



9th Annual **HUMAN RESOURCE FORUM**

30th-31st July, 2015

*Aligning Workforce,
Culture & Business
Strategies in a
“Networked Age”*

Facilitated by:
Ian Blanchard
CILC Action COACH

FEATURE SPEAKER



ANTHONY ROCHEFORD
**General Manager/Safety Management
Specialist**
B.A.G. Consulting Ltd.



2nd Annual **MARKETING FORUM**

30th-31st July, 2015

*“Customer Experience
Management to Increase
Loyalty & Profitability”*

Facilitated by:

Melissa Harris

Telecom Training Corporation

KEYNOTE

The Verizon logo consists of a red checkmark symbol above the word "verizon" in a bold, black, sans-serif font. The letter "z" is stylized with a red underline.

Mariano Legaz
President Florida Region