide numerous networking opportunities, providing you with the opportunity to meet and interact with the leading service providers, operators, regulators, ICT ministers, friends and colleagues as well as sponsors and exhibitors.

CANTO has entered a new era where the telecommunications industry is changing with unrelenting force. We continue to see an increase in partnerships and alliances which brings about growth, innovation, disruption and change presenting both challenges and opportunities for telecommunication companies and services providers in the region. As an industry association representing carriers and service providers, our role continues to evolve around the changes in our membership. As the voice of the industry, CANTO is

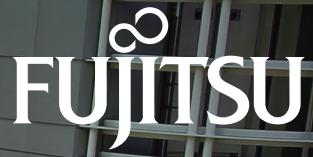
committed to facilitating dialogue and collaboration between all the stakeholders in the region. We will continue to affect the change that is needed for orderly growth and development in the sector through vision and influence; we will work together with all stakeholders to form strategic alliances and partnerships in this ever evolving industry.

The success of this conference depends ultimately on the several groups of people who I must highlight and thank:

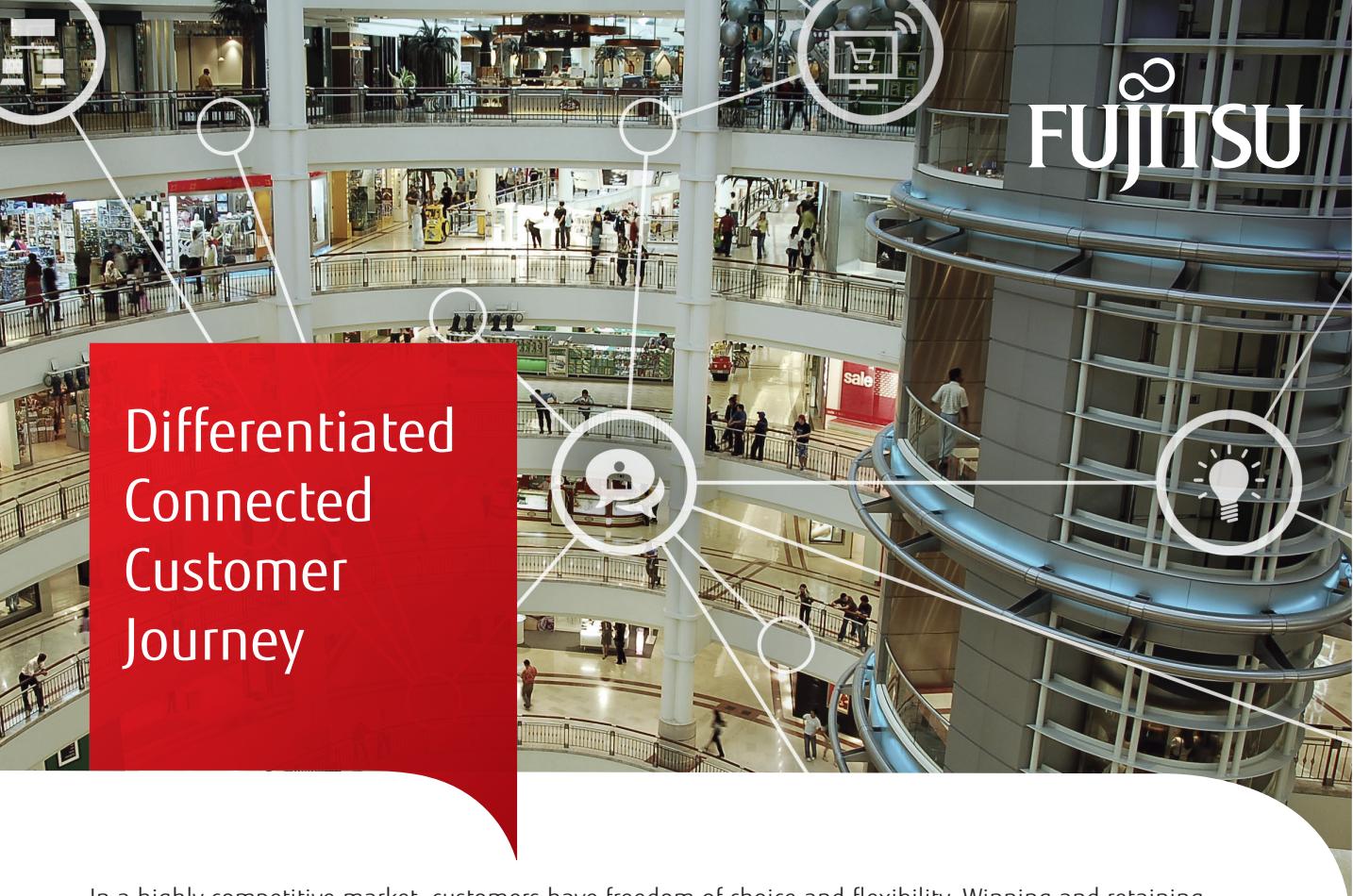
- The magnificent CANTO team who have worked tirelessly in planning and organizing the technology showcase, technical program and supporting social events.
- The CANTO members who anxiously await the unveiling of the exhibits and the effective dialogue with industry experts

- The sponsors and exhibitors who anticipates great business leads
- And the delegates who anticipates great dialogue and networking opportunities

I want to reiterate that your participation is of paramount importance to CANTO, we value your business, we want to ensure that we exceed your expectations, so give us your thoughts and work with us to make the CANTO Annual Conference and Trade Exhibition the only place you come to meet all your customers in the region – I wish you a successful CANTO 2016.



Differentiated Connected Customer Journey



In a highly competitive market, customers have freedom of choice and flexibility. Winning and retaining customer loyalty is of paramount importance. Telcos need to demonstrate value by offering its customers a **differentiated connected customer journey** that you can also use to your advantage.

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APUA is a government statutory body responsible for providing fixed line service, mobile cellular service based on GSM 1900 MHz PCS technology, ISDN services and Broadband High Speed DSL service. This company is also responsible for providing electricity and water for the island.

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A.C.T. Antigua's Single Source Technology Provider, suppliers of hardware and telecoms equipment and local ISP offers a complete line of Internet Services. These include Co-location and Hosting, VSAT Integration and Support, Broadband Wireless Internet and Wi-Fi just to name a few. The Data Centre located at the TeleDome Building on Old Parham Road boasts of its certified 24x7 Technical Support Team. ACT's TeleDome Data Centre facility is the NAP with multiple Fiber and Satellite connections.

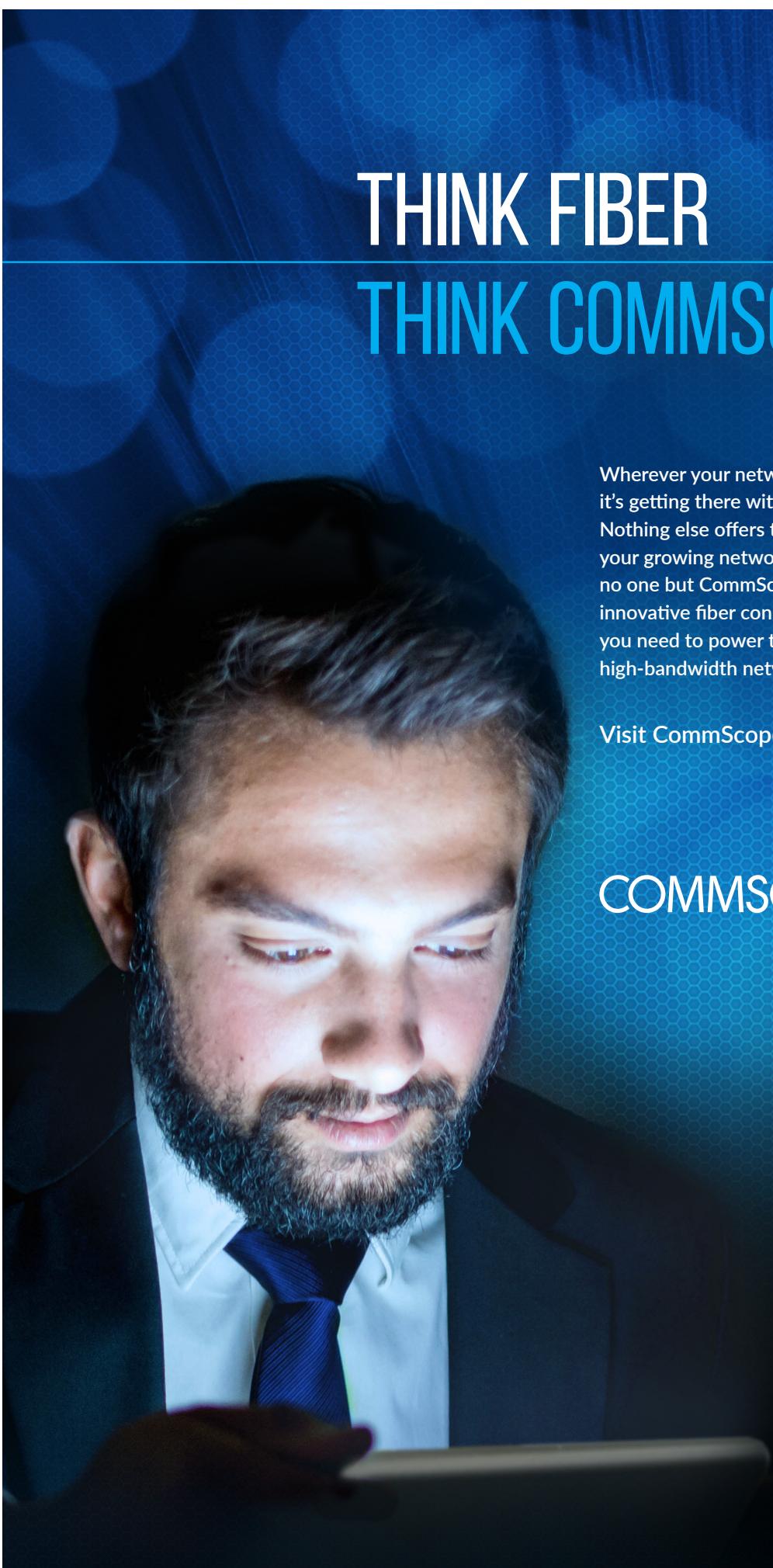
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Digicel Group Limited is a leading global communications provider with operations in 31 markets in the Caribbean, Central America and Asia Pacific. After 12 years of operation, total investment to date stands at over US\$4.9 billion worldwide. The company is renowned for delivering best value, best service and best network.

Digicel is incorporated in Bermuda and its markets comprise: Anguilla, Antigua & Barbuda, Aruba, Barbados, Bermuda, Bonaire, the British Virgin Islands, the Cayman Islands, Curacao, Dominica, El Salvador, Fiji, French Guiana, Grenada, Guadeloupe, Guyana, Haiti, Jamaica, Martinique, Nauru, Panama, Papua New Guinea, Samoa, St. Kitts & Nevis, St. Lucia, St. Vincent & the Grenadines, Suriname, Tonga, Trinidad & Tobago, Turks & Caicos and Vanuatu. Digicel also has coverage in St. Martin and St. Barts in the Caribbean.

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BTC is the first quad play provider in The Bahamas. The company offers a full suite of landline, internet, mobile and television services throughout The Bahamas. BTC is deeply rooted in community and supports a wide range of culture, youth, education and sporting initiatives. These include Junkanoo, Bahamas Junkanoo Carnival, IAAF/BTC World Relays and CARIFTA. BTC maintains a four year scholarship program with the College of The Bahamas and provides funding for the College's endowment fund. The company is jointly owned by Liberty Global and The Government of The Bahamas.

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Cable & Wireless (Barbados) Limited is a privately owned telecommunications company jointly owned by Cable & Wireless Communications PLC and local investors. FLOW, its consumer brand, is Barbados' leading full-service telecommunications provider delivering best-in-class broadband, mobile and voice services. The company is also proud of positioning Barbados as the first country in the world to have 100% Fibre-to-the-Home (FTTH) connectivity. For business and enterprise customers, C&W Business offers fully tailored communication solutions that help clients seize the opportunities of tomorrow today.

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Partnering with telephone companies to fulfil a common need, our trademark is to deliver high-quality, accurate, feature-rich publications, tailored to each local market. We provide full directory publishing services including sales management and training, ad and page production, database management, IT support, distribution, marketing and billing. In addition our suite of online products including websites, videos and enhanced profile pages allow businesses to maximize their presence on the internet.

As the only Google AdWords Premiere Partner for small and medium size businesses in the Caribbean, our highly skilled team provides expert help to managing and maximizing online campaigns.

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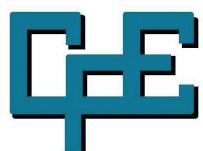
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CPE Solutions Ltd was founded in 1999 to service the Information Communication Technology Industry in the field of Planning, Design, Engineering, Construction and Maintenance of Outside Plant Networks.

It was gestated out of a need to provide those companies involved in the delivery of Information Communication Services over Fiber, Copper and Wireless Networks and those who desire to implement such networks with a complete, reliable and professional service provided by experienced professionals. We boast of one hundred and forty one years (141yrs) of combined Industry experience (and counting) in our Leadership ranks and this in no small measure contributed to the level of success and growth that our Company has enjoyed in the thirteen years of our existence.

CPE Solutions Ltd have evolved into a successful provider of services in; OSP Network Diagnostics (Copper), OSP Planning Design & Engineering (Fiber & Copper), OSP Construction (Fiber & Copper), Fixed Telephone Lines Installations & Repairs, CATV Installations & Repairs, VSAT Installations, BroadBand Installations, IPTV Installations, GPON Installations, DVB-T Installations, FTTH Design & Build, Fiber Splicing and Testing Specialists, Security Alarm Systems Installations & Repairs, Home Area Networking Specialists.



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Belize Telemedia Limited, is Belize's leading Telecom and only full service communications provider serving the entire Country of Belize. The Company's focus has been to provide efficient communications solutions which enhance the lives of customers, keeping them connected anytime anywhere. With one of Belize's largest and highly skilled work forces, the company offers a technologically advanced spectrum of services including GSM Mobile, Fixed wireless and Mobile Broadband, Fixed Line telephone services, E-services and International Calling and data solutions. In addition, BTL fully integrates serving its customers with corporate social responsibility by providing free broadband access to schools, scholarships, youth and industry development funding and recreational facility maintenance. For more information on the company please visit www.belizetelemedia.net or email the Public Relations Department at prdept@belizetelemedia.net.

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2operate provides innovative software solutions for telecommunications operators to achieve better network visibility, incident management, and customer support. 2operate's offerings are available for multi-technology networks (2G, 3G, 4G) from all main vendors (Ericsson, Huawei, Nokia, etc.).

2operate is based in Denmark and currently has most of its customers in Northern Europe. 2operate wants to penetrate the American markets, and we see CANTO as a logical entry point.

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Trading as Flow

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Cable & Wireless (Grenada) Limited, trading as LIME, is 70% owned by Cable & Wireless (West Indies) Limited, 27.5% by the Government of Grenada and 2.5% by the General Public.

A Full-service Telecommunications provider offering Mobile, Broadband, Domestic and International Data and Fixed Line services, as well as Enterprise and Managed Service Solutions.

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CABLE & WIRELESS JAMAICA LIMITED

www.discoverflow.co

Cable & Wireless Jamaica provides telephone services - domestic and international, throughout the island. The company is privately owned - 82% by C&W (W.I.) Ltd. and 18% by members of the public. They own Jamaica Digiport International Limited, which provides high speed data and other telecommunications services to freezone and offshore companies.

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Digicel is a leading global telecommunications provider with operations in 33 markets in the Caribbean, Central America and Asia Pacific. After 14 years of operation, total investment to date stands at over US\$5 billion worldwide. The company is renowned for delivering best value, best service and best network.

Digicel runs a host of community-based initiatives across its markets and has set up Digicel Foundations in Jamaica, Haiti, Papua New Guinea and Trinidad and Tobago which focus on educational, cultural and social development programmes.

Digicel is the lead sponsor of Caribbean, Central American and Pacific sports teams and individuals including the world's fastest man, Usain Bolt and Special Olympics teams throughout these regions. Digicel also sponsors the West Indies cricket team.

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TELECOMMUNICATIONS REGULATORY BOARD OF PUERTO RICO

The Puerto Rico Telecommunications Board (TRB) Spanish: Junta Reglamentadora de Telecomunicaciones de Puerto Rico (JRTPR) – was created in 1996 as a result of passage of Puerto Rico's Telecommunications Act. The five-member Board is the telecommunications regulator in the Commonwealth of Puerto Rico, with quasi-legislative and quasi-judicial jurisdiction over wireline and wireless telecommunications providers, as well as cable TV, IP-TV and direct broadcast satellite (DBS) companies. The TRB exercises its jurisdiction in company versus company and consumer versus company cases and controversies, and is the Commonwealth agency in charge of the Puerto Rico Universal Service Fund.

The PRTRB currently chairs the Latin American Forum of Telecommunications Regulators (REGULATEL) an international association comprised of all the National Regulatory Authorities of Latin America, and which also includes the regulatory authorities of Spain, Portugal and Italy.

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CABLE & WIRELESS, ST. KITTS & NEVIS LIMITED Trading As FLOW WEBSITE: [www://discoverflow.co/saint-kitts/mobile/say-hello-awesome](http://discoverflow.co/saint-kitts/mobile/say-hello-awesome)

Cable & Wireless St Kitts & Nevis Limited is registered under the laws of the Federation of St. Kitts & Nevis. The Company is a subsidiary of Cable & Wireless (West Indies) Limited which owns 77% of the issued and outstanding shares. The Company's registered office is Basseterre, St. Kitts.

Cable & Wireless St Kitts & Nevis Limited supplies telecommunications services and facilities to the federation of St Kitts and Nevis. The Company's main business is the provision and operation of public telecommunication services, including Fixed Line, Broadband, Mobile, DIA and VSAT.

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C&W St. Lucia provides national and international telecommunications services to the island. In addition to their land-line network, they operate GSM cellular network. They also provide dial up and broadband high-speed internet service, as well as VSAT, Wi-Fi, IPVPN and Cable TV services.

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TELEM GROUP

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In 2007, the Sint Maarten Telephone Company N.V. and its subsidiaries, TelCell. N.V., TelNet Communications N.V. and associate company, Smitcoms N.V. and its subsidiary Smitcoms INC, were legally structured to enable the formation of an umbrella holding company, the Sint Maarten Telecommunication Holding Company N.V. (SMTHC). The integration of these companies also saw the creation of a new Operating Company, The Sint Maarten Telecommunications Operating Company N.V. which remains as the incumbent operator for Country Sint Maarten, Dutch Caribbean.

The products and services of all the companies are marketed and promoted under the company brand name TelEm Group.

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TELESUR is a wholly government owned company that provides national and international communication services. It operates a cellular network that has 30% geographic coverage. TELESUR is an Internet Service Provider and also offers VSAT Services.

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Momentum

noun - moh-men-tum

: strength or force gained by motion
or by a series of events



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As the second mobile telecommunications company in the Turks and Caicos Islands, Digicel TCI has created positive competition, driving mobile telecommunications development, competitive pricing, and technological innovation, which has benefited a large number of Turks & Caicos mobile customers since its launch in 2006. With Digicel's aggressive thrust into the market, residents of the Turks and Caicos Islands are now enjoying cheaper local and international calls, competitive calling rates, state-of-the art mobile phones, and customer service beyond their expectations. Digicel raised the bar where acceptable levels of service and network coverage were concerned, thus firmly establishing itself as the #1 GSM mobile provider in the Turks & Caicos.

Since its inception, Digicel has been a major contributor to the national income, and to employment creation for many Turks & Caicos Islanders, both directly and indirectly.

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ACTAS INTERNATIONAL, Inc. began operations in 2001 to provide sales, service and distribution of telecommunication equipment and high-speed broadband internet data access equipment across Florida, the Caribbean and the Latin America (CALA) region.

The ACTAS team has over twenty years of experience in the CALA region, providing products that offer leading edge technologies at extremely competitive prices. This expertise provides ACTAS with the resources and talents necessary to be the only U.S. telecom distributor focused exclusively on the Caribbean.

Products are chosen specifically for the needs of our Caribbean distributors that offer reliability and longevity, even in harsh environmental regions. Telecommunication systems are prepositioned, licensed and programmed in our headquarters in Tampa Florida and repackaged to rugged international shipping standards. Local in-country dealer installation support is available for complex installations and training. ACTAS' extensive network and system design expertise are combined with our robust product line to construct "Unified Solutions" providing cost savings and improved productivity to our customers and dealers.

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Calix is a leading global provider of broadband communications access systems and software. The Calix Unified Access portfolio allows service providers to connect to their residential and business subscribers and deploy virtually any service over fiber- and copper-based network architectures. With a growing customer base whose networks serve over 100 million subscriber lines in total, Calix is at the forefront of enabling the innovative ways that communications service providers deliver advanced broadband services and value to their customers.

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Status of Telecommunication Markets in the Caribbean

Caribbean Information and Communication Ministries & Agencies

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- **Regional Statistics**
- **Prepaid Mobile Rates**
- **Broadband Rates**
- **Broadband Installation Costs**
- **Selected Operators KB Price**

Status of Telecommunication Markets in the Caribbean



Status of Telecommunication Markets in the Caribbean

Country	Local services	Domestic fixed long distance	Inter-national fixed long dist	Data	DSL	Fixed Wireless Broadband	Mobile	Cable TV	Internet Services
Anguilla	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Antigua & Barbuda	Monopoly	Monopoly	-	Monopoly	Monopoly	Partial Competition	Partial competition	Partial competition 2 providers	Partial competition
Aruba	Full competition	-	Full competition	Full competition	Full competition	Partial competition	Partial competition	Monopoly	Full competition
Bahamas	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	n/a	Full competition	Full competition
Barbados	Monopoly	-	Full competition	-	-	-	Partial competition	-	-
Belize	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
British Virgin Islands	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Cayman Island	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Cuba	Monopoly	Monopoly	Monopoly	Monopoly	Monopoly	-	Monopoly	Partial Competition	Partial Competition
Dominica	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Dominican Rep.	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Grenada	Full competition	Full Competition	Full Competition	Full Competition	Full Competition	Full Competition	Full Competition	Full Competition	Full Competition
Guyana	Monopoly	Monopoly	Partial Competition	Monopoly	Partial Competition	Full Competition	-	-	Partial Competition

Status of Telecommunication Markets in the Caribbean

Country	Local services	Domestic fixed long distance	Inter-national fixed long dist	Data	DSL	Fixed Wireless Broadband	Mobile	Cable TV	Internet Services
Haiti	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Jamaica	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
St. Kitts & Nevis	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
St. Lucia	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
St. Vincent & The Grenadines	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Suriname	Monopoly	Monopoly	Monopoly	Full competition	Monopoly	Monopoly	Full competition	Monopoly	Full competition
Trinidad & Tobago	-	-	-	Partial competition	Partial competition	-	Partial competition	Partial competition	Partial competition
Turks & Caicos	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Partial competition	Full competition
Venezuela	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition

M= Monopoly: Only One Player allowed

P = Partial Competition : Partially deregulated with number of players restricted or other regulations

C = Full Competition : Fully liberalized. Multiple players are permitted to compete. Very little restrictions on market entry and exit

Caribbean Information and Communication Ministries & Agencies



Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Commission Agency
Anguilla	Ministry of Home Affairs, Natural Resources, Lands & Physical Planning Tel: 264 497 2218 Fax:264 497 5432 http://www.gov.ai/ministry.php?id=3	Public Utilities Commission http://pucanguilla.org/ Tel: 264.497.7374 Fax: 264.497.2782 Email: comments@pucanguilla.org petty@anguillanet.com	Ministry of Home Affairs, Natural Resources, Lands & Physical Planning Tel: 264 497 2218 Fax:264 497 5432 http://www.gov.ai/ministry.php?id=3	Public Utilities Commission http://pucanguilla.org/ Tel: 264.497.7374 Fax: 264.497.2782 Email: comments@pucanguilla.org petty@anguillanet.com	None
Antigua & Barbuda	Ministry of Information Broadcasting and Telecommunications, Science & Technology- Telecom Division http://www.telecom.gov.ag Tel 268.562.1868 Fax 268.562.1872 Email:joan.joseph@ab.gov.ag or telecom@ab.gov.ag	Ministry of Information Broadcasting and Telecommunications, Science & Technology - Telecom Division http://www.telecom.gov.ag Tel 268.562.1868 Fax 268.562.1872 Email:joan.joseph@ab.gov.ag or telecom@ab.gov.ag	Ministry of Information Broadcasting and Telecommunications, Science & Technology - Telecom Division http://www.telecom.gov.ag Tel 268.562.1868 Fax 268.562.1872 Email:joan.joseph@ab.gov.ag or telecom@ab.gov.ag	Ministry of Information Broadcasting and Telecommunications, Science & Technology - Telecom Division http://www.telecom.gov.ag Tel 268.562.1868 Fax 268.562.1872 Email:joan.joseph@ab.gov.ag or telecom@ab.gov.ag	None
Bahamas	Minister of Works and Urban Development http://www.bahamas.gov.bs Tel: 242.302.9516 Fax: 242.326.6629 Email: colinhiggs@bahamas.gov.bs	Public Utilities Commission http://www.urecabahamas.bs Tel: 242.396.5200 Fax: 242.393.0153 Email: info@urecabahamas.bs puc@puebahamas.gov.bs	Broadcasting Corporation of the Bahamas http://www.znsbahamas.com/about_us.php Tel: 242.502.3800 Fax: 242.322.6598 Email: info@znsbahamas.com	Public Utilities Commission http://www.urecabahamas.gov.bs/ Te: 242.396.5200 Fax: 242.393.0153 Email: consumer@urecabahamas.bs	None

Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Commission Agency
Barbados	Office of the Prime Minister Tel: 246.436-6435/1970 Fax: 246.228.4249 Email: psmo@barbados.gov.bb http://www.gov.bb Chief Telecommunications Officer Tel: 246.535.2502 Fax: 246.626.0960 Email: Reginald.bourne@telecoms.gov.bb	Fair Trading Commission http://www.ftc.gov.bb/index.php?option=com_frontpage&Itemid=1 Tel: 246.424.0260 Fax: 246.424.0300 Email: info@ftc.gov.bb pgriffith@ftc.gov.bb	Barbados Broadcasting Authority Tel: 246.467.5404 246.429.2514 Fax: 246.430.0212 246.228.5498 Email: anewton@barbados.gov.bb secretary@pssabarbados.gov.bb	Telecommunication Unit http://www.telecoms.gov.bb Tel: 246.535.2502 Fax: 246.626.0960 Email: Reginald.Bourne@barbadosbusiness.gov.bb Email:info@ftc.gov.bb	Fair Trading Commission http://www.ftc.gov.bb . Tel: 246.424.0260 Fax: 246.424.0300 Email:info@ftc.gov.bb
Belize	Ministry of Energy, Science Technology & Public Utilities http://www.estpu.gov.bz Tel: 501.822.0160/2 Fax: 501.822.0433 Email: senior.secretary@estpu.gov.bz	Public Utilities Commission http://www.puc.bz/ Tel: 501.223.4938 Fax: 501.223.6818 Email: info@puc.bz	Ministry of Public Utilities, Information and Broadcasting Tel: 501-822-3336 Fax: 501-822-0433 & Belize Broadcasting Authority Tel: 501-227-3959 Email: chairman@puc.bz	Public Utilities Commission http://www.puc.bz/ Tel: 501.223.4938 Fax: 501.223.6818 Email: info@puc.bz	None
Bermuda	Ministry of Home Affairs http://www.gov.bn Tel: 441.297.7590 E-mail: gtelecom@gov.bn	The Department of Telecommunications http://www.gov.bn Tel: 441.292.4595 Fax: 441.295.1462 E-mail: gtelecom@gov.bn	The Department of Telecommunications http://www.gov.bn/portal Tel: 441.292.4595 Fax: 441.295.1462 E-mail: gtelecom@gov.bn	The Department of Telecommunications http://www.gov.bn/portal Tel: 441.292.4595 Fax: 441.295.1462 E-mail: gtelecom@gov.bn	None

Caribbean Information and Communication Ministries & Agencies



Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Commission Agency
Cayman Island	Ministry of Planning, Lands, Agriculture, Housing & Infrastructure http://www.plahi.gov.ky Tel: 345.244.2412 Fax: 345.945.2922 Email: ministry.plahi@gov.ky/ foi.mpc@gov.ky	Information and Communication Technology Authority http://www.icta.ky/default.php Tel: 345.946.4282 Fax 345.945.8284 Email: info@icta.ky	Information and Communication Technology Authority http://www.icta.ky/default.php Tel: 345.946.4282 Fax 345.945.8284 Email: info@icta.ky	Information and Communication Technology Authority http://www.icta.ky/default.php Tel 345.946.4282 Fax 345.945.8284 Email: info@icta.ky	None
Cuba	Ministerio de Información y las Comunicaciones (Dirección de Normas y Regulaciones) http://www.mincion.gob.cu Tel: 537.885.4061 537.882.8234	Ministerio de Información y las Comunicaciones (Dirección de Normas y Regulaciones) http://www.mic.gov.cu/ Tel: 537.885.4061 537.882.8234	Ministerio de Información y las Comunicaciones (Agencia de Control y Supervisión) http://www.mic.gov.cu/ Tel: 537.885.4061 537.882.8234	Ministerio de Información y las Comunicaciones (Agencia de Control y Supervisión) http://www.mic.gov.cu/ Tel: 537.885.4061 537.882.8234	None
Dominica	Ministry of Information, Science, Telecoms & Technology http://www.intredom.gov.dz gov.dz Tel: 767.266.3294/3275 Fax: 767.448.0182 Email: information@dominica.gov.dz	National Telecommunications Regulatory Commission http://www.intredom.org Tel: 767.440.0627 767.500.3333 Fax:767.440.0835 E-mail: secretariat@ntrcdom.org	Ministry of Information, Science, Telecoms & Technology http://www.dominica.gov.dz/cms/index dm/cms/index Tel: 767.448.2401 Fax: 767.448.0182 E-mail: information@dominica.gov.dz	Ministry of Information, Science, Telecoms & Technology http://www.dominica.gov.dz dm/cms/index Tel: 767.448.2401 Fax: 767.448.0182 Email: information@dominica.gov.dz	National Telecommunications Regulatory Commission http://www.ntrcdom.org org Tel: 767.440.0627 767.500.3333 Fax: 767.440.0835 E-mail: secretariat@ntrcdom.org
Grenada	Ministry of Communications, Works, Physical Development, Public Utilities, ICT & Community Development http://www.gov.gd Tel: 473.440.2271/2 Fax:473.440.4122 Email:ministryofworks@gov.gd	National Telecommunications Regulatory Commission http://www.ntrc.gd Tel: 473.435.6872 Fax:473.435.2132 Email: gntrc@ectel.int	National Telecommunications Regulatory Commission http://www.ntrc.gd Tel: 473.435.6872 Fax:473.435.2132 Email: gntrc@ectel.int	National Telecommunications Regulatory Commission http://www.ntrc.gd Tel: 473.435.6872 Fax:473.435.2132 Email: gntrc@ectel.int	None

Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Commission Agency
Guyana	Office of the President – Director of Telecommunications http://op.gov gy Tel: 592.225.1330/2 Fax: 592.226.9969	Public Utilities Commission Tel: 592.226.7042 Fax: 592.227.3534 Email: Prem1932@yahoo.com complaints@puc.org gy	Office of the President – Director of Telecommunications http://op.gov gy Tel: 592.227.1330-1 Fax: 592.226.3395	National Frequency Management Unit http://www.nfmu.gov gy Tel : 592.226.2233/3976 or 592.225.3104 Fax : 592.226.7661 Email: nfmu@sdpn.org gy	None
Haiti	Ministère des Travaux Publics, Transports et Communications http://www.mtpic.gouv ht Tel: 509.22 27 5454 Fax: 509.22 44 05 00 Email: info@conatel.gouv ht	Conseil National des Télécommunications (CONATEL) http://www.conatel.gouv ht Tel: 509.22 27 5454 Email: info@mtpic.gouv ht	Ministère des Travaux Publics, Transports et Communications Tel: 509.22 27 5454 Email: info@conatel.gouv ht	Conseil National des Télécommunications (CONATEL) http://www.conatel.gouv ht/ctu.ctu.php Tel : 509.25 11 39 40 Fax : 509.22 44 05 00 Email: info@conatel.gouv ht	None
Jamaica	Ministry of Science, Energy & Technology http://www.mstem.gov.jm Tel: 876.929.8990-9 Fax: 876.960-1623 Email: info@mstem.gov.jm	Office of Utilities Regulation http://www.our.org.jm Tel: 876.968.6053 Fax: 876.929.3635 Email: consumer@our.org.jm	Broadcasting Commission http://www.broadcastingcommission.org/ Tel: 876.920.9537-9 876.929.1998 Fax: 876.929.1997 Email: info@broadcom.org	Spectrum Management Authority http://www.sma.gov.jm/ Tel: 876.967.7948 876.948.7800 876.948.5115 Fax: 876.922.4093 Email:info@sma.gov.jm	Fair Trading Commission http://www.jftc.com/ Tel: 876.960.01204 Fax:876.960.0763 Email: ftc@cwjamaica.com
Netherlands Antilles	Minister of Transport & Telecommunication Tel: 599.9 4630461 (secretariat) Fax: 599.9 4615420 E-mail: maurice.adriaens@burtel.an gov.an	Bureau Telecommunications & Post http://www.btmp.org/html/ Tel: 599.9 463.1700 Fax: 599.9 736.5265 E-mail: gen.affairs@burtel.an gov.an	Minister of Transport & Telecommunication Tel: 599.9 4630461 (secretariat) Fax: 599.9 4615420 E-mail: maurice.adriaens@burtel.an gov.an	Bureau Telecommunications & Post http://www.btmp.org/html/ Tel: 599.9 463.1700 Fax:599.9 736.5265 E-mail:gen.affairs@burtel.an gov.an	None

Caribbean Information and Communication Ministries & Agencies



Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Commission Agency
St Kitts and Nevis	Ministry of Youth Empowerment, Sports, Information Technology and Telecommunications http://gov.kn Tel: 869 465 2521 Ext.1436 Fax:869 465 1088 Email: Amicia.mussenden@ govt.kn	National Telecommunications Regulatory Commission http://www.ntrc.kn Tel: 869 466.6872/8997 Fax:869 466.6817 E-mail:ntreskn@ectel.int	Ministry of Labour, http://www.gov.kn/ct.asp? Tel: 869.467.1357/1103 Fax: 869.466.8463 E-mail: skndol.gov@gmail.com	National Telecommunications Regulatory Commission http://www.ntrc.kn Tel: 869.466.6872/8997 869.466.6817 E-mail:directorntrcskn@ ectel.int	None
St. Lucia	Minister for Public Service, Sustainable Development, Energy, Science & Technology, Information & Broadcasting http://www.publicservice.gov.lc Tel :(758) 468-2234/7777 (758) 453-1305 Email : minpet@candw.lc	National Telecommunications Regulatory Commission http://www.ntrc.lc Tel: 758.458.2035 Fax: 758.453.2558 Email ntrc_slu@candw.lc	Government Information Service Tel: 758.468.2116 Fax: 758.453.1614 E-mail:info@gis.gov.lc	National Telecommunications Regulatory Commission http://www.ntrc.lc Tel: 758.458.2035 Fax: 758.453.2558 Email ntrc_slu@candw.lc	None
St. Vincent & The Grenadines	Ministry of Foreign Affairs, Foreign Trade, Commerce and Information Technology http://www.gov.vc Tel: (784) 456-2060 Fax: (784) 456-2610 Email: svforeign@gmail.com	National Telecommunications Regulatory Commission http://www.ntrc.vc Tel: 784.457.2279 Tel: 784. 457 2834 Email: ntrc@ntrc.vc	National Telecommunications Regulatory Commission http://www.ntrc.vc Tel: 784.457.2279 Tel : 784.457.2834 Email: ntrc@ntrc.vc	National Telecommunications Regulatory Commission http://www.ntrc.vc Tel: 784.457.2279 Tel : 784.457.2834 Email: ntrc@ntrc.vc	None

Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Commision Agency
Suriname	Ministry of Transport Communication and Tourism http://www.gov.sr Tel: 597.420.905 597.420.422 Fax: 597.420.100 Email: secretariaatdirecteur@tct.gov.sr	Telecommunications Authority Suriname http://www.tas.sr Tel: 597.53.2523 Fax: 597.49.7411 Email: d.secretariaat@tas.sr	Ministry of Transport Communication and Tourism http://www.minitct.sr Tel: 597.420422-4 597.420905 Fax: 597.420425 Email:odc@minitct.sr	Telecommunications Authority Suriname http://www.tas.sr Tel: 597.53.2523 Fax: 597.49.7411 Email: tasur@sr.net	None
Tortola (BVI)	Ministry of Communications and Work http://www.bvi.gov.vg Tel: 284.468.2183 Fax: 284.468.3090 Email:mcw@gov.vg	Telecommunications Regulatory Commission http://www.trc.org Tel: 284.468.4165 Fax: 284.494.6786 Email: contact@trc.vg	Telecommunications Regulatory Commission http://www.bvi.gov.vg Tel: 284.494.4163/4165 Fax: 284.544.6424 Email: gumalone@trc.vg	Telecommunications Regulatory Commission http://www.bvi.gov.vg Tel: 284.494.4163/4165 Fax: 284.544.6424 Email:gnelson@trc.vg	None
Trinidad & Tobago	Ministry of Public Administration & Communications http://www.mnpa.gov.tt Tel: 868.625.6724	Telecommunications Authority of Trinidad and Tobago http://www.tatt.org.tt Tel: 868.675.8288 Fax: 868.674.1055 Email: info@tatt.org.tt	Telecommunications Authority of Trinidad and Tobago http://www.tatt.org.tt Tel: 868.675.8288 Fax: 868.674.1055 Email: info@tatt.org.tt	Telecommunications Authority of Trinidad and Tobago http://www.tatt.org.tt Tel: 868.675.8288 Fax: 868.674.1055 Email: info@tatt.org.tt	None
Turks and Caicos	Ministry of Home Affairs,Transportation & Communications http://www.gov.t Tel: 649.946.2807/4776 Fax: 649.946.2801	Telecommunications Commission http://www.telecommission.tc Tel: 649.946.1900 Fax: 649.946.1119 Email: johnwilliams@tctelecommission.tc	Ministry of Home Affairs,Transport & Communications http://www.gov.t Tel: 649.946.2807/4776 Fax: 649.946.2801	Telecommunications Commission http://www.telecommission.tc Tel: 649.946.1900 Fax: 649.946.1119 Email: johnwilliams@tctelecommission.tc	None
United States Virgin Islands	The United States Federal Communications Commission (FCC) http://www.fcc.gov/ Tel: 888.225.5322 Fax: 866.418.0232 E-mail: fccinfo@fcc.gov	Public Services Commission http://www.psc.gov.vi/home/contact.htm Tel: 340.776.1291 (St. Thomas office) Fax: 340.774.4971 Email: jaclendenin@psc.gov.vi	The United States Federal Communications Commission (FCC) http://www.fcc.gov/ Tel: 888.225.5322 Fax: 866.418.0232 E-mail: fccinfo@fcc.gov	The United States Federal Communications Commission (FCC) http://www.fcc.gov/ Tel: 888.225.5322 Fax: 866.418.0232 E-mail: fccinfo@fcc.gov	None

Regional Statistics

Caribbean Mobile / PayTV Subscribers & Revenues US\$.

	4Q14	4Q15
Mobile Subscribers Official	33,945,113	34,454,290
Dutch Speaking Caribbean	1,625,835	1,650,223
English Speaking Caribbean	11,332,840	11,502,833
French Speaking Caribbean	6,988,937	7,093,771
Spanish Speaking Caribbean	13,997,501	14,207,464
Mobile Broadband Lines	11,541,339	15,848,973
Mobile Penetration without Cuba	118%	118%
Mobile Penetration with Cuba	87%	87%
Mobile Revenues US\$	8,391,232,039	6,139,754,501
Mobile VAS Revenues US\$	3,690,512,732	5,952,874,431
PayTV Subscribers	3,477,373	3,574,739
PayTV Revenues	1,442,136,059	1,522,838,928
Source: Juan Gnius		

Prepaid Mobile Rates

Caribbean Prepaid Mobile Minutes Yield, US\$10

1Q14		2Q15		2Q16	
Market	Minutes	Market	Minutes	Market	Minutes
Anguilla	43.84	Anguilla	41.05	Anguilla	41.05
Antigua & Barbuda	45.40	Antigua & Barbuda	26.37	Antigua & Barbuda	26.37
Aruba	28.81	Aruba	29.05	Aruba	29.05
Bahamas	36.07	Bahamas	36.21	Bahamas	36.21
Barbados	37.66	Barbados	35.07	Barbados	35.07
Belize	34.02	Belize	40.27	Belize	40.27
Bermuda	33.50	Bermuda	33.50	Bermuda	33.50
British Virgin Islands	43.20	British Virgin Islands	40.36	Bonaire	21.54
Cayman Islands	31.51	Cayman Islands	40.08	British Virgin Islands	40.36
Cuba	50.00	Cuba	50.00	Cayman Islands	40.08
Curaçao	28.27	Curaçao	28.16	Cuba	50.00
Dominica	55.50	Dominica	28.03	Curaçao	28.16
Dominican Republic	55.42	Dominican Republic	58.78	Dominica	28.03
French Guyana	20.97	French Guyana	30.71	Dominican Republic	58.78
Grenada	55.15	Grenada	54.17	French Guyana	30.71
Martinique & Guadeloupe	19.52	Martinique & Guadeloupe	20.00	Grenada	54.17
Guyana	80.89	Guyana	80.39	Martinique & Guadeloupe	20.00
Haiti	122.82	Haiti	113.14	Guyana	80.39
Jamaica	191.83	Jamaica	192.12	Haiti	113.14
Montserrat	44.44	Montserrat	13.22	Jamaica	192.12
St Kitts & Nevis	57.84	St Kitts & Nevis	54.88	Montserrat	13.22
St Vincent & Grenadines	39.94	St Vincent & Grenadines	36.57	St Kitts & Nevis	54.88
St. Lucia	39.83	St. Lucia	36.35	St Vincent & Grenadines	36.57
St. Martin & St. Barths	68.04	St. Martin & St. Barths	30.71	St. Lucia	36.35
Puerto Rico	88.21	Puerto Rico	88.21	St. Maarten	65.48
Suriname	53.53	Suriname	53.84	Puerto Rico	88.21
Trinidad & Tobago	68.92	Trinidad & Tobago	62.14	Suriname	53.84
Turks & Caicos	32.08	Turks & Caicos	32.08	Trinidad & Tobago	62.14
US Virgin Islands	110.59	US Virgin Islands	100.00	Turks & Caicos	32.08
Regional Average	55.79	Regional Average	51.22	US Virgin Islands	100.00
				Regional Average	53.11

Source: Juan Gnius

Caribbean Statistics & Rates Evolution



Broadband Rates

Caribbean Downlink Speed Average Price per Technology, 2Q15 vs 2Q16

Caribbean Downlink Speed Average Price per Technology, 2Q15							
	512 Kb	1 Mb	1.5 Mb	2 Mb	3 Mb	4 Mb	5 Mb
xDSL	\$22.59	\$25.36	\$104.19	\$36.91	\$67.23	\$69.32	\$53.01
FWB	-	\$41.64	\$41.22	\$59.37	\$72.08	\$72.10	\$53.71
WiMAX	-	\$32.27	\$33.00	\$46.61	\$58.97	\$96.15	\$64.62
Cablemodem	-	\$23.19	-	\$37.87	\$104.97	\$39.86	\$157.46
						\$50.10	\$61.61

Caribbean Downlink Speed Average Price per Technology, 2Q15

	10Mb	12Mb	15Mb	20Mb	25 Mb	30Mb	40Mb	50Mb	100Mb	150Mb	300Mbps
xDSL	\$67.07	\$60.97	\$103.30	\$47.32	\$111.90	\$67.80	\$125.68	-	\$114.31	\$75.00	\$194.70
FWB	\$74.94	-	\$93.20	-	\$148.67	-	\$199.00	-	-	-	-
WiMAX	-	-	-	-	-	-	-	-	-	-	-
Cablemodem	\$41.48	\$26.29	\$97.97	\$46.54	\$90.85	\$114.82	\$78.29	\$74.35	\$158.45	\$113.50	\$100.00

Caribbean Downlink Speed Average Price per Technology, 2Q16

	512 Kb	1 Mb	1.5 Mb	2 Mb	3 Mb	4 Mb	5 Mb	6 Mb	8 Mb
xDSL	\$42.39	\$34.54	\$40.87	\$36.18	\$54.29	\$62.63	\$60.86	\$51.02	\$91.95
FWB/ WiMAX/LTE	\$23.11	\$36.78	\$49.40	\$55.09	\$70.73	\$94.20	\$60.50	\$76.40	\$131.74
Cablemodem	\$17.63			\$32.69	\$-	\$32.30	\$51.73	\$56.00	\$62.22

Caribbean Downlink Speed Average Price per Technology, 2Q16

	10Mb	12Mb	15Mb	20Mb	25 Mb	30Mb	40Mb	50Mb	100Mb	150Mb	300Mbps	1 Gbps
xDSL	\$72.18	\$66.55	\$89.65	\$157.03	\$128.38	\$45.60	\$83.65	\$144.01	\$99.40	\$-	\$-	\$-
FWB/ WiMAX/LTE	\$67.03	\$113.85	\$89.05	\$-	\$219.33	\$-	\$-	\$158.96	\$-	\$-	\$-	\$-
Cablemodem	\$61.44	\$38.78	\$85.78	\$70.01	\$96.62	\$59.83	\$116.44	\$97.00	\$115.59	\$85.16	\$148.20	\$302.05

Broadband Installation Costs

Caribbean Broadband Installation Charge Average: 2Q13vs 1Q14 vs 2Q15

2Q13*	1Q14*	2Q15*		
Anguilla	\$74.40	Anguilla	\$74.40	Anguilla
Antigua & Barbuda	\$146.47	Antigua & Barbuda	\$139.50	Antigua & Barbuda
Aruba	\$98.33	Aruba	\$98.31	Aruba
Bahamas	\$70.83	Bahamas	\$60.24	Bahamas
Barbados	\$146.41	Barbados	\$148.73	Barbados
Belize	\$50.76	Belize	\$102.72	Belize
Bermuda	\$75.00	Bermuda	\$52.48	Bermuda
British Virgin Islands	\$75.00	British Virgin Islands	\$75.00	British Virgin Islands
Cayman Islands	\$73.83	Cayman Islands	\$73.44	Cayman Islands
Curaçao	\$55.43	Dominica	\$55.80	Curaçao
Dominica	\$55.80	Dominica Republic	\$11.70	Dominica
Dominica Republic	\$12.28	Grenada	\$45.57	Dominica Republic
Grenada	\$34.41	Jamaica	\$9.29	Grenada
Jamaica	\$17.00	Puerto Rico	\$49.50	Jamaica
Puerto Rico	\$89.63	Saba	\$150.00	Puerto Rico
Saba	\$200.00	St. Kitts and Nevis	\$55.80	Saba
St. Kitts & Nevis	\$55.80	St. Lucia	\$64.17	St. Kitts and Nevis
St. Lucia	\$64.17	St.Vincent & Grenadines	\$64.17	St. Lucia
St.Vincent & Grenadines	\$64.17	Sint Maarten	\$21.00	St.Vincent & Grenadines
Sint Maarten	\$84.73	Trinidad & Tobago	\$39.92	Sint Maarten
Suriname	\$75.00	US Virgin Islands	\$199.00	Trinidad & Tobago
Trinidad & Tobago	\$39.44			US Virgin Islands
US Virgin Islands	\$119.50			
Regional Average	\$77.32	Regional Average	\$72.31	Regional Average
* Not all broadband providers charge an installation fee.		* Not all broadband providers charge an installation fee.		* Not all broadband providers charge an installation fee.

Selected Operators KB Price

Monthly Kb Price in Latin America & Caribbean: Selected Operators, 2Q15

Market	Operator	Connection Type	Downlink Kbps	Monthly Kb Price US\$
Chile	VTR GlobalCom	Cable Modem	120,000	0.0010
Jamaica	LIME	DSL	25,000	0.0014
Argentina	Telecom (Arnet)	DSL	15,000	0.0034
Trinidad & Tobago	Flow	Cable Modem	100,000	0.0010
Chile	Movistar	DSL	150,000	0.0004
Chile	Manquehue	DSL	100,000	0.0012
Argentina	Fibertel	Cable Modem	30,000	0.0024
Grenada	LIME	DSL	8,000	0.0248
Trinidad & Tobago	Blink (TSTT)	DSL	40,000	0.0022
Bahamas	Cable Bahamas	Cable Modem	50,000	0.0014
Brazil	Net	Fibra	500,000	0.0005
Colombia	UNE	Fibra	50,000	0.0043
Colombia	ETB	DSL	20,000	0.0023
Mexico	Cablevisión	Fibra	200,000	0.0002
Brazil	Telefonica	Fibra	200,000	0.0001
Brazil	Sercomtel	DSL	20,000	0.0017
Brazil	GVT	DSL	150,000	0.0004
Aruba	Setar	DSL	24,000	0.0069
Aruba	Setar	Cable Modem	100,000	0.0005
St. Kitts & Nevis	LIME	DSL	8,000	0.0142
Puerto Rico	PRT (Claro)	DSL	50,000	0.0026
Costa Rica	ICE	DSL	20,000	0.0046
Panama	Cable & Wireless	DSL	25,000	0.0034
Puerto Rico	Liberty	Cable Modem	120,000	0.0013
Jamaica	Flow	Cable Modem	100,000	0.0010
El Salvador	Telecom (Claro)	DSL	10,000	0.0058
Nicaragua	ENITEL	DSL	10,000	0.0070
St. Lucia	LIME	DSL	4,000	0.0220
Dominica	LIME	DSL	8,000	0.0205
Dominican Republic	CODETEL (Claro)	DSL	100,000	0.0008
Barbados	LIME	DSL	320,000	0.0003
Ecuador	CNT	DSL	100,000	0.0002
Anguilla	LIME	DSL	480,000	0.0003
Venezuela	CANTV	DSL	10,000	0.0122
Curaçao	UTS	DSL	50,000	0.0020
Guyana	GT&T	DSL	1,500	0.0924

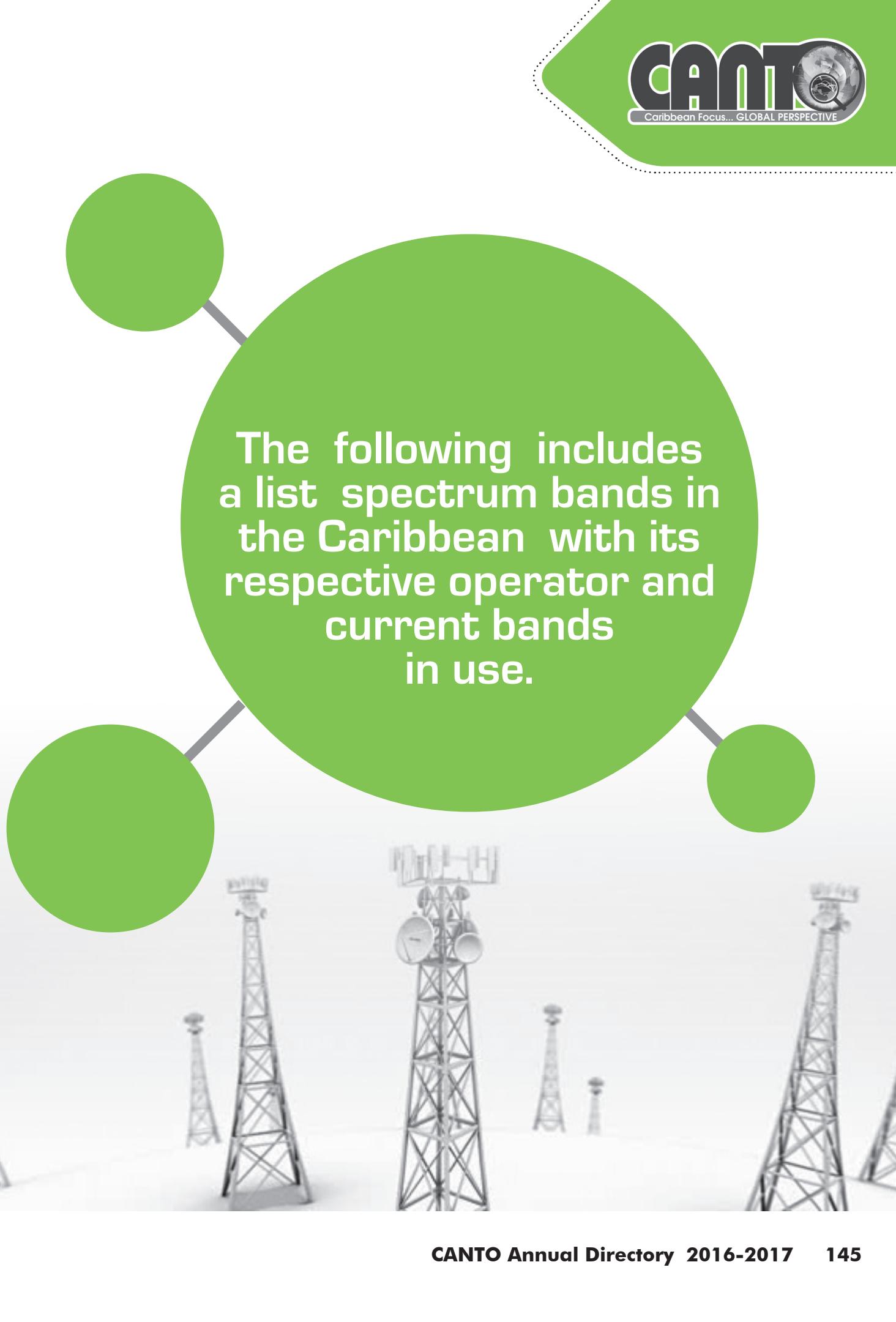
Source: Juan Gnius

Selected Operators KB Price

Monthly Kb Price in Latin America & Caribbean: Selected Operators, 2Q16

Market	Operator	Connection Type	Downlink Kbps	Monthly Kb Price US\$
Chile	VTR GlobalCom	Cable Modem	160,000	0.0003
Jamaica	LIME	DSL	100,000	0.0010
Argentina	Telecom (Arnet)	DSL	50,000	0.0010
Trinidad & Tobago	Flow	Cable Modem	1,000,000	0.0003
Chile	Movistar	DSL	200,000	0.0002
Chile	Manquehue	DSL	100,000	0.0010
Argentina	Fibertel	Cable Modem	50,000	0.0014
Grenada	LIME	DSL	100,000	0.0013
Trinidad & Tobago	Blink (TSTT)	DSL	40,000	0.0024
Bahamas	Cable Bahamas	Cable Modem	70,000	0.0018
Brazil	Net	Fibra	120,000	0.0007
Colombia	ETB	DSL	150,000	0.0007
Mexico	Cablevisión	Fibra	300,000	0.0002
Brazil	Vivo	Fibra	300,000	0.0002
Brazil	Sercomtel	DSL	20,000	0.0017
Aruba	Setar	Cable Modem	150,000	0.0006
Cayman Islands	Flow	Fiber	300,000	0.0010
Puerto Rico	PRT (Claro)	DSL	10,000	0.0055
Costa Rica	ICE	DSL	100,000	0.0019
Panama	Cable & Wireless	DSL	20,000	0.0035
Puerto Rico	Liberty	Cable Modem	200,000	0.0007
Jamaica	Flow	Cable Modem	100,000	0.0010
El Salvador	Telecom (Claro)	DSL	25,000	0.0046
Nicaragua	ENITEL	DSL	10,000	0.0070
St. Lucia	LIME	DSL	100,000	0.0013
Dominica	LIME	DSL	8,000	0.0120
Dominican Republic	CODETEL (Claro)	DSL	100,000	0.0008
Barbados	LIME	DSL	1,000,000	0.0003
Ecuador	CNT	DSL	15,000	0.0038
Anguilla	LIME	DSL	32,000	0.0046
Venezuela	CANTV	DSL	10,000	0.0077
Curaçao	UTS	DSL	50,000	0.0020
Guyana	GT&T	DSL	10,000	0.0076

Source: Juan Gnius



The following includes a list spectrum bands in the Caribbean with its respective operator and current bands in use.

List of spectrum bands in the Caribbean with its respective operator and current bands in use.

Caribbean Cellular Spectrum				
Spectrum Band in Use				
Market	Operator	Band	Type	Interface
Anguilla	Digicel	1900	PCS	GSM
		850	B5	UMTS
		1900	B2	UMTS
	Flow	850		GSM
		850	B5	UMTS
Antigua & Barbuda	Digicel	900	E-GSM	GSM
		2100	B1	UMTS
		700	B17	LTE
	Flow	850		GSM
		2100	B1	UMTS
		1700/2100	AWS1	LTE
	APUA	850		GSM
Aruba	Digicel	900	E-GSM	GSM
		1800	DCS	GSM
		2100	B1	UMTS
	Setar	900	E-GSM	GSM
		1900	PCS	GSM
		2100	B1	UMTS
		1800	B1	LTE
Bahamas	BTC	850		GSM
		1900	PCS	GSM
		850	B5	UMTS
		700	B17	LTE
Barbados	Digicel	900	E-GSM	GSM
		1800	DCS	GSM
		2100	B1	UMTS
	Flow	1900	PCS	GSM
		2100	B1	UMTS
Belize	DigiCell	1900	PCS	GSM
		850	B5	UMTS / LTE
		1900	B2	LTE
	Smart	800	BCD	CDMA
		1900	BC1	CDMA
		700	B13	LTE
Bermuda	Digicel	1900	PCS	GSM
		850	B5	UMTS
	CellOne	1900	PCS	GSM
		850	B5	UMTS
British Virgin Is.	Digicel	900	E-GSM	GSM
		1800	DCS	GSM
		2100	B1	UMTS
	CCT	900	E-GSM	GSM
		1800	DCS	GSM
		2100	B1	UMTS
	Flow	850		GSM
		1900	PCS	GSM
		2100	B1	UMTS

List of spectrum bands in the Caribbean with its respective operator and current bands in use.

Caribbean Cellular Spectrum				
Spectrum Band in Use				
Market	Operator	Band	Type	Interface
Cayman Islands	Digicel	900	E-GSM	GSM
		2100	B1	UMTS
		850	B5	UMTS
		1800	B3	LTE
	Flow	850	PCS	GSM
		1900	PCS	GSM
		850	B5	UMTS
		700	B17	LTE
Cuba	Cubacel	900	E-GSM	GSM
		2100	B1	UMTS
Dominica	Digicel	900	E-GSM	GSM
		1900	PCS	GSM
		2100	B1	UMTS
		700	B17	LTE
	Flow	850	PCS	GSM
		1900	PCS	GSM
		2100	B1	UMTS
		1700/2100	AWS1	LTE
Dominican Republic	Claro	850	PCS	GSM
		1900	PCS	GSM
		850	B5	UMTS
		1700/2100	AWS1	LTE
	Orange	1800	DCS	GSM
		1900	PCS	GSM
		900	B8	UMTS
		1800	B3	LTE
French Guiana	Tricom	1900	PCS	GSM
		1900	B2	LTE
	Viva	1900	PCS	GSM
		900	B8	UMTS
	Digicel	900	E-GSM	GSM
		1800	DCS	GSM
		2100	B1	UMTS
	Orange	900	E-GSM	GSM
		2100	B1	UMTS
Grenada	Digicel	900	E-GSM	GSM
		1800	DCS	GSM
		2100	B1	UMTS
	Flow	850		GSM
	Digicel	900	E-GSM	GSM
		1800	DCS	GSM
		2100	B1	UMTS
	Orange	900	E-GSM	GSM
		2100	B1	UMTS

List of spectrum bands in the Caribbean with its respective operator and current bands in use.

Caribbean Cellular Spectrum				
Spectrum Band in Use				
Market	Operator	Band	Type	Interface
Guyana	Digicel	900	E-GSM	GSM
	Cellink	900	E-GSM	GSM
Haiti	Digicel	900	E-GSM	GSM
		1800	DCS	GSM
		2100	B1	UMTS
	Natcom	900 2100	E-GSM B1	GSM UMTS
Jamaica	Digicel	900	E-GSM	GSM
		1800	DCS	GSM
		2100	B1	UMTS
		850	B5	LTE
	Flow	1900 1900 850	PCS B2 B5	GMS UMTS LTE
Martinique	Digicel	900	E-GSM	GSM
		1800	DCS	GSM
	Orange	2100	B1	UMTS
Montserrat	Flow	850		GSM
Puerto Rico	Sprint	1900 1900	B25	UMTS LTE
	Claro	850		GSM
		1900		GSM
		1900	PCS	UMTS
		850	B2	UMTS
		700	B5	LTE
	Open Mobile	700	B13	LTE
	AT&T	850		GSM
		1900		GSM
		1900	PCS	UMTS
		850	B2	UMTS
		1700/2100	B5	LTE
		700	AWS1	LTE
	T-Mobile	1900	B17	LTE
		1700/2100	PCS	GSM
		1700/2100	AWS	UMTS
		1700/2100	AWS	LTE

List of spectrum bands in the Caribbean with its respective operator and current bands in use.

Caribbean Cellular Spectrum					
Spectrum Band in Use					
Market	Operator	Band	Type	Interface	
St Lucia	Digicel	900	E-GSM	GSM	
		1800	DCS	GSM	
St. Vincent & the Grenadines		2100	B1	UMTS	
Flow	850		GSM		
Suriname	Digicel	900	E-GSM	GSM	
		1800	DCS	GSM	
Trinidad & Tobago		2100	B1	UMTS	
bMobile	850		GSM		
	Turks & Caicos		1900	PCS	GSM
			1900	B2	UMTS
US Virgin Islands	AT&T	850	B5	UMTS	
		1900	B17	LTE	
		1900			
		850			
		700			
		1700/2100	AWS1	LTE	

SPECIAL thanks

To the following companies for their invaluable support for advertising in CANTO's 2016-2017 Annual Directory

- **BAHAMAS TELECOMMUNICATIONS COMPANY**
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- **CYIENT**
- **IGOVT**

Request for CANTO Directory Information 2017/2018

As is customary at this time of the year, we are requesting your organization's updated contact information for all key personnel and heads of departments in your organization. We have attached your 2016 Who's Who information for your reference. Please update and return to the CANTO Secretariat by 31st March, 2017.

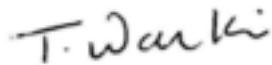
We must point out that the value of the directory is dependent on the currency of the data presented. Failure to provide current information by the date specified will result in the old data being published in the new edition of our Annual Directory.

Please use this opportunity to update your company's information on or before the deadline date, to ensure that reach is extended throughout the globe, and to preserve the value of the publication as a relevant source book for our members and customers.

Should you have any questions please do not hesitate to contact Ms. Tricia Balthazar at tbalthazar@canto.org, (868) 622-5582, or Ms. Gail Edwards at gedwards@canto.org (868) 622-3770/4781/0929.

I look forward to receiving your submission.

Yours faithfully,



Teresa Wankin
Secretary General

NOTES

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