

# CANTO Annual DIRECTORY

2013 - 2014

Caribbean Focus... GLOBAL PERSPECTIVE

"Towards a SMART Broadband Caribbean Community"

Co-hosted by:  SETAR



29th Annual Conference &  
Trade Exhibition  
14 - 17th July, 2013 - Aruba

# PROVIDING PUBLIC SECTOR ICT SOLUTIONS



CALL US FOR PUBLIC SERVICE ICT SOLUTIONS IN:

- BUSINESS CONSULTING
- PROGRAMME MANAGEMENT
- TECHNICAL CONSULTING
- SHARED SERVICES

Information and Communication Technology is more than a tool. ICT can offer an enhanced quality of life for all. It provides more opportunities for education, promotes innovation, bolsters creativity, and enables e-business. ICT increases and improves accessibility and affordability to public services. It is the foundation for national sustainable development and success in modern times.

Let iGovTT apply our unique perspective as a public service ICT solution provider in an emerging economy, to help you achieve your country's development goals.



**ttconnect Mobile:**  
Winner of the Excellence in Electronic Government Award (ExcelGOV2011) mGovernment (Mobile Government) category

FOLLOW US ON:



**National Information and Communication Technology Company Limited**

Lord Harris Court, 52 Pembroke Street, Port of Spain, Republic of Trinidad and Tobago

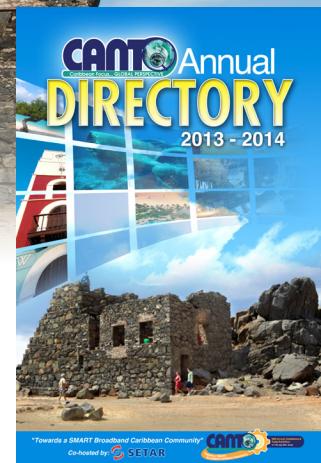
• Tel: 868-627-5600 • Fax: 868-624-8001

**www.igovtt.tt**



### Bushiribana Ruins

In 1872 the Aruba Island Gold-mining Company Ltd. built a large smelting works at Bushiribana on the North coast for the gold that was being mined at Seroe Plat and in its surroundings. Although the smelting works were only in use for 10 years, the construction was so solid that the impressive ruins still remain. One can walk into the ruins and also take pictures there.



# Contents

Introduction .....	2
Map	
Overview .....	3-4
Board of Directors .....	5
Message from the Chairman of CANTO .....	6
Message from the Conference Host Director of SETAR .....	7
Message from the Secretary General of CANTO .....	8-10
<b>WHO's WHO in Information &amp; Communication Technologies:</b>	
Honorary Members .....	13
People You Should Know .....	14-20
Institutes of Higher Learning .....	21-22
Who's Who in ICT.....	23-146
<b>Status of Telecommunication Markets in the Caribbean .....</b>	148 -149
<b>Caribbean Information and Communication Ministries &amp; Agencies</b>	150-155
<b>Caribbean Statistics &amp; Rates Evolution:</b>	
Regional Statistics .....	156
Mobile Operator Comparison .....	157
Prepaid Mobile Rates .....	158
Broadband Rates .....	159
Broadband Installation Costs .....	160
Selected Operators KB Price .....	161-162
Special Thanks .....	163

“Towards a SMART Broadband Caribbean Community”

# Introduction

Welcome to the 29th Annual Directory of the CANTO. The Directory is an excellent tool for operators, consultants, service providers and other key stakeholders in the region to conduct business and to network.

In this issue, you will find the contact details for key personnel of our membership plus an overview of *Caribbean Telecommunications Statistics and Rate Evolution*. The Board of Directors and staff of CANTO encourage all members to take advantage of the information in this book.

Please note that we have done all within our power to ensure that the information herein is accurate and up-to-date. However, if there are any errors or changes please contact Gail Edwards, [gedwards@canto.org](mailto:gedwards@canto.org) and/or Tricia Balthazar, [tbalthazar@canto.org](mailto:tbalthazar@canto.org) to correct same for future editions. All changes and additions must be forwarded on or before the 31st of January 2014 for inclusion in the 30th Annual Directory.

*Happy Networking!*

**“Towards a SMART Broadband Caribbean Community”**

# Overview

**“Towards a SMART Broadband Caribbean Community”** is the theme for CANTO in 2013 and all stakeholders are urged to focus their attention on the development of regional broadband plans which combine strategies and programs to foster GDP growth, create jobs and stimulate innovation.

The objective of this Technical Cooperation (TC) between CANTO, IDB and the Caribbean Governments, is to support the design of national broadband strategies in the Caribbean region and to identify the regional aspects that need to be incorporated into these strategies in order to promote regional coordination.

Even though participating countries differ in terms of their competitive reality and regulatory framework, the telecommunications’ sector presents similar challenges in the region and addressing these challenges in a coordinated manner will create synergies, benefiting each individual country while promoting greater regional coordination.

We look forward to working with you to realize BIIPAC’s objectives!

The success of CANTO is not based solely on the strength of its global membership base of over 123 members from 34 countries spanning four continents; but can also be attributed to a myriad of ICT developmental projects, workshop and its strong strategy through partnerships with other likeminded regional/international organizations, agencies and institutions such as ITU, CTU, ECTEL, CARICOM, IDB, UWI, ECLAC and many others as we strive to meet shared objectives.

**CANTO’s Vision:** “to become the leading authority in shaping information and communication in the Caribbean”, dictates and supports CANTO’s role in the Caribbean.

CANTO is viewed in the Caribbean telecommunications community for its leadership role in influencing policy, expert in providing information in all aspects of the industry, and facilitator in encouraging dialogue and meaningful collaborative enterprise.

The policy strategy of the association is directed by a board of directors appointed by the membership. This strategy is executed by the staff of a permanent Secretariat that is based in Trinidad & Tobago. The association’s activities are financed through the contributions of the members

## "Towards a SMART Broadband Caribbean Community"

**CANTO's Mission:** "To facilitate the development of ICT solutions for the benefit of members and other stakeholders in the Caribbean region".

CANTO consists of a general assembly, a board of directors, and a secretariat, headed by a Secretary General who is supported by an Operations Manager, a Finance and Administrative Manager and a Service Development Manager.

**CANTO Services:** CANTO has an array of services specially designed with our members in mind. CANTO continues to develop and remodel its service portfolio to reflect the changing needs of its members.

- Annual Conference and Trade Exhibition
- AGM
- ICT Training & Workshops
- ICT Periodicals

**CANTO Benefits:** CANTO membership is categorized by Active, Affiliate, Honorary and Observer status.

The following benefits are enjoyed by all members:

- Excellent networking and partnership opportunities
- Attendance at all CANTO's events and workshops
- Participation in the working committees of the Board
- Free copies of the quarterly magazine "Cancion" and CANTO's Annual Directory

The following includes a list of current and upcoming projects and events for 2013:

- Annual General Meeting - February
- CANTO/IDB Broadband Infrastructure, Inventory and Public Awareness in the Caribbean (BIIPAC) Project Launch -February
- Digital Literacy Course for Women (CANTO/Soroptimist International of POS/UWI/Microsoft – March - April
- International Girls in ICT day - April
- Regional WTISD Essay Competition - May
- i-Create e-Content Regional Competition - May
- Annual Conference and Trade Exhibition - July
- Women & Girls in ICT Breakfast Meeting - July
- Human Resource/Marketing Conference - July
- LACNIC Caribbean 5 - July
- BIIPAC Project Steering Committee Meetings - July

CANTO is poised to take the regional ICT sector to the next level and we want you to be a part of it!

For more in-depth information on CANTO Visit: [www.canto.org](http://www.canto.org)

Email: Regenie Fräser - [rfraser@canto.org](mailto:rfraser@canto.org)

Teresa Wankin - [twankin@canto.org](mailto:twankin@canto.org)

Tricia Balthazar - [tbalthazar@canto.org](mailto:tbalthazar@canto.org)



## Board of Directors



Dirk Currie



Karen Bevans



Davidson Charles



Helma Etnel



E. Jay Saunders



Charles Carter



Lyrio Gomez



Lawrence McNaughton



Julian Wilkins



Regenie Fraser

Dirk Currie, Chairman - TELESUR, Suriname  
Karen Bevans, Vice Chair - Belize Telemedia Ltd  
Davidson Charles, Treasurer - LIME Antigua & Barbuda  
Helma Etnel, TelEm - St. Maarten  
E. Jay Saunders, Digicel - Turks & Caicos  
Charles Carter, TSTT - Trinidad & Tobago  
Lyrio Gomez, UTS - Curaçao  
Lawrence McNaughton, LIME Grenada  
Julian Wilkins, Digicel - Trinidad & Tobago  
Regenie Fraser, Secretary General, CANTO - Trinidad and Tobago



## Message from The Chairman of CANTO

**Mr. Dirk M.R. Currie**

Dear CANTO Members,

First of all I want to thank you for your support in re-electing me as your Chairman for the coming two years and also for re-electing our Vice Chair Karen Bevans who supports me in my duty as Chairman. I also need to thank all my fellow board members for their continued support because without them I can never fulfill my duties as Chairman in a way acceptable for our members.

We are presently at our 29th Conference and Trade Exhibition here on the beautiful island of Aruba. This will mark the third time that the conference will be held in Aruba and co-hosted by SETAR, one of the founding members of CANTO. Thanks again to SETAR for being supportive to CANTO.

This year's conference will of course focus on our general theme “Towards a SMART Broadband Caribbean Community”. It is important for us to define what the critical elements are of SMART in this time of communications development. Our conference topics will therefore focus on some of the important critical SMART elements to achieve a better penetration and usage of broadband

throughout our region. The CANTO/IDB Regional Broadband Infrastructure Inventory and Public Awareness in the Caribbean (BIIPAC) project will focus on broadband infrastructure and public awareness as important foundations and cornerstones for building and improving usage of broadband. The fact is that an increase in broadband usage also impacts the income from voice and SMS of regional operators, because customers are using the applications built by Over The Top (OTT) players. This puts more emphasis on the discussion about alternative streams of income. Innovative new services need to be developed and also the usage of Cloud computing increases the need for discussing the security aspects of this development. The growth and usage of different devices by our customers and employees is a reason to incorporate these topics in our agenda.

Since leadership at all times is of the essence, our 7th Annual Human Resources Forum will focus on innovative leadership.

CANTO members, it is my honor to welcome you to this 29th CANTO Conference and Trade Exhibition and I wish you all a participative conference as well as a great time here on the hospitable island of Aruba.



## Message from The Conference Host Director of SETAR

### Mr. Z. Roland Croes

Dear CANTO participants and delegates,

It is with much pleasure that I welcome all the participants and delegates attending CANTO's 29th Annual Conference & Trade Exhibition in our beautiful island of Aruba. We are honored to co-host this very important gathering, after so many years.

Anywhere in the Caribbean, but especially in Aruba, an international conference is an important event for us working in the same field – in our case Telecommunications.

All delegates and participants coming from different islands and countries have gathered here in Aruba to share information, do business, exchange ideas and create innovations, collaborations and even partnerships in various projects. At the same time, it gives us the opportunity to celebrate our colorful diversity in the Caribbean.

Communications is a very general but important aspect to assure a continuous and prosperous existence of our companies in the Caribbean region. We all should be focused on the

highest quality of products and services. I know and agree, that these goals can only be achieved by discussions on issues, and along the way we may encounter many obstacles but by observing the developments, communicating with each other and constructing effective strategies we can succeed.

Therefore, I am exceptionally pleased that the CANTO spirit is kept alive, this being the 29th Annual Conference & Trade Exhibition. Congratulations to CANTO for all that this organization has achieved thus far and we look forward to many more accomplishments, fruits of these annual conferences

I wish that besides attending the different sessions and workshops you have some time to explore Aruba a little, maybe take a swim in our crystal clear blue waters and enjoy our island of Aruba.

May you have a wonderful conference!



## **Message from Secretary General of CANTO**

### **Ms. Regenie Fräser**

The year 2013, has been a remarkable 29 years of CANTO services to its members, the people of the Caribbean region and the global information and communication sector.

I am honored and privileged to present this Annual Directory of CANTO at our 29th Annual Conference and Trade Exhibition, co-hosted by SETAR - Aruba.

For CANTO and the ICT industry, the recent years have been nothing short of transformational. With changes in technology, markets and customer needs, the journey has been fast paced and exciting, yet challenging. To remain relevant to its members and other stakeholders, CANTO has responded by continuing to reinvent itself. Our latest rebranding programme including our new logo and name change is testimony to this. The rebranding exercise is aimed at repositioning CANTO as a modern, forward-thinking, global, proactive and technology driven trade association, striving to meet the changing needs of our members and other stakeholders.

Some major achievements to date are:

1. 300 % increase in membership.
2. A global membership base with 123 members from 34 countries and spanning four continents.
3. Expanded membership base to include all regional operators: C&W, Digicel and Columbus Communications.
4. Diversified membership base, with affiliate members from various sectors - equipment suppliers, service providers, regulators, government ministries, consultants, educational institutes among others.
5. Strengthened staff capacity at the Secretariat and regional representation from other Caribbean territories.
6. Increased influence with regional governments; 17 government ministers from across the region attended our Annual Conference and Trade Exhibition in 2012.

**Message from Secretary General,  
*continued***

7. The introduction of the i-Create e-Content Annual Competition, which seeks to promote the development of local and regional content.
8. The yearly commemoration of World Telecommunication and Information Society Day (WTISD), geared at engaging our youth in exploring the meaningful use of ICTs, through essay competitions.
9. The introduction of the “Women and Girls in ICT initiative” which seeks to create a global environment which empowers and encourages girls and women to take advantage of the opportunities in the growing field of information and communication technologies (ICTs).
10. Increased visibility and impact through partnerships with other like-minded regional/international organizations, agencies and institutions: ITU, CTU, CARICOM, IDB and many other agencies as we strive to meet shared objectives.
11. Increased use of the public private people partnership model of development.  
Connect the Caribbean; one of CANTO’s most ambitious projects to date is a good example. Using CTC as a platform, CANTO is working with regional governments and other public and private sector stakeholders to increase connectivity and ICT usage in the Caribbean.

“Towards a SMART Broadband Caribbean Community” is the CANTO theme chosen this year to emphasize the milestones reached in Connect the Caribbean. Please join us on this next leg of the journey.

The 29th Annual Conference and Trade Exhibition will feature the Broadband Infrastructure Inventory and Public Awareness in the Caribbean (BIIPAC) project launched on 6 -7 February, 2013. The objective of this project is to support the design of national broadband strategies in the Caribbean region and to identify the regional aspects that need to be incorporated into these strategies to support the Caribbean region as it evolves towards universality in broadband access and service, regardless of the location or the social strata. The participating countries are Barbados, Belize, Dominican Republic, Guyana, Haiti, Jamaica, Suriname and Trinidad & Tobago. We look forward to your participation in those sessions as well.

I urge you to stay abreast of CTC, share your thoughts and ideas and keep in mind our goal is to advance the development of the Caribbean through information and communication technology. We pledge to do our part as we collectively work towards a connected Caribbean.

So while we celebrate our successes we continue to press forward toward realizing our vision, to become the leading authority in shaping information and communication in the Caribbean. We envisage ICT’s being used in all sectors of the society to deliver government services more efficiently and effectively, to increase business competitiveness and to increase economic productivity. The end goal is economic growth and improved quality of life for all our citizens.

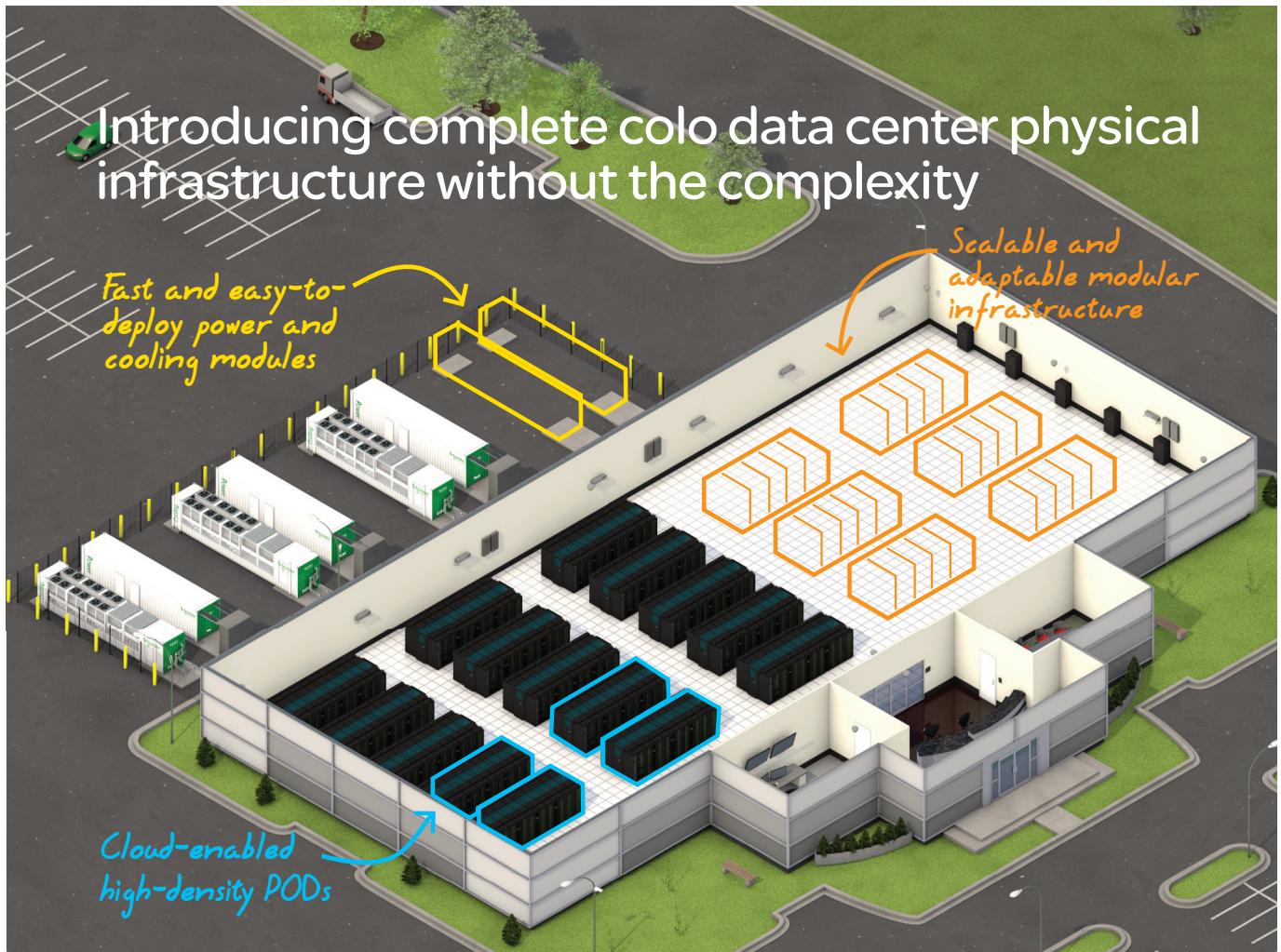
I would like to use this opportunity to recognize those who play critical roles in helping us towards achieving our mission. Firstly our members, whose investments, skills, hard work

**Message from Secretary General,  
*continued***

and commitment to the region makes all this possible. We welcome the new members, you are joining at a special time in our development and we are looking forward to your contribution in the coming years. We thank our exhibitors, many who work with us year after year, to keep the Caribbean at the cutting edge of technology. Thank you to our advertisers, sponsors and partners, without your kind support, the production of this Annual Directory would not be possible.

The value and currency of this directory can only be enhanced by your feedback and dialogue with us. We look forward to receiving feedback and ideas as we continue to evolve this publication.

Let us have a successful 29th Annual Conference and Trade Exhibition, co-hosted by SETAR - Aruba.



#### Adaptable infrastructure for every colo tenant

With Schneider Electric™ as your partner throughout your data center's life cycle, you can welcome all customers — from small businesses that need to lease just a cage to cloud service providers looking for high-density POD space that can adapt quickly and easily to their business needs.

Let's face it: data center CapEx for new builds or retrofits can be daunting and, in turn, out of reach for many small companies and enterprises. So now is your opportunity to expand your tenant base. Schneider Electric can help your colocation facility meet the fast-growing demand for outsourced, reliable, energy-efficient data center physical infrastructure that comprises best-of-breed components.

#### Complete infrastructure through a tailored global supply chain

Our modular data center physical infrastructure includes everything from energy-efficient APC InRow™ cooling units, to our innovative EcoBreeze™ economizer, to scalable three-phase UPS solutions for right-sized power, to vendor-neutral rack systems, to end-to-end management software, to comprehensive services. It will make your lease agreements stand out. We'll help your tenants cut their OpEx costs, reduce IT complexity, and focus on their core business at all times. And we'll help you lower your own operating costs, do much more within a smaller footprint, grow your facility only as you need to, and deliver optimal uptime to your tenants. Make your colo data center Business-wise, Future-driven™ today!

**Business-wise, Future-driven.**



Is your facility efficient? Download our **FREE** White Paper  
Colo Kit and register to win a Google Nexus 10!

Visit [www.SEReply.com](http://www.SEReply.com) Key Code 13447H

#### Our step-and-repeat approach to expansions

You can add facility power and cooling capacity in just weeks with Schneider Electric data center facility modules, scaling as needed in 500 kW increments, without taking up valuable IT floor space.

- Pre-tested and pre-wired to reduce design and deployment time
- CapEx cost savings from 10 to 20%, and OpEx savings from 20 to 30%
- Right-sizing capabilities to optimize PUE
- Adaptable to specific redundancy and capacity needs

★ Check out the Schneider Electric partner program for colo companies at [www.SEReply.com](http://www.SEReply.com) and see key code below.

**Schneider**  
 **Electric**



# Who's WHO

INFORMATION & COMMUNICATION TECHNOLOGIES

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## TREVOR CLARKE

211 Joypa Drive  
Christ Church  
Barbados  
E-mail: ctrevor@caribsurf.com

## EDIBERTO TESUCUM

111 Bella Vista  
Belize City  
Belize  
Tel: (501) 223 2436  
Cell: (501) 610 1990  
E-mail: etesucum@gmail.com

## ELVIO CIJNTJE

Director  
ELC Consultancy  
Tamanacostrat 39  
Willemstad,Curaçao  
Netherland Antilles  
Tel: (599-9) 737 6867  
E-mail: elcconsnv.onenet.an

## NEVILLE CALLISTE

Chief Executive Officer  
2020 Communications Inc.  
Benoit's Bldg.  
Grand Ance, P.O. Box 242  
St. George's  
Grenada  
Tel: (473) 535-6828  
E-mail: 2020comms@caribsurf.com

## IRIS M. STRUIKEN WIJDENBOSCH

Johannes Mungra Str.29  
Suriname  
Tel: (597) 444 335  
Fax: (597) 477 829  
E-mail: iriswijdenbosch@live.com

## CARL CHANTRIELLE

73 Acadia Circle  
Kingston 8  
Jamaica  
Tel: (876) 925-7959  
Cell: (876) 997 9679  
E-mail: carlchantrielle@gmail.com

## LEON WILLIAMS

P.O. Box SP 61548  
Nassau, Bahamas  
Tel: (242) 327-7435  
(242) 424-4748 (Mobile)  
E-mail: leonrwms@hotmail.com

## HONORARY MEMBERS

## Information and Communication Technologies

**AHCET - ASOCIACION HISPANO AMERICANA DE CENTROS DE INVESTIGACION Y EMPRESAS DE TELECOMUNICACIONES**

Pablo Bello Arellano  
 Secretary General  
 C/Emilio Vargas 6, 1a planta  
 28043 Madrid  
 Tel.: 34 91 510 4425  
 Fax: 34 91 519 5192  
 E-mail: fgomez@ahciet.es  
 magarcia@ahciet.es  
 Website: www.ahciet.net

**ANALYSYS MASON LIMITED**

Howard Armstrong  
 Director, Caribbean  
 19 Hopeview Ave., Kingston 6  
 Jamaica W.I.  
 Tel: (876) 999-8775  
 Telefax: +44 20 7395 9001  
 E-mail: Howard.Armstrong@analysysmason.com

**ASSOCIATION OF CARIBBEAN STATES**

Ambassador Alfonso Múnera Cavadía  
 Secretary General  
 5-7 Sweet Briar Road, P.O. Box 660  
 Port of Spain Trinidad & Tobago  
 Tel: (868) 622-9575  
 Fax: (868) 622-1653  
 E-mail: mail@acs-aec.org  
 Website: www.acs-aec.org

**ASETA - ASOCIACION DE EMPRESAS DE TELECOMUNICACIONES DEL ACUERDO SUBREGIONAL, ANDINO**

Ing. Marcelo Lopez Arjona  
 Secretary General  
 Calle La Pradera 510 y San Salvador  
 Casilla 171106042, Quito, Ecuador  
 Tel.: (593-2) 2563 812  
 Fax: (593 2) 2562 499  
 E-mail: mlopez@aseta.org  
 Website: www.aseta.org

**CABLE & WIRELESS PANAMA**

Mr. Jorge Nicolau  
 CEO  
 P.O. Box 9A-659  
 Panama 9A  
 Tel.: (507) 800-2102  
 E-mail:cwp@cwp Panama.com  
 Website: www.cwp Panama.net

**CANTO**

Ms. Regenie Fräser  
 Secretary General  
 67 Picton Street  
 Newtown, Port of Spain  
 Republic of Trinidad & Tobago  
 Tel: (868) 622-7448 /3770/4781/0929  
 Fax: (868) 622-3751  
 E-mail: rfraser@canto.org  
 Website: www.canto.org

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CARIBBEAN CENTRAL AMERICAN ACTION

Ms. Sally Yearwood - Executive Director  
Mr. Anton E. Edmunds - Snr. Consultant  
1300 Pennsylvania Avenue  
NW Suite 700  
Washington DC 20004, USA  
Tel: (202) 204-3050  
Fax: (202) 789-7349  
E-mail: sybaker@c-caa.org  
aedmunds@c-caa.org  
Website: www.c-caa.org

## CARIBBEAN COMMUNITY SECRETARIAT

Amb. Irwin LaRocque  
Secretary General  
Turkeyen, East Coast Demerara  
P.O. Box 10827, Georgetown  
Guyana  
Tel.: (592)-222-0001-0075  
Fax.: (592)-222-0171  
E-mail: doccentre@caricom.org  
registry@caricom.org  
Website: www.caricom.org

## CARIBBEAN DISASTER EMERGENCY MANAGEMENT AGENCY (CDEMA)

Mr. Ronald Jackson  
Executive Director  
Building No.1, Manor Lodge Complex  
Lodge Hill, St. Michael, Barbados  
Tel.: (246) 425-0386  
Fax: (246) 425-8854  
E-mail: ronald.jackson@cdema.org  
executivesecretary@cdema.org  
Website: www.cdema.org

## CARIBBEAN MEDIA CORPORATION

Loretta M. Skeete  
Special Project/Client Relations Officer  
Unit 1B, Building 6, Harbour Industrial Estate,  
Bridgetown, Barbados  
Tel: (246) 467-1001 Ext. 225  
(246) 467-1044  
Fax: (246) 429-4355  
Email: loretta.skeete@cananews.com  
Website: www.cananews.com

## CARIBBEAN INSTITUTE OF MEDIA & COMMUNICATIONS (CARIMAC )

Canute James, PhD  
Director,  
3 Sherlock Drive, University of the West Indies,  
Mona Campus, Kingston 7, Jamaica  
Tel.: (876) 977-0898  
Fax: (876) 977-1597  
E-mail: canute.james@uwimona.edu.jm  
Website: www.mona.uwi.edu/carimac

## CARIBBEAN INDUSTRIAL RESEARCH INSTITUTE (CARIRI)

Wendy Bellamy  
Operations Research Scientist  
Tunapuna Post Office  
The Republic of Trinidad and Tobago, W.I.  
Tel.: (868) 662-7161/2  
Fax: (868) 662-7177  
E-mail: sysadmin@cariri.com  
Website: www.cariri.com

## CARIBBEAN TELECOMMUNICATIONS UNION (CTU)

Ms. Bernadette Lewis  
Secretary General  
Level 3, Victoria Park Suites,  
14-17 Victoria Park, Port of Spain  
The Republic of Trinidad & Tobago, W.I.  
Tel.: (868) 627-0281, 0347  
Fax: (868) 623-1523  
E-mail: ctunion@ctu.int  
Website: www.ctu.int

PEOPLE You SHOULD KNOW

**Information and Communication Technologies****CITEL**

Mr. Clovis J. Baptista  
Executive Secretary  
1889 F St. N.W., Suite 348  
Washington, D.C. 20006  
USA  
Tel.: (202) 458-3004  
Fax: (202) 459-6854  
E-mail: cbaptista@oas.org  
Website: www.citel.oas.org

**COMMONWEALTH  
TELECOMMUNICATIONS  
ORGANISATION**

Prof. Tim Unwin - Secretary General  
Mr. Lasantha de Alwis- Corporate Secretary/  
Head, Corporate Services  
Mr. Marcel Belingue - Senior Manager,  
Programmes (Training)  
Mr. Nigel Kay - Manager, International Events  
Mr. Kojo Boakye - Manager, Programmes  
(Research & Consultancy)  
64-66 Glenthorne Road  
Hammersmith, London W6 0LR  
Tel.: +44 208 600 3800  
Fax: +44 20 86003819  
E-mail: t.uwin@cto.int  
l.dealwis@cto.int  
m.belingue@cto.int  
n.kay@cto.int  
k.boakye@cto.int  
Website: www.cto.int

**COMTELCA**

Ing. Oscar Atilio Estrada Valle  
Executive Secretary  
Edif. Alpha, Col. Palmira Ave.  
Brasil No. 608  
Atrás del Hotel Plaza San Martin  
Tegucigalpa, Honduras, Central America  
Tel.: (504) 2220 1011  
Fax: (504) 2220 1197  
E-mail: sec@comtelca.int  
Website: www.comtelca.org

**EASTERN CARIBBEAN**

**TELECOMMUNICATIONS AUTHORITY  
(ECTEL)**  
Mr. Embert Charles  
Managing Director  
P.O. Box 1886, Vide Boutiell  
Castries, St. Lucia  
Tel: (758) 458-1701/2  
Fax: (758) 458-1698  
E-mail: echarles@ectel.int

**FEDERAL COMMUNICATIONS  
COMMISSION**

Mr. Robert McDowell  
Commissioner  
445 12th Street SW  
Washington, DC 20554, USA  
Tel: (202) 418-2200  
Fax: (866) 418 0232  
E-mail: robert.mcdowell@fcc.gov  
Website: www.fcc.gov

**GLOBAL VSAT FORUM**

Mr. David Hartshorn  
1200 19th St., N.W. Suite 300  
Washington, D.C. 20036  
Tel: (202) 390 1885  
E-mail: david.hartshorn@gvf.org  
Website: www.gvf.org

**IDATE - INSTITUT DE L'AUDIOVISUEL  
ET DES TÉLÉCOMMUNICATIONS EN  
EUROPE**

Mr. Jean-Dominique Séval  
BP 4167- FR-34092  
Montpellier Cedex 5  
Tel: +33 (0) 467 144 407/444  
Fax: +33 (0) 467 144 400  
E-mail: jd.seval@idate.org  
Website: www.idate.org

# WE PROVIDE TOTAL SOLUTIONS



[www.telesur.sr](http://www.telesur.sr)

 **TELESUR**  
Keeping us in touch

**Information and Communication Technologies****INMARSAT**

Mr. Rupert Pearce  
 Chief Executive Officer  
 99 City Road  
 London, EC1Y IAX  
 Tel: 44 (0) 7728 -1777  
 Fax: 44 (0) 7728 -1142  
 E-mail: customer\_care@inmarsat.org  
 Website: www.inmarsat.com

**INTERNATIONAL FINANCE CORPORATION - IFC**

Global Infrastructure & Natural Resources  
 Ms. Stephanie von Friedeburg  
 Manager, ICT Telecom & Media Division  
 Mr. Kent E. Lupberger  
 Senior Manager Telecom, Media & Technology  
 2121 Pennsylvania Ave. NW.  
 Washington DC 20433  
 Tel.: (202) 473-6700/0725-1000  
 Fax: (202) 974-4874  
 Mobile: (202) 361-4050  
 E-mail: sfriedeburg@ifc.org  
 klupberger@ifc.org  
 Website: www.ifc.org

**INTERNATIONAL TELECOMMUNICATION UNION (ITU)**

Mr. Cleveland Thomas - ITU Caribbean  
 Representative  
 United Nations House, Marine Gardens  
 Hastings, Christ Church  
 Barbados  
 Tel: (246) 431-0343/4  
 Direct: (246) 467-6196  
 Fax: (246) 437-7403  
 E-mail: Cleveland.thomas@itu.int  
 Website: www: itu.int

**INTERNATIONAL**

**TELECOMMUNICATION UNION (ITU)**  
 Dr. Hamadoun I. Touré - Secretary General  
 Mr. Houlin Zhao - Deputy Secretary-General  
 Mr. François Rancy - Director,  
 Radiocommunication Bureau  
 Mr. Malcolm Johnson - Director,  
 Telecommunication Standardization Bureau  
 Mr. Brahim Sanou - Director  
 Telecommunication Development Bureau  
 Place de Nations, CH -1211,  
 Geneva 20, Switzerland  
 Tel: +41-22 730 51 11  
 Fax: +41-22 733 72 56  
 E-mail: itumail@itu.int  
 Website: www.itu.int

**INTERNATIONAL**

**TELECOMMUNICATION UNION (ITU)**  
 Mr. Arthur Levin  
 Head of Telecommunication Standardization  
 Policy Division  
 Communication Units (CEC)  
 Tel: +41 22 730 61 13  
 Fax: +41 22 730 58 81  
 E-mail: arthur.levin@itu.int

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## INTERNATIONAL TELECOMMUNICATION UNION(ITU)

Ms. Francine Lambert  
Head, Corporate Communication  
International Telecommunication Union  
Place des Nations, 1211 Geneva 20  
Switzerland  
Tel: +41 22 730 5969  
+41 79 217 3506  
Fax: +41 22 730 5939  
E-mail: francine.lambert@itu.int  
Website: www.itu.int/newsroom

## NATIONAL TELECOMMUNICATIONS REGULATORY COMMISSION (NTRC)

Mrs. Shana Willie-Matoorah  
Director/Secretary  
Rajana Group of Companies Building  
Bois D'Orange, Gros Islet  
St. Lucia W.I.  
Tel: (758) 452-6871  
458-0585/ 2035  
Fax: (758) 453-2558  
E-mail: ntrc\_slu@candw.lc  
Website: www.ntrc.org.lc

## INTERNATIONAL TELECOMMUNICATION UNION (ITU) AMERICAS REGIONAL OFFICE

Mr. Bruno Ramos  
ITU Regional Director for the Americas  
SAUS Quadra 6 -Ed. Luis Eduardo Magalhães  
Bloco E, 11 andar, Ala Sul  
CEP 70.070-940 Brasilia -DF, Brasil  
E-mail: Bruno.ramos@itu.int  
Tel: +55 61 312-2730-2731  
Fax: + 55 61 312-2738  
Mrs. Caroline Brandao  
Tel: +55 61 312-2730  
Fax: +55 61 312-2738  
E-mail: caroline.brandao@itu.int

## NETHERLANDS TELECOM CONSULTING & SUPPORT

Sjef Ramakers, Managing Partner  
P.O. Box 30319, 2500 GH The Hague, The  
Netherlands  
Tel: (31) 6 5336 2057  
Fax: (31) 70 3927 521  
E-mail: sjeframakers@ntcs.nl  
Website: www.ntcs.nl

## NATIONAL FREQUENCY MANAGEMENT UNIT

Mr. Valmikki Singh  
Managing Director  
68 Hadfield Street, D'Urban Park  
Georgetown, Guyana  
Tel: (592) 226-3976, 2233  
& 225 3104  
Fax: (592) 226-7661  
E-mail: info@nfmu.gov.gy  
Website: www.nfmu.gov.gy

## ORGANIZATION OF AMERICAN STATES

Inter-American Telecommunication  
Commission  
Mr. Jose Miguel Insulza  
Secretary General  
1889 F Street, N.W.  
Washington, D.C. 20006, USA  
Tel.: (202) 458-3000  
Website: www.oas.org

PEOPLE You Should Know

## Information and Communication Technologies

**OVUM**

Mr. Jasprit Sandhu  
 Sales Director  
 Cardinal Tower, 12 Farringdon Road  
 London EC1M 3HS, England  
 Tel: +44 20 7551 9028  
 Fax: +44 20 7551 9090  
 E-mail: jas@ovum.com  
 Website: www.ovum.com

**PAN AMERICAN DEVELOPMENT FOUNDATION**

Dr. Judith Hermanson, PhD  
 Deputy Executive Director and Chief  
 Operating Officer  
 Ms. Sandra E. Pérez  
 Sen. Special Assistant to Dep. Executive  
 Director & COO  
 Organization of American States Building  
 1889 F Street, N.W., 2nd Floor  
 Washington, D.C. 20006  
 Tel: (202) 458 -3591  
 Fax: (202) 458 -6316  
 E-mail: sperez@padf.org

**PRICEWATERHOUSECOOPERS**

Mr. Ruben W. Goedhoop  
 Director (Advisory)  
 PricewaterhouseCoopers Aruba  
 LG Smithboulevard 62, Aruba  
 Tel.: (297) 522 1647  
 Fax.: (297) 582 4864  
 E-mail: ruben.w.goedhoop@an.pwc.com  
 Website: www.pwc.com/aw/en

**PYRAMID RESEARCH**

Guy Zibi - Head of Consultancy  
 10 Canal Park  
 Cambridge, MA 02141, USA  
 Tel.: (617) 871-1900  
 Fax: (617) 871-1933  
 E-mail: guyzibi@pyr.com  
 Website: www.pyramidresearch.com

**SATELLITE INDUSTRY ASSOCIATION**

Ms. Marie-Pierre Plavinage  
 Director of Communications  
 1200 18th Street  
 NW Suite 1001, Washington DC 20036  
 Tel.: (202) 503-1560  
 Fax: (202) 503-1590  
 E-mail: dcavossa@sia.org

**TELECOMMUNICATIONS AUTHORITY OF TRINIDAD & TOBAGO**

Mr. Cris Seecheran  
 Chief Executive Officer  
 #5, Eighth Avenue Extension,  
 Off Twelfth Street, Barataria  
 Republic of Trinidad & Tobago  
 Tel.: (868) 675-TATT  
 Fax: (868) 674-1055  
 E-mail: info@tatt.org.tt  
 Website: www.tatt.org.tt

**TELECOMMUNICATIONS INDUSTRY ASSOCIATION**

Mr. Grant Seiffert  
 President  
 1320N.Courthouse Rd.,  
 Suite 200 Arlington, VA 22201, USA  
 Tel: (703) 907-7701  
 Fax: (703) 907-7727  
 E-mail: gseiffert@tiaonline.org  
 Website: tiaonline.org

**TEMPO NETWORKS, LLC**

Frederick A. Morton, Jr., Esq.  
 Founder, Chairman & CEO  
 58 Park Place | Newark, NJ 07102  
 Tel: 973-508-1011  
 Fax: 973-508-1002  
 E-mail: fmorton@temponeetworks.com  
 Website: www.gotTEMPO.com

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CABLE & WIRELESS VIRTUAL ACADEMY

312 Westwood Heath Road  
GB-Coventry CV4 8GP  
United Kingdom  
Tel:+44 2476 868 675  
Fax:+44 2476 868 657  
E-mail: cwva@cw.com  
Website:www.cw.com/virtual-academy

## GEORGIA TECH RESEARCH INSTITUTE

Mr. Eric N. Barnhar, P.E.  
GTRI Fellow and Principal Research Engineer  
Information and Communications Laboratory  
250 14th Street NW  
Atlanta, GA 30332-0817  
Tel: (404) 407-8248  
Email: barnhart@gatech.edu  
Website: www.gtri.gatech.edu

## COLUMBIA INSTITUTE FOR TELE-INFORMATION

Prof. Eli Noam  
Director  
Columbia Business School  
3022 Broadway, Uris Hall 1A  
New York, NY 10027, USA  
Tel.: (212) 854-4222/8332  
Fax: (212) 864-7243/1471  
Website: citi.columbia.edu

## HARVARD UNIVERSITY

Mr. Anthony G. Oettinger, Chairman of the  
Program on Information Resources Policy  
Maxwell Dworkin, Lab 125  
33 Oxford Street,  
Cambridge, MA 02138,  
U.S.A.  
Tel.: (617) 495-4114  
Fax: (617) 495-3338  
E-mail: pirp@seas.harvard.edu  
anthony@seas.harvard.edu  
Website: www.pirp.harvard.edu

## COLLEGE OF SCIENCE TECHNOLOGY AND APPLIED ARTS OF TRINIDAD & TOBAGO

Dr Gillian Paul – President (Ag)  
9-11 Melville Lane  
Republic of Trinidad and Tobago  
Tel.: (868) 625-5030  
Fax: (868) 624-3911  
E-mail: info@costaatt.edu.tt  
Website: www.costaatt.edu.tt

## INTERNATIONAL INSTITUTE OF COMMUNICATIONS (IIC)

Ms. Andrea Millwood-Hargrave  
Director General  
Ms. Joanne Grimshaw  
Projects Executive  
2 Printers Yard  
90a Broadway  
London, SW19 1RD  
United Kingdom  
Tel: +44 (0)20 8417 0600  
Fax: +44 (0)20 8417 0800  
Email:a.millwood-hargrave@iicom.org  
j.grimshaw@iicom.org  
Website: www.iicom.org

INSTITUTES OF HIGHER LEARNING

## Information and Communication Technologies

**LONDON SCHOOL OF ECONOMICS  
AND POLITICAL SCIENCE**

Professor Robin Mansell  
 Professor of New Media & Internet  
 Dept. of Media & Communications  
 Houghton Street, London WC2A 2AE  
 United Kingdom  
 Tel: +44 (0) 20 7955-6380  
 E-mail: r.e.mansell@lse.ac.uk  
 Website: www.lse.ac.uk/collections/  
 media@lse/

**UNIVERSITY OF TECHNOLOGY  
JAMAICA (UTECH)**

Dr. Nilsa Smith  
 Head of School of Engineering  
 237 Old Hope Road Kingston 6  
 Jamaica W.I.  
 Tel.: (876) 927 1680-8  
 Fax: (876) 977 4388  
 E-mail: nsmith@utech.edu.jm  
 Website: www.utech.edu.jm

**SIR ARTHUR LEWIS INSTITUTE OF  
SOCIAL & ECONOMIC STUDIES**

The University of the West Indies,  
 St Augustine Campus, T&T  
 Mr. Patrick Watson - Director  
 Tel.: (868) 662-2002 Ext. 82037  
 Fax: (868) 645-6329  
 Email: patrick.watson@sta.uwi.edu  
 salises@sta.uwi.edu  
 Website: www.sta.uwi.edu/salises/

**UNIVERSITY OF THE WEST INDIES**

The Republic of Trinidad & Tobago,  
 Dr. Brian Copeland  
 Professor Electrical & Computer Engineering  
 and Dean of Faculty of Engineering  
 Tel: (868) 662-2002  
 Exts:2064/2198/2199  
 Fax: (868) 662-4414  
 E-mail: Brian.Copeland@sta.uwi.edu  
 Electrical.Engineering@sta.uwi.edu  
 Website: www.sta.uwi.edu

**UNIVERSITY OF GUYANA**

Faculty of Technology  
 Turkeyen, Greater Georgetown,  
 Guyana South America  
 Tel.: (592) 222-5491  
 Fax: (592) 222-0346  
 E-mail: fot@uog.edu.gy  
 Website: www.uog.edu.gy

**UNIVERSITY OF TORONTO**

Professor Louis W. Pauly  
 Director , Research Programs  
 Room 363S  
 Munk School of Global Affairs  
 University of Toronto  
 1 Devonshire Place  
 Toronto, Ontario  
 M5S-3K7 Canada  
 Tel.: (416) 946-8930  
 Fax: (416) 946-8915  
 E-mail: louis.pauly@utoronto.ca  
 cis.general@utoronto.ca  
 Website: www.munkschool.utoronto.ca/pauly

**ANTON DE KOM**

**UNIVERSITY OF SURINAME**  
 Dr.Ir Ryan Sidin  
 President  
 Leysweg 86, University Complex Building IV  
 PO Box 9212, Paramaribo, Suriname  
 Tel.: (597) 465558/465497  
 Fax: (597) 462291  
 E-mail: board@uvs.edu  
 info@uvs.edu  
 Website: www.uvs.edu

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## THE GOVERNMENT OF ANGUILLA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Mr. Alistair Harrison	Governor	Governors Office Old Ta, AI-2640 Anguilla	(264) 497-2622	(264) 497-3151
Hon. Stanley Reid	Deputy Governor	Governor's Office Old Ta, AI-2640 Anguilla	(264) 497-2622	(264) 497-3151
	<b>E-mail</b>	<b>stanley.reid@gov.ai</b>		
Hon. Hubert Hughes	Chief Minister & Minister of Finance, Economic Development and Tourism	The Secretariat P.O. Box 60 The Valley, AI-2640 Anguilla	(264) 497-2547	(264) 497-3761
	<b>E-mail</b>	<b>hubert.hughes@gov.ai</b>		
Hon. Evan Gumbs	Minister of Infrastructure, Communications, Utilities, Housing, Agriculture and Fisheries	P. O. Box 60 The Valley, AI-2640 Anguilla	(264) 497-2651	(264) 497-3651
	<b>E-mail</b>	<b>evan.gumbs@gov.ai</b>		
Mr. Larry Franklin	Permanent Secretary Ministry of Infrastructure, Communications, Utilities, Housing, Agriculture & Fisheries	P.O. Box 60 The Valley, AI-2640 Anguilla	(264) 497-2651	(264) 497-3651
	<b>E-mail</b>	<b>larry.franklin@gov.ai</b>		
Mr. Crefton Niles	Director of Public Utilities Telecommunications Officer Min. of Infrastructure Communications & Utilities	The Secretariat P.O. Box 60 The Valley, AI-2640 Anguilla	(264) 497-2651	(264) 497-3651
	<b>E-mail</b>	<b>crefton.niles@gov.ai</b>		
Ms. Melissa Meade	Director Disaster Management	James Ronald Webster Building, P.O. Box 60 The Valley, AI-2640 Anguilla	(264) 497-2926	(264) 497-3134
	<b>E-mail</b>	<b>melissa.meade@gov.ai</b>		

ANGUILLA

## Information and Communication Technologies

## CABLE & WIRELESS ANGUILLA LTD.

### Trading as LIME

LIME Anguilla is a Private Telecommunications Company that provides National and International Communication Services. They operate a cellular network that has 95 percent geographic coverage.

They also provide an internet and messaging services

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Mark Romney	General Manager	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 497-2650	(264) 497-3390
Mrs.. Lorna Richardson	Head of Consumer Sales & Service	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 498-2446	(264) 497-2475
Ms. Charmaine Sasso	Corporate Sales Manager	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 498-2444	(264) 497-3199
Mrs. Jodi Christmas	Finance Manager	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 497-2408	(264) 497-3030
Mr. Lawrence Stott	Head of Service Support Delivery	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 497-2199	(264) 497-3398
	E-mail		<a href="mailto:mark.romney@time4lime.com">mark.romney@time4lime.com</a>	
	E-mail		<a href="mailto:lorna.richardson@lime.com">lorna.richardson@lime.com</a>	
	E-mail		<a href="mailto:charmaine.sasso@time4lime.com">charmaine.sasso@time4lime.com</a>	
	E-mail		<a href="mailto:jodi.brooks@time4lime.com">jodi.brooks@time4lime.com</a>	
	E-mail		<a href="mailto:lawrence.stott@time4lime.com">lawrence.stott@time4lime.com</a>	

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CABLE & WIRELESS ANGUILLA LTD. Trading as LIME

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Sharon Hunte	Human Resources Manager	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 497-3399	(264) 497-5082
	E-mail	<a href="mailto:sharon.hunte@time4lime.com">sharon.hunte@time4lime.com</a>		
Ms. Jade Reymond	Corporate Communications Manager	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 498-2464	(264) 497-5799
	E-mail	<a href="mailto:jade.reymond@lime.com">jade.reymond@lime.com</a>		

## PUBLIC UTILITIES COMMISSION OF ANGUILLA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. William Withers	Executive Chairman	Fair Play Commercial Complex P.O. Box 1400 The Valley, AI-2640 Anguilla,	(264) 497-7374	(264) 497-2782
	E-mail	<a href="mailto:bill.withers@gov.ai">bill.withers@gov.ai</a>		

## WIRELESS VENTURES (DIGICEL) ANGUILLA LTD.

WEBSITE: [www.digicelanguilla.com](http://www.digicelanguilla.com)

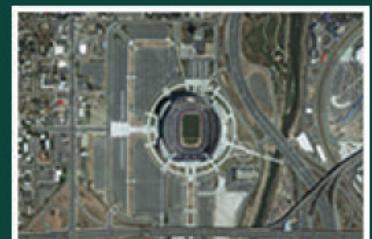
NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Gidharry	Country Manager	Babrows Building The Valley, Anguilla, PO Box 1640	(264) 584-5050	(264) 498-7510
	E-mail	<a href="mailto:john.gidharry@digicelgroup.com">john.gidharry@digicelgroup.com</a>		

ANGUILLA



## *Powering businesses to the next level through smart geodecisions*

Spatial Innovision Limited founded in 1998, is the Caribbean's premier geospatial solutions centre. SPATIAL has been the leading Caribbean advocate for the widespread implementation of locational intelligent solutions throughout the West Indies region serving several hundred government agencies, non-governmental organizations, academia and private businesses. Since its inception, SPATIAL has worked alongside various public and private sector businesses locally, regionally and internationally in transforming their business operations to leverage their spatial information for realisable value benefits.



**Spatial Innovision Limited**

Headquarters / Western Caribbean:  
22 Annette Crescent, Kingston 10, Jamaica, Tel: 876.969.2239. Fax: 876.755.1843

Eastern Caribbean Office:  
Port of Spain, Trinidad & Tobago, T: 868.486.7852      [www.spatialvision.com](http://www.spatialvision.com)

[facebook.com/spatialvision](https://facebook.com/spatialvision) - [twitter.com/spatialvision](https://twitter.com/spatialvision) - [youtube.com/user/spatialinnovation](https://youtube.com/user/spatialinnovation)

## THE GOVERNMENT OF ANTIGUA/BARBUDA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Dame Louise Lake-Tac	Governor General	Office of the Governor General Independence Drive St. John's, Antigua		
Hon. Dr. Baldwin Spencer	Prime Minister & Minister of Public Utilities	Queen Elizabeth Highway St. John's, Antigua	(268) 462-4956	(268) 462-3225
Sen. Hon Dr Edmond Mansoor	Minister of State Information, Broadcasting & Telecommunications Science & Technology	P.O. Box 416 St. John's Antigua	(268) 480-7000	(268) 462-4131
Hon. Trevor Walker	Junior Min. of Public Utilities	P.O. Box 416 St. John's Antigua	(268) 480-7000	(268) 462-4131

## ANTIGUA PUBLIC UTILITIES AUTHORITY (A.P.U.A.)

APUA is a government statutory body responsible for providing fixed line service, mobile cellular service based on GSM 1900 MHz PCS technology, ISDN services and Broadband High Speed DSL service. This company is also responsible for providing electricity and water for the island.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Clarvis Joseph	Chairman	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7000	(268) 462-4131
	E-mail	<a href="mailto:clarvis@apua.ag">clarvis@apua.ag</a>		
Mr. Esworth Martin	General Manager	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7000	(268) 462-4131
	E-mail	<a href="mailto:esworth@apua.ag">esworth@apua.ag</a>		
Mr. Dalma Hill	Telecommunications Manager	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7000	(268) 480-7739
	E-mail	<a href="mailto:dalma@apua.ag">dalma@apua.ag</a>		
Mr. Roger Tonge	Financial Controller	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7000	(268) 462-1529
	E-mail	<a href="mailto:roger@apua.ag">roger@apua.ag</a>		

## Information and Communication Technologies

## ANTIGUA PUBLIC UTILITIES AUTHORITY (A.P.U.A.)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Peter Greaux	Chief Network Engineer	P.O. Box 416 Long Street St. John's, Antigua	(268) 480-7080	(268) 462-4000
	E-mail	<a href="mailto:greauxp@apua.ag">greauxp@apua.ag</a>		
Mr. Vaughn Brown	Chief Technology Officer	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7359	(268) 480-7046
	E-mail	<a href="mailto:vaughn@apua.ag">vaughn@apua.ag</a>		
Mr. Roger Brown	Outside Plant Engineer	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7344	(268) 480-7040
	E-mail	<a href="mailto:roger.brown@apua.ag">roger.brown@apua.ag</a>		
Mr. Cheyenne St. Luce	Chief Data Engineer	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7147	(268) 480-7739
	E-mail	<a href="mailto:cheyenne@apua.ag">cheyenne@apua.ag</a>		
Mr. Joseph Samuel	Staff Support Coordinator	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7167	(268) 480-7739
	E-mail	<a href="mailto:jsamuel@apua.ag">jsamuel@apua.ag</a>		
Ms. Sabrina Benjamin	Senior Accountant	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7568	(268) 480-7020
	E-mail	<a href="mailto:sabrina@apua.ag">sabrina@apua.ag</a>		
Ms. Wanda Clark	Customer Service Coordinator	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7167	
	E-mail	<a href="mailto:wanda@apua.ag">wanda@apua.ag</a>		
Mr. Sean Bailey	Funds Controller	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7113	(268) 480-7019
	E-mail	<a href="mailto:sean@apua.ag">sean@apua.ag</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CABLE & WIRELESS ANTIGUA & BARBUDA LIMITED Trading as LIME

All international telecommunication services are provided by Cable & Wireless Antigua & Barbuda. They offer a wide range of voice, data and enhanced business application services. Their network can support ISDN.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Davidson Charles	General Manager/ CANTO Key Liaison	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4100	(268)480-4105
	E-mail	<b>Davidson.charles@time4lime.com</b>		
Mr. Kevin Joseph	Head of Residential Sales & Service	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4201 480-4202	(268) 480-4200
	E-mail	<b>Kevin.joseph@time4lime.com</b>		
Mr. Avery Jonas	Head of Corporate Sales & Service	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4215 480-4230	(268) 480-4218
	E-mail	<b>Avery.jonas@time4lime.com</b>		
Ms. Tothasha Prince	Finance Manager	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4306	(268) 480-4300
	E-mail	<b>Tothasha.prince@time4lime.com</b>		
Ms. Laurine Richards	Head of Human Resources	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4004 480-4002	(268) 480-4001
	E-mail	<b>Laurine.richards@time4lime.com</b>		
Mr. Denfield Roberts	Head of Service, Support & Delivery	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4404	(268) 480-4400
	E-mail	<b>Denfield.roberts@time4lime.com</b>		

ANTIGUA & BARBUDA

**Information and Communication Technologies**
**CABLE & WIRELESS ANTIGUA & BARBUDA LIMITED  
Trading as LIME**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Shand Merchant	Marketing & Corporate Communications Manager	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4426	(268) 480-4436
	E-mail		<a href="mailto:Shand.merchant@time4lime.com">Shand.merchant@time4lime.com</a>	
Ms. Allison Burnett	Personal Assistant to General Manager	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4102	(268) 480-4105
	E-mail		<a href="mailto&gt;Allison.burnett@time4lime.com">Allison.burnett@time4lime.com</a>	

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## ANTIGUA COMPUTER TECHNOLOGY CO. LTD. (ACT)

A.C.T. Antigua's Single Source Technology Provider, suppliers of hardware and telecoms equipment and local ISP offers a complete line of Internet Services. These include Co-location and Hosting, VSAT Integration and Support, Broadband Wireless Internet and Wi-Fi just to name a few. The Data Centre located at the TeleDome Building on Old Parham Road boasts of its certified 24x7 Technical Support Team. ACT's TeleDome Data Centre facility is the NAP with multiple Fiber and Satellite connections.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Salomon Doumith	President & CEO	Suite 101, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5221	(268) 480-5232
	E-mail	<b>soumith@actol.net</b>		
Mr. Chris Martin	Financial Controller	Suite 101, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5225	(268) 480-5232
	E-mail	<b>chris@act2000.net</b>		
Mr. Arif Jonas	Retail & Corporate Sales Manager	P.O. Box 3090 ACT Building Market & Church Sts. St. John's, Antigua	(268) 480-2358	(268) 480-5226
	E-mail	<b>jonas@act2000.net</b>		
Mr. David Joseph	Accountant	Suite 101, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5223	(268) 480-5232
	E-mail	<b>davidj@act2000.net</b>		
Mrs. Karen Massiah	Customer Service Co-ordinator & Executive Assistant	Suite 101, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5209	(268) 480-5232
	E-mail	<b>karen@act2000.net</b>		

ANTIGUA & BARBUDA

## Information and Communication Technologies

## ANTIGUA COMPUTER TECHNOLOGY CO. LTD. (ACT)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. George Williams	Network Operations Centre Manager	Suite 201, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5204	(268) 480-5232
	E-mail	<a href="mailto:george@act2000.net">george@act2000.net</a>		
Ms. Shervin Bruno	VSAT & Satellite Integration Engineer	Suite 201, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5235	(268) 480-5232
	E-mail	<a href="mailto:shervin@actol.net">shervin@actol.net</a>		
Mr. Foster Samuel	Internet General Manager	Suite 101, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5214	(268) 480-5232
	E-mail	<a href="mailto:fsamuel@actol.net">fsamuel@actol.net</a>		
Mr. Eustace Phillip	ACT- Telecoms Manager	Suite 101A, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-2361	(268) 480-5232
	E-mail	<a href="mailto:phillip_e@actol.net">phillip_e@actol.net</a>		
Mr. Vonrick Edwards	ACT- Telecoms Engineer	Suite 101A, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-2360	(268) 480-5232
	E-mail	<a href="mailto:vonrick@actol.net">vonrick@actol.net</a>		

BECAUSE  
**THE LTE GENERATION  
WON'T TAKE SLOW  
FOR AN ANSWER**  
BUILD THE BEST.



See how you can win the transition to LTE by leveraging virtualization and the cloud to deliver services faster, more securely and more profitably. **Visit us at booth #36.**

**juniper.net**

**JUNIPER**  
NETWORKS®

## Information and Communication Technologies

## THE GOVERNMENT OF ARUBA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
The Rt. Hon. Mike Eman	Prime Minister	L.G. Smith Blvd. 76, Oranjestad, Aruba	(297) 583-0001	(297) 582-7513
The Rt. Hon Mike de Meza	Minister of Finance, Communications, Utilities and Energy	L.G. Smith Boulevard 76, Oranjestad Aruba	(297) 583-3457	(297) 582 7538

## SERVICIO DI TELECOMUNICACION DI ARUBA (SETAR)

website: [www.setar.aw](http://www.setar.aw)

SETAR is an incorporated company with the Government as sole shareholder. SETAR is an all service provider which operates wireline, cable television services and wireless networks and provides international communications for the country. Services include GSM, 3G & 4G (UMTS/HSDPA), roaming (GSM & CDMA), high-speed DSL services, digital cable, cable internet, Wi-Fi, and Fiber to the Home. SETAR further owns the national television station of Aruba (Telearuba). SETAR boasts one of the highest cellular, cable and broadband penetrations in the Caribbean.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Roland Croes	Director	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1000	(297) 525-1001
	E-mail	<a href="mailto:roland.croes@setar.aw">roland.croes@setar.aw</a>		
Raul Ponson	Sector Manager Technical Affairs	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1401	(297) 525-1001
	E-mail	<a href="mailto:raul.ponson@setar.aw">raul.ponson@setar.aw</a>		
Alfredo Nicolaas	Sector Manager Financial Affairs	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1000	(297) 525-1001
	E-mail	<a href="mailto:alfredo.nicolaas@setar.aw">alfredo.nicolaas@setar.aw</a>		
Sonia Damian	Human Resources Manager	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1307	(297) 525-1001
	E-mail	<a href="mailto:sonia.damian@setar.aw">sonia.damian@setar.aw</a>		
Ricky Croes	Sector Manager Commercial Affairs	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1000	(297) 525-1001
	E-mail	<a href="mailto:ricky.croes@setar.aw">ricky.croes@setar.aw</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## SERVICIO DI TELECOMUNICACION DI ARUBA (SETAR)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Susana Maduro	Corporate Communications Officer	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1323	(297) 525-1001
	<b>E-mail</b>	<b>suzy.maduro@setar.aw</b>		
Shahaira Labad	Manager Marketing Department	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1103	(297) 525-1001
	<b>E-mail</b>	<b>Shahaira.labad@setar.aw</b>		
Marlushka Scheper	Manager Interface Customer Relations	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1480	(297) 525-1001
	<b>E-mail</b>	<b>marlushka.scheper@setar.aw</b>		
Yvan Koolman	Product Manager	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1425	(297) 525-1001
	<b>E-mail</b>	<b>yvan.koolman@setar.aw</b>		
Evan Giel	Account Manager	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1576	(297) 525-1001
	<b>E-mail</b>	<b>evan.giel@setar.aw</b>		
David Dubero	Account Manager	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1549	(297) 525-1001
	<b>E-mail</b>	<b>david.dubero@setar.aw</b>		
Herbert Beukenboom	Manager Traffic & Business Analysis	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1302	(297) 525-1001
	<b>E-mail</b>	<b>herbert.beukenboom@setar.aw</b>		
Ival Vrolijk	International Affairs & Roaming	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1534	(297) 525-1001
	<b>E-mail</b>	<b>ival.vrolijk@setar.aw</b>		

ARUBA

**Information and Communication Technologies**
**SERVICIO DI TELECOMUNICACION DI ARUBA (SETAR)**  
**WEBSITE: [www.setarnet.an](http://www.setarnet.an)**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mayra Ruiz Arends	Account Manager	Seroe Blanco 29A P.O.Box 13 Oranjestad, Aruba	(297) 525 1428	(297) 525 1001
	<b>E-mail:</b>	<b>mayra.ruiz-arends@setar.aw</b>		
Sergio Moreta	Specialist International	Seroe Blanco 29A Mobile Services P.O.Box 13 Oranjestad, Aruba	(297) 525 1239	(297) 525 1001
	<b>E-mail:</b>	<b>sergio.moreta@setar.aw</b>		
Reuben Craig	Account Manager	Seroe Blanco 29A P.O.Box 13 Oranjestad, Aruba	(297) 525 1414	(297) 525 1001
	<b>E-mail:</b>	<b>reuben.craig@setar.aw</b>		
Alvin Boekhoudt	Legal Advisor	Seroe Blanco 29A P.O.Box 13 Oranjestad, Aruba	(297) 525 1405	(297) 525 1001
	<b>E-mail:</b>	<b>alvin.boekhoudt@setar.aw</b>		

**ARUBA**

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## DIGICEL ARUBA

**WEBSITE:** [www.digicelaruba.com](http://www.digicelaruba.com)

Digicel, the largest telecommunications operator in the Caribbean, launched in Jamaica in April 2001 as the country's first GSM mobile provider ending a telecommunications monopoly that existed for decades. Digicel's goal is to deliver affordable, innovative mobile communications to all that fosters personal and professional connections while bridging the gap between nations and people.

Incorporated in Bermuda, the Company has operations in 26 markets in the Caribbean and Central America, consistently introduces exciting, first-to-market technology innovations and is aggressively expanding business operations. Digicel Pacific Ltd, a sister company to Digicel Group, already has operations in six markets. Digicel rapidly gains market share in every country it has entered to date and has invested in excess of US\$3.4 billion across 32 markets world-wide.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Remko van der Veldt	General Manager	L.G. Smith Blvd. 60 Oranjestad Aruba The Dutch Caribbean	(297) 522-2258	(297) 522-2223
	Email	<a href="mailto:remko.vanderveldt@digicelgroup.com">remko.vanderveldt@digicelgroup.com</a>		
Ms. Elaine Singh	Assistant Head of Marketing	L.G. Smith Blvd. 60 Oranjestad Aruba The Dutch Caribbean	(297) 732-2203	(297) 522-2223
	Email	<a href="mailto:elaine.singh@digicelgroup.com">elaine.singh@digicelgroup.com</a>		

## GAMMA IT SOLUTIONS

**WEBSITE:** [www.gammaresearch.com](http://www.gammaresearch.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Frank Baks	Commercial Director	Beatristraat 43 PO Box 5100 Aruba	(297) 583-9099	(297) 582-9099
	Email	<a href="mailto:fbaks@gammaresearch.com">fbaks@gammaresearch.com</a>		

ARUBA

## Information and Communication Technologies

## THE GOVERNMENT OF BAHAMAS

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Sir Arthur A. Foulkes	Governor General	P.O. Box N-8301 Nassau, The Bahamas	(242) 322-1875	(242) 322-4659
The Rt. Hon. Perry Gladstone Christie	Prime Minister & Minister of Finance	P.O. Box CB-10980 Nassau, The Bahamas	(242) 327-5826	(242) 327-5806

THE BAHAMAS TELECOMMUNICATIONS COMPANY LTD (BTC)  
WEBSITE: [www.btcbahamas.com](http://www.btcbahamas.com)

BTC has been privatized since 6th April 2011, presently under the majority ownership of Cable & Wireless Communications (CWC). They provide a wide range of national and international telecommunications services to business and residential customers, throughout the entire Bahamas. These include 4G (HSPA+) Mobile Services, NGN powered residential and commercial telephone solutions, 8 MB Residential Broadband Service and Robust and Scalable MPLS/Metro-E Data services for a range of enterprise needs and requirements.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
David Shaw	Chairman	LIME, 5th Floor BET St. Michael, Barbados	(246) 292-1284	
	E-mail	<a href="mailto:david.shaw@lime.com">david.shaw@lime.com</a>		
Geoff Houston	CEO	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7207	(242) 326-0880
	E-mail	<a href="mailto:geoff.houston@btcbahamas.com">geoff.houston@btcbahamas.com</a>		
David Kelham	CFO	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7223	(242) 326-0880
	E-mail	<a href="mailto:david.kelham@btcbahamas.com">david.kelham@btcbahamas.com</a>		
Antonio Stubbs	Sr. Vice President/ Technical Services Transformation & Planning	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7134	(242) 326-0880
	E-mail	<a href="mailto:antonio.stubbs@btcbahamas.com">antonio.stubbs@btcbahamas.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## THE BAHAMAS TELECOMMUNICATIONS COMPANY

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Tellis L. Symonette	Sr. Vice President/ Commercial & Family Islands	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7145	(242) 326-0880
	<b>E-mail</b>	<b><a href="mailto:tellis.simonette@btcbahamas.com">tellis.simonette@btcbahamas.com</a></b>		
Ms. Felicity S. Johnson	Sr. Vice President /Legal, Regulatory & Carrier	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7201	(242) 322-3245
	<b>E-mail</b>	<b><a href="mailto:felicity.johnson@btcbahamas.com">felicity.johnson@btcbahamas.com</a></b>		
Ms. Helene Ferguson	Sr. Vice President/ Human Resources Talent & Development	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7167	(242) 326-2308
	<b>E-mail</b>	<b><a href="mailto:helene.ferguson@btcbahamas.com">helene.ferguson@btcbahamas.com</a></b>		
Mr. Marlon S. Johnson	Sr. Vice President/ Marketing & Communications	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7289	(242) 322-1699
	<b>E-mail</b>	<b><a href="mailto:marlon.johnson@btcbahamas.com">marlon.johnson@btcbahamas.com</a></b>		
Mr. Peter Jones	Vice President/ Technical & Engineering Services	P.O. Box N-3048 Nassau, The Bahamas	(242) 307-7281	(242) 326-0880
	<b>E-mail</b>	<b><a href="mailto:peter.jones@btcbahamas.com">peter.jones@btcbahamas.com</a></b>		
Mr. Dale C. Knowles	Vice President/ Technical Network Transformation	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7048	(242) 322-6922
	<b>E-mail</b>	<b><a href="mailto:dale.knowles@btcbahamas.com">dale.knowles@btcbahamas.com</a></b>		
Mr. Ryan E. Antonio	Vice President Credit & Collections	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7259	(242) 326-7790
	<b>E-mail</b>	<b><a href="mailto:ryan.antonio@btcbahamas.com">ryan.antonio@btcbahamas.com</a></b>		
Patricia Walters	Vice President/ Customer Operations	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7244	(242) 328-2118
	<b>E-mail</b>	<b><a href="mailto:patricia.walters@btcbahamas.com">patricia.walters@btcbahamas.com</a></b>		

BAHAMAS

**Information and Communication Technologies****THE BAHAMAS TELECOMMUNICATIONS COMPANY**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Lisa M. Major	Vice President Talent & Development	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7364	(242) 322-6299
	E-mail	<a href="mailto:lisa.major@btcbahamas.com">lisa.major@btcbahamas.com</a>		
Mr. Carl R. Culmer	Vice President/ Service Delivery & Fixed Operations	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7478	(242) 323-3444
	E-mail	<a href="mailto:carl.culmer@btcbahamas.com">carl.culmer@btcbahamas.com</a>		
Mr. Gershon Major	Vice President/ Sales, Channels	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7507	
	E-mail	<a href="mailto:gershon.major@btcbahamas.com">gershon.major@btcbahamas.com</a>		
Mr. Pauline Seymour	Vice President/ Legal & Regulatory	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-1557	(242) 322-3245
	E-mail	<a href="mailto:pauline.seymour@btcbahamas.com">pauline.seymour@btcbahamas.com</a>		
Mr. Nigel Thompson	Head of Carrier Services	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7378	(242) 326-0880
	E-mail	<a href="mailto:nigel.thompson@btcbahamas.com">nigel.thompson@btcbahamas.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CABLE BAHAMAS LIMITED

WEBSITE: [www.cablebahamas.com](http://www.cablebahamas.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Anthony Butler	President & CEO	P.O. Box CB 13050 Robinson Road Nassau, The Bahamas	(242) 356-8960	(242) 677-8537
	E-mail	<a href="mailto:anthony.butler@cablebahamas.com">anthony.butler@cablebahamas.com</a>		

Ms. Judith Smith	Legal Counsel	P.O. Box CB 13050 Robinson Road Nassau, The Bahamas	(242) 677-8517	(242) 677-8537
	E-mail	<a href="mailto:judith.smith@cablebahamas.com">judith.smith@cablebahamas.com</a>		

## IP SOLUTIONS INTERNATIONAL LTD.

WEBSITE: [www.ipsgroup.com](http://www.ipsgroup.com)

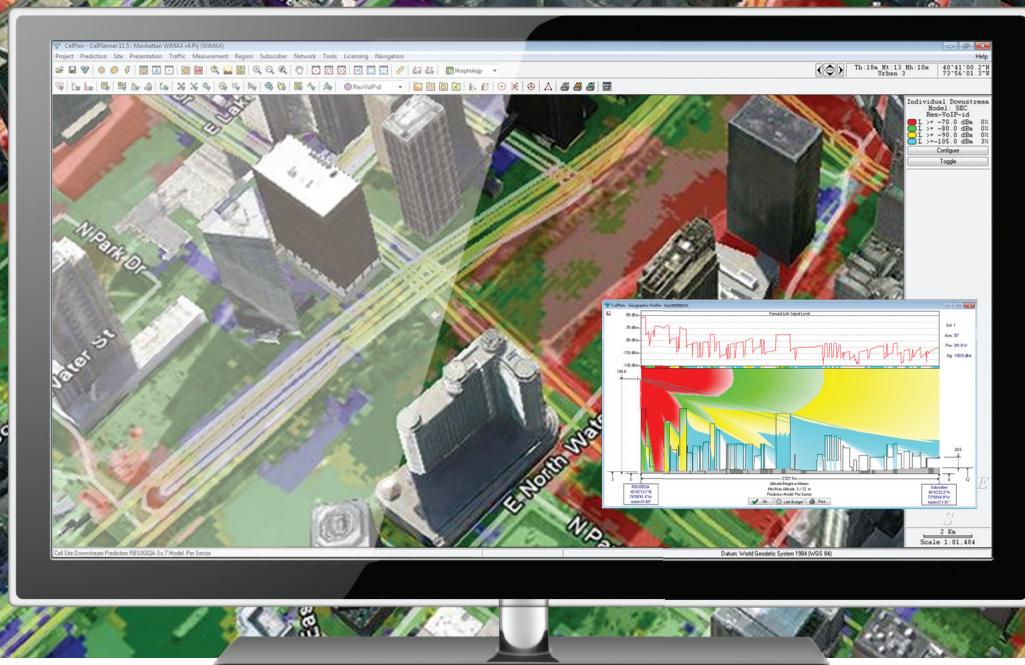
NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Edison Sumner	President & CEO	4th Centreville House 2nd Terrace West P.O. Box N-8303 Nassau, The Bahamas	(242) 356-6133	(242) 356-6144
	E-mail	<a href="mailto:edison.sumner@ipsgroup.com">edison.sumner@ipsgroup.com</a>		

Mr. Leon Williams	Consultant/CTO	4th Centreville House 2nd Terrace West P.O. Box N-8303 Nassau, The Bahamas	(242) 356-6133	(242) 356-6144
	E-mail	<a href="mailto:leonrwms@hotmail.com">leonrwms@hotmail.com</a>		

BAHAMAS

# Protect your LTE investment...



## ...Real World Design and Optimization for Your Network with Celplan

With a team of over 400 full time RF engineers, CelPlan has the necessary expertise on staff to carry out the most complex projects in the wireless industry.

- First source for professional services & consulting, RF planning & optimization solutions, and publications
- Certified Training & Technology Transfer Programs available to enable capacity building and knowledge transfer to your organization
- Value-added services available to assist with Project Management, RFP Creation & Analysis, System Design & Audits, Site Surveys, Field/Indoor Measurement, Spectrum Sweeps, and Managed Services, to name a few
- With 100's of successfully deployed designs, our experience is unmatched in the industry.

Contact us today to learn first-hand how we can assist you with your 4G engineering, operations and training needs.



[www.celplan.com](http://www.celplan.com)  
+1-703-259-4020  
[sales@celplan.com](mailto:sales@celplan.com)

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## GOVERNMENT OF BARBADOS

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Elliott Belgrave QC	Governor General (Ag.)	Government House Government Hill St. Michael	(246) 429-2646	
The Hon. Freundel J. Stuart Q.C. M.P..	Prime Minister Head of National Security	Government HQ Bay Street St. Michael	(246) 426-3179	(246) 436-9280
Sen. The Hon. Darcy Boyce	Min. of State Min. of Energy, Telecommunications, Immigrations & Investment	Government Head Bay Street St. Michael	(246) 430-6644	(246) 424-2468
E-mail		<a href="mailto:mosfinance@caribsurf.com">mosfinance@caribsurf.com</a>		

## FAIR TRADING COMMISSION

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Peggy Griffith	Chief Executive	Good Hope, Green Hill, St. Michael	(246) 424-0260	(246) 424-0300
E-mail		<a href="mailto:pgriffith@ftc.gov.bb">pgriffith@ftc.gov.bb</a>		

## CABLE & WIRELESS (BARBADOS) LIMITED Trading as LIME WEBSITE: [www.candw.com.bb](http://www.candw.com.bb)

Cable & Wireless (Barbados) Ltd. (trading as LIME) is a private telecommunications company jointly owned by Cable & Wireless PLC (81%) and local investors (19%). They are the full service telecommunications carrier with a 100% digital network, providing voice, data and enhanced business services. They also provide cellular services.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Alex McDonald	Country Manager	P.O. BOX 272 Bridgetown Barbados BB11000	(246) 292-3092	(246) 426-5036
E-mail:		<a href="mailto:alex.mcdonald@lime.com">alex.mcdonald@lime.com</a>		
Melesia Sutherland Campbell	Regulatory Advisor LIME		(876) 936 2860 (876) 919 1731 (M)	(876) 920 9605
E-mail:		<a href="mailto:melesia.campbell@time4lime.com">melesia.campbell@time4lime.com</a>		
Mrs. Stephanie Catling-Birmingham	HOD: Human Resources	P.O. Box 272 Bridgetown Barbados BB11000	(246) 292-6006	(246) 431-6547
E-mail		<a href="mailto:Stephanie.Catling-Birmingham@lime.com">Stephanie.Catling-Birmingham@lime.com</a>		

BARBADOS



## Information and Communication Technologies

**GEMFORD CONSULTANCY SERVICES INC.**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Glenda Medford	Managing Director	Suite #1 East Bourne No. 1 St. Philip, Barbados	(246) 230-6030	
	E-mail		medford.glenda@gmail.com	

**CARIBBEAN INSTITUTE OF LEADERSHIP &  
COACHING/ACTION COACH**  
**WEBSITE: [www.actioncoach.com](http://www.actioncoach.com)**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ian Blanchard	Managing Director	12/13 Barclays Terrace, Wildey St. Michael, Barbados	(246) 233-1017	
	E-mail		ianblanchard@actioncoach.com	

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CARIBBEAN BROADCASTING CORPORATION

WEBSITE: [www.cbc.bb](http://www.cbc.bb)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Rodwell London	Deputy General Manager	The Pine St. Michael Barbados	(246) 467-5404	(246) 228-0911
	E-mail	<b>rlondon@cbc.bb</b>		
Mrs. Kim Sealy-Lewis	Financial Controller	The Pine St. Michael Barbados	(246) 467-5480	(246) 429-4795
	E-mail	<b>ksealy@cbc.bb</b>		
Mr. Reudon Eversley	Director News & Current Affairs	The Pine St. Michael Barbados	(246) 467-5495	(246) 429-4795
	E-mail	<b>reversley@cbc.bb</b>		
Ms. Sandra Leonard	Human Resources Manager	The Pine St. Michael Barbados	(246) 467-5446	(246) 467-5439
	E-mail	<b>sleonard@cbc.bb</b>		
Ms. Diana Forte	Marketing & Communication Officer	The Pine St. Michael Barbados	(246) 467-5446	(246) 467-5439
	E-mail	<b>dforte@cbc.bb</b>		

## CARIBBEAN BROADCASTING UNION

WEBSITE: [www.caribunion.com](http://www.caribunion.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Patrick Cozier	Secretary General	Suite 1B Building #6A Harbour Industrial Estates St. Michael, Barbados	(246) 430-1007	(246) 228-9524
	E-mail	<b>patrick.cozier@caribsurf.com</b>		

BARBADOS

**COMSOF NV****WEBSITE:** [www.comsof.com](http://www.comsof.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Meersman Raf	Chief Executive Officer	Zuiderpoort Office Park - Gaston Crommenlaan 10 (Bus 101) BE-9050 Gent, Belgium	32 9 275 3100 32 473 897584 (Mob.)	32 9 275 3109
<b>E-mail:</b>		<b>raf.meersman@comsof.com</b>		
Mr. José Van Ooteghem	Business Development & Marketing Officer	Zuiderpoort Office Park - Gaston Crommenlaan 10 (Bus 101)BE-9050 Gent, Belgium	32 9 275 31 00	32 9 275 3109
<b>E-mail:</b>		<b>jose.vanooteghem@comsof.com</b>		



Belize's only full service telecommunications provider



- DigiCell Mobile
- DigiCell 4G Mobile Broadband
- BlackBerry® Mobile Services
- Home and Business Fixed Solutions
- Fixed Broadband Services
- Corporate Business Solutions
- International Calls
- International Roaming

**Corporate Headquarters**

St. Thomas Street, P.O. Box 603, Belize City, Belize  
Tel. (+501) 223-2868      Fax. (+501) 223-1800

prdept@belizetelemedia.net

[www.belizetelemedia.net](http://www.belizetelemedia.net)

Visit our office at the International airport  
to get connected the minute you land!

While in Belize, dial 119 for 24 hour Call Center assistance.

## Information and Communication Technologies

## THE GOVERNMENT OF BELIZE

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
The. Hon. Dean Barrow	Prime Minister, Minister of Finance & Economic Development	Belmopan, Belize, C.A.	(501) 822-0399	(501) 822-0071
Hon. Joy Grant	Minister of Energy Science & Technology & Public Utilities	Belmopan, Belize, C.A.	(501) 822-3528	(501) 822-3323

## BELIZE TELEMEDIA LIMITED (BTL)

WEBSITE: [www.belizetelemedia.net](http://www.belizetelemedia.net)

Belize Telemedia Limited, is Belize's leading Telecom and only full service communications provider serving the entire Country of Belize. The Company's focus has been to provide efficient communications solutions which enhance the lives of customers, keeping them connected anytime anywhere. With one of Belize's largest and highly skilled work forces, the company offers a technologically advanced spectrum of services including GSM Mobile, Fixed wireless and Mobile Broadband, Fixed Line telephone services, E-services and International Calling and data solutions. In addition, BTL fully integrates serving its customers with corporate social responsibility by providing free broadband access to schools, scholarships, youth and industry development funding and recreational facility maintenance. For more information on the company please visit [www.belizetelemedia.net](http://www.belizetelemedia.net) or email the Public Relations Department at [prdept@belizetelemedia.net](mailto:prdept@belizetelemedia.net).

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Karen Bevans	Chief Operations Officer	Corporate Headquarters St. Thomas Street, P.O. Box 603 Belize City, Belize CANTO LAISON	(501) 223-8236	(501) 227-4194
	E-mail	<a href="mailto:kbevans@belizetelemedia.net">kbevans@belizetelemedia.net</a>		
Mr. Ivan Tesucum	Chief Financial Officer	Corporate Headquarters St. Thomas Street P.O. Box 603 Belize City, Belize	(501) 223-8109	(501) 223-4828
	E-mail	<a href="mailto:itesucum@belizetelemedia.net">itesucum@belizetelemedia.net</a>		
Mr. Rafael Marin	Chief Information Systems Officer	Corporate Headquarters St. Thomas Street, P.O. Box 603 Belize City, Belize	(501) 223-8210	(501) 223-2096
	E-mail	<a href="mailto:rmarin@belizetelemedia.net">rmarin@belizetelemedia.net</a>		
Mr. Kevin Hope	Chief Technology Officer	Corporate Headquarters St. Thomas Street, P.O. Box 603 Belize City, Belize	(501) 223-8305	(501) 223-0122
	E-mail	<a href="mailto:khope@belizetelemedia.net">khope@belizetelemedia.net</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## BELIZE TELEMEDIA LIMITED (TELEMEDIA)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Mary Meighan	General Manager, Marketing & Sales	Albert Cattouse Building Regent Street, P.O. Box 603 Belize City, Belize	(501) 223-8252	(501) 227-0275
	E-mail	<a href="mailto:mmeighan@belizetelemedia.net">mmeighan@belizetelemedia.net</a>		
Mr. John Burns	Internal Auditor	Corporate Headquarters St. Thomas Street P.O. Box 603 Belize City, Belize	(501) 223-8226	(501) 223-0564
	E-mail	<a href="mailto:jburns@belizetelemedia.net">jburns@belizetelemedia.net</a>		
Mrs. Dionne Miranda	General Manager Customer Services	Albert Cattouse Building Regent Street Church Street P.O. Box 603 Belize City, Belize	(501) 223-8698	(501) 227-2033
	E-mail	<a href="mailto:dmiranda@belizetelemedia.net">dmiranda@belizetelemedia.net</a>		
Mrs. Rowena Edwards	General Manager Administration & Human Resources	Corporate Headquarters St. Thomas Street P.O. Box 603 Belize City, Belize	(501) 223-8231	(501) 223-1800
	E-mail	<a href="mailto:redwards@belizetelemedia.net">redwards@belizetelemedia.net</a>		
Mr. Isaiah Willacey	General Manager Service Delivery	Corporate Headquarters St. Thomas Street P.O. Box 603 Belize City, Belize	(501) 223-8212	(501) 223-6883
	E-mail	<a href="mailto:iwillacey@belizetelemedia.net">iwillacey@belizetelemedia.net</a>		
Mr. Francis Acosta	General Manager Support Services and Special Projects	Corporate Headquarters St. Thomas Street P.O. Box 603 Belize City, Belize	(501) 223-8138	(501) 223-0122
	E-mail	<a href="mailto:facosta@belizetelemedia.net">facosta@belizetelemedia.net</a>		
Mr. Roberto Young	General Manager Engineering & Planning	Corporate Headquarters St. Thomas Street P.O. Box 603 Belize City, Belize	(501) 223-8612	(501) 223-6883
	E-mail	<a href="mailto:rayoung@belizetelemedia.net">rayoung@belizetelemedia.net</a>		

B  
E  
L  
I  
Z  
E

## Information and Communication Technologies

**SPEEDNET COMMUNICATIONS LIMITED**  
**WEBSITE:** [www.speednet-wireless.com](http://www.speednet-wireless.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ernesto Torres	Chief Executive Officer	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America	(501) 223 1919	
	E-mail:	<a href="mailto:er Torres@speednet-wireless.com">er Torres@speednet-wireless.com</a>		
Mr. Jaime Briceno	Chairman	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America	(501) 223 1919	
	E-mail	<a href="mailto:jeb@centaurcablenetwork.com">jeb@centaurcablenetwork.com</a>		
Mr. Anthony Mahler	Chief Marketing Officer	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America	(501) 223 1919	
	E-mail	<a href="mailto:armahler@speednet-wireless.com">armahler@speednet-wireless.com</a>		
Mrs. Narda Garcia	Chief Operations Officer	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America	(501) 223 1919	
	E-mail	<a href="mailto:ngarcia@speednet-wireless.com">ngarcia@speednet-wireless.com</a>		
Mr. Rashud Constantino	Chief Financial Officer	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America	(501) 223 1919	
	E-mail	<a href="mailto:rconstantino@speednet-wireless.com">rconstantino@speednet-wireless.com</a>		
Mr. Sean Duncan	Director IT Software Development	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America	(501) 223 1919	
	E-mail	<a href="mailto:sduncan@speednet-wireless.com">sduncan@speednet-wireless.com</a>		
Mr. Juan Pablo Lorenzetti	Director IT-Operations	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America	(501) 223 1919	
	E-mail	<a href="mailto:jplorenzetti@speednet-wireless.com">jplorenzetti@speednet-wireless.com</a>		
Mr. Abraham Teck	Director - Network Services	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America	(501) 223 1919	
	E-mail	<a href="mailto:ateck@speednet-wireless.com">ateck@speednet-wireless.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## SPEEDNET COMMUNICATIONS LIMITED

WEBSITE: [www.speednet-wireless.com](http://www.speednet-wireless.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Nubia Carillo	Chief Security Officer	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	<b>ncarillo@speednet-wireless.com</b>		
Mrs. Marie Gomez	Customer Service Manager	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	<b>mgomez@speednet-wireless.com</b>		
Mr. Josue Carballo	Procurement Manager	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	<b>jcarballo@speednet-wireless.com</b>		
Mrs. Lisa Gonzales	Marketing Manager	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	<b>lgonzales@speednet-wireless.com</b>		
Mr. Pedro Leal	Accounts Manager	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	<b>pleal@speednet-wireless.com</b>		
Mr. Jose Urbina	Network Manager	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	<b>jurbina@speednet-wireless.com</b>		
Mr. Nigel Vargas	Billing Manager	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	<b>nvargas@speednet-wireless.com</b>		
Mr. Miguel Ruiz	Network Operations Manager	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	<b>mruiz@speednet-wireless.com</b>		

BELIZE



Information and Communication Technologies

**SPEEDNET COMMUNICATIONS LIMITED**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ivan Tamay	Manager Treasure for Accounts	2 ½ Miles Northern Highway Belize City 2230097 Belize Central America	(501) 280 1000	(501) 223 1919
E-mail		Itamay@speednet-wireless.com		

**GREAT BELIZE PRODUCTIONS**  
**WEBSITE: www.channel5belize.com**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Amalia Mai	Chief Executive Officer	2882 Coney Drive P.O. Box 1314 Belize City, Belize Central America	(501) 223-0146 223-7781	(501) 227-4936
E-mail:		ceo@channel5belize.com		

**LOVE FM -**  
**WEBSITE: www.lovefm.com**  
**E-mail: lovefm@btl.net**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Rene Villanueva Snr.	Chief Executive Officer	7145 Slaughterhouse Rd. P.O. Box 1865 Belize City, Belize	(501) 203 2098 203 0528	(501) 203 0529
E-mail		peruconsul@btl.com		
Ms. Renira Villanueva Pollard	Accounts Executive	7145 Slaughterhouse Rd. P.O. Box 1865 Belize City, Belize	(501) 203 2098 203 0528	(501) 203 0529
E-mail		renevillagr@yahoo.com		
Ms. Julia Carrillo Jones	Love FM's Manager	7145 Slaughterhouse Rd. P.O. Box 1865 Belize City, Belize	(501) 203 2098	(501) 203 0529
E-mail		juliajones_2@hotmail.com		
Ms. Ava Jean Diaz Sosa	News Editor	7145 Slaughterhouse Rd. P.O. Box 1865 Belize City, Belize	(501) 203 2098	(501) 203 0529
E-mail		ajds112003@gmail.com		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## DIGICEL BERMUDA

WEBSITE: [www.digicelbermuda.com](http://www.digicelbermuda.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Wayne Caines	CEO	Washington Mall, Phase II P.O. Box 896, 22 Church Street, Hamilton HM 11, Bermuda	(441) 500-5000	(441) 295-3235
E-mail		<a href="mailto:wayne.caines@digicelgroup.com">wayne.caines@digicelgroup.com</a>		

BERMUDA

**Information and Communication Technologies**
**THE GOVERNMENT OF BONAIRE**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Lydia Emerencia	Lieutenant Governor	Plaza Reina Wilhelmina 1 Bonaire	(599) 717-5330	(599) 717-2829
Mr. Jeanne T. Emers	Head of Information and Protocol	Plaza Reina Wilhelmina 1 Bonaire	(599) 717-5330 Ext. 229	(599) 717-7561

**DIGICEL - BONAIRE**
**WEBSITE:** [www.digicelbonaire.com](http://www.digicelbonaire.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jursi Marshall	General Manager	Kaya Grandi 26 Kralendijk, Bonaire N.A.	(599) 717-4400	(599) 717-4466
E-mail		<a href="mailto:jursi_marshall@digicelgroup.com">jursi_marshall@digicelgroup.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## IBC LATIN AMERICA

WEBSITE: [www.ibcbrasil.com.br](http://www.ibcbrasil.com.br)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Luciana Guiotti	Project Manager	Rue Bela Cintra 967 - 11 Andar, Sao Paulo SP Brazil	55 11 3017 6800	55 11 3017 6802
E-mail		<a href="mailto:telecom@ibcbrasil.com.br">telecom@ibcbrasil.com.br</a>		

BRAZIL

# The #1 Directory Publisher in the Caribbean

Adding value to Telco client's initiatives | Positive representation of your brand

## Committed

- Publishing directories for over 40 years
- Over 150 employees in the Caribbean.
- 16 directories published and tailored to each market
- Over 1.6 million directories distributed in more than 30 countries

## Innovative

- Integrated systems
- Complete and accurate information resource
- Delivering directory Information on multiple platforms - print, internet, mobile.
- Award winning product and advertising initiatives



Find out more at [www.globaldirectories.com](http://www.globaldirectories.com)

or contact us: **Mark R. Macfee** - Tel: 345 814 1758  
Email: [mmacfee@globaldirectories.com](mailto:mmacfee@globaldirectories.com)  
**Christina Parsons** - Tel: 345-949-7027  
Email: [cparsons@globaldirectories.com](mailto:cparsons@globaldirectories.com)

**Global** DIRECTORIES™



# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## ABOVE SECURITY

WEBSITE: [www.abovesecurity.com](http://www.abovesecurity.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Daniel Gaudreau	V.P, Business Development, Latin America & Caribbean	1919 Lionel Betrand Boisbriand, Quebec Canada J7H 1N8	(450) 434-8062	(450) 430-1858
E-mail	<a href="mailto:daniel.gaudreau@abovesecurity.com">daniel.gaudreau@abovesecurity.com</a>			

## NEOTELIS

WEBSITE: [www.neotelis.com](http://www.neotelis.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michel Bruyère	Chief Executive Officer	666 Sherbrooke St. West, Suite 1000 Montreal, Quebec, H3A 1E7 Canada	(514) 281-1211	(514) 281-2005
E-mail	<a href="mailto:mbruyere@neotelis.com">mbruyere@neotelis.com</a>			
Ms. Wendy Swan	Chief Operating Officer	666 Sherbrooke St. West, Suite 1000 Montreal, Quebec, H3A 1E7 Canada	(514) 281-1211	(514) 281-2005
E-mail	<a href="mailto:wswan@neotelis.com">wswan@neotelis.com</a>			

## WIRELESS WORKS SOLUTIONS LTD.

WEBSITE: [wireless-works.ca](http://wireless-works.ca)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jim Donagan	Chief Technical Officer	675 Cochrane Drive Suite 608 Markham, Ontario Canada. L3R 0B8	(416) 527-3716	
Email	<a href="mailto:j.donagan@wireless-works.ca">j.donagan@wireless-works.ca</a>			

CANADA

**Information and Communication Technologies****REDKNEE****WEBSITE:** [www.redknee.com](http://www.redknee.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Lucas Skoczkowski	Chief Executive Officer	2560 Matheson Blvd. East Suite 500, Mississauga, ON, L4W 4Y9, Canada	(905) 625-2840	(905) 625-2773
E-mail		<a href="mailto:sales@redknee.com">sales@redknee.com</a>		

**SASKTEL INTERNATIONAL****WEBSITE:** [www.sasktelinternational.com](http://www.sasktelinternational.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Wayne Kosior	Asst. Vice President	2550 Sandra Schmirler Way Regina, Saskatchewan S4P 3Y2, Canada	(306) 777-1988 (306) 536-7963 (cell)	(306) 791-1314
E-mail		<a href="mailto:wayne.kosior@sasktel.com">wayne.kosior@sasktel.com</a>		

**TREMOR TECHNOLOGY GROUP INC.****WEBSITE:** [www.tremorsolutions.com](http://www.tremorsolutions.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Faizal Salawu	Director	3950-14th Avenue, Suite 609, Markham, Ontario L3R 0A9 Canada	(416) 939-5124	(905) 887-4012
E-mail		<a href="mailto:shanu@tremorsolutions.com">shanu@tremorsolutions.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## TELUS COMMUNICATIONS

WEBSITE: [www.telus.com](http://www.telus.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Uzair Ansari	Senior Strategy Manager	25 York Street 29th Floor Toronto, ON M5J 2V5, Canada	(416) 883-3274	(905) 804-6104
	E-mail	uzair.ansari@telus.com		

Mr. Hanif Datoo	VP International Markets	25 York Street 29th Floor Toronto, ON M5J 2V5, Canada	(416) 883-6648	(905) 804-6104
	E-mail	hanif.datoo@telus.com		

## WIREIE HOLDINGS INTERNATIONAL

WEBSITE: [www.wireie.com](http://www.wireie.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Robert Barlow	President & CEO	35 Leek Crescent Floor 2 Richmond Hill, Ontario, L4B 4C2 Canada	(905) 882-4660	(905) 882-0223
	E-mail	rob.barlow@wireie.com		
Mr. Timothy Brown	CTO	35 Leek Crescent Floor 2 Richmond Hill, Ontario, L4B 4C2 Canada	(905) 882-4660	(905) 882-0223
	E-mail	tim.brown@wireie.com		

CANADA

**03B NETWORKS****WEBSITE:** [www.03bnetworks.com](http://www.03bnetworks.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Erwin Mercado	VP Latin America & Caribbean	St. John's Manor Le Neuf Chemin, St. John JE34EH Jersey Channel Islands	(240) 477-0150	44 1534 862 301
<b>E-mail:</b>		<b>erwin.mercado@O3bnetworks.com</b>		
Mr. Louise Scott	Director Global Events	Johan van Oldenbarneveldlaan 5 2582 NE. Den Haag The Netherlands	+31 70 306 4143	
<b>E-mail:</b>		<b>louise.scott@O3bnetworks.com</b>		
Ms. Luisa Sorrentino	VP Marketing	Johan van Oldenbarneveldlaan 5 2582 NE. Den Haag The Netherlands	+31 70 306 4183	
<b>E-mail:</b>		<b>luisa.sorrentino@O3bnetworks.com</b>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## EMPRESA DE TELECOMUNICACIONES DE CUBA, S.A. (ETECSA)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ing. Maimir Mesa Ramos	Presidente Ejecutivo ETECSA	Calle 3ra entre 76 y 78, Centro de Negocios Miramar (Miramas Trade Centre), Edificio Beijing 5to. Piso, Miramar, Playa, Ciudad Habana, Cuba	(537) 266-8502	(537) 207-8953
<b>E-mail</b>		<b>maimir.mesa@etecsa.cu</b>		
Dr. Mássimo Degano	Primer Vicepresidente	Calle 3ra entre 76 y 78, Centro de Negocios Miramar (Miramas Trade Centre), Edificio Santa Clara 5to. Piso, Miramar, Playa, Ciudad Habana, Cuba	(537) 266-8532	(537) 206-7656
<b>E-mail</b>		<b>massimo.degano@etecsa.cu</b>		
Eduardo Ramirez Perdomo	Vicepresidente de Operaciones de la Red	Calle 3ra entre 76 y 78, Centro de Negocios Miramar (Miramas Trade Centre), Edificio Santa Clara 5to. Piso Miramar, Playa, Ciudad Habana, Cuba	(537) 266-8532	(537) 206-7504
<b>E-mail</b>		<b>eduardo.ramirez@etecsa.cu</b>		
Ing. Hilda Arias Pérez	Vicepresidente Comercial y Mercadotecnia	Calle 3ra entre 76 y 78, Centro de Negocios Miramar (Miramas Trade Centre), Edificio Santa Clara 5to. Piso Miramar, Playa, Ciudad Habana, Cuba	(537) 206-7507	(537) 206-7504
<b>E-mail</b>		<b>hilda.arias@etecsa.cu</b>		

CUBA

**EMPRESA DE TELECOMUNICACIONES DE CUBA, S.A. (ETECSA)**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ing. Leonardo Cruz Varela	Vicepresidente de Negociación y Logística	Calle 3ra entre 76y78, Centro de Ortega Negocios Miramar (Miramar Trade Center), Edificio Beijing, 4to. Piso, Miramar, Playa, Ciudad Habana, Cuba	(537) 266-6902	(537) 206-3171
E-mail				
Ing. Osmel Pérez Castillo	Vicepresidente de Capital Humano	Calle 3ra entre 76y78, Centro de Ortega Negocios Miramar (Miramar Trade Center), Edificio Beijing, 4to. Piso, Miramar, Playa, Ciudad Habana,Cuba	(537) 266-8402	(537) 207-8939
E-mail				
			<a href="mailto:leonardo.cruz@etecsa.cu">leonardo.cruz@etecsa.cu</a>	
			<a href="mailto:osmel.perez@etecsa.cu">osmel.perez@etecsa.cu</a>	

CUBA

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## THE GOVERNMENT OF THE ISLAND OF CURAÇAO

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Hon. Minister Mr. G. F. Schotte	Prime Minister	Fort Amsterdam 17 Willemstad - Curaçao Netherlands Antilles	(599-9) 463-0495	(599-9) 461-7199
	E-mail	<b>gerrit.schotte@curacao-gov.an</b>		
Hon. Minister Mr. C. F. Cooper	Minister of Telecommunications	Fort Amsterdam 17 Willemstad - Curaçao Netherlands Antilles	(599-9) 463-3215	(599-9) 465-9361
	E-mail	<b>charles.cooper@curacao-gov.an</b>		

## BUREAU TELECOMMUNICATIE & POST (TELECOMMUNICATIONS REGULATORY BOARD)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. J.D. de Canha	Managing Director	Industrieterrein Groot Davelaar 139-140, Willemstad - Curaçao Netherlands Antilles	(599-9) 463-1700	(599-9) 736-5265
	E-mail	<b>j.d.decanha@burtel.an</b>		
Ms. C.I.M. Sandries	Deputy Director	Beatrixlaan 9 Emmstad Willemstad Curaçao	(599-9) 463-1700	(599-9) 736-5265
	E-mail	<b>sandries@burtel.an</b>		

CURAÇAO

## Information and Communication Technologies

**KPMG****WEBSITE:**[www.kpmg.an](http://www.kpmg.an)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. L. Scoop	Managing Director	Emancipatie Boulevard 18 PO Box 3082 Curaçao, Dutch Caribbean	(5999) 732-5100	(5999) 737-5588
	E-mail	<a href="mailto:scoop.lindomar@kpmg.an">scoop.lindomar@kpmg.an</a>		
Mrs. C. Emerencia	CFO	Emancipatie Boulevard 18 PO Box 3082, Curaçao Netherlands Antilles	(5999) 732-5100	(5999) 737-5588
	E-mail	<a href="mailto:emerencia.carlanne@kpmg.an">emerencia.carlanne@kpmg.an</a>		
Mrs. M. Seferina	Senior Commerce Manager	Emancipatie Boulevard 18 PO Box 3082, Curaçao Netherlands Antilles	(5999) 732-5100	(5999) 737-5588
	E-mail	<a href="mailto:seferina.maría-helena@kpmg.an">seferina.maría-helena@kpmg.an</a>		

**T-SPARX****WEBSITE:** [www.T-sparx.com](http://www.T-sparx.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ted Martinez	CEO	Neptunusweg 52a Willemstad Curacao, Netherlands Antilles	(599-9) 736-4244	(599-9) 736-4255
	E-mail	<a href="mailto:tmartinez@tsparx.com">tmartinez@tsparx.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## UTS - UNITED TELECOMMUNICATION SERVICES

WEBSITE: [www.uts.an](http://www.uts.an)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. P. de Geus	CEO	Berg Arrarat 1 Willemstad, Curaçao	(599-9) 777-1414	(599-9) 888-2134
	E-mail	<a href="mailto:p.degeus@uts.cw">p.degeus@uts.cw</a>		
Ms. L. Matroos	CFO	Berg Arrarat 1 Willemstad Curaçao	(599-9) 777-1237	(599-9) 738-1892
	E-mail	<a href="mailto:l.matroos@uts.cw">l.matroos@uts.cw</a>		
Mr. D. Zabala	CCO	Berg Arrarat 1 Willemstad Curaçao	(599-9) 777-1500	(599-9) 738-1892
	E-mail	<a href="mailto:d.zabala@uts.cw">d.zabala@uts.cw</a>		
Mr. Danny Macaya	CTO	Berg Arrarat 1 Willemstad Curaçao,	(599-9) 777-1277	(599-9) 738-1892
	E-mail	<a href="mailto:d.macaya@uts.cw">d.macaya@uts.cw</a>		
Mr. M. Gaari	COO	Berg Arrarat 1 Willemstad Curaçao	(599-9) 777-1531	(599-9) 738-1892
	E-mail	<a href="mailto:m.gaari@uts.cw">m.gaari@uts.cw</a>		
Mrs. S. Smith	CCAO	Berg Arrarat 1 Willemstad Curaçao	(599-9) 777-1264	(599-9) 738-1892
Mr. Arno G. Spies	Manager Wholesale & Carrier Services	Berg Arrarat 1 Willemstad Curaçao	(599-9) 777-1280	(599-9) 737-4156
	E-mail	<a href="mailto:a.spies@uts.cw">a.spies@uts.cw</a>		
Mr. Elvio Cijntje	CANTO Liaison Curaçao	Tamanacostraat 39 Willemstad,Curaçao	(599-9) 737-6867	(599-9) 737-6867
	E-mail	<a href="mailto:elcconsnv@onenet.cw">elcconsnv@onenet.cw</a>		

CURAÇAO

- Fiber Optic Splicing Kits, Test Equipment
  - Fiber Optic Products and Solutions
  - Training and Consultation
- Superior Client Service**



log onto [www.2020teleoptics.com](http://www.2020teleoptics.com)  
Video conference : Google hangouts: Jason Cowie.  
Email : [jason.cowie@2020teleoptics.com](mailto:jason.cowie@2020teleoptics.com)  
[mailtie.cowie@2020teleoptics.com](mailto:mailtie.cowie@2020teleoptics.com)  
[roger.cowie@2020teleoptics.com](mailto:roger.cowie@2020teleoptics.com)



THE RIGHT SOLUTION TO YOUR LIGHT CONNECTION

#15 Tamarack drive La Resource  
South Dabadie. Trinidad & Tobago W.I.  
office 270.777.2681/ fax# 868.221.8189  
Contact info : cell868.795.3376  
cell#868.761.6814

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## THE GOVERNMENT OF THE COMMONWEALTH OF DOMINICA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Eliud Williams	President	The President's Office Morne Bruce Roseau	(767) 448-2054	(767) 449-8366
Hon. Roosevelt Skerrit	Prime Minister	Government Headquarters Roseau	(767) 448-2401	(767) 448-8960
Hon. Ambrose George	Minister for Telecommunications	Government Headquarters Roseau	(767) 448-2401	(767) 448-0059

## CABLE & WIRELESS DOMINICA LIMITED

Trading as LIME

WEBSITE: [www.lime.com](http://www.lime.com)

LIME is a full service Telecommunications company jointly owned by Cable and Wireless (80%) and the Government of the Commonwealth of Dominica (20%). The company provides both national and international telecommunications services. They also provide Data and Internet, Voice and Mobile services.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jeffrey Baptiste	General Manager	P.O. Box 6 Hanover Street Roseau	(767) 255 -3116	(767) 448-1110
<b>E-mail:</b>		<b>jeffrey.baptiste@lime.com</b>		
Mr. Clyde Edwards	Financial Manager	P.O. Box 6 Hanover Street Roseau	(767) 255-3134	(767) 448 1120
<b>E-mail:</b>		<b>clyde.edwards@lime.com</b>		
Mr. Dudley Guye	Head of Service Support Delivery	P.O. Box 6 Hanover Street Roseau	(767) 255-4182	(767) 448-1051
<b>E-mail:</b>		<b>dudley.guye@lime.com</b>		

DOMINICA

## CABLE & WIRELESS DOMINICA LIMITED

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Raymond Cole	Head of Retail & Corporate Sales	P.O. Box 6 Hanover Street Roseau	(767) 255-3129	(767) 448-1077
	E-mail	<a href="mailto:raymond.cole@lime.com">raymond.cole@lime.com</a>		
Mr. Kareem Guiste	Head of Marketing & Corporate Communications	P.O. Box 6 Hanover Street Roseau	(767) 255-3127	(767) 448-1077
	E-mail	<a href="mailto:giesel.francis-allen@lime.com">giesel.francis-allen@lime.com</a>		
Ms. Ferdina Frampton	Corporate Communications Manager	P.O. Box 6 Hanover Street Roseau	(767) 255-3150	(767) 448-1077
	E-mail	<a href="mailto:ferdina.frampton@lime.com">ferdina.frampton@lime.com</a>		

## CARIB TELECOMS

WEBSITE: [www.caribtelecoms.com](http://www.caribtelecoms.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Gina Dyer	Director	P.O. Box 630 Roseau, Commonwealth of Dominica	(767) 448-2617	(767) 448-7810
	E-mail	<a href="mailto:dyer@cwdom.dm">dyer@cwdom.dm</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## GUYACOM

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ir. Filip Van Den Bossche	Chief Executive Officer	"Petit-Chalet" CHATON 56 Avenue Pasteur - 97300 Cayenne (French Guiana)	00 594 594 250000	
	E-mail	<a href="mailto:fvdb@guyacom.net">fvdb@guyacom.net</a>		
Ms. Christine Chung	Chief Financial Officer	"Petit-Chalet" CHATON 56 Avenue Pasteur - 97300 Cayenne (French Guiana)	00 594 594-250000	
	E-mail	<a href="mailto:christine.chung@guyacom.net">christine.chung@guyacom.net</a>		

FRENCH  
GUIANA

## Information and Communication Technologies

**THE GOVERNMENT OF GRENADA**  
**WEBSITE: [www.gov.gd](http://www.gov.gd)**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Dr. The Rt. Hon. Keith Mitchell	Prime Minister	Financial Complex Carenage, St. George Grenada W.I.	(473) 440-2101	(473) 440-0775
Hon. Oliver Joseph	Minister for Economic Development, Trade, Planning & Cooperatives	Financial Complex Carenage, St. George Grenada W.I.	(473) 440-2101	(473) 440-0775
Hon. Gregory Bowen	Minister for Communications Works, Physical Development Public Utilities & ICT	Ministerial Complex Fourth Floor Grenada W.I.	(473) 440-2181 440-2722	(473) 440-4122
Hon. Alvin Da Breo	Minister with Office with responsibility for ICT	Ministerial Complex Fourth Floor Grenada W.I.	(473) 440-2181 440-2722	(473) 440-4122
Hon. Anthony Boatswain	Minister for Education and Human Resource Development	Ministry of Education, Building Botancial Gardens Grenada W.I.	(473) 440-2737	(473) 440-6650
Dr. The Right Hon. Keith Mitchell	Minister for National Security, Public Administration, Disaster Management, Home Affairs, Information & Implementation	Ministerial Complex, Tanteen, St. George's Grenada W.I.	(473) 440-2255 440-2265	(473) 440-4116
Sen. The Hon. Kenny Lalsingh	Minister for Implementation	Ministerial Complex Tanteen, St. George's Grenada W.I.	(473) 440-2255 440-2265	(473) 440-4116
Sen. The Hon. Winston Garraway	Parliamentary Secretary with responsibility for information	Ministerial Complex Tanteen, St. George's Grenada W.I.	(473) 440-2255 440-2265	(473) 440-4116

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CABLE & WIRELESS GRENADA LIMITED Trading as LIME

Cable & Wireless (Grenada) Limited, trading as LIME, is 70% owned by Cable & Wireless (West Indies) Limited, 27.5% by the Government of Grenada and 2.5% by the General Public.

A Full-service Telecommunications provider offering Mobile, Broadband, Domestic and International Data and Fixed Line services, as well as Enterprise and Managed Service solutions.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Angus Steele	General Manager	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2200 (473) 407-2727 (M)	(473) 440-4134
	<b>E-mail:</b>	<b>angus.steele@time4lime.com</b>		
Mrs. Gwenlian Andrews	Finance Manager, Company Secretary	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2451 (473) 405-1582 (M)	(473) 440-4134
	<b>E-mail:</b>	<b>gwenlian.andrews@time4lime.com</b>		
Mr. James Pitt	Head of Service Support Delivery	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2458 (473) 407-1500(M)	(473) 444-3328
	<b>E-mail:</b>	<b>james.pitt@time4lime.com</b>		
Mrs. Jeneil Alexis-Browne	Manager Human Resources	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2393 (473) 405-4142 (M)	(473) 444-1944
	<b>E-mail:</b>	<b>jeneil.alexis-browne@time4lime.com</b>		
Mr. Cecil Noel	Head of Corporate Sales	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441 2286 (473) 409-9603 (M)	(473) 440-5200
	<b>E-mail:</b>	<b>cecil.noel@time4lime.com</b>		
Ms. Vidyarani Singh	Marketing Manager	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441 2471 (473) 407-4710 (M)	(473) 440-4134
	<b>E-mail:</b>	<b>vidyarani.singh@time4lime.com</b>		
Ms. Lorraine Mitchell	Head of Consumer Sales & Customer Experience	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441 2459 (473) 409-3225 (M)	(473) 440-4134
	<b>Email:</b>	<b>lorraine.mitchell@time4lime.com</b>		

GRENADA

**HIGH-IMPACT CONSULTING GROUP****WEBSITE: [www.HighImpactConsultingGroup.com](http://www.HighImpactConsultingGroup.com)**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Dr. Nella Ann Roberts	Chief Executive Officer	P.O. Box 2334 St. George's Grenada	(473) 409-4424 (786) 233-3167	
Email:		<b>NAR@HighImpactConsultingGroup.com</b>		



SOLUTIONS LTD.

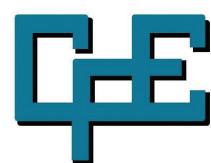
# Making Light Work



**CPE Solutions Ltd was founded in 1999 to service the Information Communication Technology Industry in the field of Planning, Design, Engineering, Construction and Maintenance of Outside Plant Networks.**

It was gestated out of a need to provide those companies involved in the delivery of Information Communication Services over Fiber, Copper and Wireless Networks and those who desire to implement such networks with a complete, reliable and professional service provided by experienced professionals. We boast of one hundred and forty one years (141yrs) of combined Industry experience (and counting) in our Leadership ranks and this in no small measure contributed to the level of success and growth that our Company has enjoyed in the thirteen years of our existence.

**CPE Solutions Ltd** have evolved into a successful provider of services in; OSP Network Diagnostics (Copper), OSP Planning Design & Engineering (Fiber & Copper), OSP Construction (Fiber & Copper), Fixed Telephone Lines Installations & Repairs, CATV Installations & Repairs, VSAT Installations, BroadBand Installations, IPTV Installations, GPON Installations, DVB-T Installations, FTTH Design & Build, Fiber Splicing and Testing Specialists, Security Alarm Systems Installations & Repairs, Home Area Networking Specialists.



SOLUTIONS LTD.

#11 Gittens Street, Tacarigua  
Telephone: 1-868-640-8027  
Email: cpesol@sttt.co.tt

**Information and Communication Technologies****THE GOVERNMENT OF GUYANA**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
President Donald Ramotar	Executive President (with responsibility for Telecommunications)	Office of the President Shiv Chanderpaul Dr. Bourda, Georgetown	(592) 225-1330	(592) 226-9969

**NATIONAL FREQUENCY MANAGEMENT UNIT(NFMU)**  
**WEBSITE:**[www.nfmu.gov.gy](http://www.nfmu.gov.gy)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Valmikki Singh	Managing Director NFMU	68 Hadfield St. Lodge, Georgetown Guyana	(592) 226-2233	(592) 226-7661
E-mail		<a href="mailto:nfmu@sdnp.org.gy">nfmu@sdnp.org.gy</a>		

**TELECOMMUNICATIONS REGULATIONS**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Retd. Justice Prem Persaud	Chairman Public Utilities Commission	298 Church Street Queenstown Georgetown	(592) 227-3293	(592) 227-3534
E-mail		<a href="mailto:Prem1932@yahoo.com">Prem1932@yahoo.com</a>		
Ms. Gita Raghbir	Director of Telecommunications	NFMU Building 68 Hadfield Street Lodge, Georgetown	(592) 231-7366 237-7367	(592) 231-7368
E-mail		<a href="mailto:gitaraghbir@yahoo.com">gitaraghbir@yahoo.com</a>		

**ATLANTIC TELE-NETWORK, INC.**  
**WEBSITE:**[www.mprior@atni.com](http://www.mprior@atni.com)

Mr. Michael Prior	Chief Executive Officer	10 Derby Square, Salem, MA 01970, USA	(978) 619-1300	(978) 744-3951
E-mail		<a href="mailto:mprior@atni.com">mprior@atni.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## GUYANA TELEPHONE & TELEGRAPH COMPANY (GT&T) WEBSITE: [www.gtt.co.gy](http://www.gtt.co.gy)

GT&T is jointly owned by Atlantic Tele-Network (80%) and the Government of Guyana (20%). GT&T provides national and international telecommunication services in Guyana. They also operate a cellular network.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Radha Krishna Sharma	Chief Executive Officer/General Manager, GT&T	P.O. Box 10628 Telephone House 79 Brickdam, Georgetown	(592) 227-4660	(592) 227-1020
	<b>E-mail</b>	<b>rk.sharma@gtt.co.gy</b>		
Mr. Gerard De Freitas	Deputy General Manager Operations	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 225-6382	(592) 225-4092
	<b>E-mail</b>	<b>gerryd@gtt.co.gy</b>		
Mr. Allison Parker	Manager Public Communications	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 227-5113	(592) 227-1020
	<b>E-mail</b>	<b>pubcomm@gtt.co.gy</b>		
Mr. Justin Nedd	Chief Financial Officer	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 225-1315 (Ext. 2160)	(592) 225-0190
	<b>E-mail</b>	<b>justin.nedd@gtt.co.gy</b>		
Mr. Shaka Dow	Director, Management Information Systems	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 227-0088	((592) 225-0190
	<b>E-mail</b>	<b>shakad@gtt.co.gy</b>		
Mr. Russell Davis	Director, Technical Operations & Planning	P.O. Box 10628 79 Brickdam Georgetown	(592) 225-9383	(592) 225-4092
	<b>E-mail</b>	<b>syseng@gtt.co.gy</b>		

GUYANA

## Information and Communication Technologies

## GUYANA TELEPHONE &amp; TELEGRAPH COMPANY (GT&amp;T)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Persaud	Director, Data and Power Systems	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 226-7836	(592) 225-8681
	E-mail	<a href="mailto:johnp@gtt.co.gy">johnp@gtt.co.gy</a>		
Ms. Pamela Briggs	Director Customer Services	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 227-0808	(592) 231-7637
	E-mail	<a href="mailto:collects@gtt.co.gy">collects@gtt.co.gy</a>		
Mr. Parsram Ramnarine	Senior Manager Human Resources	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 225-6400	(592) 227-5443
	E-mail	<a href="mailto:gtthr@gtt.co.gy">gtthr@gtt.co.gy</a>		
Mr. Gene Evelyn	Director, Rate Making & Regulation	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 227-0514	((592) 225-0190
	E-mail	<a href="mailto:gene.evelyn@gmail.com">gene.evelyn@gmail.com</a> <a href="mailto:gttrates@gtt.co.gy">gttrates@gtt.co.gy</a>		

## GUYANA POSTAL AND TELECOMMUNICATIONS WORKERS UNION

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Harold Sheperd	President	310 East Street, Georgetown Guyana	(592) 226-5255	(592) 225-1633

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## THE GOVERNMENT OF HAITI

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Mr. Michel Martelly	President	Palais National Champs de Mars Port-au-Prince Haiti		
Mr. Laurent Lamothe	Prime Minister	Bureau de la Primature, 33, Blv Harry Truman Bicentenaire Port-au-Prince, Haiti		
Mrs. Josette Darguste	Minister of Culture	Angle des rues Piquant et Geffrard, Champs de Mars Port-au-Prince, Haiti		
Mrs. Josette Darguste	Minister of Communication	Angle des rues Piquant et Geffrard, Champs de Mars Port-au-Prince, Haiti		
Mr. Jacques Rousseau	Minister of Public Works, Transport & Communication	Delmas 33, Rue Toussaint Louverture #1 Port-au-Prince, Haiti		

## CONATEL

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jean Marie Guillaume	General Director	4 Ave Christophe Port-au-Prince Haiti	(509) 3156-8888	(509) 2227-5454
E-mail	<a href="mailto:j.m.guillaume@hotmail.com">j.m.guillaume@hotmail.com</a>			

## DIGICEL HAITI

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Damien Blackburn	CEO	151 Angle Ave Jean Paul II & Impasse Duverger Angle rues Clerveaux et Darguin Port-au-Prince, Haiti PO Box 15516	(509) 3711-3444	(509) 3700-7001
E-mail	<a href="mailto:damain.blackburn@digicelgroup.com">damain.blackburn@digicelgroup.com</a>			
Mr. Alexander Hamilton	Project Assistant to the CEO	17, rue Darguin Pétion-Ville Haiti	(509) 3700-7009	
E-mail	<a href="mailto:alexander.hamilton@digicelgroup.com">alexander.hamilton@digicelgroup.com</a>			

HAITI

**DIGICEL HAITI**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Gerard Laborde	Directory of Regulatory & Quality Assurance	17, rue Darguin Pétion-Ville Haiti	(509) 3700-7011	
	E-mail		gerard.laborde@digicelgroup.com	
Ms. Genevieve Michel	Legal & Regulatory Advisor	17, rue Darguin Pétion-Ville Haiti	(509) 3700-7003	
	E-mail		genevieve.michel@digicelgroup.com	
Ms. Myles Mc Partland	Head of Organizational Development in the HR Department	17, rue Darguin Pétion-Ville Haiti	(509) 3700 7110	
	E-mail		myles.mcpartland@digicelgroup.com	

HAITI



## Connecting the Americas... More Reach, More Solutions

- An expanded network platform that spans more than 42,000 kilometers and reaches 42 countries
  - Expanding service offerings spanning clear channels services, IP transit, carrier Ethernet and carrier MPLS
  - Next Generation Network
- Self-healing architecture • High availability & scalability • Cloud enabling

[www.columbus-networks.com](http://www.columbus-networks.com)

**Information and Communication Technologies****THE GOVERNMENT OF JAMAICA**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency the Most Honourable Patrick Allen ON.CD.	Governor General	Kings House Hope Road	(876) 927-6424/5	(876) 927-4561
	E-mail	<a href="mailto:kingshouse@cwjamaica.com">kingshouse@cwjamaica.com</a>		
The Most Hon. Portia Simpson Miller, ON, MP.	Prime Minister & Minister of Defence, Development Information & Sport	Jamaica House, 1 Devon Road, Kingston 10	(876) 927-9942/3	(876) 929-0005
	E-mail	<a href="mailto:primeminister@opm.gov.jm">primeminister@opm.gov.jm</a>		
Hon. Dr. Phillip Paulwell	Min. of Science Technology Energy & Mining	36 Trafalgar Road Kingston 10	(876) 929-8990-4	(876) 929-8103
	E-mail	<a href="mailto:ppaulwell@mem.gov.jm">ppaulwell@mem.gov.jm</a>		

**THE OFFICE OF UTILITIES REGULATION (OUR)  
WEBSITE: [www.our.org.jm](http://www.our.org.jm)**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Maurice Charvis	Director General (Ag.)	36 Trafalgar Road Kingston 10	(876) 968-6053	(876) 929-3635 929-3645
	E-mail	<a href="mailto:mcharvis@our.org.jm">mcharvis@our.org.jm</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CABLE & WIRELESS JAMAICA LIMITED

### Trading as LIME

WEBSITE: [www.cwjamaica.com](http://www.cwjamaica.com)

Cable & Wireless Jamaica provides telephone services - domestic and international, throughout the island. The company is privately owned - 82% by C&W (W.I.) Ltd. and 18% by members of the public. They own Jamaica Digiport International Limited, which provides high speed data and other telecommunications services to freezone and offshore companies.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Christopher Dehring	Chairman	2-6 Carlton Crescent Kingston 5	(876) 926-9700	(876) 968-9696
	E-mail:	<a href="mailto:christopher.dehring@lime.com">christopher.dehring@lime.com</a>		
Mr. Garfield Sinclair	Managing Director	2-6 Carlton Crescent Kingston 5	(876) 936-2457	(876) 929-9984
	E-mail:	<a href="mailto:garfield.sinclair@lime.com">garfield.sinclair@lime.com</a>		
Ms. Rochelle Cameron	Head of Legal & Regulatory - North	2-6 Carlton Crescent Kingston 5	(876) 936-2566	(876) 906-1036
	E-mail:	<a href="mailto:rochelle.cameron@lime.com">rochelle.cameron@lime.com</a>		
Mr. Karen Sutherland	Chief Financial Officer	2-6 Carlton Crescent Kingston 5	(876) 936-3822	(876) 920-9774
	E-mail:	<a href="mailto:karen.sutherland@lime.com">karen.sutherland@lime.com</a>		
Mrs. Nicola Ellis-Duncan	Head of Human Resources	2-6 Carlton Cres. Kingston 5	(876) 936-2582	(876) 920-8183
	E-mail:	<a href="mailto:nicola.ellis-duncan@lime.com">nicola.ellis-duncan@lime.com</a>		
Ms. Carlo Redwood	Vice President Marketing	2-6 Carlton Cres. Kingston 5	(876) 936-4806	(876) 920-9654
	E-mail:	<a href="mailto:carlo.redwood@lime.com">carlo.redwood@lime.com</a>		
Mr. Charles Douglas	Regional Regulatory Advisor	2-6 Carlton Cres. Kingston 5	(876) 936-2746	(876) 920-8111
	E-mail:	<a href="mailto:charles.douglas@lime.com">charles.douglas@lime.com</a>		
Mrs. Melesia Sutherland-Campbell	Regulatory Advisor & Chair of CANTO Regulatory Committee	2-6 Carlton Cres. Kingston 5	(876) 936-2860	(876) 920-9605
	E-mail:	<a href="mailto:melesia.campbell@lime.com">melesia.campbell@lime.com</a>		

JAMAICA

## Information and Communication Technologies

**DIGICEL JAMAICA LTD.****WEBSITE:**[www.digiceljamaica.com](http://www.digiceljamaica.com)

Digicel Jamaica is a privately owned new entrant operator, providing mobile national and international communications services over its GSM network throughout Jamaica since its launch in April 2001. Digicel Jamaica is part of the Digicel Group, with mobile operations in six other Caribbean territories: St. Lucia, Grenada, Aruba, St.Vincent and the Grenadines, Barbados and the Cayman Islands.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Colm Delves	Group CEO	Dyoll Building 40 Knutsford Blvd Kingston 5, Jamaica, W.I.	(876) 619-5186	(876) 960-7217
	E-mail:	<a href="mailto:colm.delves@digicelgroup.com">colm.delves@digicelgroup.com</a>		
Mr. Mark Linehan	CEO, Jamaica	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5126	(876) 929-6348
	E-mail:	<a href="mailto:mark.linehan@digicelgroup.com">mark.linehan@digicelgroup.com</a>		
Mr. Emmanuel Gay	Technical Director	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5260	(876) 920-4240
	E-mail:	<a href="mailto:emmanuel.gay@digicelgroup.com">emmanuel.gay@digicelgroup.com</a>		
Mr. Jason Corrigan	Commercial Director	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5438	(876) 960-3434
	E-mail:	<a href="mailto:jason.corrigan@digicelgroup.com">jason.corrigan@digicelgroup.com</a>		
Ms. Kerri-Ann Mitchell	Customer Care Director	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5130	(876) 968-6336
	E-mail:	<a href="mailto:kerriann.mitchell@digicelgroup.com">kerriann.mitchell@digicelgroup.com</a>		
Mr. Joseph Browne	Finance Director	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5000	(876) 920-4626
	E-mail:	<a href="mailto:joseph.browne@digicelgroup.com">joseph.browne@digicelgroup.com</a>		
Mr. Richard Fraser	Head of Legal & Regulatory	Dyoll Building 40 Knutsford Blvd Kingston 5, Jamaica, W.I.	(876) 619-5000	(876) 920-4626
	E-mail:	<a href="mailto:richard.fraser@digicelgroup.com">richard.fraser@digicelgroup.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## DIGICEL JAMAICA LTD.

WEBSITE: [www.digiceljamaica.com](http://www.digiceljamaica.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Brian Bennett Easy	Head of Digicel Business	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5676	(876) 968-6970
<b>E-mail:</b>		<b>Brian.Bennett-Easy@digicelgroup.com</b>		
Mr. Conor Looney	Marketing Director	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5248	(876) 929-6348
<b>E-mail:</b>		<b>conor.looney@digicelgroup.com</b>		
Ms. Andrea Dempster	Human Resource Director	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5142	(876) 929-6348
<b>E-mail:</b>		<b>andrea.dempster@digicelgroup.com</b>		
Mr. Pascal Assaad	Information Technology Director	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5873	(876) 929-6348
<b>E-mail:</b>		<b>pascal.assaad@digicelgroup.com</b>		
Ms. Rachel Hehir	Chief Operating Officer	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5000	(876) 929-6348
<b>E-mail:</b>		<b>rachel.hehir@digicelgroup.com</b>		
Mr. James McElvanna	Business Solutions Director	RKA Building 10-16 Grenada Way Kingston 5, Jamaica, W.I.	(876) 619-5000	(876) 929-6348
<b>E-mail:</b>		<b>James.McElvanna@digicelgroup.com</b>		

JAMAICA

## Information and Communication Technologies

**FUJITSU TRANSACTION SOLUTIONS (JAMAICA) LTD.**  
**WEBSITE:** [www.fujitsu.com/caribbean](http://www.fujitsu.com/caribbean)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Mervyn Eyre	President and CEO, Fujitsu Caribbean and Central America	18 Belmont Road, Kingston 5, Jamaica	(876) 926-7567	(876) 920-4761
	<b>Email:</b>	<b>mervyn.eyre@caribbean.fujitsu.com</b>		
Mr. Evan Hemans	Executive Vice President, Core Services	18 Belmont Road, Kingston 5, Jamaica	(876) 926-7567	(876) 920-4761
	<b>Email:</b>	<b>evan.hemans@caribbean.fujitsu.com</b>		
Mr. Hugh Smith	Executive Vice President, Finance and Operations	18 Belmont Road, Kingston 5, Jamaica	(876) 926-7567	(876) 920-4761
	<b>Email:</b>	<b>hugh.smith@caribbean.fujitsu.com</b>		
Mr. Jean-Paul Dookie	Executive Vice President, Government Business	6th Avenue Extension & Ibis Avenue Barataria, Trinidad	(868) 223-2826	(868) 675-1956
	<b>E-mail:</b>	<b>jean-paul.dookie@caribbean.fujitsu.com</b>		
Mr. John Slaytor	Executive Vice President, Sales & Business Development Caribbean & Central America	Chelston Park, Bldg.1, Collymore Rock St. Michael, Barbados	(246) 426-0242	(246) 426-6988
	<b>E-mail:</b>	<b>john.slaytor@caribbean.fujitsu.com</b>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## SPATIAL INNOVISION LIMITED WEBSITE: [www.spatialvision.com](http://www.spatialvision.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Silburn Clarke	Chief Executive Officer	22 Annette Crescent Kingston 10 Jamaica	(876) 995-7233	(876) 755-1843
<b>E-mail</b>		<a href="mailto:silburn@spatialvision.com">silburn@spatialvision.com</a>		
Mr. Owen Evelyn	President/COO	22 Annette Crescent Kingston 10 Jamaica	(876) 809-5001	(876) 755-1843
<b>E-mail</b>		<a href="mailto:president@spatialvision.com">president@spatialvision.com</a>		

## TELECOM INDUSTRY CONSTRUCTION & CONSULTANCY SERVICES LTD. (TELICON) WEBSITE: [www.telicongroup.com](http://www.telicongroup.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Donovan James	Chairman & CEO	18 Dumbarton Ave. Kingston 10 Jamaica	(876) 926-7181	(876) 929-0889
<b>E-mail</b>		<a href="mailto:djames@telicongroup.com">djames@telicongroup.com</a>		
Mr. Dave Campbell	Executive Vice Technical Operations	18 Dumbarton Ave. Kingston 10 Jamaica	(876) 926-7181	(876) 929-0889
<b>E-mail</b>		<a href="mailto:dcampbell@telicongroup.com">dcampbell@telicongroup.com</a>		

JAMAICA



## Information and Communication Technologies

**CARIBBEAN INSTITUTE OF MEDIA & COMMUNICATION  
(CARIMAC)**
**WEBSITE:** [www.mona.uwi.edu/carimac](http://www.mona.uwi.edu/carimac)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Dr. Canute James Phd.	Director CARIMAC	3 Sherlock Drive University of the West Indies Mona, Kingston 7, Jamaica	(876) 977-0898	(876) 977-1597

E-mail    canute.james@uwimona.edu.jm

**RADIO JAMAICA LIMITED**  
**WEBSITE:** [www.radiojamaica.com](http://www.radiojamaica.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Gary Allen	Managing Director	Broadcasting House 32 Lyndhurst Road P.O. Box 23 Kingston 5, Jamaica	(876) 929-1100-9	(876) 929-7467
Mr. Francois St. Juste	General Manager Radio	Broadcasting House 32 Lyndhurst Road P.O. Box 23 Kingston 5, Jamaica	(876) 929-1100-9	(876) 929-7467
Mr. Gary Cole	Marketing Director	Broadcasting House 32 Lyndhurst Road P.O. Box 23 Kingston 5, Jamaica	(876) 929-1100-9	(876) 929-7467

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## ERICSSON CARIBBEAN INC.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Thomas Noble	Sales Director	Tallaassee , Florida	(954) 6487889	
Miss. Paola Torres	Brand Experience Manager / Public Relations Central America and Caribbean	Sabana Norte, Torre La Sabana, San Jose, Costa Rica	(506) 2519-0877	(506) 2519-0810
	E-mail:	<a href="mailto:paola.a.torres@ericsson.com">paola.a.torres@ericsson.com</a>		
Mr. Juan Carlos Rivera	Human Resources	#48 PR State Road 165, (787) 771-1706 Km 1, 2 Guaynabo, 00968-8000, Puerto Rico		
	E-mail:	<a href="mailto:juan.carlos.rivera@ericsson.com">juan.carlos.rivera@ericsson.com</a>		
Mr. José Ayala	Head of Government & Industry Relation	89 Ave Norte y Calle (503) 2210 5251 El Mirador, Flr #2, San Salvador, El Salvador		
	E-mail:	<a href="mailto:jose.ayala@ericsson.com">jose.ayala@ericsson.com</a>		

PUERTO RICO

## Information and Communication Technologies

## THE GOVERNMENT OF ST. KITTS &amp; NEVIS

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Rt. Hon. Dr Denzil Douglas	Prime Minister	Government Headquarters Church Street Basseterre, St. Kitts	(869) 465-2521 Ext. 1043	(869) 465-1001
	E-mail	<a href="mailto:sknpooffice@sisterisles.com">sknpooffice@sisterisles.com</a>		
Hon. Earl Martin	Deputy Prime Minister & Minister of Housing, Public Works, Energy, & Public Utilities	Government Headquarters Church Street Basseterre, St. Kitts	(869) 465-2521 Ext. 1086	(869) 466-8244
	E-mail	<a href="mailto:pwutp@yahoo.com">pwutp@yahoo.com</a>		

## CABLE &amp; WIRELESS, ST. KITTS &amp; NEVIS LIMITED

Trading As LIME

WEBSITE: [www.candw.kn](http://www.candw.kn)

Cable & Wireless St Kitts & Nevis Limited is registered under the laws of the Federation of St. Kitts & Nevis. The Company is a subsidiary of Cable & Wireless (West Indies) Limited which owns 77% of the issued and outstanding shares. The Company's registered office is Basseterre, St. Kitts.

Cable & Wireless St Kitts & Nevis Limited supplies telecommunications services and facilities to the federation of St Kitts and Nevis. The Company's main business is the provision and operation of public telecommunication services, including Fixed Line, Broadband, Mobile, DIA and VSAT.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Lawrence Mc Naughton	Chairman	Cable & Wireless (St. Lucia). Castries, St. Lucia	(758) 453-9201	(758) 453-9700
	E-mail	<a href="mailto:lawrence.mcnaughton@lime.com">lawrence.mcnaughton@lime.com</a>		
Mr. David Lake	General Manager	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext 4101	(869) 465-1112
	E-mail	<a href="mailto:david.lake@lime.com">david.lake@lime.com</a>		
Mrs. Karen Blackett	HR Manager	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4121	(869) 465-8851
	E-mail	<a href="mailto:karen.blackett@lime.com">karen.blackett@lime.com</a>		
Ms. Diane Browne	Retail & Customer Care Manager	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4357	(869) 466-9308
	E-mail	<a href="mailto:diane.browne@lime.com">diane.browne@lime.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CABLE & WIRELESS, ST. KITTS & NEVIS LIMITED

Trading as LIME

WEBSITE: [www.candw.kn](http://www.candw.kn)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michael H. Davis	Finance Manager	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4239	(869) 465-1754
	E-mail		<a href="mailto:michael.h.davis@lime.com">michael.h.davis@lime.com</a>	
Mr. Lionel Evans	Head of Service Support Deliver	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4358	(869) 466-8108
	E-mail		<a href="mailto:lionel.evans@lime.com">lionel.evans@lime.com</a>	
Mrs. Bibiana Henry	Head of Corporate Sales & Service	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4150	(869) 466-6551
	E-mail		<a href="mailto:bibiana.henry@lime.com">bibiana.henry@lime.com</a>	
Mr. Clyde Richardson	Project Manager	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4172	(869) 466-4894
	E-mail		<a href="mailto:clyde.richardson@lime.com">clyde.richardson@lime.com</a>	
Ms. Sharisma Patrick	Ag. Marketing & Corporate Communications Manager	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4472	(869) 466-4894
	E-mail		<a href="mailto:sharisma.Patrick@lime.com">sharisma.Patrick@lime.com</a>	
Mrs. Claudette Walwyn	Retail & Customer Care Manager (Nevis)	P.O. Box 664 Charlestown Nevis	(869) 469-5000 Ext 4140	(868) 469-0871
	E-mail		<a href="mailto:claudette.walwyn@lime.com">claudette.walwyn@lime.com</a>	

## DIGICEL - ST. KITTS & NEVIS

WEBSITE: [www.digicelstkitsandnevis.com](http://www.digicelstkitsandnevis.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Sean Latty	Country Manager	Port Zante, Bldg #16 Office #4 P.O. Box 1033 Basseterre, St. Kitts	(869) 765-5059 (869) 466-4194 (869)762-4000 (O)	(869) 466-4194
	E-mail		<a href="mailto:sean.latty@digicelgroup.com">sean.latty@digicelgroup.com</a>	

St. Kitts & Nevis



Transferring  
our experience  
to you...

Driven by multimedia consumption and data explosion, network traffic is increasing exponentially with no foreseeable limits. In this fast-paced and highly competitive industry, network service providers are constantly challenged by increasing investments in network capacity and systems to meet rising customer expectations. The need to stay competitive in today's highly dynamic market requires you to be agile so that you protect existing market share, attract new customers and quickly capture emerging business opportunities without up-front investments in IT resources. Outsourcing management of your IT to Fujitsu allows you to rapidly and effortlessly close any gaps in your needs and redirect resources into activities that add value to your business and reduce costs.

As one of the three largest ICT companies in the world, we provide one of the most complete and proven cloud portfolios in the marketplace. You can choose from:

- **Infrastructure as a Service**
- **Remote Infrastructure Management Services**
- **Managed Data Centre Services**
- **Software as a Service**

Find out how you can benefit from the agility provided by our Cloud Services by contacting us today.

**FUJITSU CARIBBEAN (JAMAICA) LIMITED**  
18 Belmont Road, Kingston 5, Jamaica  
Tel: (876) 926-7567 | Fax: (876) 920-4761

**FUJITSU CARIBBEAN (BARBADOS) LIMITED**  
Chelston Park, Bldg. 1, Collymore Rock  
St. Michael, Barbados  
Tel: (246) 426-0242 | Fax: (246) 426-6988

**FUJITSU CARIBBEAN (BAHAMAS) LIMITED**  
P.O. Box N 3910, Nassau, Bahamas  
Tel: (242) 356-3700 | Fax: (242) 325-3123

**FUJITSU CARIBBEAN (TRINIDAD) LIMITED**  
6th Avenue Extension & Ibis Avenue  
Barataria, Trinidad  
Tel: (868) 223-2826 | Fax: (868) 675-1956

For more info contact us at:  
[fcl\\_marketing@caribbean.fujitsu.com](mailto:fcl_marketing@caribbean.fujitsu.com)

Visit our website:  
[www.fujitsu.com/caribbean](http://www.fujitsu.com/caribbean)

shaping tomorrow with you

**FUJITSU**

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## THE GOVERNMENT OF ST. LUCIA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Hon. Dr. Kenny D. Anthony	Prime Minister and Minister for Finance Economic Affairs, & Social Security	Office of the Prime Minister 5th Floor, Greaham Louisy Waterfront Castries, St. Lucia	(758) 468-2184 (758) 453 7880	(758) 453-7352
Hon. Philip J. Pierre	(Deputy Prime Minister) Minister of Infrastructure, Port Services & Transport	Union Castries St. Lucia	(758) 468 4302	(758) 468 6380
Hon. Lorne Theophilus	Minister for Tourism & Creative Industries	3rd Floor Stanislaus James Building, Waterfront Castries, St. Lucia	(758) 468-4605 (758) 451-9335	(758) 451- 6986
Hon. Dr. Robert Lewis	Minister for Education Human Resource Development & Gender Relations	2nd, 3rd & 4th Floor, Francis Compton Building, Waterfront, Castries, St. Lucia	(758) 468 5206	(758) 453 2299
Hon. Moses Jn. Baptiste	Minister for Agriculture, Food Production, Fisheries & Rural Development	4th & 5th Floors, Stanislaus James Building, Waterfront Castries, St. Lucia	(758) 468 4174	(758) 453 6314
Sen. Hon. Victor Phillip La Corbiniere	Minister for Legal Affairs, Home Affairs & National Security	Castries, St. Lucia	(758) 468 3614	(758) 468-4240 (758) 453-7347
Hon. Alvina Reynolds	Minister for Health, Wellness, Human Services & Gender Relations	Waterfront, Castries St. Lucia	(758) 468 5301	(758) 458 2743

St. Lucia

## Information and Communication Technologies

## THE GOVERNMENT OF ST. LUCIA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Hon. Harold Dalson	Minister for Social Transformation, Local Government & Community Empowerment	4th Floor Greaham (758) 468 5101 Louisy Building Waterfront, Castries St Lucia		(758) 459 0922
Sen. Hon. Stanely Felix	Minister of Physical, Development, Housing & Urban Renewal	Castries, St Lucia	(758) 468 2601	(758) 453 1530
Dr. Ubaldus Raymond	Parliamentary Secretary or Junior Minister in the Ministry of Commerce, Business Development & Consumer Affairs	Green's Building Barnard Hill Castries, St. Lucia	(758) 468 2703	(758) 456-0490
Hon. Emma Hippolyte	Minister for Commerce, Business Development & Consumer Affairs	4th Floor, Heraldine Rock Building, Waterfront Castries St Lucia	(758) 468-4201	(758) 453-7347
Hon. Alva Baptiste	Minister of Foreign Affairs, International Trade & Civil Aviation	Castries, St. Lucia	(758) 468 4501	(758) 452-7427
Hon. Shawn Edward	Minister of Youth & Sports	4th Floor Greaham Louisy Building Waterfront, Castries St. Lucia	(758) 468-5101	(758) 459-0922
Sen. Hon. Dr. James Fletcher	Minister for Public Service, Sustainable Development, Energy, Science & Technology, Information & Broadcasting	Castries, St Lucia	(758) 468-7777	(758) 453-1305

CABLE AND WIRELESS, (ST. LUCIA )LIMITED, Trading as LIME  
WEBSITE: [www.time4lime.com](http://www.time4lime.com)

C&W St. Lucia provides national and international telecommunications services to the island. In addition to their land-line network, they operate GSM cellular network. They also provide dial up and broadband high-speed internet service, as well as VSAT, Wi-Fi, IPVPN and Cable TV services.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Lawrence McNaughton	Managing Director - Windwards	PO Box 111 Castries, St. Lucia	(758) 453-9200	(758) 453-9700
E-mail:		<a href="mailto:Lawrence.Mcnaughton@time4lime.com">Lawrence.Mcnaughton@time4lime.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CABLE AND WIRELESS, ST. LUCIA LIMITED Trading as LIME

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Chris Williams	VP Country Operations	PO Box, 111 Castries, St. Lucia	(758) 453-9540	(758) 453-9700
	E-mail		<b>Chris.Williams@time4lime.com</b>	
Mr. Herman Edward	Finance Manager	PO Box 111 Castries, St Lucia	(758) 453-9210	(758) 453-9748
	E-mail:		<b>Yvonne.Mancini@time4lime.com</b>	
Mrs. Goretti Lawrenny	Head of Human Resources Windwards	PO Box, 111 Castries, St Lucia	(758) 453-9537	(758) 453-9731
	E-mail		<b>Goretti.Lawrenny@time4lime.com</b>	
Mrs. Cheryl Francis	Head of Corporate Sales & Service	P.O. Box 111 Castries, St. Lucia	(758) 453-9500	(758) 453-9724
	E-mail		<b>Cheryl.Francis@time4lime.com</b>	
Ms. Laurencia Cadette	Head of Marketing	P.O. Box 111 Castries, St. Lucia	(758) 453-9570	(758) 453-9701
	E-mail		<b>Laurencia.Cadette@time4lime.com</b>	
Mrs. Bridgette Charles	Head of Retail	P.O. Box 111 Castries, St. Lucia	(758) 453-9060	(758) 453-9700
	E-mail		<b>Bridgette.Charles@time4lime.com</b>	
Mr. Canice Pierre	HOD Service Support Delivery-St. Lucia	P.O. Box 111 Castries, St. Lucia	(758) 453-9303	(758) 453-9735
	E-mail		<b>Canice.Pierre@time4lime.com</b>	
Ms. Joanna Marius	HOD Customer Experience	P.O. Box 111 Castries, St. Lucia	(758) 453-9550	(758) 453-9700
	E-mail		<b>Joanna.Marius@time4lime.com</b>	
Ms. Ewa Girard	Legal & Regulatory Advisor	P.O. Box 111 Castries, St. Lucia	(758) 453-9096	(758) 453-9700
	E-mail		<b>Ewa Girard @time4lime.com</b>	
Ms. Adeline Jean	Executive Asst.	P.O. Box 111 Castries, St. Lucia	(758) 453-9201 453-9202	(758) 453-9700
	E-mail		<b>Adeline.Jean@time4lime.com</b>	

St. Lucia



## Information and Communication Technologies

## ORANGE MEDIA GROUP INC.

WEBSITE: [www.orangemediagroupinc.com](http://www.orangemediagroupinc.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Earny St. Catherine	President	Suite 16 Rodney Bay Commercial Centre Rodney Bay St. Lucia	(758) 718-2898	(758) 452-0191
E-mail:		<a href="mailto:earny.orangemedia@gmail.com">earny.orangemedia@gmail.com</a>		

## VIDEO SURVEILLANCE CCTV CENTER

WEBSITE: [www.videosurveillance.com](http://www.videosurveillance.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Joseph Adjodha	Chief Executive Officer	Lower Trade Winds Drive P.O. Box GM 815 Castries, St. Lucia	(758) 452-7139 (758) 720-8812 (Cell)	(758) 451 6619
E-mail:		<a href="mailto:joe@cctvinfo.com">joe@cctvinfo.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## HELEN TELEVISION SYSTEM

WEBSITE: [htsstlucia.com](http://htsstlucia.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Linford Fevrier	Managing Director	Morne Fortune P.O. Box 621 Castries, St. Lucia	(758) 452-2693 452-4982	(758) 453-1737
	E-mail		<a href="mailto:vfevrier@htsstlucia.org">vfevrier@htsstlucia.org</a>	
Ms. Valerie Albert	Programme Director & Asst. General Manager	P.O. Box 621 Castries, St. Lucia	(758) 452-2693	(758) 453-1737
	E-mail		<a href="mailto:valbert@htsstlucia.org">valbert@htsstlucia.org</a>	
Mr. Steve Anius	Eng. Director General Manager	P.O. Box 621 Castries, St. Lucia	(758) 452-2693	(758) 453-1737
	E-mail		<a href="mailto:sanius@htsstlucia.org">sanius@htsstlucia.org</a>	

## RADIO ST. LUCIA CO. LTD

WEBSITE: [rslonline.com](http://rslonline.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Joseph Maxwell	Chairman	The Morne P.O. Box 660 Castries, St. Lucia	(758) 452-2337	(758) 452-1568
	E-mail		<a href="mailto:jemax@candw.lc">jemax@candw.lc</a>	
Mr. McClaude Emmanuel	Managing Director	The Morne P.O. Box 660 Castries, St. Lucia	(758) 452-2337	(758) 452-1568
	E-mail		<a href="mailto:memmanuel@rslonline.com">memmanuel@rslonline.com</a>	

St. Lucia

## Information and Communication Technologies

## THE GOVERNMENT OF ST. MAARTEN

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Drs. Eugene Holiday	Cabinet of the Governor of St. Maarten	Falcon Drive #3 Philipsburg, St. Maarten	(721) 542-1160	(721) 542-1199
	E-mail:	<a href="mailto:info@kabgsxm.com">info@kabgsxm.com</a>		
Mrs. Sarah Wescot-Williams	Prime Minister/Shareholder Representative Sint Maarten Telecommunication Holding Company N.V.	Clem Labega Square Philipsburg, St. Maarten	(721) 542-6085	(721) 542-4884
	E-mail:	<a href="mailto:Sarah.wescot-williams@sintmaartengov.org">Sarah.wescot-williams@sintmaartengov.org</a>		
Hon. Mr. Romeo Pantophlet	Minister of Tourism Economic Affairs Telecommunication & Transportation	Parliament of St. Maarten Parliament Building Fronstreet, Philipsburg St. Maarten	(721) 542-5619	(721) 542-2606
	E-mail:	<a href="mailto:romeo.pantophlet@sintmaartengov.org">romeo.pantophlet@sintmaartengov.org</a>		

## TELEM GROUP

In 2007, the Sint Maarten Telephone Company N.V. and its subsidiaries, TelCell. N.V., TelNet Communications N.V. and associate company, Smitcoms N.V. and its subsidiary Smitcoms INC, were legally structured to enable the formation of an umbrella holding company, the Sint Maarten Telecommunication Holding Company N.V. (SMTHC). The integration of these companies also saw the creation of a new Operating Company, The Sint Maarten Telecommunications Operating Company N.V. under which the former parent, subsidiary and associate companies will eventually fall.

The products and services of all the companies are marketed and promoted under the company brand name TelEm Group.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Helma Etnel	Chief Financial Officer (CFO)	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg, St. Maarten, Netherlands Antilles	(721) 546-0100 Ext. 113	(721) 543-0103
	E-mail:	<a href="mailto:Helma.Etnel@telemgroup.an">Helma.Etnel@telemgroup.an</a>		
Mr. Brian Mingo	Chief Commercial Officer (CCO)	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg, St. Maarten, Netherlands Antilles	(721) 546-0100 Ext. 209	(721) 542-1074
	E-mail:	<a href="mailto:Brian.Mingo@telemgroup.an">Brian.Mingo@telemgroup.an</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## TELEM GROUP

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Eldert Louisa	Chief Technical Officer (CTO)	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg, St. Maarten, Netherlands Antilles	(721) 546-0100	(721) 542-9141
<b>E-mail:</b>		<b>Eldert.Louisa@telemgroup.an</b>		
Mrs. Shadira Lont-Richardson	Manager, Human Resources & Development	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg St. Maarten, Netherlands Antilles	(721) 546-0100 Ext. 108	(721) 542-2222
<b>E-mail:</b>		<b>Shadira.lont@telemgroup.an</b>		
Mr. Joe Dominique	Corporate Communication Officer	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg St. Maarten, Netherlands Antilles	(721) 546-0100 Ext. 106	(721) 543-0103
<b>E-mail:</b>		<b>joe.dominique@telemgroup.an</b>		

## BUREAU TELECOMMUNICATION AND POST

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Anthony Carty	Director	Sparrow Road 1-D Harbor View Phillipsburg St. Maarten, P.O. Box 5054	(721) 542 4699	(721) 542 4817
<b>E-mail:</b>		<b>Anthony.carty@sxmregulator.com</b>		

St. MAARTEN

# ONE PROVIDER ALL THE SOLUTIONS



In a world where voice, data and video services converge, it is crucial to select an IT solutions provider who has the network infrastructure and can deliver beyond the commercial dialogue, with reliability, speed, flexibility and responsibility. This is what Columbus Business Solutions (CBS) delivers.

CBS is part of Columbus International, which provides cable television, telephone services, internet access and high speed broadband access services as well as international lease circuits through affiliates in Jamaica, Trinidad, Grenada, Curaçao and Puerto Rico.

With over 18,000 kilometers of submarine optical fiber, local operations and networks in multiple Latin American countries, the latest generation MPLS networks and connectivity with the largest global internet providers, CBS can design and deliver any connectivity solutions your company requires.

***“One provider, all the solutions, great reliability,”*** that's the way we define the business advantages that you will only find with Columbus Business Solutions.

For more information contact us:

TRINIDAD: 868- 224 – CORP (2677)

JAMAICA: 1-(876)- 620 3030

CURAÇAO: 59-99-747-6373

GRENADA: 1-473-232-3569

PUERTO RICO 787-905-9922

[www.columbus-business.com](http://www.columbus-business.com)



# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## THE GOVERNMENT OF ST. VINCENT & THE GRENADINES

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Sir Frederick Ballantyne	Governor General	Government House Montrose	(784) 456-1401	(784) 457-9710
Dr. The Hon. Ralph Gonsalves	Prime Minister	Administrative Centre Kingstown	(784) 456-1703	(784) 457-2152
Dr. Jerrol Thompson	Director of Telecommunications	Clico Financial Centre Bay Street, Kingstown St. Vincent & the Grenadines	(784) 456-1223	(784) 457-2880
	E-mail	office.telecom@mail.gov.vc		
Mr. Lanceford Weeks	Permanent Secretary Ministry of Telecommunications	Egmont Street Kingstown	(784) 456-1223	(784) 457-2880

## NATIONAL TELECOMMUNICATIONS REGULATORY COMMISSION

WEBSITE: [www.ntrc.vc](http://www.ntrc.vc)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Apollo Knights	Secretary	KCCU Financial Centre Granby Street Kingstown St. Vincent & The Grenadines	(784) 457-2279	(784) 457-2834
	E-mail	aknights@ntrc.vc		

St. VINCENT & THE GRENA  
DINES

## Information and Communication Technologies

**CABLE & WIRELESS, ST. VINCENT & THE GRENADINES LTD.**  
**Trading as LIME**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Leslie Jack	General Manager	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901	(784) 457-2777
	E-mail	<a href="mailto:leslie.jack@time4lime.com">leslie.jack@time4lime.com</a>		
Mr. Wayne Hull	Finance Manager	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901 (784) 457-2287	(784) 456-2381
	E-mail	<a href="mailto:wayne.hull@time4lime.com">wayne.hull@time4lime.com</a>		
Mr. Anthony Balcombe	Manager Technology Operations	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901 (784) 458-4055	(784) 456-1399
	E-mail	<a href="mailto:anthony.balcombe@time4lime.com">anthony.balcombe@time4lime.com</a>		
Mrs. Sandra Matthews	Manager Human Resources	P.O. Box 103, Halifax Street Kingstown	(784) 457-1901 (784) 457-1018	(784) 456-1584
	E-mail	<a href="mailto:sandra.matthews@time4lime.com">sandra.matthews@time4lime.com</a>		
Ms. Andrea Liverpool	Head of Consumer Sales & Customer Experience	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901 (784) 456-2295	(784) 457-2777
	E-mail	<a href="mailto:andrea.liverpool@time4lime.com">andrea.liverpool@time4lime.com</a>		
Ms. Cicyln Joseph	Head of Corporate Sales	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901	(784) 457-2777
	E-mail	<a href="mailto:cicyln.joseph@time4lime.com">cicyln.joseph@time4lime.com</a>		
Mr.Fitzgerald Huggins	Head Marketing & Corporate Communication Sales	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901	(784) 457-2777
	E-mail	<a href="mailto:fitzgerald.huggins@time4lime.com">fitzgerald.huggins@time4lime.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## ST. VINCENT & THE GRENADINES BROADCASTING CORPORATION LTD. WEBSITE:[www.svgbc.com](http://www.svgbc.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Paul MacLeish	Managing Director	Dorsetshire Hill P.O. Box 617 Kingstown, St.Vincent	(784) 456-1078	(784) 456-1015
	E-mail	<a href="mailto:svgbc@vincysurf.com">svgbc@vincysurf.com</a>		
Mr. Rodgen Dalrymple	Assistant Manager	Dorsetshire Hill P.O. Box 617 Kingstown, St. Vincent	(784) 456-1078	(784) 456-1015
	E-mail	<a href="mailto:svgbcam@vincysurf.com">svgbcam@vincysurf.com</a>		
Ms. Diana Davis	Ag. Group Programme Manager	Dorsetshire Hill, P.O. Box 617 Kingstown, St. Vincent	(784) 456-1078	(784) 456-1015
	E-mail	<a href="mailto:svgbcpm@vincysurf.com">svgbcpm@vincysurf.com</a>		

St. VINCENT & THE GRENA  
DINES

# We Deliver **Convergence** with a Clear **Advantage**



Mobile, 3G, 4G, wireline, LTE, ISP, IPTV, VoIP, WiMax, data and utility billing, POS, CRM and operational support software. More than 70,000 essential cross-technology and competitive-market features, based upon the experience of over 200 installations world-wide. We then back it all with world-class support and a customer success-driven development team.



**The Clear Advantage**

Advantage 360 Software LLC • 10681 Foothill Blvd • Rancho Cucamonga, CA 91730 • USA  
Phone: +1 909 980-1034 • Toll Free: +1 800 874-7749 • Fax: +1 909 944-3995  
EMail: sales@advantage360.com • Website: [www.advantage360.com](http://www.advantage360.com)

## About Advantage 360

Advantage 360 is headquartered in southern California, with support offices in six countries. Since 1984, we have developed feature-rich operational support software for the demanding daily requirements of modern convergent telecommunications carriers and service providers across all technologies. We have also successfully completed more than 200 installations world-wide, ranging in size from less than 10,000 to more than 5,000,000 subscribers. As a result, our software is highly scalable and has exceptional localization and multiple language / currency capabilities.

In addition, our customer retention rate remains at 99.5% because we are dedicated to reducing the total cost of ownership by delivering a comprehensive end-to-end solution with more than 70,000 features, an average of 3,500 enhancements a year and world-class support. This eliminates the need for additional modules, such as CRM, POS, inventory, trouble tickets, mediation, sales force and work-flow management, and other OSS functionality and support that cost extra or are totally missing in other systems. In addition, every feature is focused on acquiring and retaining subscribers, assuring revenue and collections and automating processes to reduce staffing dependencies. This immediately results in increased income and overhead reductions that consistently provide an accelerated return on investment of just 6 to 18 months.

## What Our Customers Say

Here is what a few of our customers have to say...

*"The excellent Support and Customer Service received from Advantage 360 staff meet all our business requirements. They are innovative and responsive in providing solutions to all our demands. This is a great company and we look forward to growing our business with their support."* – CTO, **DigiCel Bermuda**

*"Its Cellular in a box"* – CIO International, **AT&T Wireless**

*"Advantage 360 has provided us with the flexibility to offer our customers new services, plans, and billing options with its standard features. It has also significantly reduced our staff's workload due to its streamlined functionality. We value our relationship with Advantage 360 and look forward to expanding our use."* – Manager of Information Systems, **ENMR –Plateau**

*"Advantage 360 not only provided exceptional conversion support during our recent merger of two companies and billing systems, they also provided a custom solution which allowed us to convert our customer base in a scheduled and controlled manner that was transparent to those valued customers."* – GM, **CellularOne Bermuda**

*"Because of Advantage 360's unique multi-site pricing we have been able to deploy a single feature-rich billing and OSS across multiple properties and markets at a fraction of the cost of individual solutions."* – Billing Manager, **Atlantic Tele Networks**

*"We knew that we would realize some cost savings by merging our wireless, wireline, internet and IPTV billing systems into a single solution. What we did not expect is staff coming to management for more work because they were out of things to do."* – CFO, **Strata Networks**

*"Advantage 360 allows us to support our customers across a wide array of services and technologies in a single platform."* – GM, **Choice Communications**

*"When we chose Advantage 360, we had an extreme urgency to replace several existing billing systems and launch within 6 to 9 months. Not only did they launch us in just 3 months, their software functionality, capacity and support has allowed us to grow from less than 3 million subscribers to more than 5 million in only 18 months."* – CTO, **SOTELMA**

*"After several years and two failures with previous software vendors in our quest for a truly convergent billing system for our wire line, wireless, data and internet business services, Advantage360's software offered all the functionality and capability that we sought. With the threat of liberalization of the Telecoms market and the emergence of new competitive forces quickly approaching, Advantage360's staff adeptly stepped up to the challenge and helped us meet our critical deadlines for migrating off our legacy billing system. Thanks to Avantage360 we are better poised to be more creative and flexible in our product offerings which is vital for our remaining a viable entity in what will be an extremely competitive Telecoms marketplace. We are very pleased to have forged a relationship with them"* – CIO, **Antigua Public Utilities Authority**

## Additional Information

To learn more about our feature-rich solutions and world-class support services, please visit our website at [www.advantage360.com](http://www.advantage360.com). We also invite RFIs, RFPs and in-depth competitive comparisons. In addition, we offer both on-line and on-site demonstrations in English and many other languages.

## Information and Communication Technologies

## THE GOVERNMENT OF SURINAME

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. D.D. Bouterse	President of the Republic of Suriname	Kleine Combeweg No. 2 - 4	(597) 472841	(597) 475266
Mr. Falisie Pinas	Minister of Transport, Communication & Tourism	Prins Hendrikstraat No. 26 - 28	(597) 411951	(597) 420425
	E-mail:	<a href="mailto:secretariaatminister@tct.gov.sr">secretariaatminister@tct.gov.sr</a>		
Mrs. Thelma Douglas-Pinas	Director of the Ministry of Transport Communication and Tourism	Prins Hendrikstraat No. 26-28	(597) 420905	(597) 420100
	E-mail:	<a href="mailto:secretariaatdirecteur@tct.gov.sr">secretariaatdirecteur@tct.gov.sr</a>		
Ms. Thea Smith	Deputy Director of Communication Affairs	Prins Hendrikstraat No. 26-28	(597) 422226	(597) 422226
	E-mail:	<a href="mailto:thea.smith@tct.gov.sr">thea.smith@tct.gov.sr</a>		

## TELECOMMUNICATIEBEDRIJF SURINAME (TELESUR)

WEBSITE: [www.telesur.sr](http://www.telesur.sr)

TELESUR is a wholly government owned company that provides national and international communication services. It operates a cellular network that has 30% geographic coverage. TELESUR is an Internet Service Provider and also offers VSAT Services.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Dirk M.R. Currie	Managing Director	Heiligenweg No. 14 P.O.Box 1839 Paramaribo, Suriname	(597) 474802	(597) 424171
	E-mail:	<a href="mailto:dirk.currie@telesur.sr">dirk.currie@telesur.sr</a>		
Mr. R. Headley	Co-ordinator Financial & Economic Affairs	Heiligenweg No. 14 Paramaribo	(597) 476006	(597) 422942
	E-mail:	<a href="mailto:russ.headley@telesur.sr">russ.headley@telesur.sr</a>	Cellular	(597) 8784545
Mr. E. Neus	Deputy Director Operational Affairs	Heiligenweg No. 14 Paramaribo	(597) 425222	(597) 425333
	E-mail:	<a href="mailto:edmund.neus@telesur.sr">edmund.neus@telesur.sr</a>	Cellular	(597) 8500012
Mr. M.K. Muringen	Co-ordinator Commercial Affairs	Havenlaan No. 1	(597) 475300	(597) 426222
	E-mail:	<a href="mailto:kenneth.muringen@telesur.sr">kenneth.muringen@telesur.sr</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## TELECOMMUNICATIEBEDRIJF SURINAME (TELESUR)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. E. Knoppel	Head Personnel & Organization Dept.	Van't Hogerhuystraat No. 64	(597) 474300 Cellular	(597) 472010 (597) 8620009
<b>E-mail:</b>				<b>erwin.knoppel@telesur.sr</b>
Mr. R. De Miranda	Ag. Head Integral Planning Dept.	Van't Hogerhuystraat No. 64	(597) 403118 Cellular	(597) 402102 (597) 8500022
<b>E-mail:</b>				<b>renold.demiranda@telesur.sr</b>
Mr. Theo Linscheer	Ag. Head Training, Research & Development Centre	Anton Dragtenweg Br. 227	(597) 452600 Cellular	(597) 453585 (597) 8719696
<b>E-mail</b>				<b>theo.linscheer@telesur.sr</b>
Mrs. Lydia Clarke-Misidjang	Acting Head Economic Affairs	Heiligenweg No. 14 Paramaribo	(597) 478555 Cellular	(597) 422942 (597) 8675617
<b>E-mail:</b>				<b>lydia.clarke@telesur.sr</b>
Ms. M. Rieskin	Head Legal Department CANTO Key Liaison	Gravenstraat no 35 Cellular	(597) 476483 (597) 8671700	(597) 425898
<b>E-mail:</b>				<b>marjorie.rieskin@telesur.sr</b>
Mr. F. Asgarali	Policy Advisor	Heiligenweg No. 14 Paramaribo	(597) 412000 Cellular	(597) 410009 (597) 8505999
<b>E-mail:</b>				<b>frank.asgarali@telesur.sr</b>
Mr. R. Geerlings	Head Implementation Telecom Projects	Tweede Rijweg No. 34 Paramaribo	(597) 439974	(597) 439978
<b>E-mail:</b>				<b>ricardo.geerlings@telesur.sr</b>
Mr. R. Belfor	Head Public Relations	Havenlaan Zuid No. 1	(597) 402377 Cellular	(597) 404477 (597) 8500007
<b>E-mail:</b>				<b>gerrit.belfor@telesur.sr</b>

## TELECOM EMPLOYEES UNION COMMUNICATION WORKERS UNION (CWOS)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. W. Meyer	Chairman	Gravenstraat No 33	(597) 477301 Cellular	(597) 471396 (597) 8874413
<b>E-mail</b>				<b>wilfried.meyer@telesur.sr</b>

SURINAME

## Information and Communication Technologies

**HEDI INFRA N.V.****WEBSITE:** [www.hediinfra.com](http://www.hediinfra.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Henk Druiventak	Director	Sir Winston Churchillweg 374 Distrik Wanica Rep. of Suriname	(597) 486711/ 486722	(597) 486733
E-mail:		<a href="mailto:hdruiventak@hediintra.com">hdruiventak@hediintra.com</a> <a href="mailto:henk.druiventak@heditrading.com">henk.druiventak@heditrading.com</a>		

**TELECOMMUNICATIONS AUTHORITY SURINAME**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Gwen Gadden-Amelo	Deputy Director General	Lalla Rookhweg 228 Paramaribo, Suriname	(597) 532523	(597) 497411
E-mail:		<a href="mailto:g.amelo@tas.sr">g.amelo@tas.sr</a>		
Mr. Michel Amafo LLM	Chairman Board of Directors	Cornelis Jongbawstraat	(597) 476733	(597) 472940
E-mail:		<a href="mailto:amafo@mas.sr">amafo@mas.sr</a>		

**UNIQA****WEBSITE:** [www.uniqa.sr](http://www.uniqa.sr)

Uniqa is one of the three mobile operators in Suriname. Uniqa delivers the following services. Voicemail, Call ID, Call ID Blocking, Call Waiting, Uniqa Groups, SMS, Missed Call Alert, Chip it Up, Three Party Call, EDGE, and 3G (voice & data)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Peter Baker	CEO	Bonistraat no. 114 Paramaribo, Suriname	(597) 459690-1 8441111	(597) 459692
E-mail		<a href="mailto:p.baker@uniqa.sr">p.baker@uniqa.sr</a>		
Mr. Sanson Ogenio	CTO	Bonistraat no. 114 Paramaribo, Suriname	(597) 459690-1 8441111	(597) 459692
E-mail		<a href="mailto:s.ogenio@uniqa.sr">s.ogenio@uniqa.sr</a>		
Mr. Etto O'Niel	CEO Assistant	Bonistraat no. 114 Paramaribo, Suriname	(597) 459690-1 8441111	(597) 459692
E-mail		<a href="mailto:o.oniel@uniqa.sr">o.oniel@uniqa.sr</a>		
Mr. Winston Makhanlal	Manager Network Support	Bonistraat no. 114 Paramaribo-Suriname	(597) 459690-1 8441111	(597) 459692
E-mail		<a href="mailto:w.makhanlal@uniqa.sr">w.makhanlal@uniqa.sr</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## UNITED CARIBBEAN CONTRACTORS

WEBSITE: [www.ucc.sr](http://www.ucc.sr)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Danny Verstoep	Managing Director	Dr. Sophie Redmondstraat 252a Paramaribo, Suriname	(597) 432555 (597) 8832100 (M)	(597) 432244
	<b>E-mail</b>	<b>uccnv@sr.net</b>		
Mr. Rendy Verstoep	Manager Operations	Dr. Sophie Redmondstraat 252a Paramaribo, Suriname	(597) 432555 (597) 8808084 (M)	(597) 432244
	<b>E-mail</b>	<b>r.verstoep@ucc.sr</b>		
Mr. Gerard G. den Dekker	Manager Support & Consultancy	Dr. Sophie Redmondstraat 252a Paramaribo Suriname	(597) 432555 (597) 8575631 (M)	(597) 432244
	<b>E-mail</b>	<b>g.dendekker@ucc.sr</b>		
Mr. Eugene Pengel	Supervisor	Dr. Sophie Redmondstraat 252a Paramaribo, Suriname	(597) 432555 (597) 8533689 (M)	(597) 432244
	<b>E-mail</b>	<b>e.pengel@ucc.sr</b>		
Ms. Cheryll Sriram.	HSEQ Manager & Commercial Affairs	Dr. Sophie Redmondstraat 252a Paramaribo Suriname	(597) 432555 (597) 8726927(M)	(597) 432244
	<b>E-mail</b>	<b>c.sriram@ucc.sr</b>		

SURINAME

## Information and Communication Technologies

## THE GOVERNMENT OF TORTOLA/B.V.I.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Dr. D. Orlando Smith	Premier	Central Admin. Building Road Town, Tortola, B.V.I.	(284) 468-3701 468-2152	(284) 494-6413
Hon. Mark Vanterpool	Minister of Communications & Works	Central Admin. Building Road Town, Tortola, B.V.I.	(284) 468-2182	(284) 494-3873
	E-mail		<a href="mailto:mvanterpool@gov.vg">mvanterpool@gov.vg</a>	
Ms. Arlene Smith-Thompson	Ag. Perm. Secretary Min. of Communications & Works	Central Admin. Building Road Town Tortola, B.V.I.	(284) 468-2182	(284) 494-3873
	E-mail		<a href="mailto:arsmith@gov.vg">arsmith@gov.vg</a>	
Mr. Guy Lester Malone	Chief Executive Officer Telecommunications Regulatory Commission	LM Business Centre PO Box 4401 27 Fish Lock Road 3rd Floor, Road Town Tortola VG 1110 British Virgin Islands	(284) 468-4163/4165 (284) 541-162(M)	(284) 494-6786
	E-mail		<a href="mailto:gumalone@trc.vg">gumalone@trc.vg</a>	
Mr. Gregory Nelson	Spectrum Director	LM Business Centre PO Box 4401 27 Fish Lock Road Road Town Tortola, VG 11101 British Virgin Islands	(284) 468-4163/4165	(284) 494-6786

## DIGICEL B.V.I.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Declan Cassidy	Country Manager	Jayla Place 5th Floor British Virgin Islands	5999 708100	
	E-mail		<a href="mailto:declan.cassidy@digicelgroup.com">declan.cassidy@digicelgroup.com</a>	

## THE GOVERNMENT OF THE REPUBLIC OF TRINIDAD & TOBAGO

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Anthony Thomas Aquinas Carmona,SC Trinidad & Tobago	President of T&T	Office of the President Circular Road St. Ann's	(868) 624-8897 624-1261-4	N/A
	E-mail:	info@thepresident.tt		
The Hon. Kamla Persad-Bissessar	Prime Minister	3-15 St. Clair Ave. St. Clair	(868) 622-1625	(868) 622-0055
Senator the Hon. Carolyn Seepersad-Bachan	Minister of Public Administration	Level 5-7, National Library Building Cor Hart & Abercromby St. POS	(868) 625-6724 623-7122	(868) 623-6027

## TELECOMMUNICATIONS AUTHORITY OF TRINIDAD & TOBAGO

WEBSITE: [www.tatt.org.tt](http://www.tatt.org.tt)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Cris Seecharan	Ag. Executive Director	#5, Eighth Avenue Extension, off Twelfth Street, Barataria Republic of Trinidad & Tobago	(868) 675-8288 Ext. 353	(868) 674-1055
	E-mail:	cseecheran@tatt.org.tt		
Mr. Karamchand Perai	Executive Officer Technical Services and Development	#5, Eighth Avenue Extension, off Twelfth Street, Barataria Republic of Trinidad & Tobago	(868) 675-8288 Ext. 354	(868) 674-1055
	E-mail:	kperai@tatt.org.tt		
Mr. Kirk Sookram	Manager Spectrum Management & Monitoring	#5, Eighth Avenue Extension, off Twelfth Street, Barataria Republic of Trinidad & Tobago	(868) 675-8288 Ext. 363	(868) 674-1055
	E-mail:	ksookram@tatt.org.tt		

REPUBLIC OF TRINIDAD & TOBAGO

## Information and Communication Technologies

## TELECOMMUNICATIONS SERVICES OF TRINIDAD AND TOBAGO (TSTT)

WEBSITE: [www.tstt.co.tt](http://www.tstt.co.tt)

TSTT is jointly owned by National Enterprises Limited (51%) and Cable and Wireless (W.I.) Ltd. (49%). The company is the dominant telecommunications provider in Trinidad & Tobago with a continuously expanding and developing network, which services local and international customers with wireline, wireless and data services. The company's website is [www.tstt.co.tt](http://www.tstt.co.tt)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Everal Snaggs	Chairman	c/o TSTT House #1 Edward St. Port of Spain	(868) 625-4688	(868) 627-1694
Mr. George Hill	Chief Executive Officer (Ag.)	TSTT House #1 Edward St. Port of Spain	(868) 625-4688	(868) 627-1694
	E-mail:	<a href="mailto:ceo@tstt.co.tt">ceo@tstt.co.tt</a>		
Ms. Melissa Balroop Campo	EVP Internal Audit & System Controls	TSTT House #1 Edward St. Port of Spain	(868) 625-4024	(868) 627-9550
	E-mail:	<a href="mailto:msbalroo@tstt.co.tt">msbalroo@tstt.co.tt</a>		
Mr. Rakesh Goswami	EVP Government & Enterprise Services	TSTT House #1 Edward Street Port of Spain	(868) 623-8048	(868) 623-7228
	E-mail:	<a href="mailto:rgoswam@tstt.co.tt">rgoswam@tstt.co.tt</a>		
Mr. Ronald Walcott	EVP Mobile Services & Operations (Ag)	TSTT House #1 Edward Street Port of Spain	(868) 627-6357	(868) 623-0461
	E-mail:	<a href="mailto:rwalcot@tstt.co.tt">rwalcot@tstt.co.tt</a>		
Mr. Trevor Deane	EVP Corporate Research, Analytics & Carrier Services	TSTT House #1 Edward St. Port of Spain	(868) 624-7162	(868) 623-7228
	E-mail:	<a href="mailto:tdeane@tstt.co.tt">tdeane@tstt.co.tt</a>		
Mr. Derrick Jones	EVP Service Operations	TSTT House #1 Edward St. Port of Spain	(868) 625-6870	(868) 625-3621
	E-mail:	<a href="mailto:dnjones@tstt.co.tt">dnjones@tstt.co.tt</a>		
Ms. Annette Bradshaw	EVP Human Resources (Ag)	TSTT House #1 Edward St. Port of Spain	(868) 627-1012	(868) 627-0671
	E-mail:	<a href="mailto:abradsh@tstt.co.tt">abradsh@tstt.co.tt</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## TELECOMMUNICATIONS SERVICES OF TRINIDAD AND TOBAGO (TSTT)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Bashir Mohammed	EVP Corporate Support Services (Ag)	TSTT House #1 Edward St. Port of Spain	(868) 624-5841 625-4431	(868) 623-5756
	<b>E-mail:</b>		<b>bmohamm@tstt.co.tt</b>	
Mr. Gerard Cooper	EVP Finance (Ag) Chief Financial Officer	TSTT House #1 Edward St. Port of Spain	(868) 624-9683	(868) 627-1694
	<b>E-mail:</b>		<b>gcooper@tstt.co.tt</b>	
Mr. James Legall	EVP Technology (Ag) Chief Technology Officer	TSTT House #1 Edward St. Port of Spain	(868) 623-2736	(868) 627-3729
	<b>E-mail:</b>		<b>jlegall@tstt.co.tt</b>	
Mr. Charles Carter	EVP Legal, Regulatory & Corporate Secretary Services	TSTT House #1 Edward St. Port of Spain	(868) 623-2736	(868) 627-3729
	<b>E-mail:</b>		<b>ccarter@tstt.co.tt</b>	
Mrs. Dianna de Sousa	EVP Blink Services Tobago Operations	TSTT House 1 Edward St. Port of Spain	(868) 627-0556	(868) 625-1818
	<b>E-mail</b>		<b>ddesous@tstt.co.tt</b>	
Ms. Natasha Davis	EVP Marketing	TSTT House 1 Edward St. Port of Spain	(868) 623-9517	(868) 623-7228
	<b>E-mail</b>		<b>mndavis@tstt.co.tt</b>	
Mr. Robin Rampersad	EVP Customer Services & Sales (Ag)	TSTT House 1 Edward St. Port of Spain	(868) 625-8586	(868) 624-7477
	<b>E-mail</b>		<b>rramper@tstt.co.tt</b>	
Mrs. Camille Salandy	Head of Public Relations & External Affairs	TSTT House 1 Edward St. Port of Spain	(868) 625-3333	(868) 623-3836
	<b>E-mail</b>		<b>cfsalandy@tstt.co.tt</b>	

## COMMUNICATIONS WORKERS UNION (CWU)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Joseph Remy	Secretary General	146 Henry Street Port of Spain	(868) 623-5588 623-2848	(868) 625-3308
	<b>E-mail</b>		<b>cwu@tstt.net.tt</b>	

REPUBLIC OF TRINIDAD & TOBAGO

## Information and Communication Technologies

## DIGICEL TRINIDAD &amp; TOBAGO

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Delves	CEO	ANSA Centre 11c Maraval Rd St. Clair	(868) 822-6802	(868) 622-5175
Mrs. Lisa Pacheco	Executive Coordinator	ANSA Centre 11c Maraval Rd St. Clair	(868) 822-6802	(868) 622-5175
<b>E-mail</b>		<b>lisa.pacheco@digicelgroup.com</b>		
Mr. Garvin Madera	CTO	ANSA Centre 11c Maraval Rd St. Clair	(868) 822-8870	(868) 622-9540
Mr. Julian Wilkins	Director Telecoms Public Policy CANTO Director & Key Liaison	ANSA Centre 11c Maraval Rd St. Clair	(868) 350-7999	(868) 622 9540
<b>E-mail</b>		<b>julian.wilkins@digicelgroup.com</b>		

## GENESIS INNOVATIVE SOLUTION LTD.

Genesis Innovative Solution (GISL) is in the business of providing technological and training solutions.

**Vision**

Genesis will be the international partner facilitating the development of organizations by leveraging ICT capabilities

**Mission**

Deliver quality innovative solutions to meet the needs of the customers

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Sean Rogers	Managing Director	P.O Box 1786 Wrightson Road Port-of-Spain Trinidad W.I	(868) 355-2008	(868) 694-2392
<b>Email:</b>		<b>srogers@ginnsol.com</b>		
Kerry-Ann Telesford	Director	P.O Box 1786 Wrightson Road Port-of-Spain Trinidad W.I	(868) 384-2764	(868) 694-2392
<b>Email:</b>		<b>info@ginnsol.com</b>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## HUAWEI TECHNOLOGIES

**WEBSITE:** [www.huawei.com](http://www.huawei.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Andy Hu	CEO of Huawei Central America & Caribbean Office	Gustavo Mejía Ricart #54 Solazar Tower, 2nd floor. Santo Domingo, Dominica Republic	(809) 908-2455	(829) 858-8088
	<b>E-mail:</b>	<b>Andy.huanping@huawei.com</b>		
Mr. Stephen Guo	Country Manager of Huawei Jamaica and Caribbean Office	10th Floor 63-67 Knutsford Boulevard Kingston 5, Jamaica W.I.	(876) 620-4760	(876) 339-9999
	<b>E-mail:</b>	<b>Stephen.guo@huawei.com</b>		
Mr. Brad Xuan	Country Manager of Huawei Dominicana Republic, Puerto Rico & Haiti Office	10th Floor 63-67 Knutsford Boulevard Kingston 5 Jamaica W.I.	(809) 908-2455	(829) 766-3885
	<b>E-mail:</b>	<b>Brad.xuan@huawei.com</b>		
Mr. Logan Shi	Country Manager of Huawei Trinidad&Tobago	11A Maraval Rd, TATIL Building, 7th Floor, Port of Spain, Trinidad&Tobago	(868) 628-7770	(868) 499-7048
	<b>E-mail:</b>	<b>Shipeibin@huawei.com</b>		

## IXANOS LTD.

**WEBSITE:** [www.ixanos.co.tt](http://www.ixanos.co.tt)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Stephen King	Chief Executive Officer	LP 72 Corner Smart and Francis Street, St. Augstine, Trinidad W.I.	(868) 757-7594	(868) 662-1932
	<b>E-mail:</b>	<b>saking@ixanos.co.tt</b>		
Mr. Keron Gopaul	Chief Development Engineer	LP 72 Corner Smart and Francis Street, St. Augstine, Trinidad W.I.		
	<b>E-mail:</b>	<b>keron@ixanos.co.tt</b>		

REPUBLIC OF TRINIDAD & TOBAGO



## Information and Communication Technologies

**ILLUMINAT (TRINIDAD & TOBAGO) LTD.**  
**WEBSITE:** [www.ILLUMINATnm.com](http://www.ILLUMINATnm.com)

ILLUMINAT is a leading Caribbean-based Information Technology and Communications Services Provider. For twenty-five (25) years the ILLUMINAT Trinidad team has delivered vital technology to customers that span several industries. Our comprehensive range of products and services include: Communications Solutions, Systems Solutions, Business Products and Technical Support Services. Our vision, expertise, strong network of global partners and superior technology, empower and enable our clients to combine the essentials of operational effectiveness with the information and agility required for strategic positioning.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Fenwick Reid	Chairman	155 Tragarete Road Port of Spain Trinidad W.I., P.O. Box 897	(868) 628-4010	(868) 628-4010
	E-mail	<a href="mailto:fenwick.reid@ILLUMINATnm.com">fenwick.reid@ILLUMINATnm.com</a>		
Mr. David Belgrave	Chief Executive Officer	155 Tragarete Road Port of Spain Trinidad W.I., P.O. Box 897	(868) 628-4010	(868) 628-4010
	E-mail	<a href="mailto:david.belgrave@ILLUMINATnm.com">david.belgrave@ILLUMINATnm.com</a>		
Mr. Ian Henderson	Director	155 Tragarete Road Port of Spain Trinidad W.I., P.O. Box 897	(868) 663-2087	(868) 645-3352
	E-mail	<a href="mailto:ian.henderson@ILLUMINATnm.com">ian.henderson@ILLUMINATnm.com</a>		
Mr. Ricardo Ragbir	Senior Manager-Comms BU	Valsayn Road Curepe, Trinidad W.I. P.O. Box 897 Port of Spain	(868) 663-2087	(868) 645-3352
	E-mail	<a href="mailto:ricardo.ragbir@ILLUMINATnm.com">ricardo.ragbir@ILLUMINATnm.com</a>		
Mr. Khaleel Ali	Manager Regional Sales	Valsayn Road Curepe, Trinidad W.I., P.O. Box 897 Port of Spain	(868) 663-2087	(868) 645-3352
	E-mail	<a href="mailto:khaleel.ali@ILLUMINATnm.com">khaleel.ali@ILLUMINATnm.com</a>		
Mr. Learie Roberts	Marketing Manager	155 Tragarete Road Port of Spain Trinidad W.I. P.O. Box 897	(868) 628-4010	(868) 628-4010
	E-mail	<a href="mailto:learie.roberts@ILLUMINATnm.com">learie.roberts@ILLUMINATnm.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## 3M INTERAMERICA INC.

WEBSITE: [www.3m.com/telecom](http://www.3m.com/telecom)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Enrique Aguirre	Caribbean Regional Manager – Electrical & Communication Business	#1 Jerningham Avenue, Belmont Port of Spain	(868) 623-8917	(868) 623-3079
	<b>E-mail:</b>	<b>eaguirre@mmm.com</b>		
Ms. Helga Crosby	Sales Representative Communications Market Division	#1 Jerningham Avenue, Belmont Port of Spain	(868) 623-8917	(868) 623-3079
	<b>E-mail:</b>	<b>hncrosby@mmm.com</b>		
Ms. Suzanne Mohammed	Key Account Sales Representative Communication Business	#1 Jerningham Avenue, Belmont, Port of Spain	(868) 623-8917	(868) 623-3079
	<b>E-mail:</b>	<b>smohammed2@mmm.com</b>		
Ms. Khadija Emamdeen-Narine	Finance Manager	#1 Jerningham Avenue, Belmont, Port of Spain	(868) 623-8917	(868) 623-3079
	<b>E-mail:</b>	<b>kemamdeen-narine@mmm.com</b>		
Ms. Nicolyn Knight	Human Resources Manager	#1 Jerningham Avenue, Belmont, Port of Spain	(868) 623-8917	(868) 623-3079
	<b>E-mail:</b>	<b>nknigh@mmm.com</b>		

REPUBLIC OF TRINIDAD & TOBAGO



## Information and Communication Technologies

**MICROSOFT TRINIDAD & TOBAGO LTD.****WEBSITE:** [www.microsoft.com/west indies](http://www.microsoft.com/west indies)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Frances Correia	General Manager	Chamber of Commerce Building, Ground Floor Columbus Circle, Westmoorings Chaguanas	(868) 632-8488	(868)637-7084
	E-mail:	<a href="mailto:fcorreia@microsoft.com">fcorreia@microsoft.com</a>		
Mr.Terrence Philip	Public Sector Director	Chamber of Commerce Building, Ground Floor Columbus Circle, Westmoorings Chaguanas	(868) 632-8488	(868)637-7084
	E-mail:	<a href="mailto:tphilip@microsoft.com">tphilip@microsoft.com</a>		

**NATIONAL ICT COMPANY LIMITED (igovtt)****WEBSITE:** [www.igovtt.co.tt](http://www.igovtt.co.tt)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Jacqueline Syme	Chairwoman	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3301	(868) 624-8001
	E-mail:	<a href="mailto:jacqueline.syms@igovttboard.tt">jacqueline.syms@igovttboard.tt</a>		
Mr. Adam Montserin	Chief Executive Officer	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3300	(868) 624-8001
	E-mail:	<a href="mailto:adam.montserin@igovtt.tt">adam.montserin@igovtt.tt</a>		
Mr. Karel Douglas	Head Legal Unit	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3034	(868) 624-8001
	E-mail:	<a href="mailto:karel.douglas@igovtt.tt">karel.douglas@igovtt.tt</a>		
Mr. Gary Kalloo	Head (Ag) Delivery Unit	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3127	(868) 624-8001
	E-mail:	<a href="mailto:gary.kalloo@igovtt.tt">gary.kalloo@igovtt.tt</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## NATIONAL ICT COMPANY LIMITED (igovtt) WEBSITE: [www.igovtt.co.tt](http://www.igovtt.co.tt)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Wendy Mc Donald	Team Lead, Corporate Communications Unit	Lord Harris Court 52 Pembroke St. Port of Spain	(868) 627-5600 Ext. 3305	(868) 624-8001
	<b>E – mail</b>		<b>wendy.mcdonald@igovtt.tt</b>	
Ms. Denise White	Head Consulting Unit	Lord Harris Court 52 Pembroke St. Port of Spain	(868) 627-5600 Ext. 3237	(868) 624-8001
	<b>E – mail</b>		<b>denyse.white@igovtt.tt</b>	
Mr. Junior Pedro	Head (Ag.) Finance and Administration Unit	Lord Harris Court 52 Pembroke St. Port of Spain	(868) 627-5600 Ext. 3321	(868) 624-8001
	<b>E – mail</b>		<b>junior.pedro@igovtt.tt</b>	
Ms. Lynette Graham	Team Lead, Human Resources Unit	Lord Harris Court 52 Pembroke St. Port of Spain	(868) 627-5600 Ext. 3100	(868) 624-8001
	<b>E – mail</b>		<b>lynette.graham@igovtt.tt</b>	
Mr. Edson Eastmond	Head ttconnect	Gaston Court Gaston Street Lange Park Chaguanas	(868) 671-7623 Ext. 4109	(868) 672-1910
	<b>E-mail:</b>		<b>edson.eastmond@igovtt.tt</b>	
Mr. Glen Wankin	Team Lead, Operations Unit	Gaston Court Gaston Street Lange Park Chaguanas	(868) 671-7623 Ext. 4142	(868) 672-1910
	<b>E-mail:</b>		<b>glen.wankin@igovtt.tt</b>	
Mr. Roopnarine Maraj	Head Audit Unit	Gaston Court Gaston Street Lange Park Chaguanas	(868) 671-7623 Ext. 4167	(868) 672-1910
	<b>E-mail:</b>		<b>roopnarine.maraj@igovtt.tt</b>	

REPUBLIC OF TRINIDAD & TOBAGO

**Information and Communication Technologies**
**CARIBBEAN COMMUNICATIONS NETWORK (CCN)**  
**WEBSITE:** [www.trinidadexpress.com](http://www.trinidadexpress.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Dawn Thomas	One Caribbean Media Chief Executive Officer	Express House 35-37 Independence Sq., Port of Spain, Republic of Trinidad & Tobago	(868) 627-8806	(868) 627-2721
	E-mail		<a href="mailto:lisa.gobin@cnngroup.com">lisa.gobin@cnngroup.com</a>	
Mrs. Shida Bolai	Chief Executive Officer CCN	Express House 35-37 Independence Sq., Port of Spain, Republic of Trinidad&Tobago	(868) 627-8806	(868) 627-2721
	E-mail		<a href="mailto:shida.bolai@cnngroup.com">shida.bolai@cnngroup.com</a> <a href="mailto:judy.williams@cnngroup.com">judy.williams@cnngroup.com</a>	
Mr. Gilbert Ramkissoon	General Manager Trinidad Express Newspapers	Express House 35-37 Independence Sq. Port of Spain Rep. of T'dad & T'bgo	(868) 627-8806	(868) 627-2721
	E-mail		<a href="mailto:gilbert.ramkissoon@trinidadexpress.com">gilbert.ramkissoon@trinidadexpress.com</a>	
Ms. Michelle Lee	Advertising Manager Trinidad Express	Express House TV6 35-37 Independence Sq. Port of Spain, Rep. of T'dad &T'bgo	(868) 623-1711/8 Ext. 1035	(868) 627-2721
	E-mail		<a href="mailto:denyse.lee@trinidadexpress.com">denyse.lee@trinidadexpress.com</a>	

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## TRINIDAD PUBLISHING COMPANY LTD.

WEBSITE: [www.guardian.co.tt](http://www.guardian.co.tt)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Gabriel Faria	Managing Director	22-24 St. Vincent St. P.O. Box 122 Port-of-Spain, Rep. of Trinidad & Tobago	(868) 623-8870 Ext. 2341	(868) 625-9521
	E-mail		<b>gabriel.faria@guardian.co.tt</b>	
Mr. Brandon Khan	Deputy Managing Director	22-24 St. Vincent St. P.O. Box 122 Port of Spain Rep. of Trinidad & Tobago	(868) 623-5996 Ext. 5201	(868) 625-7211
	E-mail		<b>brandon.khan@guardian.co.tt</b>	
Ms Michelle Suite-Gonzalves	Chief Financial Officer	22-24 St. Vincent St. P.O. Box 122 Port of Spain Rep. of Trinidad & Tobago	(868) 623-8870 Ext. 2388	(868) 625-7211
	E-mail		<b>michelle.suite@guardian.co.tt</b>	
Ms. Shenille Mackhan-Harripersad	Sector Manager - Human Resource	22-24 St. Vincent St. P.O. Box 122 Port of Spain Rep. of Trinidad & Tobago	(868) 623-8870 Ext. 2998	(868) 625-7211
	E-mail		<b>shenille.mackhan-harripersad@guardian.co.tt</b>	
Ms. Cyntra Achong	General Manager Group Marketing	22-24 St. Vincent St. P.O. Box 122 Port of Spain Rep. of Trinidad & Tobago	(868) 623-8870 Ext. 2341	(868) 625-7211
	E-mail		<b>cyntra.achong@gmail.com</b>	
Mr. Anthony Seegobin	Chief Engineer Electronic Media	22-24 St. Vincent St. P.O. Box 122 Port of Spain Rep. of Trinidad & Tobago	(868) 623-9202 Ext. 5501	(868) 625-7211
	E-mail		<b>anthony.seegobin@cnc3@co.tt</b>	

REPUBLIC OF TRINIDAD & TOBAGO

# TRINIDAD AND TOBAGO SEEKING TO ATTRACT A THIRD MOBILE PROVIDER

Trinidad and Tobago will soon issue a Request for Proposals (RFP) for a third mobile operator. Spectrum in the 700 MHz band, along with the option of accessing spectrum in the 850 and 1900 MHz bands will be available to the successful bidder.

Currently there are two mobile providers operating in the Trinidad and Tobago market with both operators employing GSM/EDGE/HSPA technologies utilizing the 850 and 1900 MHz bands. In the RFP process to be initiated, both incumbent operators will also have the opportunity to gain spectrum in the 700 MHz bands allocated by Trinidad and Tobago for public mobile telecommunications services. The Spectrum Plan selected by the Telecommunications Authority of Trinidad and Tobago (the Authority) in the 850,1900 and 700 MHz bands is based upon the North American Band Plan.

The RFP will be issued by the Authority, the country's telecommunications and broadcasting regulatory body.

A third mobile provider would add fillip to the country's mobile telephone market, which has been recording consistent growth in the last eight years, since the start of the process of liberalization in 2005.

The two existing mobile companies, Telecommunications Services of Trinidad and Tobago and Digicel Trinidad and Tobago Limited, currently provide mobile services within a telecommunications sector, characterized by steady growth

The Annual Market Report of the Telecommunications and Broadcasting Sectors, published by the Authority, covering the period January to December 2011, has revealed the estimated gross revenues in the

telecommunications sector during the period January to December 2011 to be TT\$ 3.9 billion or US\$ 608.9 million.

Of this amount, mobile services contributed the most revenues with approximately 54 per cent of the earnings for the year, generating TT\$2.1 billion in 2011. In addition, this report also highlighted the level of concentration in the mobile market, using the Hirschman-Herfindahl Index (HHI). Similar to the past 3 years, the HHI at the end of 2011 stood at approximately 5000, implying that the mobile market is concentrated, which may further indicate that there is a duopolistic position held by both mobile service providers in the market.

While the performance of the market has so far been favourable, in terms of its revenue generation, the observed stagnation of market concentration in the mobile market over the past four years may signal that the mobile market may be experiencing challenges in realizing its fullest potential of being an ideal competitive market.

The entire market report can be viewed on the Authority's website at [www.tatt.org.tt](http://www.tatt.org.tt)

The presence of a third mobile provider in Trinidad and Tobago will further deepen the level of competition and provide consumers with wider choices, even as the market continues to grow. The Authority's Quarterly Market Update, Quarter 3, also published on the Authority's website reveals a 3.7% increase in mobile voice subscription penetration rates for the period September 2011, to September 2012.

Complementing the move to a third mobile provider is the Authority's plan to implement

Penetration of Mobile Voice Subscriptions  
Q3 2011 to Q3 2012



Mobile Number Portability (MNP) also by the end of 2013. The implementation of MNP will facilitate mobile telephone customers who wish to retain their existing telephone numbers while switching to another provider.

Additionally, consumers of both telecommunications as well as broadcasting services would also by the end of 2013 expect to receive enhanced services from providers as the Authority makes final steps towards securing consumer regulations.

Upon finalization of the Consumer Rights and Obligations Policy the required steps will be taken towards the finalization of consumer regulations.

The Authority is anticipating a successful RFP process in order to grant a Concession to a third provider by the end of the calendar year, so that 2014 will open to a busy mobile market where consumers will have wider choices.



#5, Eighth Avenue Extension, off Twelfth Street, Barataria, Trinidad and Tobago  
Tel: (868) 675-8288 • Fax: (868) 674-1055 • Website: [www.tatt.org.tt](http://www.tatt.org.tt) • Email: [info@tatt.org.tt](mailto:info@tatt.org.tt)

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## DIGICEL TURKS & CAICOS

WEBSITE:[www.digiceltci.com](http://www.digiceltci.com)

As the second mobile telecommunications company in the Turks and Caicos Islands, Digicel TCI has created positive competition, driving mobile telecommunications development, competitive pricing, and technological innovation, which has benefited a large number of Turks & Caicos mobile customers since its launch in 2006. With Digicel's aggressive thrust into the market, residents of the Turks and Caicos Islands are now enjoying cheaper local and international calls, competitive calling rates, state-of-the art mobile phones, and customer service beyond their expectations. Digicel raised the bar where acceptable levels of service and network coverage were concerned, thus firmly establishing itself as the # 1 GSM mobile provider in the Turks & Caicos. Since its inception, Digicel has been a major contributor to the national income, and to employment creation for many Turks & Caicos Islanders, both directly and indirectly.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. E. Jay Saunders	General Manager	Unit #207 Graceway House, IGA Complex, Providenciales Turks & Caicos Islands	(649) 331-3529	(649) 941-7601
	E-mail	<a href="mailto:ejsaunders@digicelgroup.com">ejsaunders@digicelgroup.com</a>		
Ms. Joanne Eyre	Head of Finance	Unit #207 Graceway House, IGA Complex, Providenciales Turks & Caicos Islands	(649) 331-5868	(649) 941-7601
	E-mail	<a href="mailto:joanne.eyre@digicelgroup.com">joanne.eyre@digicelgroup.com</a>		
Ms. Sameer Tilara	Head of Technical	Unit #207 Graceway House, IGA Complex, Providenciales Turks & Caicos Islands	(649) 332-6000	(649) 941-7601
	E-mail	<a href="mailto:sameer.tilara@digicelgroup.com">sameer.tilara@digicelgroup.com</a>		

## TCI TELECOMMUNICATIONS COMMISSION

WEBSITE: [www.telecommission.tc](http://www.telecommission.tc)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Williams	Director General	P.O. Box 203 872 Business Solutions Bldg. Leeward Highway Providenciales, Turks and Caicos Islands, BWI	(649) 946-1900	(649) 946-1119
	E-mail	<a href="mailto:johnwilliams@tcitelecommission.tc">johnwilliams@tcitelecommission.tc</a>		

TURKS & CAICOS

## Information and Communication Technologies

**MILLS LIMITED****WEBSITE:** [www.millsltd.com](http://www.millsltd.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jerry Mills	Managing Director	13 Fairways Drive Fairways Industrial Estate, Greenfold Middlesex, UB6, 8PN United Kingdom	44 208 833-2610	44 208 833-2600
<b>E-mail:</b>		<b>jerry.mills@millsltd.com</b>		
Mr. Paul Brittain	Export Business Development Mgr.	13 Fairways Drive Fairways Industrial Estate, Greenfold Middlesex, UB6, 8PN United Kingdom	44 1289 388508	44 208 833-2600
<b>E-mail:</b>		<b>paul.brittain@millsltd.com</b>		

Creating **PROFILES**  
*for Perfect Positioning*



**Jhullian**  
Graphics Communication Limited  
Trinmetal Avenue, Lady Young Road,  
Morvant, Trinidad, West Indies  
Cell: (868) 379-8402  
Tel: (868) 674-4555  
Fax: (868) 674-5237  
Email: jhulliangraphics@gmail.com

<b>Areas of Specialisation</b> <ul style="list-style-type: none"> <li>• Annual Reports</li> <li>• Corporate Manuals</li> <li>• Press Ads</li> <li>• Signage (Interior &amp; Exterior)</li> <li>• Point-of-Purchase material</li> <li>• Posters</li> <li>• Brochures</li> <li>• Catalogues</li> </ul>	<b>Our Service Capabilities:</b> <ul style="list-style-type: none"> <li>• Corporate Stationery</li> <li>• Publications</li> <li>• Colour Photography</li> <li>• Promotional Material</li> <li>• Commercial and Corporate design</li> <li>• Copy Writing and Editing</li> <li>• Logo Design</li> <li>• Four-Colour Offset Printing</li> <li>• Packaging</li> <li>• Presentation Work</li> <li>• Video Documentary</li> </ul>
--	---

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## ACTAS INTERNATIONAL, INC.

WEBSITE: [www.ACTASinc.com](http://www.ACTASinc.com)

ACTAS INTERNATIONAL, Inc. began operations in 2001 to provide sales, service and distribution of telecommunication equipment and high-speed broadband internet data access equipment across Florida, the Caribbean and the Latin America (CALA) region.

The ACTAS team has over twenty years of experience in the CALA region, providing products that offer leading edge technologies at extremely competitive prices. This expertise provides ACTAS with the resources and talents necessary to be the only U.S. telecom distributor focused exclusively on the Caribbean.

Products are chosen specifically for the needs of our Caribbean distributors that offer reliability and longevity, even in harsh environmental regions. Telecommunication systems are prepositioned, licensed and programmed in our headquarters in Tampa Florida and repackaged to rugged international shipping standards. Local in-country dealer installation support is available for complex installations and training. ACTAS' extensive network and system design expertise are combined with our robust product line to construct "Unified Solutions" providing cost savings and improved productivity to our customers and dealers.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Brian S. Moore	President	9211 Lazy Lane, Building B, Tampa FL 33614	(813) 935-5444 Ext. 2101	(813) 549-0330
	E-mail	<a href="mailto:bmoore@actasintl.com">bmoore@actasintl.com</a>		
Trevor Moore	Special Projects Engineer	9211 Lazy Lane, Building B, Tampa FL 33614	(813) 549-0330	
	E-mail	<a href="mailto:tmoore@actasintl.com">tmoore@actasintl.com</a>		

## ADVANTAGE 360

WEBSITE: [www.advantage360.com](http://www.advantage360.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Dick Cord	Chief Executive Officer	10681 Foothill Blvd. Suite 100 Rancho Cucamonga, CA 91730, USA	(909) 980-1034	(909) 944-3995
	E-mail:	<a href="mailto:rccard@advantage360.com">rccard@advantage360.com</a>		

UNITED STATES OF AMERICA

## Information and Communication Technologies

**ALCATEL-LUCENT**

Lucent Technologies designs and delivers the systems, services and software that drive next-generation communications networks. Backed by Bell Labs research and development. Lucent uses its strengths in mobility, optical, software, data and voice networking technologies, as well as services, to create new revenue-generating opportunities for its customers, while enabling them to quickly deploy and better manage their networks. Lucent's customer base includes communications service providers, governments and enterprises worldwide.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michel Combes	Chairman	Paris France	+33 1 4076 1239	
Mr. Osvaldo Di Campli	President, Caribbean & Latin America	2400 SW 145th Ave. Miramar, FL, 33027, USA	(954) 885 2201	(954) 885 3852
Mr. Hector Nava	VP, Caribbean & Central America	2400 SW 145th Ave. Miramar, FL, 33027, USA	(954) 885 2350	(954) 885 3852
	E mail:		<b>hector.nava@alcatel-lucent.com</b>	
Mr. Antonio Agreda	Sales Director	654 Plaza Building Suite 1207 654 Munoz Rivera Avenue Hato Rey PR 00918 Puerto Rico	(787) 641.2602	
	E mail:		<b>antonio.agreda@alcatel-lucent.com</b>	
Mr. Carlos Lozano	Sales Director	654 Plaza Building Suite 1207 654 Munoz Rivera Avenue Hato Rey PR 00918 Puerto Rico	(787) 641.2602	
	E mail:		<b>carlos.lozano@alcatel-lucent.com</b>	
Mr. Servio Lima	Sales Director	Pinta 236 y Rábida Quito, Ecuador	(593) 2 2940700	(593) 2 2940796
	E-mail:		<b>servio.lima@alcatel-lucent.com</b>	
Mr. Juan Carlos Blanco	Channel Program Director.	Edificio 7, Piso 8 Oficentro La Sabana Sabana Norte, San Juan Costa Rica	(506) 22421818	(506) 2242 1909
	E-mail:		<b>juan-calos.blanco-infante@alcatel-lucent.com</b>	
Mrs. Lizbeth Ulett	Communications Manager Caribbean and Central America	Av. Ciencia N° 13 Fracc. Industrial Cuautitlán Izcalli Estado de México C.P	(52-55) 5870-9000	
	E-mail:		<b>lizbeth.ulett@alcatel-lucent.com</b>	

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## ALVAREZ & MARSAL NORTH AMERICA, LLC

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Byron Smyl	Managing Director	Two Alhambra Plaza Suite 1101 Coral Gables FL 33134	(305) 704-6736 (D) (305) 798-0648 (M) (305) 704-6700 (O)	
E-mail:		<a href="mailto:bsmyl@alvarezandmarsal.com">bsmyl@alvarezandmarsal.com</a>		

## AMERICAN REGISTRY FOR INTERNET NUMBERS (ARIN)

WEBSITE:[www.arin.net](http://www.arin.net)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Susan Hamlin	Director, Communications and Member Services	3635 Concode Parkway Suite 200 Chantilly, Virginia 20151-1125, USA	(703) 227-9851 (703) 930-6094(M)	(703) 227-0671
E-mail:		<a href="mailto:susanh@arin.net">susanh@arin.net</a>		
Ms. Cathy Handley	Executive Director of Government Affairs and Public Policy	3635 Concorde Parkway Suite 200 Chantilly, Virginia 20151-1125, USA	(703) 341-7996	(703) 227-0671
E-mail:		<a href="mailto:chandley@arin.net">chandley@arin.net</a>		

## ATLANTIC TELE-NETWORK, INC.

WEBSITE:[www.atni.com](http://www.atni.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Paul Bowersock	President -International Operations	600 Cummings Center Suite 2687 Beverly, MA 01915, USA	(501) 448-1500	(501) 448-1580
E-mail:		<a href="mailto:pbowersock@atni.com">pbowersock@atni.com</a>		
Ms. Darren Derrick	Vice President International Operations	600 Cummings Center Suite 2687 Beverly, MA 01915, USA	(268) 725-5000	
E-mail:		<a href="mailto:dderrick@atni.com">dderrick@atni.com</a>		

UNITED STATES OF AMERICA

**Information and Communication Technologies**
**BITEK INTERNATIONAL**  
**WEBSITE:** [www.bitek.com](http://www.bitek.com)

Provider of hosted, managed and fully customized tele-management billing systems. We offer customized communication management solutions covering asset management, reconciliation, and expense tracking for cable, WiFi and Internet usage. Bitek also offers GSM tracking and monitoring tools and can deliver unique VoIP auditing and blocking solutions. Bitek offers total network oversight and control for VoIP and cellular mobile networks, including lawful intercept softphones, cellular mobile track and trace, and GSM tracking detection down to one-meter accuracy.

Bitek has over 35 years of billing and auditing experience in the telco arena and can provide customized solutions that are not handicapped by restrictions or dependant on combinations of upgrades. Bitek's web-based and hosted communication auditing tools are available for small offices and remote sites (Bitek Call accountant), for larger sites or tailored systems (Bitek, BTMS V10), for LEA's (Bitek Tracker) or for national carriers (Bitek Guardian).

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Graham Butler	President	16842 Von Karman Avenue, Suite 325 Irvine, California, 92606, USA	(800) 621-5866	(949) 253-1517
	E-mail:	<a href="mailto:gbutler@bitek.com">gbutler@bitek.com</a>		
Ms. Pat West	V.P. Sales	Inc.16842 Von Karman Avenue, Suite 32 Irvine, California, 92606, USA	(800) 621-5866	(949) 253-1517
	E-mail:	<a href="mailto:pwest@bitek.com">pwest@bitek.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## BRIGHTSTAR

WEBSITE: [www.brightstarcorp.com](http://www.brightstarcorp.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ricardo Gaibor	Vice President, Latin America North - Office of the CEO LATAM	9725 NW 117 Ave. Suite 300 Miami, Fl 33178 USA	(305) 421-6000	
<b>E-mail:</b>		<b>Ricardo.Gaibor@brightstarcorp.com</b>		
Mr. Miguel Faxas	Regional Director Caribbean	9725 NW 117 Ave. Suite 300 Miami, Fl. 33178 USA	(809) 560-1277	
<b>E-mail:</b>		<b>Miguel.Faxas@brightstarcorp.com</b>		
Ms. Katyane Meiman	Key Account Manager Caribbean	9725 NW 117 Ave. Suite 300 Miami, Fl. 3317 USA	(305) 421-6000 (305) 798-2755 (cell)	
<b>E-mail:</b>		<b>Katyane.Meiman@brightstarcorp.com</b>		
Ms. Nichola Hamm	Key Account Manager Caribbean	9725 NW 117 Ave. Suite 300 Miami, Fl. 33178 USA	(305) 421-6000 (305) 798-1418 (cell)	
<b>E-mail:</b>		<b>Nichola.Hamm@brightstarcorp.com</b>		

UNITED STATES OF AMERICA

## Information and Communication Technologies

**CALIX****WEBSITE:**[www.calix.com](http://www.calix.com)

Calix is a leading provider of communications access systems to North American communications service providers (CSPs). With its Unified Access Infrastructure portfolio. CSPs can transform their networks to meet changing subscriber demands rapidly and cost effectively, while delivering a wide range of revenue-generating services over both legacy and next-generation access infrastructure.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Colvin	VP, Field Operations	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(707) 766-3000	(707) 283-3100
	Email:	<a href="mailto:john.colvin@calix.com">john.colvin@calix.com</a>		
Mr. Mark Dressler	VP, Major Account Sales	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(707) 766-3000	(707) 283-3100
	Email:	<a href="mailto:mark.dressler@calix.com">mark.dressler@calix.com</a>		
Mr. Manny Dasneves	Regional Sales Manager	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(305) 380-7783	(707) 283-3470
	Email:	<a href="mailto:manny.dasneves@calix.com">manny.dasneves@calix.com</a>		
Mr. Paul Weir	Regional Sales Manager	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(732) 221-8129	(707) 283-3240
	Email:	<a href="mailto:paul.weir@calix.com">paul.weir@calix.com</a>		
Mr. Jorge Perez	Sales Engineer	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(305) 262-7240	(707) 283-3357
	Email:	<a href="mailto:jorge.perez@calix.com">jorge.perez@calix.com</a>		
Mr. Erik Vazquez	Sales Engineer	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(707) 262-3234	(707) 283-3234
	Email:	<a href="mailto:erik.vazquez@calix.com">erik.vazquez@calix.com</a>		
Mrs. Sandra Jaime	Account Manager	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(707) 766-3059	(707) 283-3059
	Email:	<a href="mailto:sandra.jaime@calix.com">sandra.jaime@calix.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CELL-CAST TECHNOLOGIES, LLC

WEBSITE: [www.cellcastcorp.com](http://www.cellcastcorp.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jim A. Moffit	Chief Executive Officer	17 Research Park Drive, Suite 200 St. Charles, MO 63304 USA	(832) 326-0730	
<b>E-mail:</b>		<b>jim.moffit@cellcastcorp.com</b>		
Mr. Paul Klein	Executive Vice President Sales & Marketing	Westlin Tech Center Montgomery, Texas 77316	(936) 582-5957 (toll free)	(866) 933-2003
<b>E-mail:</b>		<b>Paul.Klein@CellCastCorp.com</b>		
Mr. Shayne Barr	Managing Director	17 Research Park Drive, Suite 200 St. Charles, MO 63304 USA	(936) 582-5957 (866) 933-2003	
<b>E-mail:</b>		<b>shayne.barr@cellcastcorp.com</b>		
Mr. Mark A. Wood	Chief Technology Officer	17 Research Park Drive, Suite 200 St. Charles, MO 63304 USA	(936) 582-5957	
<b>E-mail:</b>		<b>mark.wood@cellcastcorp.com</b>		
Mr. Kevin Preston	Chief Information Officer	17 Research Park Drive, Suite 200 St. Charles, MO 63304 USA	(936) 582-5957	
<b>E-mail:</b>		<b>kevin.preston@cellcastcorp.com</b>		
Ms. Margaret Mata	Director of Marketing	17 Research Park Drive, Suite 200 St. Charles, MO 63304 USA	(866) 933-2003	
<b>E-mail:</b>		<b>margaret.mata@cellcastcorp.com</b>		

UNITED STATES OF AMERICA

## Information and Communication Technologies

## CENTINA SYSTEMS, INC.

WEBSITE: [www.centinasystems.com](http://www.centinasystems.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Anand Gonuguntla.	CEO	1255 West 15th Street, Suite 465 Plano, TX 75075 USA	(469) 298- 0471 Ext. 1511	
<b>E-mail:</b>				<a href="mailto:anand@centinasystems.com">anand@centinasystems.com</a>
Mr. Jacques Simon	Director of Sales	1255 West 15th Street, Suite 465 Plano, TX 75075 USA	(248) 608-2600	
<b>E-mail:</b>				<a href="mailto:jsimon@centinasystems.com">jsimon@centinasystems.com</a>

## CERAGON

WEBSITE: [www.ceragon.com](http://www.ceragon.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Leonardo E. Aguilar	Regional Manager Caribbean	1303 East Arapaho Rd, Suite 202 Richardson, Texas 75081 USA	(972) 265 - 8139 265 8118	(972) 265 - 8130
<b>E-mail:</b>				<a href="mailto:leonarad.aguilar.com">leonarad.aguilar.com</a>

## CHR SOLUTIONS

WEBSITE: [www.chrsolutions.com](http://www.chrsolutions.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jeff Boozer	Sr. VP, Sales	9700 Bissonnet, Suite 2800, Houston, TX 77036	(713) 995-4778	(281) 754-9170
<b>E-mail:</b>				<a href="mailto:jeff.boozer@chrsolutions.com">jeff.boozer@chrsolutions.com</a>
Mr. Tim Meier	VP, Business Development	9700 Bissonnet, Suite 2800, Houston, TX 77036	(210) 764-1720	
<b>E-mail:</b>				<a href="mailto:tim.meier@chrsolutions.com">tim.meier@chrsolutions.com</a>

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## CISCO SYSTEMS INC.

WEBSITE:[www.cisco.com/pr](http://www.cisco.com/pr)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Canabay	Caribbean Country Manager	Parque Las Americas 1 Suite 415 Hato Rey, PR 00918-1912	(787) 620-1888 620-1856	(787) 620-1889
E-mail:	<a href="mailto:jcanabay@cisco.com">jcanabay@cisco.com</a>			

## CIZMIC CONSULTING, INC.

WEBSITE:[www.cizmicconsulting.com](http://www.cizmicconsulting.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Paul Ferguson	Vice President Emerging Business	18503 W. Pines Blvd., Suite 211, Pembroke Pines FL 33029 USA	(954) 257-2474	(954) 318-3357
E-mail:	<a href="mailto:pferguson@cizmicconsulting.com">pferguson@cizmicconsulting.com</a>			
Mr. Richard St. John	Vice President Sales & Marketing	18503 W. Pines Blvd., Suite 211, Pembroke Pines FL 33029 USA	(954) 330-1047	
E-mail:	<a href="mailto:rstjohn@cizmicconsulting.com">rstjohn@cizmicconsulting.com</a>			

## COLUMBUS COMMUNICATIONS

WEBSITE:[www.columbuscommunications.com](http://www.columbuscommunications.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Reid	President/COO	Cypress Pointe 2001 NW 64th Street Fort Lauderdale, FL 33308	(305) 542-5536	
E-mail:	<a href="mailto:john@columbuscommunications.com">john@columbuscommunications.com</a>			
Ms. Rhea Yaw Ching	VP Sales & Marketing	Cypress Pointe 2001 NW 64th Street Fort Lauderdale, FL 33308	(305) 542-5536	
E-mail:	<a href="mailto:rhea@columbuscommunications.com">rhea@columbuscommunications.com</a>			

UNITED STATES OF AMERICA

## Information and Communication Technologies

## CSG SOLUTIONS

WEBSITE:[www.coyotesolutions.com](http://www.coyotesolutions.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Daniel Person	Chief Executive Officer	PO Box 5067 Clovis, NM 88102	(575) 714-1186	
	E-mail:	<a href="mailto:mfricker@emida.net">mfricker@emida.net</a>		
Mr. John Saa	Senior International Account Manager	27442 Portola Parkway, Suite 150 Foothill Ranch, CA 92610, USA	(949) 302-0111	
	E-mail:	<a href="mailto:jsaa@emida.net">jsaa@emida.net</a>		

## EMIDA

WEBSITE:[www.emida.net](http://www.emida.net)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Martyn Fricker	General Manager - International	27442 Portola Parkway, Suite 150 Foothill Ranch, CA 92610, USA	(949) 860-3522	
	E-mail:	<a href="mailto:mfricker@emida.net">mfricker@emida.net</a>		
Mr. John Saa	Senior International Account Manager	27442 Portola Parkway, Suite 150 Foothill Ranch, CA 92610, USA	(949) 302-0111	
	E-mail:	<a href="mailto:jsaa@emida.net">jsaa@emida.net</a>		

## FACEY COMMODITY COMPANY

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Kevin Taylor	Business Development Director	11460 NW 39th Street Doral, Fl 33178	(954) 816-5589	
	Email:	<a href="mailto:krtaylor@faceycommodity.com">krtaylor@faceycommodity.com</a>		
Mr. Niall O'Brien	Chief Operating Officer	11460 NW 39th Street Doral, Fl 33178	(305) 812-3998	
	Email:	<a href="mailto:nobrien@faceycommodity.com">nobrien@faceycommodity.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## GLOBECOMM SYSTEMS INC.

WEBSITE: [www.globecommsystems.com](http://www.globecommsystems.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Brett Calder	Director	45 Oser Avenue Hauppauge New York 11788, USA	(631) 231-9800	(631) 231-1557
E-mail:		<a href="mailto:bcalder@globecommsystems.com">bcalder@globecommsystems.com</a>		

## HARRIS STRATEX NETWORKS (Caribbean)

WEBSITE: [www.harrisstratex.com](http://www.harrisstratex.com)

Harris is the leading independent supplier of digital Microwave Radio Systems worldwide and the largest supplier in North America. In the Caribbean Harris Stratex delivers wireless solutions for government, cellular, government and private communication networks. Our product line is the broadest in the industry.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Harald Braun	CEO	637 Davis Drive Morrisville, North Carolina 27560, USA	(919) 767-3350	
E-mail		<a href="mailto:Harald.Braun@hstx.com">Harald.Braun@hstx.com</a>		
Ms. Jayne Leighton	Vice President NA & Caribbean	120 Rose Orchad Way San Jose, California 94123, USA	(408) 273-2500	
E-mail		<a href="mailto:Jayne.Leighton@hstx.com">Jayne.Leighton@hstx.com</a>		

## iBASIS

WEBSITE: [www.ibasis.com](http://www.ibasis.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. William Thompson	Director, Americas Mobile & Innovation Sales	20 Second Avenue, Burlington, MA 01803 USA	(781) 505 7414	(781) 505 7300
E-mail:		<a href="mailto:wthompson@ibasis.net">wthompson@ibasis.net</a>		
Mr. Chris Ward	Sr. Director Marketing	20 Second Avenue, Burlington, MA 01803 USA	(781) 505 7557	(781) 505 7300
E-mail:		<a href="mailto:cward@ibasis.net">cward@ibasis.net</a>		

UNITED STATES OF AMERICA

## Information and Communication Technologies

## INTEROP TECHNOLOGIES

WEBSITE: [www.interoptechnologies.com](http://www.interoptechnologies.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Damian Sazama	Vice President Corporate & Product Marketing	13500 Powers Court Suite 200 Fort Myers, FL 33912 USA	(239) 425-3000	(239) 425-6845
E-mail:		<a href="mailto:damian.sazama@interoptechnologies.com">damian.sazama@interoptechnologies.com</a>		
Mr. John Bickford	Senior Vice President Regional US & CALA	13500 Powers Court Suite 200 Fort Myers, FL 33912 USA	(239) 425-3000	(239) 425-6845
E-mail:		<a href="mailto:john.bickford@interoptechnologies.com">john.bickford@interoptechnologies.com</a>		

**LIME BUSINESS**  
STAY AHEAD

**First Class Roaming  
ECONOMY RATES**

**One low rate to  
roam the Caribbean**

Whether you're on a business trip or  
leisurely getaway, trust LIME to keep  
you connected anywhere.

Value Every Moment

LIME

LIME Terms & Conditions apply. Visit [lime.com](http://lime.com) for further information.

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## INTELSAT

WEBSITE: [www.intelsat.com](http://www.intelsat.com)

Intelsat is the leading provider of fixed satellite services (FSS) worldwide, delivering information and entertainment for many of the world's leading media and network companies, multinational corporations, Internet service providers and governmental agencies. Intelsat's satellite, teleport and fiber infrastructure is unmatched in the industry, setting the standard for advanced transmissions of video, data and voice services. With the globalization of content, broadband, telecom, HD and IPTV fueling next-generation growth, the ever-expanding universe of satellite communications is the cornerstone of today's Intelsat. Real-time, advanced communications with people anywhere in the world is closer, by far.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Carmen Gonzalez Sanfeliu	Vice President Latin America & Caribbean Sales	1 Alhambra Plaza Suite 1100 Coral Gables, FL 33134 USA	(305) 445-5536	(305) 445-5315
	E-mail	<a href="mailto:carmen.gonzalez@intelsat.com">carmen.gonzalez@intelsat.com</a>		
Mr. Roberto Rodriguez	Managing Sales Director	1 Alhambra Plaza Suite 1100 Coral Gables, FL 33134 USA	(786) 206-4018	(305) 445-5315
	E-mail	<a href="mailto:roberto.rodriguez@intelsat.com">roberto.rodriguez@intelsat.com</a>		
Mr. Alejandro Moglia	Inside Sales Representative Latin America	1 Alhambra Plaza Suite 1100 Coral Gables, FL 33134 USA	(786) 206-4026	(305) 445-5315
	E-mail	<a href="mailto:alejandro.moglia@intelsat.com">alejandro.moglia@intelsat.com</a>		

## IRIDIUM COMMUNICATIONS INC.

WEBSITE: [www.iridium.com](http://www.iridium.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Tatiana Lawrence	Director, Regulatory & Legal	1750 Tysons Boulevard Suite 1400 McLean, VA 22102-4244 USA	(703) 287-7451 (240) 271-2751 (M)	(703) 287-7510
	E-mail:	<a href="mailto:Tatiana.Lawrence@iridium.com">Tatiana.Lawrence@iridium.com</a>		

UNITED STATES OF AMERICA

## Information and Communication Technologies

**JUNIPER NETWORKS****WEBSITE:** [www.juniper.net](http://www.juniper.net)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Manuel Terrero	Director, Systems Engineering	1560 Sawgrass Corporate Parkway Sunrise, Florida 33325	(305) 527-5332 (305) 798-9006 (M)	(954) 331-1027
E-mail:		<a href="mailto:mterrero@juniper.net">mterrero@juniper.net</a>		

**KEY WIRELESS SOLUTIONS INC.****WEBSITE:** [www.keywirelessolutions.com](http://www.keywirelessolutions.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Robert H. Kesmodel	President	11 Island Avenue Unit #806 Miami Beach Florida 33139 USA	(305) 438 6666 (O) (305) 798-9006 (M)	(305) 675-3647
E-mail:		<a href="mailto:rkesmodel@keywirelessolutions.com">rkesmodel@keywirelessolutions.com</a>		

**NET2PHONE****WEBSITE:** [www.net2phone.com](http://www.net2phone.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Assaf Cohen	International Sales Manager	550 Broad St. Newark NJ 07102	(973) 438-3319	
Email:		<a href="mailto:assaf.cohen@idt.net">assaf.cohen@idt.net</a>		

**NOKIA SIEMENS NETWORKS****WEBSITE:** [www.nokiasiemensnetworks.com](http://www.nokiasiemensnetworks.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michael Jakob	Head of Sales Caribbean	6000 Connection Drive, Irving Texas,75039	(561) 289-3825	
Email:		<a href="mailto:michael.jakob@nsn.com">michael.jakob@nsn.com</a>		
Mr. Robert Balconi	Head of Customer Marketing	6000 Connection Drive, Irving Texas,75039	(425) 241-4498	
Email:		<a href="mailto:robert.balconi@nsn.com">robert.balconi@nsn.com</a>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## OBERTHUR TECHNOLOGIES

WEBSITE: [www.oberthur.com](http://www.oberthur.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Flavia Lima	Telecom Sales Manager Caribbean	8211 W. Broward Blvd, #450 Plantation, FL 33324 USA	(954) 296-9509	(954) 577-7773
E-mail:	<a href="mailto:f.lima@oberthur.com">f.lima@oberthur.com</a>			

## OPTELIAN

WEBSITE: [www.optelian.com](http://www.optelian.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Dave Mills	VP Sales, Service & Marketing	1700 Enterprise Way SE Suite 101, Marietta GA 30067 USA	(770) 690-9575	(877) 225-9428
E-mail:	<a href="mailto:dave.mills@optelian.com">dave.mills@optelian.com</a>			

## POWER AND TELEPHONE SUPPLY

WEBSITE: [www.ptsupply.com](http://www.ptsupply.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Marcelo Zamora	International Sales Manager	2735 SW, 34th Ave. Pembroke Park, Florida 33023 USA	(901) 866-3198	
E-mail:	<a href="mailto:marcelo.zamora@ptsupply.com">marcelo.zamora@ptsupply.com</a>			
Mr. Shaikh Hosein	District Sales Manager - Caribbean	2735 SW, 34th Ave. Pembroke Park, Florida 33023 USA	(868) 678-4788	
E-mail:	<a href="mailto:shaikh.hosein@ptsupply.com">shaikh.hosein@ptsupply.com</a>			

UNITED STATES OF AMERICA

## Information and Communication Technologies

## SABRE TOWERS AND POLES

Sabre Towers and Poles, a division of Sabre Industries, Inc., is the leading manufacturer of communication towers in the United States. As one of the largest tower providers in the world, Sabre engineers and manufactures guyed towers, self-supporting towers, monopoles, concealment products, and tower components. Our services include tower analysis, tower inspection, turnkey construction and tower modifications. CellXion, Sabre Industries' shelter division, provides a full line of telecom equipment shelters. Sabre Site Solutions, Sabre's components division, supplies tower parts and accessories including pre-engineered lightweight towers. Sabre Tubular Structures, Sabre's tubular steel pole division, offers structures used in communications, and power transmission, distribution and substation applications.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Brian Newberg	Vice President & General Manager	Sabre Towers & Poles 2101 Murray St. Sioux City, IA 51111 USA  Sabre Site Solutions 2301 Bridgeport Drive Sioux City, IA 51111 USA	(712) 224-1430	(712) 224-1431
Robert Schultz	E-mail: President		(712) 224-1430	(712) 224-1431
		Sabre Tubular Structures 8653 East Highway 67 Alvarado, TX 76009 USA	(817) 852-1700	(817) 852-1702
James Dean	E-mail: Vice President & General Manager			
		CellXion 5031 Hazel Jones Road Bossier City, LA 71111 USA	(318) 213-2823	(318) 213-2860
Michael Checchio	E-mail: Director of International Sales			
		Sabre Towers & Poles 1236 Royal Oak Drive Winter Springs, Florida 32708, USA	(407) 366-3646	(407) 366-3647
Connie Aasen	E-mail: Director of Marketing			
		Sabre Industires, Inc. 1120 Welsh Road, Ste. 210 North Wales, PA 19454	(267) 263-1300	(267) 263-1301
			caasen@sabrecom.com	

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## SANFORCE, LLC

WEBSITE: [www.sanforce.com](http://www.sanforce.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ziad Samad	President	8200 NW 27th Street Suite 115, Doral FL 33122, USA	(305) 903-9800	(305) 716-8201
	E-mail	<a href="mailto:ziad@sanforce.com">ziad@sanforce.com</a>		
Mr. John Maldonado	Director of Sales, CALA	8200 NW 27th Street Suite 115, Doral FL 33122, USA	(786) 374-4130	
	E-mail	<a href="mailto:john@sanforce.com">john@sanforce.com</a>		

## SHIELDS ENVIRONMENTAL INC.

WEBSITE: [www.shield-e.us](http://www.shield-e.us)

For 30+ years Shields Environmental Inc. has provided quality wireline, wireless and VOIP network infrastructure equipment, as well as, spare parts management services, warranty services, investment/asset recovery services, testing/repair services, exchange services and disposition/recycling services.

In 2010 Shields launched its WIRED services offering. WIRED is designed to reduce CAPEX and OPEX requirements via efficient inventory reuse and management via a full **Whole Lifecycle Supply Chain Solution**.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Toni Gibbs	VP North America	4150 Church St. No.1012, Sanford FL 32771, USA	(407) 708-1869	407-936-0065
	E-mail	<a href="mailto:toni.gibbs@shields-e.us">toni.gibbs@shields-e.us</a>		
Mr. Carlos Moreno	Strategic Account Director, CALA	4150 Church St. No.1012, Sanford FL 32771, USA	(407) 491-8372	407-936-0065
	E-mail	<a href="mailto:carlos.moreno@shields-e.us">carlos.moreno@shields-e.us</a>		
Mr. Mike Angeline	Environmental Risk & Asset Disposal Manager, Americas	4150 Church St. No.1012, Sanford FL 32771, USA	(407) 708-1886	407-936-0065
	E-mail	<a href="mailto:mike.angeline@shields-e.us">mike.angeline@shields-e.us</a>		
Mr. Bill Brown	Quality Manager	4150 Church St. No.1012, Sanford FL 32771, USA	(407) 708-1881	(407) 936-0065
	E-mail	<a href="mailto:brown.bill@shields-e.us">bill.brown@shields-e.us</a>		

UNITED STATES OF AMERICA

## Information and Communication Technologies

**SONUS NETWORK**  
**WEBSITE:** [www.sonus.net](http://www.sonus.net)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michael Rubin	VP & General Manager for Access	4 Technology Park Dr. Westford, MA 01886 USA	(978) 614-8422	
	E-mail	<b>mrubin@sonusnet.com</b>		
Mr. Robert Buck	Director of Sales Caribbean	3730 Preakness Ln. Suwanee, GA 30024	(678) 947-6870	
	E-mail	<b>rbuck@sonusnet.com</b>		
Mr. Jocelyn Philbrook	VP Marketing	7 Technology Park Dr. Westford, MA 01886 USA	(978) 614-8672	
	E-mail	<b>jlynds@sonusnet.com</b>		

**SSR INC.**  
**WEBSITE:** [www.ssrsurvey.com](http://www.ssrsurvey.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ian Ramcharan	Commercial Manager	2853 SE St. Lucie BLVD, Stuart Florida USA, 34997	(772) 781-1234	(772) 781-0103
	E-mail:	<b>iramcharanssr@comcast.net</b>		
Peter Theophanis	Director of Operations	2853 SE St. Lucie BLVD, Stuart Florida USA, 34997	(772) 781-1234	(772) 781-0103
	E-mail	<b>ssrincl23@aol.com</b>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## TRAEGER BROTHERS & ASSOC. INC

WEBSITE: [www.traegerit.com](http://www.traegerit.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Howard Traeger	President/CEO	12405 SW, 130 Street, Miami, Florida	(305) 371-5551	(305) 371-8808
	E-mail	<b>htraeger@traeger.com</b>		
Mr. Scott Holtzman	Sales Director Telecommunications	12405 SW, 130 Street, Miami, Florida	(305) 420-3512	(305) 420-4512
	E-mail	<b>sholtzman@traeger.com</b>		
Mr. Otniel Granda	Account Manager Telecommunications	12405 SW, 130 Street, Miami, Florida	(305) 420-3510	(305) 420-4510
	E-mail	<b>ogranda@traeger.com</b>		
Ms. Christine Diaz	Account Manager Telecommunications	12405 SW, 130 Street, Miami, Florida	(305) 420-3514	(305) 420-4514
	E-mail	<b>cdiaz@traeger.com</b>		

## THE PROMETHEUS GROUP

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. William Humphrey	CEO/Managing	207 Hood Road Partner LaGrande Georgia, USA 30241	(706) 210-1589 (706) 294-7661 (cell)	
	E-mail	<b>bhumphrey@theprometheusgroup.net</b>		
Mr. David A. (Tony) Gossage	President	690 Burning Bush Rd. Bridgewater, New Jersey USA 08807	(908) 429-9488 (908) 720-8582	
	E-mail	<b>tgossage@theprometheusgroup.net</b>		

UNITED STATES OF AMERICA



## Information and Communication Technologies

**UNNECTO****WEBSITE:** [www.unnecto.com](http://www.unnecto.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. David Shalbaf	CEO/President	1315 NW 98th ct Suite 15, Miami, FL 33172	(646) 732-5120	(305) 592-1334
<b>Email:</b>		<b>david@unnecto.com</b>		
Mr. Ted Oliver	VP of NA Sales & Marketing	1315 NW 98th ct Suite 15, Miami, FL 33172	(305) 542-8411	(305) 592-1334
<b>Email:</b>		<b>ted.oliver@unnecto.com</b>		

**VANU INC.****WEBSITE:** [www.vanu.com](http://www.vanu.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Bryan Martin	Director of Sales	1 Cambridge Center Cambridge, MA 02142 USA	(617) 864-1711	(617) 864-1697
<b>Email:</b>		<b>sflynn@vanu.com</b>		

**VERISIGN INC.**

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Michelle Machado	Senior Marketing Manager	Av. Das Nações Unidas, 14.171 15o andar Rochaverá Corporate Towers CEP 04795-100 São Paulo - SP - Brasil	+55-11-3568-2090 55-11-9108-9218 (Cell)	
<b>E mail</b>		<b>mmachado@verisign.com</b>		

# Who's WHO

DIRECTORY 2013

Information and Communication Technologies

## VIRTACORE SYSTEMS, INC.

**WEBSITE:** [www.virtacore.com](http://www.virtacore.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Doug Pollei	VP Cloud Strategy & Strategic Partnerships	22375 Broderick Drive, Suite 155, Sterling VA 20166, USA	(703) 621-3565	(877) 905-0168
	Email:	<b>doug@virtacore.com</b>		

Mr. Robert J. Kalchthaler	Chief Financial Officer	22375 Broderick Drive, Suite 155, Sterling VA 20166, USA	(703) 246-1445	(877) 905-0168
	Email:	<b>rkalchthaler@virtacore.com</b>		

## XIOCOM WIRELESS

**WEBSITE:** [www.xiocom.com](http://www.xiocom.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Bonnie Hensler	VP Marketing	3505 Koger Blvd. Suite 400 Duluth, GA 30096 USA	(678) 218-5600	(678) 218-5531
	Email:	<b>bhensler@xiocom.com</b>		

Mr. Steve Erdman	VP Business	3505 Koger Blvd. Suite 400 Duluth, GA 30096 USA	(678) 218-5600	(678) 218-5531
	Email:	<b>serdman@xiocom.com</b>		

## 4G UNWIRED INC.

**WEBSITE:** [www.4GUnwired.com](http://www.4GUnwired.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Scott Robinson	President	551 S Apollo Blvd. STE 207, Melbourne, FL-32901, USA	(321) 726-4183	(321) 726-4185
	E-mail:	<b>scott.robinson@4GUnwired.com</b>		

Mr. Asdis Mullen	Customer Service Manager	551 S Apollo Blvd. STE 207, Melbourne, FL-32901, USA	(321) 726-4183	(321) 726-4185
	E-mail:	<b>asdis.mullen@4GUnwired.com</b>		

UNITED STATES OF AMERICA

## Information and Communication Technologies

VIRGIN ISLANDS TELEPHONE CORPORATION  
d/b/a INNOVATIVE TELEPHONE CORPORATION

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Seth Davis	President and Chief Executive Officer	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 715-8909	(340) 774-6010
	E-mail	<b>Seth.Davis@innovativevi.net</b>		
Mr. Mike Cumbermack	Chief Financial Officer	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 715-8657	(340) 774-6010
	E-mail	<b>Mike.Cumbermack@innovativevi.net</b>		
Mr. Emiel Michiels	Vice President Network Services	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 777-9970	(340) 774-1434
	E-mail	<b>Emiel.Michiels@innovativevi.net</b>		
Mrs. Debbie Thomas-Smith	Vice President Customer Services	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 715-8926	(340) 778-6011
	E-mail	<b>Debra.Thomas-Smith@innovativevi.net</b>		
Mr. Dennis Chance	Vice President Engineering & Operations	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 715-8915	(340) 774-6010
	E-mail	<b>Dennis.Chance@innovativevi.net</b>		
Mr. Carmelo Rivera	Vice President HR, LR & Administration	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 714-2001	(340) 774-1183
	E-mail	<b>Carmelo.Rivera@innovativevi.net</b>		
Ms. Michelle Johnson	Vice President Marketing	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 776-9900	(340) 774-2555
	E-mail	<b>Michelle.Johnson@innovativevi.net</b>		
Ms. Nathania Bates	Attorney	P.O. Box 7450 St. Thomas U.S.V.I. 00823	(340) 712-5049	(340) 692-5900
	E-mail	<b>Nathania.Bates@innovativevi.net</b>		

## VIRGIN ISLANDS TELEPHONE CORPORATION d/b/a INNOVATIVE TELEPHONE CORPORATION

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Jennifer Matarangas-King	Vice President Public Relations & Gov't Affairs	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 712-5043	(340) 778-3129
E-mail	<b>Jennifer.Matarangas-King@innovativevi.net</b>			

## INNOVATIVE CABLE TV

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Graciela Rivera	General Manager	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 712-5014	(340) 778-3129
E-mail	<b>Graciela.Rivera@innovativevi.net</b>			

## UVI RESEARCH & TECHNOLOGY PARK CORPORATION

WEBSITE: [www.uvirtpark.com](http://www.uvirtpark.com)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. David Zumwalt	Executive Director	RRI, Box 10000 Kingshill St. Croix, USVI 00850	(340) 692-4200	(340) 692-4212
Email:	<b>dzumwalt@uvirtpark.com</b>			
Mr. Denise Kurg	Director of Facilities & Operations	RRI, Box 10000 Kingshill St. Croix, USVI 00850	(340) 693-1118	(340) 692-4212
Email:	<b>dkurg@uvirtpark.com</b>			

Information and Communication Technologies

**INTELEC****WEBSITE:** [www.intelec.com.ve](http://www.intelec.com.ve)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Luis Suberviola	CEO - International	5 Ave. La Lagunita Cent. Emp. Building Caracas, Venezuela 1080	58 212 963 -1122	58 212 961 -7908
<b>Email:</b>		<b><a href="mailto:luis.suberviola@intelec.com.ve">luis.suberviola@intelec.com.ve</a></b>		
Mr. Gerardino Duva	CEO - Venezuela	5 Ave. La Lagunita Cent. Emp. Building Caracas, Venezuela 1080	58 212 963 -1122	
<b>Email:</b>		<b><a href="mailto:gerardino.duva@intelec.com.ve">gerardino.duva@intelec.com.ve</a></b>		



**STATUS OF TELECOMMUNICATION MARKETS IN THE CARIBBEAN  
CARIBBEAN INFORMATION AND COMMUNICATION MINISTRIES  
& AGENCIES  
CARIBBEAN STATISTICS AND RATES EVOLUTION**

## Status of Telecommunication Markets in the Caribbean

Country	Local services	Domestic fixed long distance	Inter-national fixed long dist	Data	DSL	Fixed Wireless Broadband	Mobile	Cable TV	Internet Services
Anguilla	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Antigua & Barbuda	Monopoly	Monopoly	Monopoly	-	Monopoly	Partial Competition	Partial competition	Partial competition 2 providers	Partial competition
Aruba	Full competition	-	Full competition	Full competition	Full competition	Partial competition	Partial competition	Monopoly	Full competition
Bahamas	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Monopoly	Full competition	Full competition
Barbados	Monopoly	-	Full competition	-	-	-	Partial competition	-	-
Belize	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
British Virgin Islands	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Cayman Island	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Cuba	Monopoly	Monopoly	Monopoly	-	Monopoly	-	Monopoly	Partial Competition	Partial Competition
Dominica	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Dominican Rep.	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Grenada	Full competition	Full competition	Full Competition	Full Competition	Full Competition	Full Competition	Full Competition	Full Competition	Full Competition
Guyana	Monopoly	Monopoly	Monopoly	Partial Competition	Monopoly	Partial Competition	Full Competition	-	Partial Competition

#### Status of Telecommunication Markets in the Caribbean

Country	Local services	Domestic fixed long distance	Inter-national fixed long dist	Data	DSL	Fixed Wireless Broadband	Mobile	Cable TV	Internet Services
Haiti	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Jamaica	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
St. Kitts & Nevis	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
St. Lucia	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
St. Vincent & The Grenadines	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Suriname	-	Monopoly	-	Full competition	Monopoly	-	Full competition	-	Full competition
Trinidad & Tobago	-	-	-	Partial competition	Partial competition	-	Partial competition	Partial competition	Partial competition
Turks & Caicos	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Venezuela	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition

M= Monopoly; Only One Player allowed

P= Partial Competition ; Partially deregulated with number of players restricted or other regulations

C = Full Competition : Fully liberalized. Multiple players are permitted to compete. Very little restrictions on market entry and exit

## Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
Anguilla	Ministry of Infrastructure, Communications, Utilities, Housing Agriculture & Fisheries Email: evangumbs@gov.ai <a href="http://www.gov.ai/ministry.php?id=5">http://www.gov.ai/ministry.php?id=5</a> Tel: 264.497.2651 Fax: 264.497.3651	Public Utilities Commission <a href="http://pucanguilla.org/">http://pucanguilla.org/</a> Tel: 264.497.7374 Fax: 264.497.2782 Email: comments@pucanguilla.org	Ministry of Infrastructure, Communications, Utilities, Housing Agriculture & Fisheries Email: evangumbs@gov.ai <a href="http://www.gov.ai/ministry.php?id=5">http://www.gov.ai/ministry.php?id=5</a> Tel: 264.497.2651 Fax: 264.497.3651	Public Utilities Commission <a href="http://pucanguilla.org/">http://pucanguilla.org/</a> Tel: 264.497.7374 Fax: 264.497.2782 Email: comments@pucanguilla.org	None
Antigua & Barbuda	Ministry of Information Broadcasting and Telecommunications, Science & Technology <a href="http://www.telecom.gov.ag">http://www.telecom.gov.ag</a> Tel 268.562.1868 Fax 268.562.1872 Email: telecom@antigua.gov.ag or telecom@ab.gov.ag	Ministry of Information Broadcasting and Telecommunications, Science & Technology <a href="http://www.telecom.gov.ag">http://www.telecom.gov.ag</a> Tel 268.562.1868 Fax 268.562.1872 Email: telecom@antigua.gov.ag or telecom@ab.gov.ag	Ministry of Information Broadcasting and Telecommunications, Science & Technology <a href="http://www.telecom.gov.ag">http://www.telecom.gov.ag</a> Tel 268.562.1868 Fax 268.562.1872 Email: telecom@antigua.gov.ag or telecom@ab.gov.ag	Ministry of Information Broadcasting and Telecommunications, Science & Technology <a href="http://www.telecom.gov.ag">http://www.telecom.gov.ag</a> Tel 268.562.1868 Fax 268.562.1872 Email: telecom@antigua.gov.ag or telecom@ab.gov.ag	None
Bahamas	Office of the Prime Minister <a href="http://www.bahamas.gov.bs">http://www.bahamas.gov.bs</a> Tel: 242.327.1530 Fax: 242.327.1618-20 Email: mofgeneral@bahamas.gov.bs	Public Utilities Commission <a href="http://www.znsbahamas.bs">http://www.znsbahamas.bs</a> Tel: 242.393.0234 Fax: 242.393.0153 Email: info@znsbahamas.bs	Broadcasting Corporation of the Bahamas <a href="http://www.znsbahamas.com/about_us.php">www.znsbahamas.com/about_us.php</a> Tel: 242.502.3800 Fax: 242.322.6598 Email: info@znsbahamas.com	Public Utilities Commission <a href="http://www.znsbahamas.gov.bs/">http://www.znsbahamas.gov.bs/</a> Tel: 242.393.0234 Fax: 242.393.0153 Email: info@znsbahamas.bs	None

# DIRECTORY 2013

## Caribbean Information and Communication Ministries & Agencies

Information and Communication Technologies



### Caribbean Information and Communication Ministries & Agencies

Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
Barbados	<p>Office of the Prime Minister Tel: 246-426-2814 Fax: 246-436-9280 Email: info@primeminister.gov.bb</p> <p>Chief Telecommunications Officer Tel: 246-434-2502 Fax: 246-425.1106 Email: Reginald.bourne@telecoms.gov.bb</p>	<p>Fair Trading Commission <a href="http://www.ftc.gov.bb/index.php?option=com_frontpage&amp;Itemid=1">http://www.ftc.gov.bb/index.php?option=com_frontpage&amp;Itemid=1</a> Tel: 246-424.0260 Fax: 246-424.0300 Email: info@ftc.gov.bb</p>	<p>Barbados Broadcasting Authority Tel: 246-467-5404 246-429-2514 Fax: 246-430-0212 246-228.5498 Email: anewton@barbados.gov.bb secretarypssa@barbados.gov.bb</p>	<p>Telecommunication Unit <a href="http://www.telecoms.gov.bb">http://www.telecoms.gov.bb</a> Tel: 246.310.2251 Fax: 246.425.1106 Email: Reginald.Bourne@barbadosbusiness.gov.bb Email:info@ftc.gov.bb</p>
Belize	<p>Ministry of Public Utilities, Information and Broadcasting <a href="http://www.governmentofbelize.gov.bz/ministry">http://www.governmentofbelize.gov.bz/ministry</a> Tel: 501 822-3336/822-2107/822-1060 Fax: (501) 822-2671 Email: info@pressoffice.gov.bz</p>	<p>Public Utilities Commission <a href="http://www.puc.bz/">http://www.puc.bz/</a> Tel: 501.223.4938 Fax: 501.223.6818 Email: info@puc.bz</p>	<p>Ministry of Public Utilities, Information and Broadcasting Te: 501-822-3336 Fax: 501-822-0433 &amp; Belize Broadcasting Authority Te: 501-227-3959 Email: chairman@puc.bz</p>	<p>Public Utilities Commission <a href="http://www.puc.bz/">http://www.puc.bz/</a> Tel: 501.223.4938 Fax: 501.223.6818 Email: info@puc.bz</p>
Bermuda	<p>Ministry Environment, Planning, &amp; Infrastructure Strategy <a href="http://www.gov.bm/portal/">http://www.gov.bm/portal/</a> Tel: 441. 292.7590 Fax: 441.292.2349 E-mail: gtelecom@gov.bm</p>	<p>The Department of Telecommunications <a href="http://www.gov.bm/portal/server.pt?cached=true&amp;in_hi_userid=2&amp;mode=2&amp;objID=330&amp;open=512">http://www.gov.bm/portal/server.pt?cached=true&amp;in_hi_userid=2&amp;mode=2&amp;objID=330&amp;open=512</a> Tel: 441.292.7590 Fax: 441.295.2349 E-mail: gtelecom@gov.bm</p>	<p>The Department of Telecommunications <a href="http://www.gov.bm/portal/server.pt?cached=true&amp;in_hi_userid=2&amp;mode=2&amp;objID=330&amp;open=512">http://www.gov.bm/portal/server.pt?cached=true&amp;in_hi_userid=2&amp;mode=2&amp;objID=330&amp;open=512</a> Tel: 441.292.7590 Fax: 441.295.2349 E-mail: gtelecom@gov.bm</p>	<p>The Department of Telecommunications <a href="http://www.gov.bm/portal/server.pt?cached=true&amp;in_hi_userid=2&amp;mode=2&amp;objID=330&amp;open=512">http://www.gov.bm/portal/server.pt?cached=true&amp;in_hi_userid=2&amp;mode=2&amp;objID=330&amp;open=512</a> Tel: 441.292.7590 Fax: 441.295.2349 E-mail: gtelecom@gov.bm</p>

## Caribbean Information and Communication Ministries & Agencies

Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
Cayman Island	Ministry of Planning, Communications, District Administration & Information Technology <a href="http://www.gov.ky">http://www.gov.ky</a> Tel 345.949.7900 Email: alan.jones@gov.ky	Information and Communication Technology Authority <a href="http://www.icta.ky/default.php">http://www.icta.ky/default.php</a> Tel: 345.946.4282 Fax 345.945.8284 Email: info@icta.ky	Information and Communication Technology Authority <a href="http://www.icta.ky/default.php">http://www.icta.ky/default.php</a> Tel: 345.946.4282 Fax 345.945.8284 Email: info@icta.ky	Information and Communication Technology Authority <a href="http://www.icta.ky/default.php">http://www.icta.ky/default.php</a> Tel 345.946.4282 Fax 345.945.8284 Email: info@icta.ky
Cuba	Ministerio de Información y las Comunicaciones <a href="http://www.mic.gov.cu/">http://www.mic.gov.cu/</a> Tel: 537.885.4089 Fax: 537.883.5193 Email:wifredo@mic.cu	Ministerio de Información y las Comunicaciones (Dirección de Normas y Regulaciones) Tel: 537.885.4089 Fax: 537.883.5193	Ministerio de Información y las Comunicaciones <a href="http://www.mic.gov.cu/">http://www.mic.gov.cu/</a> Tel: 537.885.4089 Fax: 537.883.5193	Ministerio de Información y las Comunicaciones (Agencia de Control y Supervisión) Tel: 537.885.4089 Fax: 537.883.5193
Dominica	Ministry of Information, Telecommunications and Constituency Empowerment <a href="http://www.dominica.gov.dn/cms/index">http://www.dominica.gov.dn/cms/index</a> Tel: 767.448.2401 Fax:767.448.0182 Email: information@dominica.gov.dn	National Telecommunications Regulatory Commission <a href="http://www.ntrcdom.org">http://www.ntrcdom.org</a> Tel: 767.440.0627 767.500.3333 Fax:767.440.0835 E-mail: secretariat@ntrcdom.org	Ministry of Information, Telecommunications and Constituency Empowerment <a href="http://www.dominica.gov.dn/cms/index">http://www.dominica.gov.dn/cms/index</a> Tel: 767.448.2401 Fax: 767.448.0182 E-mail: information@dominica.gov.dn	Ministry of Information, Telecommunications and Constituency Empowerment <a href="http://www.dominica.gov.dn/cms/index">http://www.dominica.gov.dn/cms/index</a> Tel: 767.448.2401 Fax: 767.448.0182 E-mail: information@dominica.gov.dn
Grenada	Office of the Prime Minister <a href="http://www.gov.gd">http://www.gov.gd</a> Tel: 473.440.2255/2265 Fax: 473.440.4116 Email: pmsec@gov.gd	National Telecommunications Regulatory Commission <a href="http://www.ntrc.gd">http://www.ntrc.gd</a> Tel: 473.435.6872 Fax:473.435.2132 Email: gntrc@ectel.int	National Telecommunications Regulatory Commission <a href="http://www.ntrc.gd">http://www.ntrc.gd</a> Tel: 473.435.6872 Fax:473.435.2132 Email: gntrc@ectel.int	National Telecommunications Regulatory Commission <a href="http://www.ntrc.gd">http://www.ntrc.gd</a> Tel: 473.435.6872 Fax:473.435.2132 Email: gntrc@ectel.int

# DIRECTORY 2013

## Caribbean Information and Communication Ministries & Agencies

Information and Communication Technologies



### Caribbean Information and Communication Ministries & Agencies

Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
Guyana	Office of the President – Director of Telecommunications <a href="http://op.gov.gy">http://op.gov.gy</a> Tel: 592.225.1330-1 Fax: 592.226.3395	Public Utilities Commission Tel: 592.226.7042 Fax: 592.227.3534 Email: <a href="mailto:pusecretary@yahoo.com">pusecretary@yahoo.com</a> <a href="mailto:complaints@puc.org.gy">complaints@puc.org.gy</a>	Office of the President – Director of Telecommunications <a href="http://op.gov.gy">http://op.gov.gy</a> Tel: 592.227.1330-1 Fax: 592.226.3395	National Frequency Management Unit <a href="http://www.nfmu.gov.gy/">http://www.nfmu.gov.gy/</a> Tel : 592.226.2233/3976 or 592.225.3104 Fax : 592.226.7661 Email: <a href="mailto:info@nfmu.gov.gy">info@nfmu.gov.gy</a>
Haiti	Ministère des Travaux Publics, Transports et Communications <a href="http://www.mptc.gouv.ht">http://www.mptc.gouv.ht</a> Tel: 509.34.3844.20 Email: <a href="mailto:secretariat.ministre@mptc.gouv.ht">secretariat.ministre@mptc.gouv.ht</a>	Conseil National des Télécommunications (CONATEL) <a href="http://www.conatel.gouv.ht">http://www.conatel.gouv.ht</a> Tel: 509.25.11.39.40 Fax: 509.22.44.05.00 Email : <a href="mailto:info@conatel.gouv.ht">info@conatel.gouv.ht</a>	Ministère des Travaux Publics, Transports et Communications Tel: 509.34.38.44.20 Email: <a href="mailto:secretariat.ministre@mptc.gouv.ht">secretariat.ministre@mptc.gouv.ht</a>	Conseil National des Télécommunications (CONATEL) <a href="http://www.conatel.gouv.ht/ctu.ctu.php">http://www.conatel.gouv.ht/ctu.ctu.php</a> Tel : 509.25.11.39.40 Fax : 509.22.44.05.00 Email: <a href="mailto:info@conatel.gouv.ht">info@conatel.gouv.ht</a>
Jamaica	Ministry of Mining Energy and Telecommunications URL: <a href="http://www.men.gov.jm">www.men.gov.jm</a> Tel: 876.929.8990-9 Fax: 876.960.1623 <a href="http://www.men.gov.jm">http://www.men.gov.jm</a> Email: <a href="mailto:info@men.gov.jm">info@men.gov.jm</a>	Office of Utilities Regulation <a href="http://www.our.org.jm">http://www.our.org.jm</a> Tel: 876.929.6672/ 876.958.6053 Fax: 876.969.3645 Email: <a href="mailto:consumer@our.org.jm">consumer@our.org.jm</a>	Broadcasting Commission <a href="http://www.broadcastingcommission.org/">http://www.broadcastingcommission.org/</a> Tel: 876.920.9537-9 876.929.1998 Fax:876.929.1997 Email: <a href="mailto:info@broadcom.org">info@broadcom.org</a>	Spectrum Management Authority <a href="http://www.sma.gov.jm/">http://www.sma.gov.jm/</a> Tel: 876.929.8550 876.968.8981 Fax: 876.960.3881 Email: <a href="mailto:esmith@sma.gov.jm">esmith@sma.gov.jm</a>
Netherlands Antilles	Minister of Transport & Telecommunication Tel: 599.9.4630461 (secretariat) Fax: 599.9.4615420 E-mail: <a href="mailto:maurice.adriaens@gov.an">maurice.adriaens@gov.an</a>	Bureau Télécommunications & Post <a href="http://www.btmp.org/html/">http://www.btmp.org/html/</a> Tel: 599.9.463.1700 Fax: 599.9.736.5265 E-mail: <a href="mailto:gen.affairs@burtel.an">gen.affairs@burtel.an</a>	Minister of Transport & Telecommunication Tel: 599.9.4630461 (secretariat) Fax: 599.9.4615420 E-mail: <a href="mailto:maurice.adriaens@gov.an">maurice.adriaens@gov.an</a>	Bureau Telecommunications & Post <a href="http://www.btmp.org/html/">http://www.btmp.org/html/</a> Tel: 599.9.463.1700 Fax: 599.9.736.5265 E-mail: <a href="mailto:gen.affairs@burtel.an">gen.affairs@burtel.an</a>

#### Caribbean Information and Communication Ministries & Agencies

Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
St Kitts and Nevis	Ministry of Youth Empowerment, Sports, Information Technology and Telecommunications <a href="http://gov.kn">http://gov.kn</a> Tel: 869.465.2521 E-mail: dpmin@sisterisles.kn	National Telecommunications Regulatory Commission <a href="http://www.nrc.kn">http://www.nrc.kn</a> Tel: 869.466.6872/8997 Fax: 869.466.6817 E-mail: directorntreskn@ectel.int	Ministry of Education, Youth Affairs, Labour, Social Security and Information Technology <a href="http://www.gov.kn/ct.asp?">http://www.gov.kn/ct.asp?</a> Tel: 869.465.2521 E-mail: dpmin.sisterisles.kn	National Telecommunications Regulatory Commission <a href="http://www.nrc.kn">http://www.nrc.kn</a> Tel: 869.466.6872/8997 869.466.6817 E-mail: directortmctsksn@ectel.int
St. Lucia	Ministry of Communications, Transport & Public Utilities <a href="http://www.stlucia.gov.lc">http://www.stlucia.gov.lc</a> Tel : 758.468.2234/2206 Fax : 758.453.1305 Email : min_com@candw.lc	National Telecommunications Regulatory Commission <a href="http://www.nrc.org.lc">http://www.nrc.org.lc</a> Tel: 758.458.2035 Fax: 758.453.2558 Email nrc_slu@candw.lc	Government Information Service Tel: 758.468.2116 Fax: 758.453.1614 E-mail:info@gis.gov.lc	National Telecommunications Regulatory Commission <a href="http://www.nrc.org.lc/">http://www.nrc.org.lc/</a> Tel: 758.458.2035 Fax: 758.453.2558 Email nrc_slu@candw.lc
St. Vincent & The Grenadines	Ministry of telecommunications Science Technology & Industry <a href="http://www.gov.vc">http://www.gov.vc</a> Tel: 784.456.1223 Fax: 784.457.2880 Email: office.telecom@mail.gov.vc egovunit@gov.vc	National Telecommunications Regulatory Commission <a href="http://www.nrc.vc">http://www.nrc.vc</a> Tel: 784.457.2279 Tel: 784.457.2834 Email: nrc@nrc.vc	National Telecommunications Regulatory Commission <a href="http://www.nrc.vc">http://www.nrc.vc</a> Tel : 784.457.2279 Tel : 784.457.2834 Email: nrc@nrc.vc	National Telecommunications Regulatory Commission <a href="http://www.nrc.vc">http://www.nrc.vc</a> Tel : 784.457.2279 Tel : 784.457.2834 Email: nrc@nrc.vc

# DIRECTORY 2013

## Caribbean Information and Communication Ministries & Agencies

Information and Communication Technologies



### Caribbean Information and Communication Ministries & Agencies

Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
Suriname	Ministry of Transport Communication and Tourism <a href="http://www.mintct.sr/">http://www.mintct.sr/</a> Tel: 597 411951 Fax: 597 420425 Email: dirict@mintct.sr	Telecommunications Authority Suriname <a href="http://www.tas.sr">http://www.tas.sr</a> Tel: 597 53.2523 Fax: 597.49.7411 Email: tasur@sr.net	Ministry of Transport Communication and Tourism <a href="http://www.mintct.sr/">http://www.mintct.sr/</a> Tel: 597.411951 Fax: 597 420425 Email: odc@mintct.sr	Telecommunications Authority Suriname <a href="http://www.tas.sr">http://www.tas.sr</a> Tel: 597.53.2523 Fax: 597.49.7411 Email: tasur@sr.net
Tortola (BVI)	Ministry of Communications and Work <a href="http://www.bvi.gov.vg">http://www.bvi.gov.vg</a> Tel: 284.468.3701 Fax: 284.494.3873 Email: mcw@bvigovernment.org	Telecommunications Regulatory Commission <a href="http://www.bvi.gov.vg">http://www.bvi.gov.vg</a> Tel: 284.494.4163/4165 Fax: 284.494.6786 Email: gumaalone@trc.vg	Telecommunications Regulatory Commission <a href="http://www.bvi.gov.vg">http://www.bvi.gov.vg</a> Tel: 284.494.4163/4165 Fax: 284.494.6786 Email: gumaalone@trc.vg	Telecommunications Regulatory Commission <a href="http://www.bvi.gov.vg">http://www.bvi.gov.vg</a> Tel: 284.494.4163/4165 Fax: 284.494.6786 Email: gnelson@trc.vg
Trinidad & Tobago	Ministry of Science & Technology <a href="http://www.mpa.gov.tt">http://www.mpa.gov.tt</a> Tel: 868.627-4188 Fax: 868.627-1720	Telecommunications Authority of Trinidad and Tobago <a href="http://www.tatt.org.tt">http://www.tatt.org.tt</a> Tel: 868.675.8288 Fax: 868.674.1055 Email: info@tatt.org.tt	Telecommunications Authority of Trinidad and Tobago <a href="http://www.tatt.org.tt">http://www.tatt.org.tt</a> Tel: 868.675.8288 Fax: 868.674.1055 Email: info@tatt.org.tt	Telecommunications Authority of Trinidad and Tobago <a href="http://www.tatt.org.tt">http://www.tatt.org.tt</a> Tel: 868.675.8288 Fax: 868.674.1055 Email: info@tatt.org.tt
Turks and Caicos	Minister for: Housing, Works, Public Safety and Telecommunications Tel: 649.946.2801 Fax: 649.946.2722 Email: peachaley72@gmail.com	Telecommunications Commission <a href="http://www.telecommission.tc">http://www.telecommission.tc</a> Tel: 649.946.1900 Fax: 649.946.1119 Email: johnwilliams@tctelecommission.tc	Minister for: Housing, Works, Public Safety and Telecommunications Tel: 649.946.2801, Ext. 40709 Fax: 649.946.2722	Telecommunications Commission <a href="http://www.telecommission.tc">http://www.telecommission.tc</a> Tel: 649.946.1900 Fax: 649.946.1119 Email: johnwilliams@tctelecommission.tc
United States Virgin Islands	The United States Federal Communications Commission (FCC) <a href="http://www.fcc.gov/">http://www.fcc.gov/</a> Tel: 888.225.5322 Fax: 866.418.0232 E-mail: fccinfo@fcc.gov	Public Services Commission <a href="http://www.psc.gov.vi/home/contact.htm">http://www.psc.gov.vi/home/contact.htm</a> Tel: 340.776.1291 (St. Thomas office) Fax: 340.774.4971 Email: tjackson@psc.gov.vi	The United States Federal Communications Commission (FCC) <a href="http://www.fcc.gov/">http://www.fcc.gov/</a> Tel: 888.225.5322 Fax: 866.418.0232 E-mail: fccinfo@fcc.gov	The United States Federal Communications Commission (FCC) <a href="http://www.fcc.gov/">http://www.fcc.gov/</a> Tel: 888.225.5322 Fax: 866.418.0232 E-mail: fccinfo@fcc.gov



**Caribbean Mobile / PayTV Subscribers & Revenues US\$.**

	<b>4Q11</b>	<b>4Q12</b>
Mobile Subscribers	30,602,901	33,051,133
Dutch Speaking Caribbean	1,450,459	1,546,136
English Speaking Caribbean	9,520,478	10,685,414
French Speaking Caribbean	6,151,000	6,653,530
Spanish Speaking Caribbean	13,480,964	14,166,053
Mobile Penetration without Cuba	90.86%	115%
Mobile Penetration with Cuba	70.42%	86%
Mobile Revenues US\$	\$8,150,850,099	\$8,626,345,734
Mobile VAS Revenues US\$	\$1,822,903,662	\$2,439,173,621
PayTV Subscribers	\$3,056,800	\$3,215,700
PayTV Revenues	\$1,362,100,000	\$1,389,182,400
Source: Signals Telecom Consulting		

# DIRECTORY 2013

## Caribbean Statistics & Rates Evolution



### Information and Communication Technologies Mobile Operator Comparison

#### Regional & Global Subscribers: America Movil, Cable & Wireless, Digicel,

Operator	Region	Total Subscribers		% Global Subscribers	
		4Q11	4Q12	4Q11	4Q12
Digicel*	Caribbean	7,435,000	7,960,000	64.65%	61.23%
Cable & Wireless	Caribbean	1,582,000	1,623,000	32.30%	36.98%
America Movil*	Caribbean	2,224,000	6,361,000	0.92%	2.43%
Digicel*	Central America	1,200,000	2,441,000	10.43%	18.78%
Cable & Wireless	Central America	2,347,000	1,744,000	47.91%	39.74%
America Movil*	Central America	16,300,000	14,757,000	6.74%	5.64%
Digicel*	Global Operations	11,500,000	13,000,000	100%	100%
Cable & Wireless	Global Operations	4,899,200	4,389,000	100%	100%
America Movil*	Global Operations	241,755,000	261,558,000	100%	100%

Source: Signals Telecom Consulting

\* Only Panama; Digicel sold its operations in Honduras & El Salvador to America Movil.



Information and Communication Technologies  
**Prepaid Mobile Rates**

**Caribbean Prepaid Mobile Minutes Yield, US\$10**

2Q11		1Q12		1Q13	
Market	Minutes	Market	Minutes	Market	Minutes
Anguilla	46.04	Anguilla	44.40	Anguilla	44.57
Antigua & Barbuda	34.86	Antigua & Barbuda	37.52	Antigua & Barbuda	45.40
Aruba	29.36	Aruba	28.97	Aruba	28.81
Bahamas	41.40	Bahamas	41.43	Bahamas	35.95
Barbados	44.44	Barbados	41.44	Barbados	38.26
Belize	30.35	Belize	30.08	Belize	34.30
Bermuda	27.61	Bermuda	24.75	Bermuda	33.50
British Virgin Islands	45.54	British Virgin Islands	44.62	British Virgin Islands	42.62
Cayman Islands	32.13	Cayman Islands	32.21	Cayman Islands	31.34
Cuba	45.56	Cuba	45.56	Cuba	50.00
Curaçao	36.74	Curaçao	35.18	Curaçao	27.54
Dominica	55.50	Dominica	55.53	Dominica	55.50
Dominican Republic	61.46	Dominican Republic	56.79	Dominican Republic	56.31
French Guyana	21.98	French Guyana	21.27	French Guyana	20.48
Grenada	54.16	Grenada	63.92	Grenada	50.88
Martinique & Guadeloupe	20.13	Martinique & Guadeloupe	21.27	Martinique & Guadeloupe	20.48
Guyana	80.37	Guyana	73.33	Guyana	79.31
Haiti	121.34	Haiti	122.23	Haiti	110.22
Jamaica	89.87	Jamaica	98.47	Jamaica	143.14
Montserrat	36.08	Montserrat	31.39	Montserrat	60.98
St Kitts & Nevis	51.62	St Kitts & Nevis	41.63	St Kitts & Nevis	47.86
St Vincent & Grenadines	40.63	St Vincent & Grenadines	34.51	St Vincent & Grenadines	35.85
St. Lucia	38.09	St. Lucia	38.32	St. Lucia	36.54
St. Martin & St. Barths	21.98	St. Martin & St. Barths	25.15	St. Martin & St. Barths	68.04
Puerto Rico	81.16	Puerto Rico	92.78	Puerto Rico	107.53
Suriname	57.40	Suriname	54.27	Suriname	53.88
Trinidad & Tobago	61.81	Trinidad & Tobago	64.29	Trinidad & Tobago	63.49
Turks & Caicos	35.07	Turks & Caicos	35.11	Turks & Caicos	39.06
US Virgin Islands	72.12	US Virgin Islands	83.33	US Virgin Islands	110.59
<b>Regional Average</b>	<b>48.79</b>	<b>Regional Average</b>	<b>48.96</b>	<b>Regional Average</b>	<b>53.70</b>

Source: Signals Telecom Consulting  
Lower Yield Mostly due to weakening of US\$ Dollar against local currencies

Source: Signals Telecom Consulting  
Lower Yield Mostly due to weakening of US\$ Dollar against local currencies

Source: Signals Telecom Consulting  
Lower Yield Mostly due to weakening of US\$ Dollar against local currencies

# DIRECTORY 2013

## Caribbean Statistics & Rates Evolution



Information and Communication Technologies

### Broadband Rates

**Caribbean Downlink Speed Average Price per Technology, 1Q12 vs 2Q13**

Caribbean Downlink Speed Average Price per Technology, 1Q12						
	<b>512 Kb</b>	<b>768 Kb</b>	<b>1 Mb</b>	<b>1.5 Mb</b>	<b>2 Mb</b>	<b>2.5 Mb</b>
xDSL	\$62.35	\$59.22	\$40.19	\$69.69	\$63.13	\$48.96
FWB	\$97.46	\$63.31	\$104.43	\$96.12	\$146.96	-
WiMAX	\$27.03	\$54.00	\$44.02	\$64.77	\$50.18	\$184.00
Cablemodem	-	-	\$38.37	-	\$49.92	-

**Caribbean Downlink Speed Average Price per Technology, 1Q12**

Caribbean Downlink Speed Average Price per Technology, 1Q12						
	<b>10 Mb</b>	<b>12 Mb</b>	<b>16 Mb</b>	<b>25 Mb</b>	<b>50 Mb</b>	<b>70 Mb</b>
xDSL	\$112.85	-	\$110.26	-	\$107.32	-
FWB	\$117.70	\$48.00	\$54.40	\$63.00	\$107.33	-
WiMAX	\$98.35	-	\$100.00	\$136.81	-	-
Cablemodem	\$72.77	\$28.38	\$166.12	\$85.65	\$111.06	\$499.48

**Caribbean Downlink Speed Average Price per Technology, 2Q13**

Caribbean Downlink Speed Average Price per Technology, 2Q13						
	<b>512 Kb</b>	<b>1 Mb</b>	<b>1.5 Mb</b>	<b>2 Mb</b>	<b>3 Mb</b>	<b>4 Mb</b>
xDSL	\$53.34	\$45.68	\$75.80	\$60.37	\$89.33	\$85.23
FWB	\$122.31	\$94.04	\$59.98	\$165.58	\$221.13	\$131.29
WiMAX	-	\$32.96	\$54.10	\$45.24	\$66.99	\$92.62
Cablemodem	-	\$39.24	\$29.95	\$54.57	\$79.85	\$129.32

**Caribbean Downlink Speed Average Price per Technology, 2Q13**

Caribbean Downlink Speed Average Price per Technology, 2Q13						
	<b>15Mb</b>	<b>20Mb</b>	<b>25 Mb</b>	<b>35Mb</b>	<b>50 Mb</b>	<b>100 Mb</b>
xDSL	\$124.92	\$173.62	\$106.36	\$487.24	\$461.93	\$895.90
FWB	-	-	-	-	-	-
WiMAX	-	\$312.78	-	\$422.80	\$597.11	\$895.90
Cablemodem	\$108.82	\$166.22	\$134.35	\$224.90	\$325.91	\$332.69



## Broadband Installation Costs

Caribbean Downlink Speed Average Price per Technology, 2Q11 vs 2Q12 vs 2Q13

	2Q11*	2Q12*	2Q13*
Anguilla	\$74.07	Anguilla	\$74.07
Antigua & Barbuda	\$138.89	Antigua & Barbuda	\$46.30
Sint Maarten	\$54.95	Sint Maarten	\$89.56
Aruba	\$138.89	Aruba	\$138.90
Bahamas	\$99.48	Bahamas	\$29.85
Barbados	\$141.23	Bermuda	\$100.00
Bermuda	\$100.00	British Virgin Islands	\$199.00
Dominica	\$55.56	Dominica	\$55.56
Grenada	\$31.85	Grenada	\$31.85
Cayman Islands	\$72.02	Cayman Islands	\$118.05
Jamaica	\$23.89	Jamaica	\$39.97
Trinidad & Tobago	\$61.50	Suriname	\$150.00
St. Vincent & Grenadines	\$63.89	St. Vincent & Grenadines	\$63.89
St. Kitts and Nevis	\$55.55	St. Kitts and Nevis	\$55.56
St. Lucia	\$55.55	St. Lucia	\$55.56
		US Virgin Islands	\$99.00
<b>Regional Average</b>	<b>\$77.82</b>	<b>Regional Average</b>	<b>\$84.40</b>
		St. Lucia	\$64.17
		St.Vincent & Grenadines	\$64.17
		Sint Maarten	\$84.73
		Suriname	\$75.00
		Trinidad & Tobago	\$39.44
		US Virgin Islands	\$119.50
		<b>Regional Average</b>	<b>\$77.32</b>

Source: Signals Telecom Consulting  
 \* Not all broadband providers charge an installation fee.

Anguilla

Antigua & Barbuda

Aruba

Bahamas

Bermuda

Dominica

Grenada

Cayman Islands

Jamaica

Trinidad & Tobago

St. Vincent & Grenadines

St. Kitts and Nevis

St. Lucia

US Virgin Islands

St. Lucia

St.Vincent & Grenadines

Sint Maarten

Suriname

Trinidad & Tobago

US Virgin Islands

**Regional Average**

**\$77.32**

Source: Signals Telecom Consulting  
 \* Not all broadband providers charge an installation fee.

# DIRECTORY 2013

## Caribbean Statistics & Rates Evolution



Information and Communication Technologies

### Selected Operators KB Price

#### Monthly Kb Price in Latin America & Caribbean: Selected Operators, 1Q12

Market	Operator	Connection Type	Downlink Kbps	Monthly Kb Price US\$
Chile	VTR GlobalCom	Cable Modem	120,000	0.0012
Jamaica	LIME	DSL	8,000	0.0041
Argentina	Telecom (Arnet)	DSL	20,000	0.0032
Trinidad & Tobago	Flow	Cable Modem	100,000	0.0012
Chile	Movistar (Tel-efonica)	DSL	40,000	0.0020
Chile	Manquehue	DSL	100,000	0.0016
Argentina	Fibertel	Cable Modem	6,000	0.0076
Grenada	LIME	DSL	8,000	0.0133
Trinidad & Tobago	TSTT	DSL	10,000	0.0107
Bahamas	Cable Bahamas	Cable Modem	9,000	0.0101
Brazil	Net	Cable Modem	100,000	0.0022
Colombia	UNE	DSL	10,000	0.0058
Colombia	ETB	DSL	10,000	0.0136
Mexico	Cablevisión	Cable Modem	8,000	0.0081
Brazil	Telefonica	DSL	8,000	0.0062
Brazil	Sercomtel	DSL	100,000	0.0030
Brazil	GBT	DSL	100,000	0.0027
Aruba	Setar	DSL	16,000	0.0104
St. Kitts & Nevis	LIME	DSL	8,000	0.0143
Puerto Rico	PRT (Claro)	DSL	16,000	0.0063
Costa Rica	ICE	DSL	2,000	0.0209
Panama	Cable & Wireless	DSL	5,000	0.0084
Puerto Rico	Liberty	Cable Modem	30,000	0.0028
Jamaica	Flow	Cable Modem	100,000	0.0012
El Salvador	Telecom (Claro)	DSL	3,000	0.0117
Nicaragua	ENITEL	DSL	5,000	0.0124
St. Lucia	LIME	DSL	4,000	0.0236
Dominica	LIME	DSL	8,000	0.0120
Dominican Republic	CODETEL (Claro)	DSL	10,000	0.0139
Barbados	LIME	DSL	8,000	0.0122
Ecuador	CNT	DSL	9,000	0.0161
Anguilla	LIME	DSL	8,000	0.0174
Venezuela	CANTV	DSL	2,000	0.0465
Curaçao	UTS	DSL	26,000	0.0031
Guyana	GT&T	DSL	4,500	0.0168

Source: Signals Telecom Consulting

161



**Information and Communication Technologies  
Selected Operators KB Price**

**Monthly Kb Price in Latin America & Caribbean: Selected Operators, 2Q13**

Market	Operator	Connection Type	Downlink Kbps	Monthly Kb Price US\$
Chile	VTR GlobalCom	Cable Modem	120,000	0.0012
Jamaica	LIME	DSL	8,000	0.0037
Argentina	Telecom (Arnet)	DSL	15,000	0.0038
Trinidad & Tobago	Flow	Cable Modem	100,000	0.0013
Chile	Movistar (Telefonica)	DSL	80,000	0.0008
Chile	Manquehue	DSL	100,000	0.0015
Argentina	Fibertel	Cable Modem	30,000	0.0020
Grenada	LIME	DSL	8,000	0.0074
Trinidad & Tobago	TSTT	DSL	10,000	0.0110
Bahamas	Cable Bahamas	Cable Modem	9,000	0.0079
Brazil	Net	Cable Modem	100,000	0.0020
Colombia	UNE	DSL	20,000	0.0042
Colombia	ETB	DSL	10,000	0.0131
Mexico	Cablevisión	Cable Modem	100,000	0.0012
Brazil	Telefonica	DSL	200,000	0.0009
Brazil	Sercomtel	DSL	100,000	0.0025
Brazil	GVT	DSL	150,000	0.0015
Aruba	Setar	DSL	16,000	0.0105
Aruba	Setar	Cable Modem	70,000	0.0072
St. Kitts & Nevis	LIME	DSL	8,000	0.0144
Puerto Rico	PRT (Claro)	DSL	50,000	0.0036
Costa Rica	ICE	DSL	10,000	0.0099
Panama	Cable & Wireless	DSL	5,000	0.0064
Puerto Rico	Liberty	Cable Modem	30,000	0.0030
Jamaica	Flow	Cable Modem	100,000	0.0013
El Salvador	Telecom (Claro)	DSL	3,000	0.0132
Nicaragua	ENITEL	DSL	5,000	0.0122
St. Lucia	LIME	DSL	4,000	0.0273
Dominica	LIME	DSL	8,000	0.0138
Dominican Republic	CODETEL (Claro)	DSL	50,000	0.0124
Barbados	LIME	DSL	20,000	0.0048
Ecuador	CNT	DSL	15,000	0.0078
Anguilla	LIME	DSL	8,000	0.0186
Venezuela	CANTV	DSL	2,000	0.0318
Curaçao	UTS	DSL	26,000	0.0032
Guyana	GT&T	DSL	1,500	0.1000



# *Special Thanks*

*to the following companies for their invaluable support for advertising in CANTO's 2013-14 Annual Directory*

- ERICSSON
- SCHNEIDER ELECTRIC
- ADVANCE 360
- JHULLIAN GRAPHICS
- TELESUR
- BELIZE TELEMEDIA LIMITED
- COLUMBUS COMMUNICATIONS (FLOW) TRINIDAD
- TELECOMMUNICATIONS AUTHORITY OF TRINIDAD & TOBAGO
- IGOVTT
- CABLE & WIRELESS JAMAICA (TRADING AS LIME)
- CPE SOLUTIONS
- SANFORCE
- GLOBAL DIRECTORIES
- FUJITSU CARIBBEAN
- CELPLAN TECHNOLOGIES
- COLUMBUS NETWORKS
- JUNIPER NETWORKS
- SPATIAL INNOVATION LTD.
- 20/20 TELE OPTIC LTD.

# *Thanks*



## REQUEST FOR DIRECTORY INFORMATION 2014-2015

As is customary at this time of the year, we are requesting your organization's updated contact information for all key personnel and heads of departments in your organization. We have attached your 2012 Who's Who information for your reference. Please update and return to the CANTO Secretariat by 31<sup>st</sup> January, 2014.

We must point out that the value of the directory is dependent on the currency of the data presented. Failure to provide current information by the date specified will result in the old data being published in the new edition of our Annual Directory.

Please use this opportunity to update your company's information on or before the deadline date, to ensure that reach is extended throughout the globe, and to preserve the value of the publication as a relevant source book for our members and customers.

Should you have any questions please do not hesitate to contact Ms. Tricia Balthazar at [tbalthazar@canto.org](mailto:tbalthazar@canto.org), telephone (868) 622-5582, or Ms. Gail Edwards at [gedwards@canto.org](mailto:gedwards@canto.org), telephone (868) 622-3770/4781/0929.

I look forward to receiving your submission.

Yours faithfully,

**Regenie Fräser**  
Secretary General-CANTO



At Sanforce, we strive for perfection and surpassing all expectations, while simplifying **IT** for our customers.

Sanforce offers a comprehensive suite of IT sourcing, fulfillment and technology solutions that include:

Headquartered in Miami, focused on the Caribbean and Latin America

Let's Talk +1 305-716-8200  
Surf Us @ [SANFORCE.COM](http://SANFORCE.COM)

- MOBILITY
- NETWORKING
- DATA CENTER
- CLOUD MIGRATION
- BIG DATA
- STORAGE
- SECURITY
- PROFESSIONAL SERVICES
- SMART HANDS
- MANAGED SERVICES
- IT OUTSOURCING
- TRAINING

# sanforce

DISCOVER SIMPLICITY



ERICSSON

# NETWORKED SOCIETY

A connected world is just the beginning

We are on the brink of an extraordinary revolution that will change our world forever

[www.ericsson.com](http://www.ericsson.com)