



Annual

DIRECTORY

2014 - 2015

30th *Anniversary*



“Strategic Alliances for Sustainable Broadband Development”

Co-hosted by: **BTC**
Everyday.



2014 2015

Valuing Caribbean Connectivity



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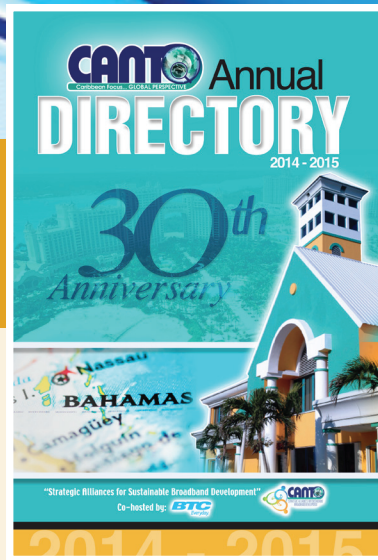
At LIME greater connectivity means greater opportunities.



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Value Every Moment

LIME



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Introduction

Welcome to the 30th Annual Directory of the CANTO. The Directory is an excellent tool for operators, consultants, service providers and other key stakeholders in the region to conduct business and to network.

In this issue, you will find the contact details for key personnel of our membership plus an overview of Caribbean Telecommunications Statistics and Rate Evolution. The Board of Directors and Staff of CANTO encourage all members to take advantage of the information in this book.

Please note that we have done all within our power to ensure that the information herein is accurate and up-to-date. However, if there are any errors or changes please contact Gail Edwards, gedwards@canto.org and/or Tricia Balthazar, tbalthazar@canto.org to correct same for future editions. All changes and additions must be forwarded on or before the 31st of March 2015 for inclusion in the 31st Annual Directory.

Overview

“Strategic Alliances for Sustainable Broadband Development” is the theme for CANTO 2014 and all stakeholders are urged to focus their attention on the Broadband Infrastructure Inventory and Public Awareness (BIIPAC) project. The objective of this Technical Cooperation (TC) between CANTO, IDB and the Caribbean governments, is to support the design of national broadband strategies in the Caribbean region and to identify the regional aspects that need to be incorporated into these strategies in order to promote regional coordination.

Even though participating countries differ in terms of their competitive reality and regulatory framework, the telecommunications’ sector presents similar challenges in the region and addressing these challenges in a coordinated manner will create synergies, benefiting each individual country while promoting greater regional coordination. We look forward to working with you to realize BIIPAC’s objectives!

The success of CANTO is not based solely on the strength of its global membership base of over 141 members from 36 countries spanning four continents; but can also be attributed to a myriad of ICT developmental projects, workshop and its strong strategy through partnerships with other likeminded regional/international organizations, agencies and institutions such as ITU, CTU, ECTEL, CARICOM, IDB, UWI, ECLAC and many others as we strive to meet shared objectives.

CANTO’s vision: “to become the leading authority in shaping information and communication in the Caribbean”, dictates and supports CANTO’s role in the Caribbean. CANTO is highly respected in the Caribbean telecommunications community for its leadership role, in influencing policy; expertise in providing information in all aspects of the industry and facilitator, in encouraging dialogue and meaningful collaborative enterprise.

The policy strategy of the association is directed by a board of directors appointed by the membership. This strategy is executed by the staff of a permanent Secretariat located in Trinidad and Tobago. The association’s activities are financed through the contributions of the members as well as other revenue generating projects.

CANTO consists of a general assembly, a board of directors, and a Secretariat, headed by a Secretary General who is supported by an Operations Manager, Finance & Administration Manager and a Service Development Manager.

CANTO VISION

To become the leading authority in shaping information and communication in the Caribbean

CANTO MISSION

To facilitate the development of ICT solutions for the benefit of members and other stakeholders in the Caribbean region

CANTO SERVICES

CANTO has an array of services specially designed with our members in mind. CANTO continues to develop and remodel its service portfolio to reflect the changing needs of its members.

- Annual Conference and Trade Exhibition
- AGM
- ICT Training & Workshops
- ICT Periodicals
- Position Statements on Regulation and Emerging Technology

For a full list of services visit: <http://canto.org/canto-membership/canto-services/>

CANTO BENEFITS

CANTO membership is categorized by Active, Affiliate, and Honorary Members. The following benefits are enjoyed by all members:

- Excellent networking and partnership opportunities
- Attendance at all CANTO's events
- Participation in the working committees of the board
- Discounts on professional online educational training & development with Laureate Online Education, www.canto.org/about-us/training/
- Free copies of the quarterly magazine “Cancion” and CANTO's annual directory
- For a full list of benefits visit: <http://canto.org/canto-membership/member-benefits/>

EVENTS/PROJECTS

The following includes a list of current and upcoming projects and events for 2013

- Annual General Meeting - February
- CANTO/IDB Broadband Infrastructure, Inventory and Public Awareness in the Caribbean (BIIPAC) Project Launch
- Digital Literacy Course for Women(CANTO/Soroptimist International of POS/UWI/Microsoft
- International Girls in ICT day - April
- Regional WTISD Video Competition - May
- i-Create e-Content Regional Competition - May
- Annual Conference and Trade Exhibition - August
- Ministerial Panel & Breakfast Meeting - August
- Recognition in Women & Girls in ICT Breakfast Meeting - August
- Human Resource/Marketing Forum - August
- Disaster Recovery Planning Forum - August
- BIIPAC Project Steering/Technical Committee Meetings - August
- Public/Private Dialogue on CARICOM Single ICT Space
- Operators/Regulators Forum - August

CANTO is poised to take the regional ICT sector to the next level and we want you to be a part of it!

For more in-depth information on CANTO, visit www.canto.org

Email: Regenie Fraser: rfraser@canto.org / Teresa Wankin: twankin@canto.org

Tricia Balthazar: tbalthazar@canto.org

CANTO's Website: www.canto.org

CANTO 2014 Website: <http://canto.org/events-conferences/annual-conference-and-trade-exhibition/>

“Strategic Alliances for Sustainable Broadband Development”

Board of Directors



Dirk Currie
Chairman
TELESUR, Suriname



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Regenie Fräser
Secretary General
CANTO - Trinidad and Tobago



MESSAGE FROM THE CHAIRMAN OF CANTO

Mr. Dirk M.R. Currie

First of all let me welcome you to Paradise Island on this beautiful country of the Bahamas. Thanks to all of you for attending this 30th CANTO Conference and Trade Exhibition. On behalf of the Board of Directors of CANTO, the Secretariat, the whole membership and all attending this event, it is with great pleasure and a true honor to extend a heartfelt thanks to our host BTC and all other sponsors who made it possible for us to organize this year's event.

Our sector is presently in an era that can be characterized as a very disruptive one and which is affecting all stakeholders. We used to have operators and service providers that were all operating within an area with licenses to operate. Since the technology is moving forward, we are experiencing an environment where service providers don't have a license to operate the so called Over The Top (OTT) players. There are really no boundaries anymore for these new players to offer their services to customers. The playing field is a

totally redefined one but the rules from a regulatory perspective haven't really changed.

There are therefore lots of questions that need to be answered by operators, regulators and lawmakers. Business models and earnings models need to be changed drastically for operators to stay profitable since the OTTs are providing all kinds of comparable services for free but still using the necessary infrastructure for broadband communications as there means of transport and not making any contribution for the investments in these infrastructures. On the other hand, regulators and law makers requesting operators to reduce rates for local broadband services and at the same time demanding higher broadband speeds, which at the same time are a fertile environment for the OTTs to expand their services.

All these disruptive changes call for an improvement in the way we cooperate as stakeholders in the Caribbean region to cope with these

disruptive changes. Our theme for this year therefore calls on us all to work at improving our "Strategic Alliances for Sustainable Broadband Development in the region and searching in a cooperative manner for solutions for the present burning opportunities that impact the earnings of all regional operators. The discussion about net neutrality is one that needs to be on the agenda of this conference and we should consider it a responsibility for us all since it will influence the future development of our sector and therefore our communities in this region and even in the world.

Ladies and gentlemen I am convinced that your participation at the conference and trade exhibition will be very fruitful and we definitely need to seek and strive for "Strategic Alliances for Sustainable Broadband Development" of our region. Wishing all attendees an excellent conference and trade exhibition but also a great time spent on the beautiful Island of the Bahamas.



MESSAGE FROM THE CONFERENCE HOST CHAIRMAN, BTC

Mr. Phil Bentley

The Bahamas Telecommunications Company (BTC) welcomes you to CANTO's 30th Annual Conference & Trade Exhibition. As a founding member of CANTO in 1985, we are proud to co-host the conference in its milestone "Pearl" Anniversary Year.

For the past 30 years, CANTO has committed itself to connecting the regional leaders of the information and communications technology sector to create, exchange and develop practices to improve the services we provide to the people of this region. It has worked hard to ensure all of us, as operators, can measure up to the standards set across the rest of the world.

BTC supports the agenda that CANTO has set for this year's conference: "Strategic Alliances for Sustainable Broadband Development". The importance of broadband to the Caribbean region cannot be overstated – it is an enabler for not just education, information and improved services, but also for the region's economic

growth. Alliances such as those that CANTO is attempting to build will play an important role. BTC has invested substantially in our fixed and mobile networks to improve broadband services for the whole of The Bahamas.

BTC has been the primary telecommunications provider in The Bahamas since 1966, offering fixed, broadband, and mobile services across the country. Our network is the platform for the solutions of the future and covers the entire country, an expansive archipelago of 470,000 square kilometres and over 700 islands and cays. And our reach for BTC customers when travelling, is one of the best in the region, with preferred roaming rates through Rogers, LIME, and AT&T.

We hope you have time during this busy conference schedule to venture out and enjoy this wonderful country, The Bahamas. Welcome again, and we hope you enjoy this conference.



MESSAGE FROM THE SECRETARY GENERAL OF CANTO

Regenie Fräser

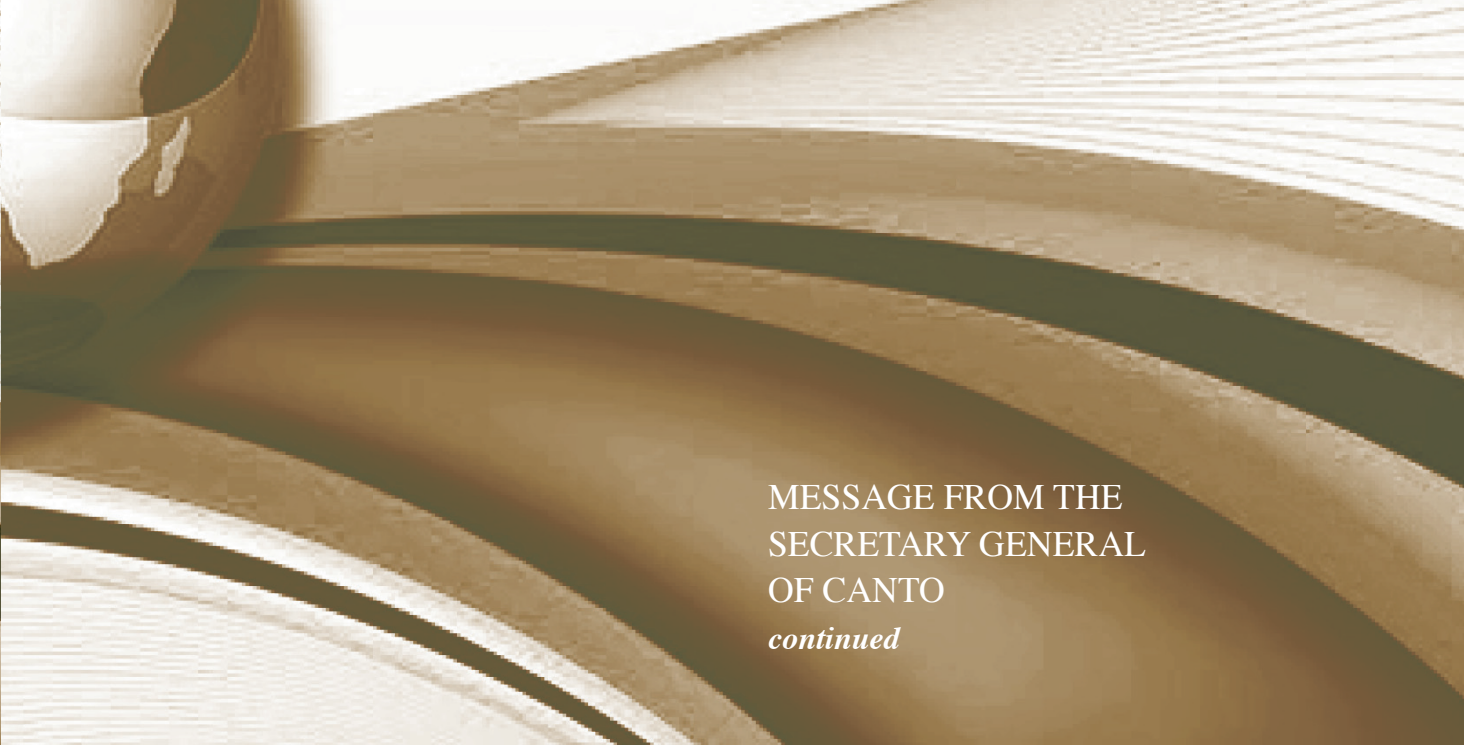
I am honored and privileged to present the 2014-15 Annual Directory at our 30th Annual Conference and Trade Exhibition.

2014 heralds CANTO's 'Pearl' anniversary – 30 years of proudly serving its members in the ICT sector, in a multiplicity of ways. CANTO, founded in 1984, started with eight operators from eight Caribbean countries. 30 years later the association has proudly grown to over 141 members in 36 countries. To mark this milestone CANTO will continue to observe its present broadband thrust through its theme “Strategic Alliances for Sustainable Broadband Development” which exudes the association’s desire to enter into Strategic Alliances to accomplish most especially, broadband infrastructural development throughout the Caribbean. There is an acute need at this juncture as the demand for high-quality broadband in the Caribbean especially that of a wireless nature, far exceeds supply.

Broadband is viewed as networks of deployed telecommunications equipment and technologies necessary to provide high-speed Internet access and other advanced telecommunications services for private homes, businesses, commercial

establishments, schools, and public institutions. Broadband access is absolutely crucial to a country’s development and is instrumental for a nation to remain economically competitive in the 21st century. Testament to this is the fact that Broadband serves as the foundation that bolsters a nation’s GDP growth, as it drives innovation, revolutionizes the delivery of education, creates employment opportunities and bolsters creativity. Most importantly, it can facilitate access to all basic human rights that form the fulcrum of any society, such as access to health care, education, government services, suffrage, etc. However, the ability to utilize broadband hinges on the existence of the necessary infrastructure, which in turn can only be established through countries investing in the relevant resources and subsequently pricing access affordable for its people. Failure to do this will severely impact our region’s development and leave us ill equipped to compete on the international stage or reap the immeasurable socio-economic benefits to be had from increased broadband access, a risk none of us can afford to take.

CANTO continues to focus on its “Broadband Infrastructure and Public Awareness in the Caribbean (BIIPAC) Project. The BIIPAC project, which is currently in its first phase, serves Barbados, Belize, Dominican Republic, Guyana, Haiti, Jamaica, Suriname and Trinidad & Tobago and is divided into four components namely:



MESSAGE FROM THE
SECRETARY GENERAL
OF CANTO

continued

1. Production of Broadband diagnostics and infrastructure maps
2. Review of legal and regulatory framework and current sector trends
3. ICT awareness and capacity building in the Caribbean
4. Preparation of public policy recommendations for the design of national Broadband strategies
5. Strengthened staff capacity at the Secretariat and regional representation from other Caribbean territories.
6. Increased influence with regional governments; Many Government Ministers from across the Region attended our Annual Conference and Trade Exhibition in 2013.
7. The introduction of the i-Create e-Content Annual Competition, which seeks to promote the development of local and regional content.

Some major achievements of CANTO to date are:

1. Three hundred percent increase in membership.
2. A global membership base with 141 members from 36 countries and spanning four continents.
3. Expanded Membership base to include all regional operators: C&W, Digicel and Columbus Communications.
4. Diversified membership base, with affiliate members from various sectors - equipment suppliers, service providers, regulators, government ministries, consultants, educational institutes among others.
8. The yearly commemoration of World Telecommunication and Information Society Day (WTISD), geared at engaging our youth in exploring the meaningful use of ICTs, through video competitions.
9. The celebration of Women and Girls in ICT which seeks to create a global environment which empowers and encourages women and girls to seek a career in the growing field of Information and Communication Technologies (ICTs).
10. Increased visibility and impact through partnerships with other likeminded regional/international organizations, agencies and institutions: ITU, CTU, CARICOM, IDB and many other agencies as we strive to meet shared objectives.



MESSAGE FROM THE
SECRETARY GENERAL
OF CANTO

continued

11. Agreement with LAUREATE to cooperate in the promotion, facilitation and implementation of a program which allows employees or members to pursue online higher education through affiliated universities at a reduced cost.
12. Increased use of the public private people partnership model of development. Connect the Caribbean spin off to BIIPAC 1: one of CANTO's most ambitious projects to date is a good example. Using CTC as a platform, CANTO is working with regional governments and other public and private sector stakeholders to increase connectivity and ICT usage in the Caribbean. Please join us on this next leg of the journey as we form "Strategic Alliances for Sustainable Broadband Development. I urge you to stay abreast of these developments, share your thoughts and ideas and keep in mind our goal is to advance the development of the Caribbean through information and communication technology. We pledge to do our part as we collectively work towards a Connected Caribbean.
13. CANTO 2014 Co-hosted by BTC from 10-15th August at the Atlantis Paradise Island Resort, Nassau, the Bahamas, will feature the first face to face Public Private Sector Dialogue on the CARICOM Single ICT Space, to discuss its design and implementation.
14. CANTO will focus its 30th year on creating strategic alliances with all stakeholders to bolster and develop broadband infrastructure in the Caribbean. This will create a more economically viable Caribbean for all and in so doing strengthen the social fabric of our beloved region.

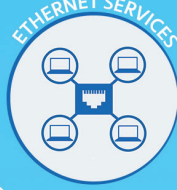
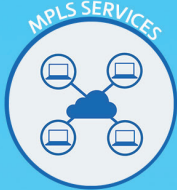
I would like to use this opportunity to recognize those who play critical roles in helping us towards achieving our mission. Firstly our members, whose investments, skills, hard work and commitment to the Region makes all this possible. We welcome the new members, you are joining at a special time in our development and we are looking forward to your contribution in the coming years. We thank our exhibitors, many who work with us year after year, to keep the Caribbean at the cutting edge of technology. Thank you to our advertisers, sponsors and partners, without your kind support, this would not be possible.

Finally the value and currency of this directory can only be enhanced by your feedback and dialogue with us. We look forward to receiving feedback and ideas as we continue to evolve this publication.

Let us have a successful CANTO 2014, co-hosted by BTC in the Bahamas

More Reach, More Scale, More Solutions

Operating the largest subsea multi-ring fiber-optic network in the region, this platform provides superior reliability and scalability of wholesale international capacity bandwidth services to Telecommunications Companies, TV cable companies, Internet Service Providers and Network Integrators across 42 countries.



For more information please contact us at Email: info@columbus.co





Who's WHO

INFORMATION & COMMUNICATION TECHNOLOGIES

- **Honorary Members**
- **People You Should Know**
- **Institutes of Higher Learning**
- **Members Who's Who Information**

TREVOR CLARKE

211 Joypa Drive
Christ Church
Barbados
E-mail: ctrevor@caribsurf.com

EDIBERTO TESUCUM

111 Bella Vista
Belize City
Belize
Tel: (501) 223 2436
Cell:(501) 610 1990
E-mail: etesucum@gmail.com

ELVIO CIJNTJE

Director
ELC Consultancy
Tamanacostrat 39
Willemstad,Curaçao
Netherland Antilles
Tel:(599-9) 737 6867
E-mail: elconsnv.onenet.an

NEVILLE CALLISTE

Chief Executive Officer
2020 Communications Inc.
Benoit's Bldg.Grand Ance, P.O. Box 242
St. George's, Grenada
Tel:(473) 436 0184
(473) 535 6858
E-mail: neville77calliste@gmail.com

IRIS M. STRUIKEN WIJDENBOSCH

Johannes Mungra Str.29
Suriname
Tel:(597) 444 335
Fax:(597) 477 829
E-mail: iriswijdenbosch@live.com

CARL CHANTRIELLE

73 Acadia Circle
Kingston 8
Jamaica
Tel: (876) 925-7959
Cell:(876) 997-9679
E-mail: carlchantrielle@gmail.com

LEON WILLIAMS

P.O. Box SP 61548
Nassau, Bahamas
Tel:(242) 327-7435
(242) 424-4748 (Mobile)
E-mail: leonrwms@hotmail.com

**AHCIET - ASOCIACION HISPANO
AMERICANA DE CENTROS DE
INVESTIGACION Y EMPRESAS DE
TELECOMUNICACIONES**

Pablo Bello Arellano
Secretary General
C/Emilio Vargas 6, 1a planta
28043 Madrid
Tel.:34 91 510 4425
Fax:34 91 519 5192
E-mail:fgomez@ahciet.es
magarcia@ahciet.es
Website:www.ahciet.net

ANALYSYS MASON LIMITED

Howard Armstrong
Director, Caribbean
19 Hopeview Ave., Kingston 6
Jamaica W.I.
Tel:(876) 999-8775
Telefax:+44 20 7395 9001
E-mail: Howard.Armstrong@analysismason.com

ASSOCIATION OF CARIBBEAN STATES

Ambassador Alfonso Múnera Cavadía
Secretary General
5-7 Sweet Briar Road, P.O. Box 660
Port of Spain, Trinidad & Tobago
Tel: (868) 622-9575
Fax: (868) 622-1653
E-mail: mail@acs-aec.org
Website: www.acs-aec.org

**ASETA - ASOCIACION DE EMPRESAS
DE TELECOMUNICACIONES DEL
ACUERDO SUBREGIONAL, ANDINO**

Ing. Marcelo Lopez Arjona
Secretary General
Calle La Pradera 510 y San Salvador
Casilla 171106042, Quito, Ecuador
Tel.:(593-2) 2563 812
Fax:(593 2) 2562 499
E-mail:mlopez@aseta.org
Website:www.aseta.org

CABLE & WIRELESS PANAMA

Mr. Jorge Nicolau
Chief Executive Officer
P.O. Box 9A-659
Panama 9A
Tel.:(507) 800-2102
E-mail:cwp@cwpanama.com
Website:www.cwpanama.net

CANTO

Ms. Regenie Fraser
Secretary General
67 Picton Street
Newtown, Port of Spain
Republic of Trinidad & Tobago
Tel:(868) 622-7448 /3770/4781/0929
Fax:(868) 622-3751
E-mail:rfraser@canto.org
Website:www.canto.org

CARIBBEAN CENTRAL AMERICAN ACTION

Ms. Sally Yearwood - Executive Director
Mr. Anton E. Edmunds - Snr. Consultant
1625 K Street, NW
Suite 200
Washington DC 20006, USA
Tel: (202) 464-2029
Fax: (202) 452-8160
E-mail: syearwood@c-caa.org
aedmunds@c-caa.org
Website: www.c-caa.org

CARIBBEAN COMMUNITY SECRETARIAT

Amb. Irwin LaRocque
Secretary General
Turkeyen, East Coast Demerara
P.O. Box 10827, Georgetown
Guyana
Tel.: (592)-222-0001-0075
Fax.: (592)-222-0171
E-mail: doccentre@caricom.org
registry@caricom.org
Website: www.caricom.org

CARIBBEAN DISASTER EMERGENCY MANAGEMENT AGENCY (CDEMA)

Mr. Ronald Jackson
Executive Director
Building No.1, Manor Lodge Complex
Lodge Hill, St. Michael, Barbados
Tel.: (246) 425-0386
Fax: (246) 425-8854
E-mail: ronald.jackson@cdema.org
executivesecretary@cdema.org
Website: www.cdema.org

CARIBBEAN MEDIA CORPORATION

Loretta M. Skeete
Special Project/Client Relations Officer
Unit 1B, Building 6, Harbour Industrial Estate,
Bridgetown, Barbados
Tel: (246) 467-1001 Ext. 225
(246) 467-1044
Fax: (246) 429-4355
Email: loretta.skeete@cananews.com
Website: www.cananews.com

CARIBBEAN INSTITUTE OF MEDIA & COMMUNICATIONS (CARIMAC)

Canute James, PhD
Senior Lecturer
3 Sherlock Drive, University of the West Indies,
Mona Campus, Kingston 7, Jamaica
Tel.: (876) 977-0898
Fax: (876) 977-1597
E-mail: canute.james@uwimona.edu.jm
Website: www.mona.uwi.edu/carimac

CARIBBEAN INDUSTRIAL RESEARCH INSTITUTE (CARIRI)

Wendy Bellamy
Operations Research Scientist
Tunapuna Post Office
The Republic of Trinidad and Tobago, W.I.
Tel.: (868) 662-7161/2
Fax: (868) 662-7177
E-mail: sysadmin@cariri.com
Website: www.cariri.com

CARIBBEAN TELECOMMUNICATIONS UNION (CTU)

Ms. Bernadette Lewis
Secretary General
4 Mary Street
St. Clair, Port of Spain
The Republic of Trinidad & Tobago, W.I.
Tel.: (868) 628-0281, 622-5871, 628-6359
Fax: (868) 622-6523
E-mail: ctunion@ctu.int/ctu@ctu.int
Website: www.ctu.int

CITEL

Mr. Clovis J. Baptista
Executive Secretary
Organization of American States
1889 F St. N.W., #621
Washington, D.C. 20006
USA
Tel.:(202) 370-4713
Fax:(202) 458-6854
E-mail:cbaptista@oas.org
Website:www.citel.oas.org

COMMONWEALTH TELECOMMUNICATIONS ORGANISATION

Prof. Tim Unwin - Secretary General
Mr. Lasantha de Alwis- Corporate Secretary/
Head, Corporate Services
Mr. Marcel Belingue - Senior Manager,
Programmes (Training)
Mr. Nigel Kay - Manager, International Events
Mr. Kojo Boakye - Manager, Programmes
(Research & Consultancy)
64-66 Glenthorne Road
Hammersmith, London W6 0LR
Tel.:+44 208 600 3800
Fax:+44 20 86003819
E-mail:t.uwin@cto.int
l.dealwis@cto.int
m.belingue@cto.int
n.kay@cto.int
k.boakye@cto.int
Website:www.cto.int

COMTELCA

Ing. Oscar Atilio Estrada Valle
Executive Secretary
Edif. Alpha, Col. Palmira Ave.
Brasil No. 608
Atrás del Hotel Plaza San Martin
Tegucigalpa, Honduras, Central America
Tel.:(504) 2220 1011
Fax:(504) 2220 1197
E-mail:sec@comtelca.int
Website:www.comtelca.org

EASTERN CARIBBEAN

TELECOMMUNICATIONS AUTHORITY (ECTEL)

Mr. Embert Charles
Managing Director
P.O. Box 1886, Vide Boutiell
Castries, St. Lucia
Tel.:(758) 458-1701/2
Fax:(758) 458-1698
E-mail:echarles@ectel.int

FEDERAL COMMUNICATIONS COMMISSION

Mr. Robert McDowell
Commissioner
445 12th Street SW, Rm 8-C300
Washington, DC 20554, USA
Tel:(202) 418-2200
Fax:(866) 418 0232
E-mail:robert.mcdowell@fcc.gov
Website:www.fcc.gov

GLOBAL VSAT FORUM

Mr. David Hartshorn
Secretary General
51 Louisiana Avenue
Washington, D.C. 20001
Tel.:(202) 390 1885
E-mail:david.hartshorn@gvf.org
Website:www.gvf.org

IDATE - INSTITUT DE L'AUDIOVISUEL ET DES TÉLÉCOMMUNICATIONS EN EUROPE

Mr. Jean-Dominique Séval
Marketing & Commercial , Deputy CEO
BP 4167- FR-34092
Montpellier Cedex 5
Tel.:+33 (0) 467 144 407/444
Fax:+33 (0) 467 144 400
E-mail:jd.seval@idate.org
Website:www.idate.org

INTERNATIONAL FINANCE CORPORATION - IFC

Global Infrastructure & Natural Resources
Ms. Stephanie von Friedeburg
Manager, ICT Telecom & Media Division
Mr. Kent E. Lupberger
Senior Manager Telecom, Media & Technology
2121 Pennsylvania Ave. NW.
Washington DC 20433
Tel.:(202) 473-6700/0725-1000
Fax:(202) 974-4874
Mobile:(202) 361-4050
E-mail:sfriedeburg@ifc.org
klupberger@ifc.org
Website:www.ifc.org

INTERNET SOCIETY

Mr. Sebastian Bellagamba
Regional Bureau Director Latin America
& the Caribbean
Mr. Shernon Osepa
Manager Regional Affairs Latin America
& the Caribbean
1775 Wiehle Avenue, Suite 201
Reston, VA
20190-5108, USA
Tel: (703) 439-2120
Fax: (703) 326-9881
E-mail: bellagamba@isoc.org
osepa@isoc.org

INTERNATIONAL TELECOMMUNICATION UNION (ITU)

Mr. Cleveland Thomas - ITU Caribbean
Representative
United Nations House, Marine Gardens
Hastings, Christ Church, Barbados
Tel:(246) 431-0343/4
Direct:(246) 467-6196
Fax:(246) 437-7403
E-mail:cleveland.thomas@itu.int
Website:www: itu.int

INTERNATIONAL TELECOMMUNICATION UNION (ITU)

Dr. Hamadoun I. Touré - Secretary General
Mr. Houlin Zhao - Deputy Secretary-General
Mr. François Rancy - Director,
Radiocommunication Bureau
Mr. Malcolm Johnson - Director,
Telecommunication Standardization Bureau
Mr. Brahima Sanou - Director
Telecommunication Development Bureau
Place de Nations, CH -1211,
Geneva 20, Switzerland
Tel: +41-22 730 51 11
Fax:+41-22 733 72 56
E-mail:itumail@itu.int
Website:www.itu.int

INTERNATIONAL TELECOMMUNICATION UNION (ITU)

Mr. Arthur Levin
Head of Telecommunication Standardization
Policy Division
Communication Units (CEC)
Tel:+41 22 730 61 13
Fax:+41 22 730 58 81
E-mail:arthur.levin@itu.int

INTERNATIONAL TELECOMMUNICATION UNION (ITU)

Ms. Francine Lambert
Head, Corporate Communication
International Telecommunication Union
Place des Nations, 1211 Geneva 20
Switzerland
Tel:+41 22 730 5969
+41 79 217 3506
Fax:+41 22 730 5939
E-mail:francine.lambert@itu.int
Website:www.itu.int/newsroom

**INTERNATIONAL
TELECOMMUNICATION UNION (ITU)
AMERICAS REGIONAL OFFICE**

Mr. Bruno Ramos
ITU Regional Director for the Americas
SAUS Quadra 6 -Ed. Luis Eduardo Magalhães
Bloco E, 10 andar, Ala Sul
CEP 70.070-940 Brasilia -DF, Brasil
Tel: +55 61 2312-2730
Fax:+55 61 2312-2738
E-mail: Bruno.ramos@itu.int
Mrs. Caroline Brandao
Tel:+55 61 2312-2730
E-mail: caroline.brandao@itu.int

**NATIONAL FREQUENCY
MANAGEMENT UNIT**

Mr. Valmikki Singh
Managing Director
68 Hadfield Street, D'Urban Park
Georgetown, Guyana
Tel:(592) 226-3976, 2233 & 225-3104
Fax: (592) 226-7661
E-mail: info@nfm.gov.gy
Website: www.nfm.gov.gy

**NATIONAL TELECOMMUNICATIONS
REGULATORY COMMISSION (NTRC)**

Mrs. Shana Willie-Matoorah
Director/Secretary
Rajana Group of Companies Building
Bois D'Orange, Gros Islet
St. Lucia W.I.
Tel:(758) 452-6871
458-0585/ 2035
Fax:(758) 453-2558
E-mail: ntrc_slu@candw.lc
Website: www.ntrc.org.lc

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Sjef Ramakers,
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P.O. Box 30319, 2500 GH The Hague,
The Netherlands
Tel: (31) 6 5336 2057
Fax: (31) 70 3927 521
E-mail: sjeframakers@ntcs.nl
Website: www.ntcs.nl

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FOUNDATION**

Dr. Judith Hermanson, PhD
Deputy Executive Director and Chief
Operating Officer
Ms. Sandra E. Pérez
Sen. Special Assistant to Dep. Executive
Director & COO
Organization of American States Building
1889 F Street, N.W., 2nd Floor
Washington, D.C. 20006
Tel:(202) 458 -3591
Fax:(202) 458 -6316
E-mail: sperez@pdf.org

PRICEWATERHOUSECOOPERS

Mr. Ruben W. Goedhoop
Director (Advisory)
PricewaterhouseCoopers Aruba
LG Smithboulevard 62, Aruba
Tel.: (297) 522 1647
Fax.: (297) 582 4864
E-mail: ruben.w.goedhoop@an.pwc.com
Website: www.pwc.com/aw/en

Who's WHO

Information and Communication Technologies

PYRAMID RESEARCH

Guy Zibi - Head of Consultancy
Pyramid Research
179 South St Suite 200
Boston, MA 02111
USA
Tel: (617) 747-4100
Fax: (617) 747-4133
E-mail: guyzibi@pyr.com
Website: www.pyramidresearch.com

TELECOMMUNICATIONS INDUSTRY ASSOCIATION

Mr. Grant Seiffert
President
1320N.Courthouse Rd.,
Suite 200 Arlington, VA 22201, USA
Tel.: (703) 907-7700
Fax: (703) 907-7727
E-mail: gseiffert@tiaonline.org
Website: tiaonline.org

SATELLITE INDUSTRY ASSOCIATION

Ms. Marie-Pierre Plavinage
Director of Communications
1200 18th Street
NW Suite 1001, Washington DC 20036
Tel.: (202) 503-1560
Fax: (202) 503-1590
E-mail: dcavossa@sia.org

TEMPO NETWORKS, LLC

Frederick A. Morton, Jr., Esq.
Founder, Chairman & CEO
58 Park Place | Newark, NJ 07102
Tel.: (973) 508-1011
Fax: (973) 508-1002
E-mail: fmorton@temponetworks.com
Website: www.gotTEMPO.com

TELECOMMUNICATIONS AUTHORITY OF TRINIDAD & TOBAGO

Mr. Cris Seecheran
Chief Executive Officer
#5, Eighth Avenue Extension,
Off Twelfth Street, Barataria
Republic of Trinidad & Tobago
Tel.: (868) 675-TATT
Fax: (868) 674-1055
E-mail: info@tatt.org.tt
Website: www.tatt.org.tt

PEOPLE YOU SHOULD KNOW

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312 Westwood Heath Road
GB-Coventry CV4 8GP
United Kingdom
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Fax:+44 2476 868 657
E-mail: cwva@cw.com
Website:www.cw.com/virtual-academy

COLUMBIA INSTITUTE FOR TELE- INFORMATION

Prof. Eli Noam
Director
Columbia Business School
3022 Broadway, Uris Hall 1A
New York, NY 10027, USA
Tel.:(212) 854-4222/8332
Fax:(212) 864-7243/1471
Website:citi.columbia.edu

COLLEGE OF SCIENCE TECHNOLOGY AND APPLIED ARTS OF TRINIDAD & TOBAGO

Dr Gillian Paul – President (Ag)
9-11 Melville Lane
Republic of Trinidad and Tobago
Tel.:(868) 625-5030
Fax:(868) 624-3911
E-mail:info@costaatt.edu.tt
Website:www.costaatt.edu.tt

GEORGIA TECH RESEARCH INSTITUTE

Mr. Eric N. Barnhar, P.E.
GTRI Fellow and Principal Research Engineer
Information and Communications Laboratory
250 14th Street NW
Atlanta, GA 30332-0817
Tel:(404) 407-8248
Email:barnhart@gatech.edu
Website:www.gtri.gatech.edu

HARVARD UNIVERSITY

Mr. Anthony G. Oettinger, Chairman of the
Program on Information Resources Policy
Maxwell Dworkin, Lab 125
33 Oxford Street,
Cambridge, MA 02138,
U.S.A.
Tel.:(617) 495-4114
Fax:(617) 495-3338
E-mail:pirp@seas.harvard.edu
anthony@seas.harvard.edu
Website:www.pirp.harvard.edu

INTERNATIONAL INSTITUTE OF COMMUNICATIONS (IIC)

Ms. Andrea Millwood-Hargrave
Director General
Ms. Joanne Grimshaw
Projects Executive
2 Printers Yard
90a Broadway
London, SW19 1RD
United Kingdom
Tel:+44 (0)20 8417 0600
Fax:+44 (0)20 8417 0800
Email:a.millwood-hargrave@iicom.org
j.grimshaw@iicom.org
Website:www.iicom.org

SIR ARTHUR LEWIS INSTITUTE OF SOCIAL & ECONOMIC STUDIES

The University of the West Indies,
St Augustine Campus, T&T
Mr. Patrick Watson - Director
Tel.:(868) 662-2002 Ext. 82037
Fax:(868) 645-6329
Email:patrick.watson@sta.uwi.edu
salises@sta.uwi.edu
Website:www.sta.uwi.edu/salises/

UNIVERSITY OF GUYANA

Faculty of Technology
Turkeyen, Greater Georgetown,
Guyana South America
Tel.:(592) 222-5491
Fax:(592) 222-0346
E-mail:fot@uog.edu.gy
Website:www.uog.edu.gy

ANTON DE KOM

UNIVERSITY OF SURINAME

Dr.Ir Ryan Sidin
President
Leysweg 86, University Complex Building IV
PO Box 9212, Paramaribo, Suriname
Tel.:(597) 465558/465497
Fax:(597) 462291
E-mail:board@uvs.edu
info@uvs.edu
Website:www.uvs.edu

UNIVERSITY OF TECHNOLOGY JAMAICA (UTECH)

Dr. Nilsa Smith
Head of School of Engineering
237 Old Hope Road Kingston 6
Jamaica W.I.
Tel.:(876) 927 1680-8
Fax:(876) 977 4388
E-mail:nsmith@utech.edu.jm
Website:www.utech.edu.jm

UNIVERSITY OF THE WEST INDIES

The Republic of Trinidad & Tobago,
Dr. Brian Copeland
Professor Electrical & Computer Engineering
and Dean of Faculty of Engineering
Tel:(868) 662-2002
Exts:2064/2198/2199
Fax:(868) 662-4414
E-mail:Brian.Copeland@sta.uwi.edu
Electrical.Engineering@sta.uwi.edu
Website:www.sta.uwi.edu

UNIVERSITY OF TORONTO

Professor Louis W. Pauly
Director , Research Programs
Room 363S
Munk School of Global Affairs
University of Toronto
1 Devonshire Place
Toronto, Ontario
M5S-3K7 Canada
Tel.:(416) 946-8930
Fax:(416) 946-8915
E-mail:louis.pauly@utoronto.ca
cis.general@utoronto.ca
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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Mr. Alistair Harrison	Governor	Governors Office Old Ta, AI-2640 Anguilla	(264) 497-2622	(264) 497-3151
Hon. Stanley Reid	Deputy Governor	Governor's Office Old Ta, AI-2640 Anguilla	(264) 497-2622	(264) 497-3151
	E-mail	stanley.reid@gov.ai		
Hon. Hubert Hughes	Chief Minister & Minister of Finance, Economic Development and Tourism	The Secretariat P.O. Box 60 The Valley, AI-2640 Anguilla	(264) 497-2547	(264) 497-3761
	E-mail	hubert.hughes@gov.ai		
Hon. Evan Gumbs	Minister of Infrastructure, Communications, Utilities, Housing, Agriculture and Fisheries	P. O. Box 60 The Valley, AI-2640 Anguilla	(264) 497-2651	(264) 497-3651
	E-mail	evan.gumbs@gov.ai		
Mr. Larry Franklin	Permanent Secretary Ministry of Infrastructure, Communications, Utilities, Housing, Agriculture & Fisheries	P.O. Box 60 The Valley, AI-2640 Anguilla	(264) 497-2651	(264) 497-3651
	E-mail	larry.franklin@gov.ai		
Mr. Crefton Niles	Director of Public Utilities Telecommunications Officer Min. of Infrastructure Communications & Utilities	The Secretariat P.O. Box 60 The Valley, AI-2640 Anguilla	(264) 497-2651	(264) 497-3651
	E-mail	crefton.niles@gov.ai		
Ms. Melissa Meade	Director Disaster Management	James Ronald Webster Building, P.O. Box 60 The Valley, AI-2640 Anguilla	(264) 497-2926	(264) 497-3134
	E-mail	melissa.meade@gov.ai		

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LIME Anguilla is a Private Telecommunications Company that provides National and International Communication Services. They operate a cellular network that has 95 percent geographic coverage. They also provide an internet and messaging services.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs.. Lorna Richardson	Head of Consumer Sales & Service	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 498-2446	(264) 497-2475
	E-mail	lorna.richardson@lime.com		
Ms. Charmaine Sasso	Corporate Sales Manager	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 498-2444	(264) 497-3199
	E-mail	charmaine.sasso@time4lime.com		
Mrs. Jodi Christmas	Finance Manager	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 497-2408	(264) 497-3030
	E-mail	jodi.brooks@time4lime.com		
Mr. Lawrence Stott	Head of Service Support Delivery	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 497-2199	(264) 497-3398
	E-mail	lawrence.stott@time4lime.com		

CABLE & WIRELESS ANGUILLA LTD. Trading as LIME

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Sharon Hunte	Human Resources Manager	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 497-3399	(264) 497-5082
	E-mail	sharon.hunte@time4lime.com		
Ms. Jade Reymond	Corporate Communications Manager	Telecom House P.O. Box 77 Carter Rey Boulevard The Valley, AI-2640 Anguilla	(264) 498-2464	(264) 497-5799
	E-mail	jade.reymond@lime.com		

PUBLIC UTILITIES COMMISSION OF ANGUILLA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Colville Petty	Executive Chairman	Fair Play Commercial Complex P.O. Box 1400 The Valley, AI-2640 Anguilla,	(264) 497-7374	(264) 497-2782
	E-mail	petty@anguillanet.com		

DIGICEL ANGUILLA LTD.

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Gidharry	Country Manager	Babrows Building The Valley, Anguilla, PO Box 1640	(264) 584-5050	(264) 498-7510
	E-mail	john.gidharry@digicelgroup.com		

THE GOVERNMENT OF ANTIGUA/BARBUDA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Dame Louise Lake-Tac	Governor General	Office of the Governor General Independence Drive St. John's, Antigua		
Hon. Mr. Gaston Browne	Prime Minister & Minister of Finance and Corporate Governance	Queen Elizabeth Highway St. John's, Antigua	(268) 462-4956	(268) 462-3225
Hon. Melford Nicholas	Minister of Information, Broadcasting Telecommunications and Information Technology	Coolidge Business Complex, Sir George Walter Highway, St. Georges, Antigua.	(268) 562-1868	(268) 562-1872
Hon. Robin Yearwood	Min. of Public Utilities, Civil Aviation and Transportation	P.O. Box 416 St. John's Antigua	(268) 480-7000	(268) 462-4131

ANTIGUA PUBLIC UTILITIES AUTHORITY (A.P.U.A.)

APUA is a government statutory body responsible for providing fixed line service, mobile cellular service based on GSM 1900 MHz PCS technology, ISDN services and Broadband High Speed DSL service. This company is also responsible for providing electricity and water for the island.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Clarvis Joseph	Chairman	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7000	(268) 462-4131
	E-mail	clarvis@apua.ag		
Mr. Esworth Martin	General Manager	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7000	(268) 462-4131
	E-mail	esworth@apua.ag		
Mr. Dalma Hill	Telecommunications Manager	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7000	(268) 480-7739
	E-mail	dalma@apua.ag		
Mr. Roger Tonge	Financial Controller	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7000	(268) 462-1529
	E-mail	roger@apua.ag		

ANTIGUA PUBLIC UTILITIES AUTHORITY (A.P.U.A.)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Peter Greaux	Chief Network Engineer	P.O. Box 416 Long Street St. John's, Antigua	(268) 480-7080	(268) 462-4000
	E-mail	greauxp@apua.ag		
Mr. Vaughn Brown	Chief Technology Officer	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7359	(268)480-7046
	E-mail	vaughn@apua.ag		
Mr. Roger Brown	Outside Plant Engineer	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7344	(268) 480-7040
	E-mail	roger.brown@apua.ag		
Mr. Cheyenne St. Luce	Chief Data Engineer	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7147	(268) 480-7739
	E-mail	cheyenne@apua.ag		
Mr. Joseph Samuel	Staff Support Coordinator	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7167	(268) 480-7739
	E-mail	jsamuel@apua.ag		
Ms. Sabrina Benjamin	Senior Accountant	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7568	(268) 480-7020
	E-mail	sabrina@apua.ag		
Ms. Wanda Clark	Customer Service Coordinator	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7167	
	E-mail	wanda@apua.ag		
Mr. Sean Bailey	Funds Controller	P.O. Box 416 Cassada Gardens St. John's, Antigua	(268) 480-7113	(268) 480-7019
	E-mail	sean@apua.ag		

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Davidson Charles	General Manager/ CANTO Key Liaison	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4100	(268)480-4105
	E-mail	Davidson.charles@time4lime.com		
Mr. Kevin Joseph	Head of Residential Sales & Service	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4201 480-4202	(268) 480-4200
	E-mail	Kevin.joseph@time4lime.com		
Mr. Avery Jonas	Head of Corporate Sales & Service	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4215 480-4230	(268) 480-4218
	E-mail	Avery.jonas@time4lime.com		
Ms. Tothasha Prince	Finance Manager	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4306	(268) 480-4300
	E-mail	Tothasha.prince@time4lime.com		
Ms. Laurine Richards	Head of Human Resources	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4004	(268) 480-4001
	E-mail	Laurine.richards@time4lime.com		
Mr. Denfield Roberts	Manager, Managed Services Operations	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4404	(268) 480-4400
	E-mail	Denfield.roberts@time4lime.com		

CABLE & WIRELESS ANTIGUA & BARBUDA LIMITED Trading as LIME

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Shand Merchant	Marketing & Corporate Communications Manager	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4426	(268) 480-4436
	E-mail	Shand.merchant@time4lime.com		
Ms. Allison Burnett	Personal Assistant to General Manager	Wireless Road Clare Hall P.O. Box 65 St. John's, Antigua	(268) 480-4102	(268) 480-4105
	E-mail	Allison.burnett@time4lime.com		

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Salomon Doumith	President & CEO	Suite 101, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5221	(268) 480-5232
	E-mail	sdoumith@actol.net		
Mr. Chris Martin	Financial Controller	Suite 101, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5225	(268) 480-5232
	E-mail	chris@act2000.net		
Mr. Arif Jonas	Retail & Corporate Sales Manager	P.O. Box 3090 ACT Building Market & Church Sts. St. John's, Antigua	(268) 480-2358	(268) 480-5226
	E-mail	jonas@act2000.net		
Mr. David Joseph	Accountant	Suite 101, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5223	(268) 480-5232
	E-mail	davidj@act2000.net		
Mrs. Karen Massiah	Customer Service Co-ordinator & Executive Assistant	Suite 101, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5209	(268) 480-5232
	E-mail	karen@act2000.net		

ANTIGUA COMPUTER TECHNOLOGY CO. LTD. (ACT)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. George Williams	Network Operations Centre Manager	Suite 201, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5204	(268) 480-5232
	E-mail	george@act2000.net		
Ms. Shervin Bruno	VSAT & Satellite Integration Engineer	Suite 201, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5235	(268) 480-5232
	E-mail	shervin@actol.net		
Mr. Foster Samuel	Internet General Manager	Suite 101, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-5214	(268) 480-5232
	E-mail	fsamuel@actol.net		
Mr. Eustace Phillip	ACT- Telecoms Manager	Suite 101A, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-2361	(268) 480-5232
	E-mail	phillip_e@actol.net		
Mr. Vonrick Edwards	ACT- Telecoms Engineer	Suite 101A, TeleDome Building P.O. Box 3090, Old Parham Rd. St. John's, Antigua	(268) 480-2360	(268) 480-5232
	E-mail	vonrick@actol.net		

THE GOVERNMENT OF ARUBA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
The Rt. Hon. Mike Eman	Prime Minister	L.G. Smith Blvd. 76, Oranjestad, Aruba	(297) 583-0001	(297) 582-7513
The Rt. Hon Mike de Meza	Minister of Economic Affairs, Communications, Energy & Environment	L.G. Smith Boulevard 76, Oranjestad Aruba	(297) 583-3457	(297) 582 7538

SERVICIO DI TELECOMUNICACION DI ARUBA (SETAR)

website: www.setar.aw

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Roland Croes	Director	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1000	(297) 525-1001
	E-mail	roland.croes@setar.aw		
Raul Ponson	Sector Manager Technical Affairs	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1401	(297) 525-1001
	E-mail	raul.ponson@setar.aw		
Ricky Croes	Sector Manager Commercial Affairs	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1477	(297) 525-1001
	E-mail	ricky.croes@setar.aw		
Alfredo Nicolaas	Sector Manager Financial Affairs	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1377	(297) 525-1001
	E-mail	alfredo.nicolaas@setar.aw		
Sonia Damian	Human Resources Manager	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1307	(297) 525-1001
	E-mail	sonia.damian@setar.aw		

SERVICIO DI TELECOMUNICACION DI ARUBA (SETAR)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Alvin Boekhoudt	Legal Advisor	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1405	(297) 525-1001
	E-mail	alvin.boekhoudt@setar.aw		
Susana Maduro	Corporate Communications Officer	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1323	(297) 525-1001
	E-mail	suzy.maduro@setar.aw		
Shahaira Labad	Manager Marketing	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1103	(297) 525-1001
	E-mail	Shahaira.labad@setar.aw		
Marlushka Scheper	Manager Customer Interface	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1480	(297) 525-1001
	E-mail	marlushka.scheper@setar.aw		
Joanne Armantrading	Manager Contact Centre	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1304	(297) 525-1001
	E-mail	joanne.armantrading@setar.aw		
Yvan Koolman	Product Manager	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1425	(297) 525-1001
	E-mail	yvan.koolman@setar.aw		
Sandra Diaz-Kelly	Manager Corporate Sales	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1252	(297) 525-1001
	E-mail	sandra.diaz-kelly@setar.aw		
Reuben Craigg	Manager Special Projects	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1414	(297) 525-1001
	E-mail	reuben.craigg@setar.aw		
Evan Giel	Account Manager	Seroe Blanco 29-A P.O. Box 13 Oranjestad, Aruba	(297) 525-1576	(297) 525-1001
	E-mail	evan.giel@setar.aw		

SERVICIO DI TELECOMUNICACION DI ARUBA (SETAR)

WEBSITE: www.setarnet.an

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mayra Ruiz Arendsz	Account Manager	Seroe Blanco 29A P.O.Box 13 Oranjestad, Aruba	(297) 525 1428	(297) 525 1001
	E-mail:	mayra.ruiz-arendsz@setar.aw		
Sergio Moreta	Sr. International Business Representative	Seroe Blanco 29A Mobile Services P.O.Box 13 Oranjestad, Aruba	(297) 525 1239	(297) 525 1001
	E-mail:	sergio.moreta@setar.aw		
Christel Croes	Trainer Manager	Seroe Blanco 29A P.O.Box 13 Oranjestad, Aruba	(297) 525 1378	(297) 525 1001
	E-mail:	christel.croes@setar.aw		
Ival Vrolijk	Manager International & Interconnect Business	Seroe Blanco 29A P.O.Box 13 Oranjestad, Aruba	(297) 525 1534	(297) 525 1001
	E-mail:	ival.vrolijk@setar.aw		

DIRECTIE TELECOMMUNICATIE

WEBSITE: www.setarnet.an

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
J. Ludwig Jansen	Director	Rumbastraax Oranjestad, Aruba	(297) 582-6069	(297) 25307
	E-mail:	jljansen@dtz.aw		



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mmacfee@globaldirectories.com

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cpowell@globaldirectories.com

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WEBSITE: www.digicelaruba.com

Digicel Group Limited is a leading global communications provider with operations in 31 markets in the Caribbean, Central America and Asia Pacific. After 12 years of operation, total investment to date stands at over US\$4.9 billion worldwide. The company is renowned for delivering best value, best service and best network.

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Remko van der Veldt	General Manager	L.G. Smith Blvd. 60 Oranjestad Aruba The Dutch Caribbean	(297) 732-2258	(297) 522-2223
	Email	remko.vanderveldt@digicelgroup.com		
Ms. Elaine Singh	Assistant Head of Marketing	L.G. Smith Blvd. 60 Oranjestad Aruba The Dutch Caribbean	(297) 732-2203	(297) 522-2223
	Email	elaine.singh@digicelgroup.com		

GAMMA IT SOLUTIONS

WEBSITE: www.gammaresearch.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Frank Baks	Commercial Director	Beatriestraat 43 PO Box 5100 Aruba	(297) 583-9099	(297) 582-9099
	Email	fbaks@gammaresearch.com		

THE GOVERNMENT OF BAHAMAS

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Sir Arthur A. Foulkes	Governor General	P.O. Box N-8301 Nassau, The Bahamas	(242) 322-1875	(242) 322-4659
The Rt. Hon. Perry Gladstone Christie	Prime Minister & Minister of Finance	P.O. Box CB-10980 Nassau, The Bahamas	(242) 327-5826	(242) 327-5806

THE BAHAMAS TELECOMMUNICATIONS COMPANY LTD (BTC)

WEBSITE: www.btcbahamas.com

BTC has been privatized since 6th April 2011, presently under the majority ownership of Cable & Wireless Communications (CWC). They provide a wide range of national and international telecommunications services to business and residential customers, throughout the entire Bahamas. These include 4G (HSPA+) Mobile Services, NGN powered residential and commercial telephone solutions, 8 MB Residential Broadband Service and Robust and Scalable MPLS/Metro-E Data services for a range of enterprise needs and requirements.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Phil Bentley	Chairman	Columbus Center 1 Alhambra Plaza Coral Gables, Fl 33134	(305) 615-1984	
	E-mail	phil.bentley@cw.com		
Mr. Leon Williams	CEO	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7207	(242) 326-0880
	E-mail	geoff.houston@btcbahamas.com		
Mr. David Kelham	CFO	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7223	(242) 326-0880
	E-mail	david.kelham@btcbahamas.com		
Ms. Helene Ferguson	Sr. Vice President/ Human Resources, Training & Development	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7167	(242) 326-2308
	E-mail	helene.ferguson@btcbahamas.com		
Mr. Marlon S. Johnson	Sr. Vice President/ Marketing & Communications	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7289	(242) 322-1699
	E-mail	marlon.johnson@btcbahamas.com		

THE BAHAMAS TELECOMMUNICATIONS COMPANY

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Patricia Walters	Vice President/ Customer Operations	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7244	(242) 328-2118
	E-mail	patricia.walters@btcbahamas.com		
Mr. Carl R. Culmer	Vice President/ Service Delivery & Fixed Operations	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7478	(242) 323-3444
	E-mail	carl.culmer@btcbahamas.com		
Mr. Gershan Major	Vice President Sales & Business Development	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7507	(242) 326-0880
	E-mail	gershan.major@btcbahamas.com		
Ms. Pauline Seymour	Vice President Legal & Regulatory	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7557	(242) 322-3245
	E-mail	pauline.seymour@btcbahamas.com		
Ms. Neisha Butler	Vice President Financial Planning & Analysis	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7218	
	E-mail	neisha.butler@btcbahamas.com		
Mr. Ansel Watson	Vice President Financial Control	P.O. Box N-3048 Nassau, The Bahamas	(242) 302-7286	
	E-mail	ansel.watson@btcbahamas.com		

CABLE BAHAMAS LIMITED

WEBSITE: www.cablebahamas.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Anthony Butler	President & CEO	P.O. Box CB 13050 Robinson Road Nassau, The Bahamas	(242) 356-8960	(242) 677-8537
	E-mail	anthony.butler@cablebahamas.com		
Ms. Judith Smith	Legal Counsel	P.O. Box CB 13050 Robinson Road Nassau, The Bahamas	(242) 677-8517	(242) 677-8537
	E-mail	judith.smith@cablebahamas.com		

IP SOLUTIONS INTERNATIONAL LTD.

WEBSITE: www.ipsigroup.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Edison Sumner	President & CEO	4th Centreville House 2nd Terrace West P.O. Box N-8303 Nassau, The Bahamas	(242) 356-6133	(242) 356-6144
	E-mail	edison.sumner@ipsigroup.com		
Mr. Leon Williams	Consultant/CTO	4th Centreville House 2nd Terrace West P.O. Box N-8303 Nassau, The Bahamas	(242) 356-6133	(242) 356-6144
	E-mail	leonrws@hotmail.com		

AJ TELECOM BAHAMAS LTD.

WEBSITE: www.ajtelecombahamasltd.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Wesley Lambert	Managing Director	Caves Village - West Bay Street P.O. Box CB - 11005 Nassau, New Providence The Bahamas	(242) 643-1310	(242) 356-6144
	E-mail	wlambert@ajtelecombahamasltd.com		

GOVERNMENT OF BARBADOS

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Elliott Belgrave QC	Governor General (Ag.)	Government House Government Hill St. Michael Barbados BB11000	(246) 429-2646	
The Hon. Freundel J. Stuart Q.C. M.P..	Prime Minister Head of National Security	Government HQ Bay Street, St. Michael Barbados BB11000	(246) 426-3179	(246) 436-9280
Sen. The Hon. Darcy Boyce	Minister in the Prime Minister's Office with responsibility for Telecommunications	Government HQ Bay Street St. Michael Barbados BB11000	(246) 430-6644	(246) 424-2468
	E-mail	mosfinance@caribsurf.com		

FAIR TRADING COMMISSION

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Peggy Griffith	Chief Executive	Good Hope, Green Hill, St. Michael	(246) 424-0260	(246) 424-0300
	E-mail	pgriffith@ftc.gov.bb		

CABLE & WIRELESS (BARBADOS) LIMITED Trading as LIME

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Oliver Chatten	Chief Executive Officer	P.O. BOX 272 Bridgetown Barbados BB11000	(246) 292-1866	(246) 426-5760
	E-mail:	oliver.chatten@lime.com		
Mr. Patrick Hinkson	Chief Financial Officer/ Commercial Director	P.O. Box 272 Bridgetown Barbados BB11000	(246) 292-4011	(246) 231-0600
	E-mail:	patrick.hinkson@lime.com		
Melesia Sutherland Campbell	Regulatory Advisor		(876) 936 2860 (876) 919 1731 (M)	(876) 920 9605
	E-mail:	melesia.campbell@time4lime.com		

CABLE & WIRELESS (BARBADOS) LIMITED Trading as LIME

WEBSITE: www.candw.com.bb

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Christine Morris Gillespie	Head of Legal & Regulatory East	P.O. Box 272 Bridgetown Barbados BB11000	(246) 292-6232 (246) 243-2141(Mob.)	(246) 426-5760
	E-mail	christine.gillespie@time4lime.com		

CARIBBEAN INSTITUTE OF LEADERSHIP & COACHING/ACTION COACH

WEBSITE: www.actioncoach.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ian Blanchard	Managing Director	12/13 Barclays Terrace, Wildey St. Michael, Barbados	(246) 233-1017	
	E-mail	ianblanchard@actioncoach.com		

CITY & GUILDS CARIBBEAN OFFICE

WEBSITE: www.cityandguilds.bb

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Guy Hewitt	Regional Manager	26 Pine Road Pine Lodge St. Michael, Barbados BB11113	(246) 417-7080	(246) 228-0803
	E-mail	caribbeanoffice@cityandguild.com		
Ms. Sue Carlton	Country Representative Trinidad & Tobago	26 Pine Road Pine Lodge St. Michael, Barbados BB11113	(868) 758-6377	
	E-mail	ssuecarlton@yahoo.com		

GEMFORD CONSULTANCY SERVICES INC.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Glenda Medford	Managing Director	Suite #1 East Bourne No. 1 St. Philip, Barbados	(246) 230-6030	
	E-mail	medford.glenda@gmail.com		

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. David Reid	CEO	P.O. Box 688 71A Eastern Ave, George Town, Grand Cayman KY1 1107 Cayman Islands	(345) 814-1764	(345) 949-8366
	Email:	dreid@globaldirectories.com		
Mr. James Corbin	EVP Business Development	SRM Centre 7th Ave Belleville, St. Michael Barbados	(246) 429-9356	(246) 228-2241
	Email:	jcorbin@mediahouse.com		
Mr. David Roberts	Director of Sales	48 Constant Spring Rd. Kingston 10, Jamaica	(876) 936-3940	(876) 968-3393
	Email:	droberts@globaldirectories.com		
Mr. Lester Garnett	Director of Publishing	48 Constant Spring Rd. Kingston 10, Jamaica	(876) 936-3940	(876) 960-1094
	Email:	lgarnett@globaldirectories.com		
Ms. Nina Tucker	Director of Marketing	91 Bellevue Avenue Montclair, NJ 07043 USA	(973) 783-3983	(973) 783-3985
	Email:	ntucker@globaldirectories.com		

CARIBBEAN BROADCASTING CORPORATION

WEBSITE: www.cbc.bb

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Rodwell London	Deputy General Manager	The Pine St. Michael Barbados	(246) 467-5404	(246) 228-0911
	E-mail	rlondon@cbc.bb		
Mrs. Kim Sealy-Lewis	Financial Controller	The Pine St. Michael Barbados	(246) 467-5480	(246) 429-4795
	E-mail	ksealy@cbc.bb		
Ms. Michelle Arthur	Director News & Current Affairs	The Pine St. Michael Barbados	(246) 467-5495	(246) 429-4795
	E-mail	marthur@cbc.bb		
Ms. Sandra Leonard	Human Resources Manager	The Pine St. Michael Barbados	(246) 467-5446	(246) 467-5439
	E-mail	sleonard@cbc.bb		
Ms. Diana Forte	Marketing & Communication Officer	The Pine St. Michael Barbados	(246) 467-5446	(246) 467-5439
	E-mail	dforte@cbc.bb		

CARIBBEAN BROADCASTING UNION

WEBSITE: www.caribunion.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Patrick Cozier	Secretary General	Suite 1B Building #6A Harbour Industrial Estates St. Michael, Barbados	(246) 430-1007	(246) 228-9524
	E-mail	patrick.cozier@caribsurf.com		

COMSOF NV

WEBSITE: www.comsof.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Meersman Raf	Chief Executive Officer	Zuiderpoort Office Park - Gaston Crommenlaan 10 (Bus 101) BE-9050 Gent, Belgium	32 9 275 3100 32 473 897584 (Mob.)	32 9 275 3109
	E-mail:	raf.meersman@comsof.com		
Mr. José Van Ooteghem	Business Development & Marketing Officer	Zuiderpoort Office Park - Gaston Crommenlaan 10 (Bus 101)BE-9050 Gent, Belgium	32 9 275 31 00 32 475 230116 (mob.)	32 9 275 3109
	E-mail:	jose.van.ooteghem@comsof.com		

THE GOVERNMENT OF BELIZE

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
The. Hon. Dean Barrow	Prime Minister, Minister of Finance & Economic Development	Belmopan, Belize, C.A.	(501) 822-0399	(501) 822-0071
Hon. Joy Grant	Minister of Energy Science & Technology & Public Utilities	Belmopan, Belize, C.A.	(501) 822-3528	(501) 822-3323

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
EXECUTIVE COMMITTEE				
Mr. Anwar Barrow	Chairman, Executive Committee	Corporate Headquarters St. Thomas Street, P.O. Box 603 Belize City, Belize	(501) 223-8124	(501) 223-2096
	E-mail	abarrow@belizetelemedia.net		
Mr. Nestor Vasquez	Chairman, Board of Directors, (Member of Executive Committee)	Corporate Headquarters St. Thomas Street, P.O. Box 603 Belize City, Belize	(501) 223-8124	(501) 223-2096
	E-mail	nvasquez@belizetelemedia.net		
Mr. Ambrose Tillett	Executive Committee Member (Member for the Board of Directors)	Corporate Headquarters St. Thomas Street, P.O. Box 603 Belize City, Belize	(501) 223-8124	(501) 223-2096
	E-mail	ambrose@hotmail.com		
Dr. Colin Young	Executive Committee Member (Member for the Board of Directors)	Corporate Headquarters St. Thomas Street, P.O. Box 603 Belize City, Belize	(501) 223-8124	(501) 223-2096
	E-mail	cyoungbze@gmail.com		

BELIZE TELEMEDIA LIMITED (TELEMEDIA)

WEBSITE: www.belizetelemedia.net

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ivan Tesucum	Chief Financial Officer, Chief Sales & Marketing Officer (Ag.)	Corporate Headquarters St. Thomas Street P.O. Box 603 Belize City, Belize	(501) 223-8109	(501) 223-4828
	E-mail	ivan.tesucum@belizetelemedia.net		
Mr. Mario Quiroz	Chief Information Officer (Acting)	Corporate Headquarters St. Thomas Street, P.O. Box 603 Belize City, Belize	(501) 223-8123	(501) 223-2096
	E-mail	mquiroz@belizetelemedia.net		
Mr. Kevin Hope	Chief Technical Officer	Corporate Headquarters St. Thomas Street, P.O. Box 603 Belize City, Belize	(501) 223-8305	(501) 223-0122
	E-mail	khope@belizetelemedia.net		
Dr. Dionne Miranda	Chief Customer Service Officer	Church Street P.O. Box 603 Belize City, Belize	(501) 223-8698	(501) 227-2033
	E-mail	dmiranda@belizetelemedia.net		
Mr. Rafael Marin	Chief Strategic Officer CANTO Liaison	Corporate Headquarters St. Thomas Street, P.O. Box 603 Belize City, Belize	(501) 223-8210	(501) 227-4194
	E-mail	rmarin@belizetelemedia.net		
Mrs. Mary Meighan	General Manager Marketing & Sales CANTO Liaison - #2	Albert Cattouse Building Regent Street, P.O. Box 603 Belize City, Belize	(501) 223-8252	(501) 227-0275
	E-mail	mmeighan@belizetelemedia.net		



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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ernesto Torres	Chief Executive Officer	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail:	etorres@speednet-wireless.com		
Mr. Jaime Briceno	Chairman	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	jeb@centaurcablenetwork.com		
Mr. Anthony Mahler	Chief Marketing Officer	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	armahler@speednet-wireless.com		
Mrs. Narda Garcia	Chief Operations Officer	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	ngarcia@speednet-wireless.com		
Mr. Rashud Constantino	Chief Financial Officer	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	rconstantino@speednet-wireless.com		
Mr. Sean Duncan	Chief Software Development Officer	2 ½ Miles Philip Goldson Hwy, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	sduncan@speednet-wireless.com		
Mr. Juan Pablo Lorenzetti	Head of Department IT Operations	2 ½ Miles Philip Goldson Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	jplorenzetti@speednet-wireless.com		
Mr. Abraham Teck	Director - Network Services	2 ½ Miles Northern Highway (501) 280 1000 Belize City 2230097 Belize Central America		(501) 223 1919
	E-mail	ateck@speednet-wireless.com		
Mr. Ruben Vargas	Chief Security Officer/ Internal Auditor	2 ½ Miles Philip Goldson Highway, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	rvargas@speednet-wireless.com		

SPEEDNET COMMUNICATIONS LIMITED

WEBSITE: www.speednet-wireless.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Marie Gomez	Customer Service Manager	2 ½ Miles Philip Goldson Highway, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	mgomez@speednet-wireless.com		
Mr. Josue Carballo	Procurement Manager	2 ½ Miles Philip Goldson Hwy., Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	jcarballo@speednet-wireless.com		
Mrs. Lisa Gonzales	Marketing Manager	2 ½ Miles Philip Goldson Highway, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	lgonzales@speednet-wireless.com		
Mrs. Nubia Carrillo	Accounts Manager	2 ½ Miles Philip Goldson Highway, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	ncarrillo@speednet-wireless.com		
Mr. Jose Urbina	Network Core Manager	2 ½ Miles Philip Goldson Highway, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	jurbina@speednet-wireless.com		
Mr. Cornelio Acosta Jr.	Billing/Credit Control Manager	2 ½ Miles Philip Goldson Highway, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	cmacosta@speednet-wireless.com		
Mr. Miguel Ruiz	Network Operations & Maintenance Manager	2 ½ Miles Philip Goldson Highway, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	mruiz@speednet-wireless.com		
Mr. Ivan Tamay	Treasurer	2 ½ Miles Philip Goldson Highway, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	Itamay@speednet-wireless.com		

SPEEDNET COMMUNICATIONS LIMITED

WEBSITE: www.speednet-wireless.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Susan Chow	Manager IT Operations	2 ½ Miles Philip Goldson Hwy, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	schow@speednet-wireless.com		
Mr. Elmer Tuz	Manager IT Development	2 ½ Miles Philip Goldson Hwy, Belize City Belize Central America	(501) 280 1000	(501) 223 1919
	E-mail	etuz@speednet-wireless.com		

LOVE FM

WEBSITE: www.lovefm.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Rene Villanueva Snr.	Chief Executive Officer	7145 Slaughterhouse Rd. P.O. Box 1865 Belize City, Belize	(501) 203 2098 203 0528	(501) 203 0529
	E-mail	peruconsul@btl.com		
Ms. Renira Villanueva Pollard	Accounts Executive	7145 Slaughterhouse Rd. P.O. Box 1865 Belize City, Belize	(501) 203 2098 203 0528	(501) 203 0529
	E-mail	renevillagr@yahoo.com		
Ms. Julia Carrillo Jones	Love FM's Manager	7145 Slaughterhouse Rd. P.O. Box 1865 Belize City, Belize	(501) 203 2098	(501) 203 0529
	E-mail	juliajones_2@hotmail.com		
Ms. Ava Jean Diaz Sosa	News Editor	7145 Slaughterhouse Rd. P.O. Box 1865 Belize City, Belize	(501) 203 2098	(501) 203 0529
	E-mail	ajds112003@gmail.com		

DIGICEL BERMUDA

WEBSITE: www.digicelbermuda.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Wayne Caines	CEO	Washington Mall, Phase II P.O. Box 896, 22 Church Street, Hamilton HM 11, Bermuda	(441) 500-5000	(441) 295-3235
	E-mail	wayne.caines@digicelgroup.com		

Who's WHO

Information and Communication Technologies

DIGICEL - BONAIRE

WEBSITE: www.digicelbonaire.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ray Mc Mahon	General Manager	Kaya Grandi 26 Kralendijk, Bonaire N.A.	(599) 717-4400	(599) 717-4466
	E-mail	Ray.Mcmahon@digicelgroup.com		



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IBC LATIN AMERICA

WEBSITE: www.ibcbrasil.com.br

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Luciana Guiotti	Project Manager	Rue Bela Cintra 967 - 11 Andar, Sao Paulo SP Brazil	55 11 3017 6800	55 11 3017 6802
	E-mail	telecom@ibcbrasil.com.br		

NEOTELIS

WEBSITE: www.neotelis.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michel Bruyère	Chief Executive Officer	666 Sherbrooke St. West, Suite 1000 Montreal, Quebec, H3A 1E7 Canada	(514) 281-1211	(514) 281-2005
	E-mail	mbruyère@neotelis.com		
Ms. Wendy Swan	Chief Operating Officer	666 Sherbrooke St. West, Suite 1000 Montreal, Quebec, H3A 1E7 Canada	(514) 281-1211	(514) 281-2005
	E-mail	wswan@neotelis.com		

REDKNEE

WEBSITE: www.redknee.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Lucas Skoczowski	Chief Executive Officer	2560 Matheson Blvd. East Suite 500, Mississauga, ON, L4W 4Y9, Canada	(905) 625-2622	(905) 625-2773
	E-mail	sales@redknee.com		

SASKTEL INTERNATIONAL

WEBSITE: www.sasktel-international.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Trevor L. Bowering	VP Operations	2550 Sandra Schmirler Way Regina, Saskatchewan S4P 3Y2, Canada	(306) 777-1695 (306) 536-7674 (mobile)	(306) 791-1314
	E-mail	trevor.bowering@sasktel.com		

TELUS COMMUNICATIONS

WEBSITE: www.telus.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Uzair Ansari	Senior Strategy Manager	25 York Street 29th Floor Toronto, ON M5J 2V5, Canada	(416) 883-3274	(905) 804-6104
	E-mail	uzair.ansari@telus.com		
Mr. Hanif Dato	VP International Markets	25 York Street 29th Floor Toronto, ON M5J 2V5, Canada	(416) 883-6648	(905) 804-6104
	E-mail	hanif.datoo@telus.com		

TREMOR TECHNOLOGY GROUP INC.

WEBSITE: www.tremorsolutions.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Faizal Salawu	Director	3950-14th Avenue, Suite 609, Markham, Ontario L3R 0A9 Canada	(416) 939-5124	(905) 887-4012
	E-mail	shanu@tremorsolutions.com		

WIREIE HOLDINGS INTERNATIONAL

WEBSITE: www.wireie.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Robert Barlow	President & CEO	35 Leek Crescent Floor 2 Richmond Hill, Ontario, L4B 4C2 Canada	(905) 882-4660	(905) 882-0223
	E-mail	rob.barlow@wireie.com		
Mr. Timothy Brown	CTO	35 Leek Crescent Floor 2 Richmond Hill, Ontario, L4B 4C2 Canada	(905) 882-4660	(905) 882-0223
	E-mail	tim.brown@wireie.com		

WIRELESS WORKS SOLUTIONS LTD.

WEBSITE: wireless-works.ca

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jim Donagan	Chief Technical Officer	675 Cochrane Drive Suite 608 Markham, Ontario Canada. L3R 0B8	(416) 527-3716	
	Email	j.donagan@wireless-works.ca		

DIGICEL CAYMAN ISLAND

WEBSITE: www.digicelcayman.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Chris Hayman	Chief Executive Officer	36A Dr. Roys Drive George Town, Grand Cayman	(345) 326 6000	
	E-mail	chris.hayman@digicelgroup.com		

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03B NETWORKS

WEBSITE: www.03bnetworks.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Erwin Mercado	VP Latin America & Caribbean	St. John's Manor Le Neuf Chemin, St. John JE34EH Jersey Channel Islands	(240) 477-0150	44 1534 862 301
	E-mail:	erwin.mercado@03bnetworks.com		
Mr. Louise Scott	Director Global Events	Johan van Oldenbarneveltlaan 5 2582 NE. Den Haag The Netherlands	+31 70 306 4143	
	E-mail:	louise.scott@03bnetworks.com		
Ms. Luisa Sorrentino	VP Marketing	Johan van Oldenbarneveltlaan 5 2582 NE. Den Haag The Netherlands	+31 70 306 4183	
	E-mail:	luisa.sorrentino@03bnetworks.com		

EMPRESA DE TELECOMUNICACIONES DE CUBA, S.A. (ETECSA)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ing. Mayra Arevich Marín	Presidente Ejecutivo ETECSA	Calle 3rae/76 y 78 Centro de Negocios Miramar, Edificio Beijing 5to. Piso, Miramar Playa La Habana, Cuba	(537) 266-8502	(537) 207-8953
	E-mail	mayra.arevich@etecsa.cu sec-ejecutiva.presidente@etecsa.cu		
Ing. Reynaldo Rodríguez	Primer Vicepresidente ETECSA	Calle 3rae/76 y 78 Centro de Negocios Miramar, Edificio Beijing 5to. Piso, Miramar Playa La Habana, Cuba	(537) 266-8532	
	E-mail	reynaldo.rodriguez@etecsa.cu		
Ing. Luis Adolfo Iglesias Reyes	Director Central División de Servicios Fijos	Calle 3rae/76 y 78 Centro de Negocios, Miramar, Edificio Santa Clara, 3er. Piso, Miramar Playa, La Habana, Cuba	(537) 266-6985	
	E-mail	luis.iglesias@etecsa.cu		
Ing. Hilda Arias Pérez	Directora Central División de Servicios Móviles	Calle 3rae/76 y 78 Centro de Negocios, Miramar, Edificio Barcelona 3er. Piso, Miramar Playa La Habana, Cuba	(537) 260-1000	
	E-mail	hilda.arias@cubacel.cu		
Ing. Lic. Tania Velázquez Rodríguez	Directora Central Dirección de Comercial y Mercadotecnia	Calle 3rae/76 y 78 Centro de Negocios, Miramar, Edificio Beijing 3er. Piso, Miramar Playa La Habana, Cuba	(537) 266-8380	
	E-mail	tania.velazquez@etecsa.cu		

EMPRESA DE TELECOMUNICACIONES DE CUBA, S.A. (ETECSA)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ing. Osmel Pérez	Director Central Castillo	Calle 3ra e/76 y 78 Dirección de Capital	(537) 266-8402 Centro de Negocios,	
	Humano	Miramar, Edificio Beijing 4to Piso, Miramar Playa La Habana, Cuba		
	E-mail		osmel.perez@etecsa.cu	
Ing. Raúl Castillo Símon	Director Central Dirección de Negociación e Importaciones	Calle 3ra e/76 y 78 Centro de Negocios, Miramar, Edificio Habana 4to Piso, Miramar Playa La Habana, Cuba	(537) 266-6157	(537) 266 -6858
	E-mail		raul.castillo@etecsa.cu	

THE GOVERNMENT OF THE ISLAND OF CURAÇAO

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Hon. Minister Mr. G. F. Schotte	Prime Minister	Fort Amsterdam 17 Willemstad - Curaçao Netherlands Antilles	(599-9) 463-0495	(599-9) 461-7199
	E-mail	gerrit.schotte@curacao-gov.an		
Hon. Minister Mr. Earl Balborda	Minister of Telecommunications	Fort Amsterdam 17 Willemstad - Curaçao Netherlands Antilles	(599-9) 465-1477	(599-9) 465-9361
	E-mail	earl.balborda@curacao-gov.an		

BUREAU TELECOMMUNICATIE & POST (TELECOMMUNICATIONS REGULATORY BOARD)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. J.D. de Canha	Managing Director	Industrieterrein Groot Davelaar 139-140, Willemstad - Curaçao Netherlands Antilles	(599-9) 463-1700	(599-9) 736-5265
	E-mail	j.d.decanha@burtel.an		
Ms. C.I.M. Sandries	Deputy Director	Beatrixlaan 9 Emmestad Willemstad Curaçao	(599-9) 463-1700	(599-9) 736-5265
	E-mail	sandries@burtel.an		

T-SPARX

WEBSITE: www.T-sparx.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ted Martinez	CEO	Neptunusweg 52a Willemstad Curacao, Netherlands Antilles	(599-9) 736-4244	(599-9) 736-4255
	E-mail	tmartinez@tsparx.com		

UTS - UNITED TELECOMMUNICATION SERVICES

WEBSITE: www.uts.an

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. P. de Geus	CEO	Berg Arrarat 1 Willemstad Curaçao	(599-9) 777-1414	(599-9) 888-2134
	E-mail	p.degeus@uts.cw		
Mr. R. Hato	CFO	Berg Arrarat 1 Willemstad Curaçao	(599-9) 777-1237	(599-9) 738-1892
	E-mail	rf.hato@uts.cw		
Mr. Danny Macaya	CCO	Berg Arrarat 1 Willemstad Curaçao,	(599-9) 777-1277	(599-9) 738-1892
	E-mail	d.macaya@uts.cw		
Mr. S. Offerman	COO	Berg Arrarat 1 Willemstad Curaçao	(599-9) 777-1564	(599-9) 738-1892
	E-mail	s.offerman@uts.cw		
Mrs. S. Smith	CCAO	Berg Arrarat 1 Willemstad Curaçao	(599-9) 777- 1264	(599-9) 738-1892
	E-mail	s.smith@uts.cw		
Mr. Lyrio Gomez	CANTO Liaison Curaçao	Kaya Josua 24 Willemstad Curaçao	(599-9) 510-6937	
	E-mail	lyriogomez@gmail.com		

THE GOVERNMENT OF THE COMMONWEALTH OF DOMINICA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Charles Angelo Savarin	President	Office of the President State House Victoria Street Roseau	(767) 448-2054 (767) 266-3333	(767) 449-8366
Hon. Roosevelt Skerrit	Prime Minister	Government Headquarters Roseau	(767) 266-3058	(767) 448-8960
Hon. Ambrose George	Minister for Telecommunications	Government Headquarters Roseau	(767) 266-3294	(767) 448-4807

CABLE & WIRELESS DOMINICA LIMITED

Trading as LIME

WEBSITE: www.lime.com

LIME is a full service Telecommunications company jointly owned by Cable and Wireless (80%) and the Government of the Commonwealth of Dominica (20%). The company provides both national and international telecommunications services. They also provide Data and Internet, Voice and Mobile services.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jeffrey Baptiste	General Manager	P.O. Box 6 Hanover Street Roseau	(767) 255 -3116	(767) 448-1110
	E-mail:	jeffrey.baptiste@lime.com		
Mr. Edgar Peltier	Accounting & Reporting Analyst	P.O. Box 6 Hanover Street Roseau	(767) 255-3134	(767) 448 1120
	E-mail:	edgar.peltier@lime.com		
Mr. Kareem Guiste	Head of Marketing, Corporate Sales & Communications	P.O. Box 6 Hanover Street Roseau	(767) 255-3127	(767) 448-1077
	E-mail	kareem.guiste@lime.com		
Ms. Ferdina Frampton	Senior Marketing & Communications Executive	P.O. Box 6 Hanover Street Roseau	(767) 255-3150	(767) 448-1077
	E-mail	ferdina.frampton@lime.com		

CARIB TELECOMS

WEBSITE: www.caribtelecoms.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Gina Dyer	Director	P.O. Box 630 Roseau, Commonwealth of Dominica	(767) 448-2617 (767) 449-9798	(767) 448-7810
	E-mail	dyer@cwdom.dm		

DIGICEL DOMINICA .

WEBSITE: www.digiceldominica.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Richard Stanton	Country Manager	P.O. Box 2236 Roseau Dominica	(767) 616-1500 (767) 616-6161	(767) 440-3189
	E-mail	richard.stanton@digicelgroup.com		

GUYACOM

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ir. Filip Van Den Bossche	Chief Executive Officer	"Petit-Chalet" CHATON 56 Avenue Pasteur - 97300 Cayenne (French Guiana)	00 594 694 434374	00 594 594 250000
	E-mail	fvdb@guyacom.net		
Ms. Christine Chung	Chief Financial Officer	"Petit-Chalet" CHATON 56 Avenue Pasteur - 97300 Cayenne (French Guiana)	00 594 694 966355	00 594 594 250000
	E-mail	christine.chung@guyacom.net		

THE GOVERNMENT OF GRENADA

WEBSITE: www.gov.gd

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Her Excellency Dame Cecile La Grenade	Governor General	Office of the Governor General		
Ms. Margaret Jawahir	Personal Assistant to the Governor General	Office of the Governor General	(473) 440-2401	(473) 440-6688
	E-mail:	patogg@spiceisle.com		
Dr. The Rt. Hon. Keith Mitchell	Prime Minister	Financial Complex Carenage, St. George Grenada W.I.	(473) 440-2101	(473) 440-0775
Hon. Oliver Joseph	Minister for Economic Development, Trade, Planning & Cooperatives	Financial Complex Carenage, St. George Grenada W.I.	(473) 440-2101 (473) 440-2731	(473) 440-0775
Hon. Gregory Bowen	Minister for Communications Works, Physical Development Public Utilities, ICT & Community Development	Ministerial Complex Fourth Floor Grenada W.I.	(473) 440-2181 440-2722	(473) 440-4122
Hon. Alvin Da Breo	Minister for ICT	Ministerial Complex Fourth Floor Grenada W.I.	(473) 440-2181 440-2722	(473) 440-4122
Hon. Anthony Boatswain	Minister for Education and Human Resource Development	Ministry of Education, Building Botanical Gardens Grenada W.I.	(473) 440-2737	(473) 440-6650
Dr. The Right Hon. Keith Mitchell	Minister for National Security, Public Administration, Disaster Management, Home Affairs, Information & Implementation	Ministerial Complex, Tanteen, St. George's Grenada W.I.	(473) 440-2255 440-2265	(473) 440-4116
Sen. The Hon. Kenny Lalsingh	Minister for Implementation	Ministerial Complex Tanteen, St. George's Grenada W.I.	(473) 440-2255 440-2265	(473) 440-4116
Sen. The Hon. Winston Garraway	Parliamentary Secretary with responsibility for Information	Ministerial Complex Tanteen, St. George's Grenada W.I.	(473) 440-2255 440-2265	(473) 440-4116

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Trading as LIME

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Angus Steele	General Manager	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2200 (473) 407-2727 (M)	(473) 440-4134
	E-mail:	angus.steele@time4lime.com		
Mrs. Gwenlian Andrews	Finance Manager, Company Secretary	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2451 (473) 405-1582 (M)	(473) 440-4134
	E-mail:	gwenlian.andrews@time4lime.com		
Mr. Dylan Ollivierre	Manager Managed Services	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2380 (473) 407-5493(M)	(473) 444-3328
	E-mail:	dylan.ollivierre@time4lime.com		
Mrs. Jeneil Alexis-Browne	Manager Human Resources	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2393 (473) 405-4142 (M)	(473) 444-1944
	E-mail:	jeneil.alexis-browne@time4lime.com		
Mr. Cecil Noel	Head of Corporate Sales	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2286 (473) 409-9603 (M)	(473) 440-5200
	E-mail:	cecil.noel@time4lime.com		
Mr. Rawlston Mitchell	Marketing Manager	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2471 (473) 405-9559 (M)	(473) 440-4134
	E-mail:	rawlston.mitchell@time4lime.com		
Ms. Lorraine Mitchell	Head of Consumer Sales & Customer Experience	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2459 (473) 440-4134 (M)	(473) 409-3225
	Email:	lorraine.mitchell@time4lime.com		
Ms. Zoe Hagley	Sponsorship & Corporate Communications Manager	P.O. Box 119 Mt. Hartman St. George's, Grenada	(473) 441-2295 (473) 405-9400 (M)	(473) 440-4134
	Email:	zoe.hagley@time4lime.com		

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THE GOVERNMENT OF GUYANA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
President Donald Ramotar	Executive President (with responsibility for Telecommunications)	Office of the President Shiv Chanderpaul Dr. Bourda, Georgetown	(592) 225-1330	(592) 226-9969

NATIONAL FREQUENCY MANAGEMENT UNIT(NFMU)

WEBSITE:www.nfmu.gov.gy

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Valmikki Singh	Managing Director NFMU	68 Hadfield St. Lodge, Georgetown Guyana	(592) 226-2233	(592) 226-7661
	E-mail	nfmu@sdp.org.gy		

TELECOMMUNICATIONS REGULATIONS

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Retd. Justice Prem Persaud	Chairman Public Utilities Commission	298 Church Street Queenstown Georgetown	(592) 227-3293	(592) 227-3534
	E-mail	Prem1932@yahoo.com		
Ms. Gita Raghubir	Director of Telecommunications	NFMU Building 68 Hadfield Street Lodge, Georgetown	(592) 231-7366 237-7367	(592) 231-7368
	E-mail	gitaraghubir@yahoo.com		

ATLANTIC TELE-NETWORK, INC.

WEBSITE:www.mprior@atni.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michael Prior	Chief Executive Officer	10 Derby Square, Salem, MA 01970, USA	(978) 619-1300	(978) 744-3951
	E-mail	mprior@atni.com		

GUYANA TELEPHONE & TELEGRAPH COMPANY (GT&T)

WEBSITE: www.gtt.co.gy

GT&T is jointly owned by Atlantic Tele-Network (80%) and Hong Kong Golden Telecom Company (20%). GT&T provides national and international telecommunication services in Guyana. They also operate a cellular network.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Radha Krishna Sharma	Chief Executive Officer/General Manager, GT&T	P.O. Box 10628 Telephone House 79 Brickdam, Georgetown	(592) 227-4660	(592) 227-1020
	E-mail	rsharma@gtt.co.gy		
Mr. Gerard De Freitas	Deputy General Manager Operations	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 225-6382	(592) 225-4092
	E-mail	gerryd@gtt.co.gy		
Mr. Allison Parker	Manager Public Communications	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 227-5113	(592) 227-1020
	E-mail	pubcomm@gtt.co.gy		
Mr. Justin Nedd	Chief Financial Officer	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 225-1315 (Ext. 2160)	(592) 225-0190
	E-mail	justin.nedd@gtt.co.gy		
Mr. Shaka Dow	Director, Management Information Systems	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 227-0088	(592) 225-0190
	E-mail	shakad@gtt.co.gy		
Mr. Russell Davis	Director, Technical Operations & Planning	P.O. Box 10628 79 Brickdam Georgetown	(592) 225-9383	(592) 225-4092
	E-mail	syseng@gtt.co.gy		

GUYANA TELEPHONE & TELEGRAPH COMPANY (GT&T)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Persaud	Director, Data and Power Systems	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 226-7836	(592) 225-8681
	E-mail	johnp@gtt.co.gy		
Ms. Pamela Briggs	Director Customer Services	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 227-0808	(592) 231-7637
	E-mail	collects@gtt.co.gy		
Mr. Christopher Roberts	Senior Manager Human Resources	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 227-3743	(592) 227-5443
	E-mail	croberts@gtt.co.gy		
Mr. Gene Evelyn	Consultant (Rate Making, Regulation & Legal Affairs)	P.O. Box 10628 Telephone House 79 Brickdam Georgetown	(592) 227-0514	((592) 225-0190
	E-mail	gene.evelyn@gmail.com gttrates@gtt.co.gy		

GUYANA POSTAL AND TELECOMMUNICATIONS WORKERS UNION

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Harold Sheperd	President	310 East Street, Georgetown Guyana	(592) 226-5255	(592) 225-1633

THE GOVERNMENT OF HAITI

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Mr. Michel Martelly	President	Palais National Champs de Mars Port-au-Prince Haiti		
Mr. Laurent Lamothe	Prime Minister	Bureau de la Primature, 33, Blv Harry Truman Bicentenaire Port-au-Prince, Haiti		
Mrs. Josette Darguste	Minister of Culture	Angle des rues Piquant et Geffrard, Champs de Mars Port-au-Prince, Haiti		
Mr. Jacques Rousseau	Minister of Public Works, Transport & Communication	Delmas 33, Rue Toussaint Louverture #1 Port-au-Prince, Haiti		

CONATEL

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jean Marie Guillaume	General Director	4 Ave Christophe Port-au-Prince Haiti	(509) 3156-8888	(509) 2227-5454
	E-mail	j.m.guillaume@hotmail.com		

DIGICEL HAITI

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Maarten Boute	CEO	151 Angle Ave Jean Paul II & Impasse Duverger Angle rues Clerveaux et Darguin Port-au-Prince, Haiti PO Box 15516	(509) 3700-7017	
	E-mail	maarten.boute@digicelgroup.com		
Ms. Gabriele Denis	Project Assistant Pétion-Ville	151 Angle Ave Jean Paul II & Impasse Duverger Angle rues Clerveaux et Darguin Port-au-Prince, Haiti PO Box 15516	(509) 3700-7009	
	E-mail	gabriele.denis@digicelgroup.com		

THE GOVERNMENT OF JAMAICA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency the Most Honourable Patrick Allen ON.CD.	Governor General	Kings House Hope Road	(876) 927-6424/5	(876) 927-4561
	E-mail	kingshouse@cwjamaica.com		
The Most Hon. Portia Simpson Miller, ON, MP.	Prime Minister & Minister of Defence, Development Information & Sport	Jamaica House, 1 Devon Road, Kingston 10	(876) 927-9942/3	(876) 929-0005
	E-mail	primeminister@opm.gov.jm		
Hon. Dr. Phillip Paulwell	Min. of Science Technology Energy & Mining	36 Trafalgar Road Kingston 10	(876) 929-8990-4	(876) 929-8103
	E-mail	ppaulwell@mem.gov.jm		

THE OFFICE OF UTILITIES REGULATION (OUR) WEBSITE: www.our.org.jm

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Albert Gordon	Director General	36 Trafalgar Road Kingston 10	(876) 968-6053	(876) 929-3635 929-3645
	E-mail	agordon@our.org.jm		

CABLE & WIRELESS JAMAICA LIMITED

Trading as LIME

WEBSITE: www.cwjamaica.com

Cable & Wireless Jamaica provides telephone services - domestic and international, throughout the island. The company is privately owned - 82% by C&W (W.I.) Ltd. and 18% by members of the public. They own Jamaica Digiport International Limited, which provides high speed data and other telecommunications services to freezone and offshore companies.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Christopher Dehring	Chairman	2-6 Carlton Crescent Kingston 5	(876) 926-9700	(876) 968-9696
	E-mail	christopher.dehring@lime.com		
Mr. Garfield Sinclair	Chief Executive Officer	2-6 Carlton Crescent Kingston 5	(876) 936-2457	(876) 929-9984
	E-mail	garfield.sinclair@lime.com		
Ms. Rochelle Cameron	Head of Legal & Regulatory - North	2-6 Carlton Crescent Kingston 5	(876) 936-2566	(876) 906-1036
	E-mail	rochelle.cameron@lime.com		
Ms. Karen Sutherland	Chief Financial Officer	2-6 Carlton Crescent Kingston 5	(876) 936-3822	(876) 920-9774
	E-mail	karen.sutherland@lime.com		
Mrs. Nicola Ellis-Duncan	Head of Human Resources	2-6 Carlton Cres. Kingston 5	(876) 936-2582	(876) 920-8183
	E-mail:	nicola.ellis-duncan@lime.com		
Ms. Carlo Redwood	Vice President Marketing	2-6 Carlton Cres. Kingston 5	(876) 936-4806	(876) 920-9654
	E-mail:	carlo.redwood@lime.com		
Mr. Charles Douglas	Regional Regulatory Advisor	2-6 Carlton Cres. Kingston 5	(876) 936-2746	(876) 906-8111
	E-mail	charles.douglas@lime.com		
Mrs. Melesia Sutherland-Campbell	Regulatory Advisor & Chair of CANTO Regulatory & Emerging Technologies Committee	2-6 Carlton Cres. Kingston 5	(876) 936-2860	(876) 920-9605
	E-mail	melesia.campbell@lime.com		

FACEY COMMODITY COMPANY

WEBSITE: www.faceycommodity.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Niall O'Brien	CEO Group	53-61 Newport Boulevard, Newport West, Kingston 11, Jamaica, W.I.	(305) 477-2652	
	Email:	nobrien@faceycommodity.com		
Ms. Katyane Meiman	Director of Business Development	53-61 Newport Boulevard, Newport West, Kingston 11, Jamaica, W.I.	(305) 477-2652 (305) 607-3337 (M)	
	Email:	kmeiman@faceycommodity.com		
Mr. Erick Barclay	Director of Open Market Sales	53-61 Newport Boulevard, Newport West, Kingston 11, Jamaica, W.I.	(305) 477-2652 (786) 493 0655 (M)	
	E-mail:	ebarclay@faceycommodity.com		

DIGICEL JAMAICA LTD.

WEBSITE: www.digiceljamaica.com

Digicel Jamaica is a privately owned new entrant operator, providing mobile national and international communications services over its GSM network throughout Jamaica since its launch in April 2001. Digicel Jamaica is part of the Digicel Group, with mobile operations in six other Caribbean territories: St. Lucia, Grenada, Aruba, St. Vincent and the Grenadines, Barbados and the Cayman Islands.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Colm Delves	Group CEO	Digicel Global Headquarters Dublin, Ireland		
	E-mail:	colm.delves@digicelgroup.com		
Mr. Andy Thorburn	Regional CEO Caribbean & Central America	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5126	(876) 929-6348
	E-mail:	andy.thorburn@digicelgroup.com		
Mr. Barry O'Brien	CEO, Digicel Jamaica	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5177	(876) 948-9856
	E-mail:	barry.obrien@digicelgroup.com		
Mr. Jason Corrigan	General Manager Digicel Business	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5822	(876) 922-7666
	E-mail:	jason.corrigan@digicelgroup.com		
Mr. Dwayne Tulloch	Customer Care Director	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5005	(876) 922-7666
	E-mail:	dwayne.tulloch@digicelgroup.com		
Mr. Noel Ryan	Chief Financial Officer	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5500	(876) 922-7666
	E-mail:	noel.ryan@digicelgroup.com		
Ms. Gail Moss- Solomon	Head of Legal & Regulatory - Jamaica	Digicel Regional Headqtr. 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5500	(876) 922-7666
	E-mail:	gail.moss-solomon@digicelgroup.com		

DIGICEL JAMAICA LTD.

WEBSITE: www.digiceljamaica.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Brian Bennett-Easy	Head of Commercial Operations, Digicel Business	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5676	(876) 922-7666
	E-mail:	brian.bennett-easy@digicelgroup.com		
Mr. Conor Looney	Operations Director	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5500	(876) 922-7666
	E-mail:	conor.looney@digicelgroup.com		
Ms. Andrea Hardware	Human Resources Director	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5142	(876) 922-7666
	E-mail:	andrea.hardware@digicelgroup.com		
Mr. Krishna Phillipps	Chief Technology Officer	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5873	(876) 922-7666
	E-mail:	krishna.phillipps@digicelgroup.com		
Mr. Niall O'Toole	Chief Commercial Officer	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5500	(876) 922-7666
	E-mail:	niall.otoole@digicelgroup.com		
Mr. Patrick King	Distribution Director	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5500	(876) 922-7666
	E-mail:	patrick.king@digicelgroup.com		
Mr. Peter Lloyd	Marketing Director	Digicel Regional Headquarters 14 Ocean Boulevard Kingston, Jamaica, W.I.	(876) 619-5500	(876) 922-7666
	E-mail:	peter.lloyd@digicelgroup.com		

FUJITSU TRANSACTION SOLUTIONS (JAMAICA) LTD.

WEBSITE: www.fujitsu.com/caribbean

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Mervyn Eyre	President and CEO, Fujitsu Caribbean and Central America	18 Belmont Road, Kingston 5, Jamaica	(876) 926-7567	(876) 920-4761
	Email:	mervyn.eyre@caribbean.fujitsu.com		
Mr. Evan Hemans	Executive Vice President, Core Services	18 Belmont Road, Kingston 5, Jamaica	(876) 926-7567	(876) 920-4761
	Email:	evan.hemans@caribbean.fujitsu.com		
Mr. Hugh Smith	Executive Vice President, Corporate Services	18 Belmont Road, Kingston 5, Jamaica	(876) 926-7567	(876) 920-4761
	Email:	hugh.smith@caribbean.fujitsu.com		
Mr. Jean-Paul Dookie	Executive Vice President, Government Business	6th Avenue Extension & Ibis Avenue Barataria, Trinidad	(868) 223-2826	(868) 675-1956
	E-mail:	jean-paul.dookie@caribbean.fujitsu.com		
Mr. John Slaytor	Executive Vice President, Sales & Business Development	Chelston Park, Bldg.1, Collymore Rock St. Michael, Barbados	(246) 426-0242	(246) 426-6988
	E-mail:	john.slaytor@caribbean.fujitsu.com		

SPATIAL INNOVISION LIMITED

WEBSITE: www.spatialvision.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Silburn Clarke	Chief Executive Officer	22 Annette Crescent Kingston 10 Jamaica	(876) 995-7233	(876) 755-1843
	E-mail	silburn@spatialvision.com		
Mr. Roshawn Clarke	Marketing Director	22 Annette Crescent Kingston 10 Jamaica	(876) 832-4608	(876) 755-1843
	E-mail	marketing@spatialvision.com		
Mr. Owen Evelyn	President/COO	22 Annette Crescent Kingston 10 Jamaica	(876) 809-5001	(876) 755-1843
	E-mail	president@spatialvision.com		

TELECOM INDUSTRY CONSTRUCTION & CONSULTANCY SERVICES LTD. (TELICON)

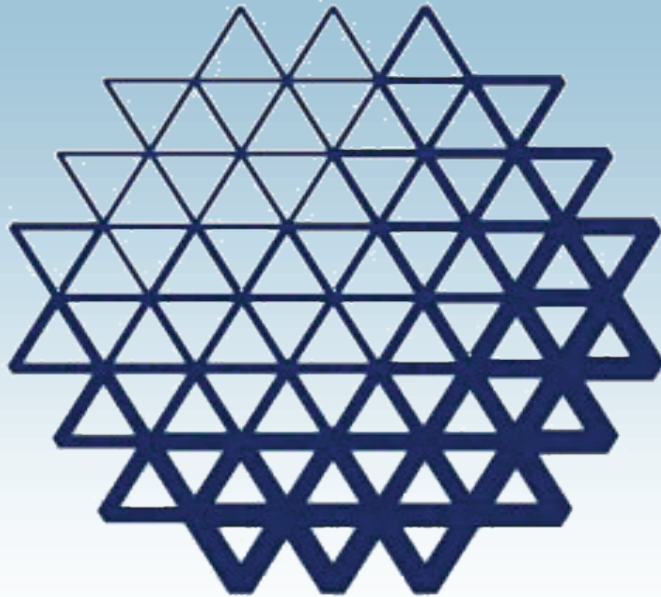
WEBSITE: www.telicongroup.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Donovan James	Chairman & CEO	18 Dumbarton Ave. Kingston 10 Jamaica	(876) 926-7181	(876) 929-0889
	E-mail	djames@telicongroup.com		
Mr. Dave Campbell	Executive Vice Technical Operations	18 Dumbarton Ave. Kingston 10 Jamaica	(876) 926-7181	(876) 929-0889
	E-mail	dcampbell@telicongroup.com		

CARIBBEAN INSTITUTE OF MEDIA & COMMUNICATION (CARIMAC)

WEBSITE: www.mona.uwi.edu/carimac

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Dr. Canute James Phd.	Director CARIMAC	3 Sherlock Drive University of the West Indies Mona, Kingston 7, Jamaica	(876) 977-0898	(876) 977-1597
	E-mail	canute.james@uwimona.edu.jm		



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WWW.ATNI.COM

Who'sWHO

Information and Communication Technologies

ANRITSU COMPANY, S.A. DE C.V.

WEBSITE: www.anritsu.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Diego Parra	Sales Director - Latin America	Ejército Nacional S79 Piso 9 Col. Granada Del Miguel Hidalgo C.P. 11S20 México, D.F.	525 5110 12377	
	E-mail:	diego.parra@anritsu.com		
Ms. Nelly Benítez	Sales Field Engineer	Ejército Nacional S79 Piso 9 Col. Granada Del Miguel Hidalgo C.P. 11S20 México, D.F.	525 511 012378	
	E-mail:	nelly.benitez@anritsu.com		

MEXICO

ERICSSON CARIBBEAN INC.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Thomas Noble	Sales Director	Tallaassee , Florida	(954) 6487889	
Ms. Paola Torres	Brand Experience Manager / Public Relations Central America and Caribbean	Sabana Norte, Torre La Sabana, San Jose, Costa Rica	(506) 2519-0877	(506) 2519-0810
	E-mail:	paola.a.torres@ericsson.com		
Mr. Juan Carlos Rivera	Human Resources	#48 PR State Road 165, Km 1, 2 Guaynabo, 00968-8000, Puerto Rico	(787) 771-1706	
	E-mail:	juan.carlos.rivera@ericsson.com		
Mr. José Ayala	Head of Government & Industry Relation	89 Ave Norte y Calle El Mirador, Flr #2, San Salvador, El Salvador	(503) 2210 5251	
	E-mail:	jose.ayala@ericsson.com		

THE GOVERNMENT OF ST. KITTS & NEVIS

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Rt. Hon. Dr Denzil Douglas	Prime Minister	Government Headquarters Church Street Basseterre, St. Kitts	(869) 465-2521 Ext. 1043	(869) 465-1001
	E-mail	sknpoffice@sisterisles.com		
Hon. Earl Martin	Deputy Prime Minister & Minister of Housing, Public Works, Energy, & Public Utilities	Government Headquarters Church Street Basseterre, St. Kitts	(869) 465-2521 Ext. 1086	(869) 466-8244
	E-mail	pwutp@yahoo.com		

CABLE & WIRELESS, ST. KITTS & NEVIS LIMITED

Trading As LIME

WEBSITE: www.candw.kn

Cable & Wireless St Kitts & Nevis Limited is registered under the laws of the Federation of St. Kitts & Nevis. The Company is a subsidiary of Cable & Wireless (West Indies) Limited which owns 77% of the issued and outstanding shares. The Company's registered office is Basseterre, St. Kitts.

Cable & Wireless St Kitts & Nevis Limited supplies telecommunications services and facilities to the federation of St Kitts and Nevis. The Company's main business is the provision and operation of public telecommunication services, including Fixed Line, Broadband, Mobile, DIA and VSAT.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Lawrence Mc Naughton	Chairman	Cable & Wireless (St. Lucia). Castries, St. Lucia	(758) 453-9201	(758) 453-9700
	E-mail	lawrence.mcnaughton@lime.com		
Mr. David Lake	General Manager	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext 4101	(869) 465-1112
	E-mail	david.lake@lime.com		
Mrs. Karen Blackett	HR Manager	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4121	(869) 465-8851
	E-mail	karen.blackett@lime.com		
Ms. Sharyon Thomas	Ag. Manager Retail & Indirect Channel	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4156	(869) 466-9308
	E-mail	sharyon.thomas@lime.com		

CABLE & WIRELESS, ST. KITTS & NEVIS LIMITED

Trading as LIME

WEBSITE: www.candw.kn

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michael H. Davis	Finance Manager	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4239	(869) 465-1754
	E-mail	michael.h.davis@lime.com		
Mrs. Bibiana Henry	Head of Corporate Sales & Service	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4150	(869) 466-6551
	E-mail	bibiana.henry@lime.com		
Mr. Clyde Richardson	Manager Managed Service Operations Basseterre, St. Kitts	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4172	(869) 466-4894
	E-mail	clyde.richardson@lime.com		
Mr. Kevin Edwards	Marketing & Corporate Communications Manager	P.O. Box 86 Basseterre, St. Kitts	(869) 465-1000 Ext. 4471	(869) 466-4894
	E-mail	kevin.edwards@lime.com		
Ms. Lornette Powell	Ag. Supervisor Retail Sales & Indirect Channel	P.O. Box 664 Charlestown Nevis	(869) 469-5000 Ext 5122	(868) 469-0871
	E-mail	lornette.powell@lime.com		

DIGICEL - ST. KITTS & NEVIS

WEBSITE: www.digicelstkittsandnevis.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Johnny Ingle	Chief Executive Officer	Port Zante, Bldg #16 Office #4 P.O. Box 1033 Basseterre, St. Kitts	(869) 765-5059 (869) 466-4194 (869)762-4000 (O)	(869) 466-4194
	E-mail	johnny.ingle@digicelgroup.com		

THE GOVERNMENT OF ST. LUCIA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Hon. Dr. Kenny D. Anthony	Prime Minister and Minister for Finance Economic Affairs, & Social Security	Office of the Prime Minister 5th Floor, Greaham Louisy Waterfront Castries, St. Lucia	(758) 468-2184 (758) 453 7880	(758) 453-7352
Hon. Philip J. Pierre	(Deputy Prime Minister) Minister of Infrastructure, Port Services & Transport	Union Castries St. Lucia	(758) 468 4302	(758) 468 6380
Hon. Lorne Theophilus	Minister for Tourism & Creative Industries	3rd Floor Stanislaus James Building, Waterfront Castries, St. Lucia	(758) 468-4605 (758) 451-9335	(758) 451- 6986
Hon. Dr. Robert Lewis	Minister for Education Human Resource Development & Gender Relations	2nd, 3rd & 4th Floor, Francis Compton Building, Waterfront, Castries, St. Lucia	(758) 468 5206	(758) 453 2299
Hon. Moses Jn. Baptiste	Minister for Agriculture, Food Production, Fisheries & Rural Development	4th & 5th Floors, Stanislaus James Building, Waterfront Castries, St. Lucia	(758) 468 4174	(758) 453 6314
Sen. Hon. Victor Phillip La Corbiniere	Minister for Legal Affairs, Home Affairs & National Security	Castries, St. Lucia	(758) 468 3614	(758) 468-4240 (758) 453-7347
Hon. Alvina Reynolds	Minister for Health, Wellness, Human Services & Gender Relations	Waterfront, Castries St. Lucia	(758) 468 5301	(758) 458 2743
Hon. Harold Dalson	Minister for Social Transformation, Local Government & Community Empowerment	4th Floor Greaham Louisy Building Waterfront, Castries St Lucia	(758) 468 5101	(758) 459 0922
Sen. Hon. Stanely Felix	Minister of Physical, Development, Housing & Urban Renewal	Castries, St Lucia	(758) 468 2601	(758) 453 1530

THE GOVERNMENT OF ST. LUCIA

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Hon. Emma Hippolyte	Minister of Commerce, Business Development & Consumer Affairs	4th Floor, Heraldine Rock Building, Waterfront Castries, St. Lucia	(758) 468 4201	(758) 453-1530
Hon. Alva Baptiste	Minister of Foreign Affairs, International Trade & Civil Aviation	Castries, St. Lucia	(758) 468 4501	(758) 452-7427
Hon. Shawn Edward	Minister of Youth & Sports	4th Floor Greaham Louisy Building Waterfront, Castries St. Lucia	(758) 468-5101	(758) 459-0922
Sen. Hon. Dr. James Fletcher	Minister for Public Service, Sustainable Development, Energy, Science & Technology, Information & Broadcasting	Castries, St Lucia	(758) 468-7777	(758) 453-1305

CABLE AND WIRELESS, (ST. LUCIA)LIMITED, Trading as LIME

WEBSITE: www.time4lime.com

C&W St. Lucia provides national and international telecommunications services to the island. In addition to their land-line network, they operate GSM cellular network. They also provide dial up and broadband high-speed internet service, as well as VSAT, Wi-Fi, IPVPN and Cable TV services.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Lawrence McNaughton	Managing Director - Windwards	PO Box 111 Castries, St. Lucia	(758) 453-9221	(758) 453-9700
	E-mail:	Lawrence.Mcnaughton@time4lime.com		
Ms. Geraldine Pitt	CEO Southern Cluster	P O Box 111 Castries, St. Lucia	(758) 453 9558	(758) 453 9700
	E-mail:	Geraldine.Pitt@time4lime.com		

CABLE AND WIRELESS, ST. LUCIA LIMITED

Trading as LIME

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Chris Williams	General Manager	PO Box, 111 Castries, St. Lucia	(758) 453-9200	(758) 453-9700
	E-mail	Chris.Williams@time4lime.com		
Mr. Ronald Joseph	Chief Financial Officer	PO Box 111 Castries, St Lucia	(758) 453-9220	(758) 453-9700
	E-mail:	Ronald.Joseph@time4lime.com		
Mrs. Goretti Lawrency	Head of Human Resources Windwards	PO Box, 111 Castries, St Lucia	(758) 453-9537	(758) 453-9731
	E-mail	Goretti.Lawrency@time4lime.com		
Ms. Laurencia Cadette	Head of Marketing	P.O. Box 111 Castries, St. Lucia	(758) 453-9570	(758) 453-9701
	E-mail	Laurencia.Cadette@time4lime.com		
Ms. Joanna Marius	Head of Consumer Sales & Customer Experience	P.O. Box 111 Castries, St. Lucia	(758) 453-9550	(758) 453-9700
	E-mail	Joanna.Marius@time4lime.com		
Ms. Ewa Girard	Legal & Regulatory Advisor	P.O. Box 111 Castries, St. Lucia	(758) 453-9096	(758) 453-9700
	E-mail	Ewa.Girard @time4lime.com		
Ms. Adeline Jean	Executive Asst.	P.O. Box 111 Castries, St. Lucia	(758) 453-9201 453-9202	(758) 453-9700
	E-mail	Adeline.Jean@time4lime.com		

ORANGE MEDIA GROUP INC.

WEBSITE: www.orangemediagroupinc.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Earny St. Catherine	President	Suite 16 Rodney Bay Commercial Centre Rodney Bay St. Lucia	(758) 718-2898	(758) 452-0191
	E-mail:	earny.orangemedia@gmail.com		

VIDEO SURVEILLANCE CCTV CENTER

WEBSITE: www.videosurveillance.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Joseph Adjodha	Chief Executive Officer	Lower Trade Winds Drive P.O. Box GM 815 Castries, St. Lucia	(758) 452-7139 (758) 720-8812 (Cell)	(758) 451 6619
	E-mail:	joe@cctvinfo.com		

HELEN TELEVISION SYSTEM

WEBSITE: htsstlucia.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Linford Fevrier	Managing Director	Morne Fortune P.O. Box 621 Castries, St. Lucia	(758) 452-2693 452-4982	(758) 453-1737
	E-mail	vfevrier@htsstlucia.org		
Ms. Valerie Albert	Programme Director & Asst. General Manager	P.O. Box 621 Castries, St. Lucia	(758) 452-2693	(758) 453-1737
	E-mail	valbert@htsstlucia.org		
Mr. Steve Anius	Eng. Director General Manager	P.O. Box 621 Castries, St. Lucia	(758) 452-2693	(758) 453-1737
	E-mail	sanius@htsstlucia.org		

THE GOVERNMENT OF ST. MAARTEN

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Drs. Eugene Holiday	Cabinet of the Governor of St. Maarten	Falcon Drive #3 Philipsburg, St. Maarten	(721) 542-1160	(721) 542-1199
	E-mail:	info@kabgsxm.com		
Mrs. Sarah Wescot- Williams	Prime Minister/Shareholder Representive Sint Maarten Telecommunication Holding Company N.V.	Clem Labega Square Philipsburg, St. Maarten	(721) 542-6085	(721) 542-4884
	E-mail:	Sarah.wescot-williams@sintmaartengov.org		
Hon. Ted Richardson	Minister of Tourism Economic Affairs, Traffic & Telecommunication	Parliament of St. Maarten Parliament Building Fronstreet, Philipsburg St. Maarten	(721) 542-4672	(721) 542-2606
	E-mail:	ted.richardson@sintmaartengov.org		

TELEM GROUP

WEBSITE: telemgroup.an

In 2007, the Sint Maarten Telephone Company N.V. and its subsidiaries, TelCell. N.V., TelNet Communications N.V. and associate company, Smitcoms N.V. and its subsidiary Smitcoms INC, were legally structured to enable the formation of an umbrella holding company, the Sint Maarten Telecommunication Holding Company N.V. (SMTHC). The integration of these companies also saw the creation of a new Operating Company, The Sint Maarten Telecommunications Operating Company N.V. which remains as the incumbent operator for Country Sint Maarten, Dutch Caribbean.

The products and services of all the companies are marketed and promoted under the company brand name TelEm Group, with separate promotions for 3G voice and data mobile Carrier TelCell.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Helma Etnel	Chief Financial Officer (CFO)	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg, St. Maarten, Dutch Caribbean	(721) 546-0100 Ext. 113	(721) 543-0103
	E-mail:	Helma.Etnel@telemgroup.sx		
Mr. Brian Mingo	Chief Commercial Officer (CCO)	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg, St. Maarten, Dutch Caribbean	(721) 546-0100 Ext. 209	(721) 542-1074
	E-mail:	Brian.Mingo@telemgroup.sx		

TELEM GROUP

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Eldert Louisa	Chief Technical Officer (CTO)	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg, St. Maarten, Dutch Caribbean	(721) 546-0100	(721) 542-9141
	E-mail:	Eldert.Louisa@telemgroup.sx		
Mrs. Shadira Lont-Richardson	Manager, Human Resources & Development	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg St. Maarten, Dutch Caribbean	(721) 546-0100 Ext. 108	(721) 542-2222
	E-mail:	Shadira.lont@telemgroup.sx		
Mr. Joe Dominique	Corporate Communication Officer	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg St. Maarten, Dutch Caribbean	(721) 546-0100 Ext. 106	(721) 543-0103
	E-mail:	joe.dominique@telemgroup.sx		

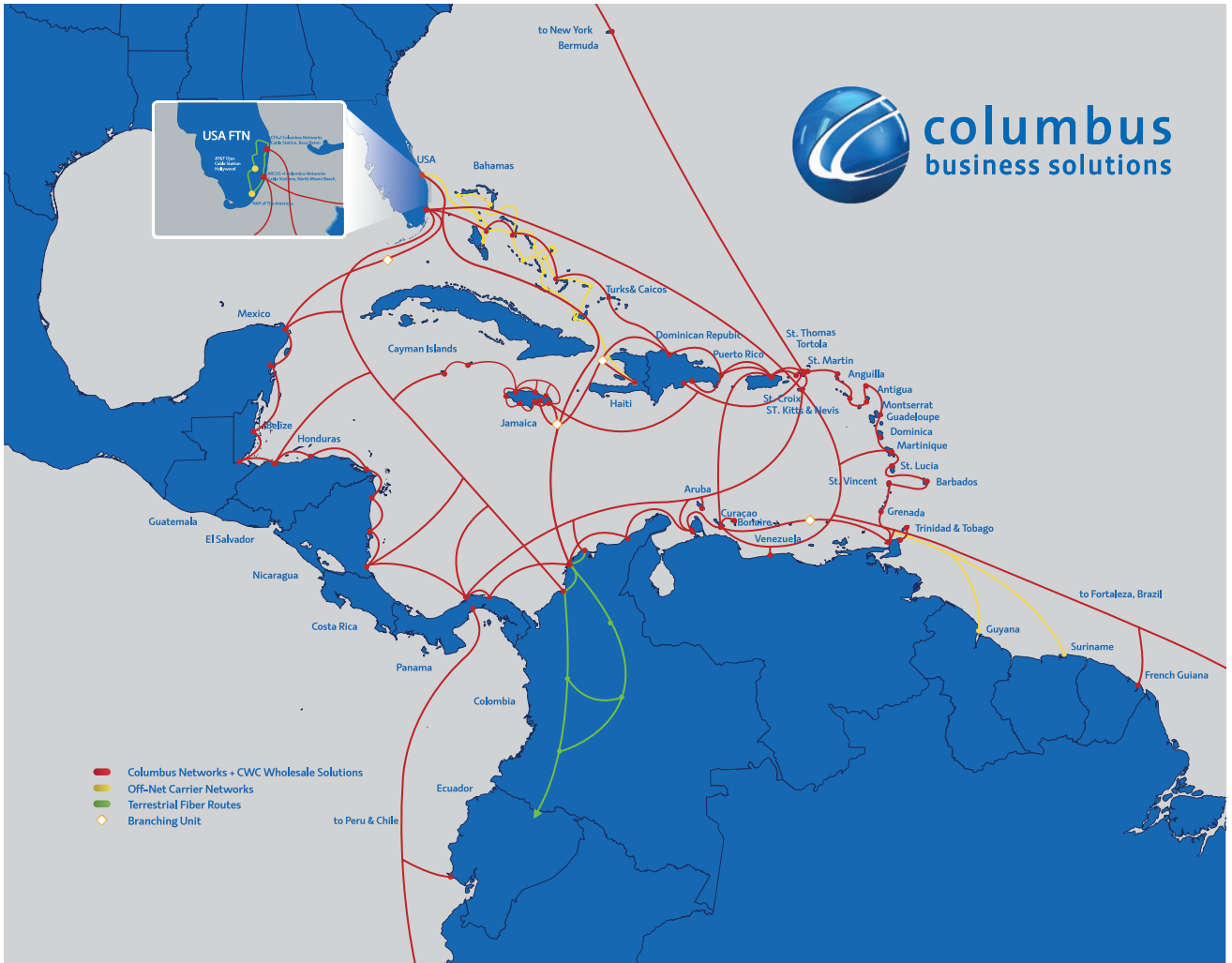
BUREAU TELECOMMUNICATION AND POST

WEBSITE: sxmregulator.sx

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Anthony Carty	Director	Cannegieter Street #15 Unit 5.1 Phillipsburg, St. Maarten Dutch Caribbean	(721) 542 4699	(721) 542 4817
	E-mail:	Anthony.carty@sxmregulator.com		

CORPORATE INNOVATIONS N.V.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Russell de Cruz	Chief Technical Officer (CTO)	P.O. Box 1110 Soualiga Boulevard #5 Pond Island, Philipsburg, St. Maarten, Dutch Caribbean	(721) 554-7082	
	E-mail:	rolecruz@corpinnosx		



By delivering next generation connectivity and IT solutions, we expand the horizon of possibilities for our clients, enabling them to create and capitalize on new opportunities.

Part of the Columbus Group, and supported by Columbus Networks, owner of the region's largest and most robust fiber network, CBS is the only B2B technology brand in the region equipped to offer end-to-end solutions to organizations of any size, in any industry.

Our country presence spans the entire region:

Colombia, Panama, Honduras, Guatemala, Puerto Rico, Dominican Republic, El Salvador, Trinidad, Jamaica, Grenada, Curacao and Barbados and coming soon to St. Lucia, Antigua and St. Vincent and the Grenadines.

Our approach is a collaborative one, immersing ourselves in your business and becoming a strategic partner throughout all stages of growth. We entrench ourselves in the industries and communities in which you operate, investing in capacity building and related initiatives, to ensure that your talent pool can bridge the technology skills divide.

We combine the services of a traditional broadband provider, IT equipment supplier, systems integrator and datacenter all under one roof, with an unmatched portfolio of monitoring and troubleshooting services, dedicated to ensuring your business potential is maximized. ●

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THE GOVERNMENT OF ST. VINCENT & THE GRENADINES

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Sir Frederick Ballantyne	Governor General	Government House Montrose	(784) 456-1401	(784) 457-9710
Dr. The Hon. Ralph Gonsalves	Prime Minister	Administrative Centre Kingstown	(784) 456-1703	(784) 457-2152
Dr. Jerrol Thompson	Director of Telecommunications	Clico Financial Centre Bay Street, Kingstown St. Vincent & the Grenadines	(784) 456-1223	(784) 457-2880
	E-mail	office.telecom@mail.gov.vc		
Mr. Lanceford Weeks	Permanent Secretary Ministry of Telecommunications	Egmont Street Kingstown	(784) 456-1223	(784) 457-2880

NATIONAL TELECOMMUNICATIONS REGULATORY COMMISSION

WEBSITE: www.ntrc.vc

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Apollo Knights	Director	KCCU Financial Centre Granby Street Kingstown St. Vincent & The Grenadines	(784) 457-2279	(784) 457-2834
	E-mail	aknights@ntrc.vc ntrc@ntrc.vc		

CABLE & WIRELESS, ST. VINCENT & THE GRENADINES LTD. Trading as LIME

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Leslie Jack	General Manager	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901	(784) 457-2777
	E-mail	leslie.jack@lime.com		
Mr. Wayne Hull	Finance Manager	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901 (784) 457-2287	(784) 456-2381
	E-mail	wayne.hull@lime.com		
Mr. Anthony Balcombe	Manager Technology Operations	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901 (784) 458-4055	(784) 456-1399
	E-mail	anthony.balcombe@lime.com		
Mrs. Sandra Matthews	Manager Human Resources	P.O. Box 103, Halifax Street Kingstown	(784) 457-1901 (784) 457-1018	(784) 456-1584
	E-mail	sandra.matthews@lime.com		
Ms. Andrea Liverpool	Head of Consumer Sales & Customer Experience	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901 (784) 456-2295	(784) 457-2777
	E-mail	andrea.liverpool@lime.com		
Ms. Cicyln Joseph	Head of Corporate Sales	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901	(784) 457-2777
	E-mail	cicyln.joseph@lime.com		
Ms. Nikala Williams	Head Marketing & Corporate Communication Sales	P.O. Box 103 Halifax Street Kingstown	(784) 457-1901	(784) 457-2777
	E-mail	nikalawilliams@lime.com		

DIGICEL (SVG) LIMITED

WEBSITE: www.digicelsvg.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Sean Latty	Country Manager	P.O. Box 810 Kingstown St. Vincent	(784) 434-5059	(784) 453-3010
	E-mail	sean.latty@digicelgroup.com		

ST. VINCENT & THE GRENADINES BROADCASTING CORPORATION LTD.

WEBSITE: www.svgbc.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Paul MacLeish	Managing Director	Dorsetshire Hill P.O. Box 617 Kingstown, St. Vincent	(784) 456-1078	(784) 456-1015
	E-mail	svgbc@vincysurf.com		
Mr. Rodgen Dalrymple	Assistant Manager	Dorsetshire Hill P.O. Box 617 Kingstown, St. Vincent	(784) 456-1078	(784) 456-1015
	E-mail	svgbcam@vincysurf.com		
Ms. Diana Davis	Ag. Group Programme Manager	Dorsetshire Hill, P.O. Box 617 Kingstown, St. Vincent	(784) 456-1078	(784) 456-1015
	E-mail	svgbcpm@vincysurf.com		

THE GOVERNMENT OF SURINAME

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. D.D. Bouterse	President of the Republic of Suriname	Kleine Combeweg No. 2 - 4	(597) 472841	(597) 475266
Mr. Falisie Pinas	Minister of Transport, Communication & Tourism	Prins Hendrikstraat No. 26 - 28	(597) 411951	(597) 420425
	E-mail:	secretariaatminister@tct.gov.sr		
Mrs. Thelma Douglas-Pinas	Director of the Ministry of Transport Communication and Tourism	Prins Hendrikstraat No. 26-28	(597) 420905	(597) 420100
	E-mail:	secretariaatdirecteur@tct.gov.sr		
Ms. Thea Smith	Deputy Director of Communication Affairs	Prins Hendrikstraat No. 26-28	(597) 422226	(597) 422226
	E-mail:	thea.smith@tct.gov.sr		

TELECOMMUNICATIEBEDRIJF SURINAME (TELESUR)

WEBSITE: www.telesur.sr

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Dirk M.R. Currie	Managing Director	Heiligenweg No. 14 P.O.Box 1839 Paramaribo, Suriname	(597) 474802	(597) 424171
	E-mail:	dirk.currie@telesur.sr		
Mr. R. Headley	Co-ordinator Financial & Economic Affairs	Heiligenweg No. 14 Paramaribo	(597) 476006 Mobile	(597) 422942 (597) 8784545
	E-mail:	russ.headley@telesur.sr		
Mr. E. Neus	Deputy Director Operational Affairs	Heiligenweg No. 14 Paramaribo	(597) 425222 Mobile	(597) 425333 (597) 8500012
	E-mail:	edmund.neus@telesur.sr		
Mr. M.K. Muringen	Co-ordinator Commercial Affairs	Havenlaan No. 1	(597) 475300	(597) 426222
	E-mail:	kenneth.muringen@telesur.sr		

TELECOMMUNICATIEBEDRIJF SURINAME (TELESUR)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. P Braaf	Ag. Head Personnel & Organization Dept.	Heiligenweg No.14 Paramaribo	(597) 474300	
	E-mail:	patricia.braaf@telesur.sr	Mobile	(597) 8737777
Mr. D. Wolf	Ag. Head Integral Planning Dept.	Van't Hogerhuysstraat No. 64	(597) 403118	(597) 402102
	E-mail:	darryl.wolf@telesur.sr	Mobile	(597) 8765069
Mrs. E. Badloe-Reteig	Head Training, Research & Development Centre	Anton Dragtenweg Br. 227	(597) 452600	(597) 453585
	E-mail	else-marie.badloe@telesur.sr	Mobile	(597) 8737880
Mrs. Lydia Clarke-Misidjang	Head Economic Affairs	Heiligenweg No. 14 Paramaribo	(597) 478555	(597) 422942
	E-mail:	lydia.clarke@telesur.sr	Mobile	(597) 8675617
Ms. M. Rieskin	Head Legal Department CANTO Key Liaison	Henck Arronstraat No. 35 Paramaribo	(597) 476483	(597)425898
	E-mail:	marjorie.rieskin@telesur.sr	Mobile	(597) 8671700
Mr. F. Asgarali	Policy Advisor	Heiligenweg No. 14 Paramaribo	(597) 412000	(597) 410009
	E-mail:	frank.asgarali@telesur.sr	Mobile	(597) 8505999
Mr. R. Geerlings	Head Implementation Telecom Projects	Tweede Rijweg No. 34 Paramaribo	(597) 439974	(597) 439978
	E-mail:	ricardo.geerlings@telesur.sr		
Mr. R. Belfor	Head Public Relations	Havenlaan Zuid No. 1	(597) 402377	(597) 404477
	E-mail:	gerrit.belfor@telesur.sr	Mobile	(597) 8500007

TELECOM EMPLOYEES UNION COMMUNICATION WORKERS UNION (CWOS)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. W. Meyer	Chairman	Van't Hogerhuysstraat No. 64	(597) 477301	(597) 471396
	E-mail	wilfried.meyer@telesur.sr	Mobile	(597) 8874413

HEDI INFRA N.V.

WEBSITE: www.hediinfra.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Henk Druiventak	Director	Sir Winston Churchillweg 374 Distrikt Wanica Rep. of Suriname	(597) 486711/ 486722	(597) 486733
	E-mail:	hdruiventak@hediinfra.com henk.druiventak@heditrading.com		

TELECOMMUNICATIONS AUTHORITY SURINAME

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Gwen Gadden-Amelo	Deputy Director General	Lalla Rookhweg 228 Paramaribo, Suriname	(597) 532523	(597) 497411
	E-mail:	g.amelo@tas.sr		
Mr. Michel Amafo LLM	Chairman Board of Directors	Cornelis Jongbawstraat	(597) 476733	(597) 472940
	E-mail:	amafo@mas.sr		

UNIQA

WEBSITE: www.uniqa.sr

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Etto A.O'Niel	Chief Executive Officer	Bonistraat no. 114 Paramaribo, Suriname	(597) 459690-1 8441111	(597) 459692
	E-mail	e.oniel@uniqa.sr		
Mr. Sanson Ogenio	Chief Technical Officer	Bonistraat no. 114 Paramaribo, Suriname	(597) 459690-1 8441111	(597) 459692
	E-mail	s.ogenio@uniqa.sr		
Mr. Winston Makhanlal	Manager Network Support	Bonistraat no. 114 Paramaribo-Suriname	(597) 459690-1 8441111	(597) 459692
	E-mail	w.makhanlal@uniqa.sr		

UNITED CARIBBEAN CONTRACTORS

WEBSITE: www.ucc.sr

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Danny Verstoep	Managing Director	Dr. Sophie Redmondstraat 252a Paramaribo, Suriname	(597) 432555 (597) 8832100 (M)	(597) 432244
	E-mail	d.verstoep@ucc.sr		
Mr. Rendy Verstoep	Manager Operations	Dr. Sophie Redmondstraat 252a Paramaribo, Suriname	(597) 432555 (597) 8808084 (M)	(597) 432244
	E-mail	r.verstoep@ucc.sr		
Mr. Gerard G. den Dekker	Manager Support & Consultancy	Dr. Sophie Redmondstraat 252a Paramaribo Suriname	(597) 432555 (597) 8575631 (M)	(597) 432244
	E-mail	g.dendekker@ucc.sr		
Mr. Eugene Pengel	Supervisor	Dr. Sophie Redmondstraat 252a Paramaribo, Suriname	(597) 432555 (597) 8533689 (M)	(597) 432244
	E-mail	e.pengel@ucc.sr		
Ms. Cheryll Sriram.	HSEQ Manager & Commercial Affairs	Dr. Sophie Redmondstraat 252a Paramaribo Suriname	(597) 432555 (597) 8726927(M)	(597) 432244
	E-mail	c.sriram@ucc.sr		

TELECOMMUNICATIONS REGULATORY COMMISSION

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Dr. D. Orlando Smith	Premier	Central Admin. Building Road Town, Tortola, B.V.I.	(284) 468-3701 468-2152	(284) 494-6413
Hon. Mark Vanterpool	Minister of Communications & Works	Central Admin. Building Road Town, Tortola, B.V.I.	(284) 468-2182	(284) 494-3873
	E-mail	mvanterpool@gov.vg		
Ms. Arlene Smith-Thompson	Ag. Perm. Secretary Min. of Communications & Works	Central Admin. Building Road Town Tortola, B.V.I.	(284) 468-2182	(284) 494-3873
	E-mail	arsmith@gov.vg		
Mr. Guy Lester Malone	Chief Executive Officer Telecommunications Regulatory Commission	LM Business Centre PO Box 4401 27 Fish Lock Road 3rd Floor, Road Town Tortola VG 1110 British Virgin Islands	(284) 468-4163/4165 (284) 541-162(M)	(284) 494-6786
	E-mail	gumalone@trc.vg		
Mr. Gregory Nelson	Spectrum Director	LM Business Centre PO Box 4401 27 Fish Lock Road Road Town Tortola, VG 1110 British Virgin Islands	(284) 468-4163/4165	(284) 494-6786

CARIBBEAN CELLULAR TELEPHONE

WEBSITE: www.cctwireless.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Romney Penn	Director	P.O. Box 267 Road Town Tortola, BVI	(284) 496-7440	
	E-mail	rapenn@cctbvi.com		
Mr. Heskith Vankerpool	Director	P.O. Box 267 Road Town Tortola, BVI	(284) 496-6318	
	E-mail	havanterpool@hotmail.com		

DIGICEL B.V.I.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Declan Cassidy	Country Manager	Jayla Place 5th Floor British Virgin Islands	(284) 300-3333	
	E-mail	declan.cassidy@digicelgroup.com		

THE GOVERNMENT OF THE REPUBLIC OF TRINIDAD & TOBAGO

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
His Excellency Anthony Thomas Aquinas Carmona,SC	President of T&T	Office of the President Circular Road St. Anns Trinidad & Tobago	(868) 624-8897 624-1261-4	N/A
	E-mail:	info@thepresident.tt		
The Hon. Kamla Persad- Bissessar	Prime Minister	3-15 St. Clair Ave. St. Clair	(868) 622-1625	(868) 622-0055
Senator the Hon. CarolynSeepersad- Bachan	Minister of Public Administration	Level 5-7, National Library Building Cor Hart & Abercromby St. POS	(868) 625-6724 623-7122	(868) 623-6027

TELECOMMUNICATIONS AUTHORITY OF TRINIDAD & TOBAGO

WEBSITE: www.tatt.org.tt

Mr. Cris Seecheran	Ag. Executive Director	#5, Eighth Avenue Extension, off Twelfth Street, Barataria Republic of Trinidad & Tobago	(868) 675-8288 Ext. 353	(868) 674-1055
	E-mail:	cseecheran@tatt.org.tt		
Mr. Karamchand Perai	Executive Officer Technical Services and Development	#5, Eighth Avenue Extension, off Twelfth Street, Barataria Republic of Trinidad & Tobago	(868) 675-8288 Ext. 354	(868) 674-1055
	E-mail:	kperai@tatt.org.tt		
Mr. Kirk Sookram	Manager Spectrum Management & Monitoring	#5, Eighth Avenue Extension, off Twelfth Street, Barataria Republic of Trinidad & Tobago	(868) 675-8288 Ext. 363	(868) 674-1055
	E-mail:	ksookram@tatt.org.tt		



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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Everald Snaggs	Chairman	c/o TSTT House #1 Edward St. Port of Spain	(868) 625-4688	(868) 627-1694
Mr. George Hill	Chief Executive Officer (Ag.)	TSTT House #1 Edward St. Port of Spain	(868) 625-4688	(868) 627-1694
	E-mail:	gehill@tstt.co.tt		
Ms. Melissa Balroop-Campo	Head Internal Audit & System Controls	TSTT House #1 Edward St. Port of Spain	(868) 625-4024	(868) 627-9550
	E-mail:	msbalroo@tstt.co.tt		
Mr. Rakesh Goswami	EVP Government & Enterprise Services	TSTT House #1 Edward Street Port of Spain	(868) 623-8048	(868) 623-7228
	E-mail:	rgoswam@tstt.co.tt		
Mr. Ronald Walcott	EVP Mobile Services	TSTT House #1 Edward Street Port of Spain	(868) 627-6357	(868) 623-0461
	E-mail:	rwalcot@tstt.co.tt		
Mr. Trevor Deane	EVP Corporate Research, Analytics & Carrier Business	TSTT House #1 Edward St. Port of Spain	(868) 624-7162	(868) 623-3224
	E-mail:	tdeane@tstt.co.tt		
Mr. Derrick Jones	EVP Service Operations	TSTT House #1 Edward St. Port of Spain	(868) 625-6870	(868) 625-3621
	E-mail:	dnjones@tstt.co.tt		
Mr. Harigobin Jhinkoo	EVP Human Resources	TSTT House #1 Edward St. Port of Spain	(868) 627-1012	(868) 627-0671
	E-mail:	hjhinko@tstt.co.tt		

TELECOMMUNICATIONS SERVICES OF TRINIDAD AND TOBAGO (TSTT)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Bashir Mohammed	EVP Corporate Support Services	TSTT House #1 Edward St. Port of Spain	(868) 624-5841	(868) 623-5756
	E-mail:	bmohamm@tstt.co.tt		
Mr. Gerard Cooper	EVP Finance/ Chief Financial Officer	TSTT House #1 Edward St. Port of Spain	(868) 624-9683	(868) 627-1694
	E-mail:	gcooper@tstt.co.tt		
Mr. James Legall	EVP Technology/ Chief Technology Officer	TSTT House #1 Edward St. Port of Spain	(868) 623-3971	(868) 624-5069
	E-mail:	jclell@tstt.co.tt		
Mr. Charles Carter	EVP Legal, Regulatory & Corporate Secretary Services	TSTT House #1 Edward St. Port of Spain	(868) 625-4008	(868) 623-3224
	E-mail:	ccarter@tstt.co.tt		
Mr. Vinood Radge Coomar	EVP Blink Services & Tobago Operations	TSTT House 1 Edward St. Port of Spain	(868) 627-0556	(868) 625-1818
	E-mail	varadg@tstt.co.tt		
Ms. Natasha Davis	EVP Marketing	TSTT House 1 Edward St. Port of Spain	(868) 623-9517	(868) 623-7228
	E-mail	nmdavis@tstt.co.tt		
Mr. Robin Rampersad	EVP Customer Services & Sales (Ag)	TSTT House 1 Edward St. Port of Spain	(868) 625-8586	(868) 624-7747
	E-mail	rramper@tstt.co.tt		
Mr. Graeme Suite	Head of Public Relations & External Affairs (Ag.)	TSTT House 1 Edward St. Port of Spain	(868) 625-3333	(868) 623-3836
	E-mail	gosuite@tstt.co.tt		

COMMUNICATIONS WORKERS UNION (CWU)

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Joseph Remy	Secretary General	146 Henry Street Port of Spain	(868) 623-5588 623-2848	(868) 625-3308
	E-mail	cwu@tstt.net.tt		

BELLCOM TECHNOLOGIES LTD.

WEBSITE: www.bellcomt.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Gerard Joseph	Manager	152 Boundary Road San Juan, Trinidad	(868) 729-6477 638-2162	
	E-mail	gerard@bellcomt.com		
Mr. Dhany Bissondath	Director	152 Boundary Road San Juan, Trinidad	(868) 791-9857	
	E-mail	etronixtt@gmail.com		

CPE SOLUTIONS LIMITED

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Dane Lewis	Financial Comptroller	11 Gittens Street Tacarigua, Trinidad	(868) 640-8027	(868) 640-2710
	E-mail	danelewis73@gmail.com		
Ms. Shereen Ali	Secretary	11 Gittens Street Tacarigua, Trinidad	(868) 640-8027	(868) 640-2710
	E-mail	sherhosein@gmail.com		

DIGICEL TRINIDAD & TOBAGO

WEBSITE: www.digiceltt.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Delves	CEO	ANSA Centre 11c Maraval Rd St. Clair	(868) 822-6802	(868) 622-5175
Mrs. Lisa Pacheco	Executive Coordinator	ANSA Centre 11c Maraval Rd St. Clair	(868) 822-6802	(868) 622-5175
	E-mail	lisa.pacheco@digicelgroup.com		
Mr. Garvin Madera	CTO	ANSA Centre 11c Maraval Rd St. Clair	(868) 822-8870	(868) 622-9540
Mr. Julian Wilkins	Director Telecoms Public Policy CANTO Director & Key LiaisonBell	ANSA Centre 11c Maraval Rd St. Clair	(868) 350-7999	(868) 622 9540
	E-mail	julian.wilkins@digicelgroup.com		

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Sean Rogers	Managing Director	P.O Box 1786 Wrightson Road Port-of-Spain Trinidad W.I	(868) 355-2008	(868) 694-2392
	Email:	srogers@ginnsol.com		
Kerry-Ann Telesford	Director	P.O Box 1786 Wrightson Road Port-of-Spain Trinidad W.I	(868) 384-2764	(868) 694-2392
	Email:	info@ginnsol.com		

HUAWEI TECHNOLOGIES

WEBSITE: www.huawei.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Bruce Guo	CEO of Huawei Caribbean Office	Costa del Este, Panama, Rep. de Panama, Edif. Bladex Floor 13		00507-62722322
	E-mail:	guoyiyu@huawei.com		
Mr. Stephen Guo	Country Manager of Huawei Jamaica, (Bahamas, Grenada, Barbados) Office	10th Floor 63-67 Knutsford Boulevard Kingston 5, Jamaica W.I.	(876) 620-4760	(876) 339-9999
	E-mail:	Stephen.guo@huawei.com		
Mr. Brad Xuan	Country Manager of Huawei Dominican Republic, (Puerto Rico, Haiti) Office	Gustavo Mejía Ricart #54 Solazar Tower, 2nd Floor Santo Domingo Jamaica W.I.	(809) 908-2455	(829) 766-3885
	E-mail:	Brad.xuan@huawei.com		
Mr. Jason Deng	Country Manager of Huawei Trinidad & Tobago Office (Guyana, Suriname)	11A Maraval Rd, TATIL Building, 3rd Floor, Port of Spain, Trinidad & Tobago	(868) 628-7770	(868) 476-2201
	E-mail:	dengjiang@huawei.com		
Mr. Linbo Zhang	Public Affairs and Communication Manager of Huawei Caribbean Office	11A Maraval Rd, TATIL Building, 3rd Floor, Port of Spain, Trinidad&Tobago	(868) 628-7770	(868) 476-2277
	E-mail:	dev.zhang@huawei.com		

IXANOS LTD.

WEBSITE: www.ixanos.co.tt

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Stephen King	Chief Executive Officer	LP 72 Corner Smart and Francis Street, St. Augustine, Trinidad W.I.	(868) 757-7594	(868) 662-1932
	E-mail:	saking@ixanos.co.tt		
Mr. Keron Gopaul	Chief Development Engineer	LP 72 Corner Smart and Francis Street, St. Augustine, Trinidad W.I.		
	E-mail:	keron@ixanos.co.tt		

MASSY TECHNOLOGIES INFOCOM LTD

WEBSITE: www.massytechnologies.com

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Fenwick Reid	Chairman	155 Tragarete Road Port of Spain Trinidad W.I. P.O. Box 897	(868) 628-4010	(868) 628-4010
	E-mail	fenwick.reid@massygroup.com		
Mr. David Belgrave	Chief Executive Officer	155 Tragarete Road Port of Spain Trinidad W.I. P.O. Box 897	(868) 628-4010	(868) 628-4010
	E-mail	david.belgrave@massygroup.com		
Mr. Ian Henderson	Director	155 Tragarete Road Port of Spain Trinidad W.I. P.O. Box 897	(868) 663-2087	(868) 645-3352
	E-mail	ian.henderson@massygroup.com		
Mr. Ricardo Ragbir	Senior Manager-Comms BU	Valsayn Road Curepe, Trinidad W.I. P.O. Box 897 Port of Spain	(868) 663-2087	(868) 645-3352
	E-mail	ricardo.ragbir@massygroup.com		
Mr. Khaleel Ali	Manager Regional Sales	Valsayn Road Curepe, Trinidad W.I., P.O. Box 897 Port of Spain	(868) 663-2087	(868) 645-33520
	E-mail	khaleel.ali@massygroup.com		
Mr. Learie Roberts	Marketing Manager	155 Tragarete Road Port of Spain Trinidad W.I. P.O. Box 897	(868) 628-4010	(868) 628-4010
	E-mail	learie.roberts@massygroup.com		



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Contact us:

Mabel Castro – Regional Sales Manager Central America & Caribbean
mabel.castro@cambiumnetworks.com

Duglas López – Regional Technical Manager Andean and Caribbean
duglas.lopez@cambiumnetworks.com

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WEBSITE: www.microsoft.com/west_indies

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Frances Correia	General Manager	Chamber of Commerce Building, Ground Floor Columbus Circle, Westmoorings	(868) 632-8488	(868)637-7084
	E-mail:	fcorreia@microsoft.com		
Mr. Terrence Philip	Public Sector Director	Chamber of Commerce Building, Ground Floor Columbus Circle, Westmoorings	(868) 632-8488	(868)637-7084
	E-mail:	tphilip@microsoft.com		

NATIONAL ICT COMPANY LIMITED (igovtt)

WEBSITE: www.igovtt.co.tt

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Jacqueline Syms	Chairwoman	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3309	(868) 624-8001
	E-mail:	jacqueline.syms@igovttboard.tt		
Mr. Selvon Ramroop	Dep. Chief Executive Officer	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3304	(868) 624-8001
	E-mail:	selvon.ramroop@igovtt.tt		
Ms. Janet Peters	Head, Corporate Affairs & Governance	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3309	(868) 624-8001
	E-mail:	janet.peters@igovtt.tt		
Mr. Charles Bobb-Semple	Head Delivery Unit	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3127	(868) 624-8001
	E-mail:	charles.bobb-semple@igovtt.tt		
Ms. Sherry Ann Singh	Head, Corporate Communications & Marketing Unit	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3305	(868) 624-8001
	E-mail:	sherryann.singh@igovtt.tt		

NATIONAL ICT COMPANY LIMITED (igovtt)

WEBSITE: www.igovtt.co.tt

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Denyse White	Head Consulting Unit	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3237	(868) 624-8001
	E – mail	denyse.white@igovtt.tt		
Ms. Natasha Andrews	Head Finance and Administration Unit	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3321	(868) 624-8001
	E – mail	natasha.andrews@igovtt.tt		
Ms. Nichelle Granderson	Head, Human Resources Unit	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3100	(868) 624-8001
	E – mail	nichelle.granderson@igovtt.tt		
Mr. Edson Eastmond	Head ttconnect	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 627-5600 Ext. 3325	(868) 624-8001
	E-mail:	edson.eastmond@igovtt.tt		
Mr. Sherwin Ragoonanan	Head, Operations Unit	Lord Harris Court 52 Pembroke Street Port of Spain	868) 627-5600 Ext. 3230	(868) 624-8001
	E-mail:	sherwin.ragoonanan@igovtt.tt		
Mrs. Vedia Beharrylal	Senior Professional, Audit Unit	Lord Harris Court 52 Pembroke Street Port of Spain	(868) 671-5600 Ext. 3033	(868) 624-8001
	E-mail:	vedia.beharrylal@igovtt.tt		

CARIBBEAN COMMUNICATIONS NETWORK (CCN)

WEBSITE: www.trinidadexpress.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Dawn Thomas	One Caribbean Media Chief Executive Officer	Express House 35-37 Independence Sq., Port of Spain, Republic of Trinidad & Tobago	(868) 627-8806	(868) 627-2721
	E-mail	lisa.gobin@cnnngroup.com		
Mrs. Shida Bolai	Chief Executive Officer CCN	Express House 35-37 Independence Sq., Port of Spain, Republic of Trinidad & Tobago	(868) 627-8806	(868) 627-2721
	E-mail	shida.bolai@cnnngroup.com judy.williams@cnnngroup.com		
Mr. Gilbert Ramkissoon	General Manager Trinidad Express Newspapers	Express House 35-37 Independence Sq. Port of Spain Rep. of T'dad & T'bgo	(868) 627-8806	(868) 627-2721
	E-mail	gilbert.ramkissoon@trinidadexpress.com		
Ms. Michelle Lee	Advertising Manager Trinidad Express	Express House TV6 35-37 Independence Sq. Port of Spain, Rep. of T'dad & T'bgo	(868) 623-1711/8 Ext. 1035	(868) 627-2721
	E-mail	denyse.lee@trinidadexpress.com		

TRINIDAD PUBLISHING COMPANY LTD.

WEBSITE: www.guardian.co.tt

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Lisa Agard	Managing Director	22-24 St. Vincent St. P.O. Box 122 Port-of-Spain, Rep. of Trinidad & Tobago	(868) 623-8870 Ext. 2341	(868) 625-9521
	E-mail	lisa.agard@guardian.co.tt		
Mr. Brandon Khan	Deputy.Managing Director	22-24 St. Vincent St. P.O. Box 122 Port of Spain Rep. of Trinidad & Tobago	(868) 623-5996 Ext. 5201	(868) 625-7211
	E-mail	brandon.khan@guardian.co.tt		
Ms Michelle Suite-Gonzalves	Chief Financial Officer	22-24 St. Vincent St. P.O. Box 122 Port of Spain Rep. of Trinidad & Tobago	(868) 623-8870 Ext. 2388	(868) 625-7211
	E-mail	michelle.suite@guardian.co.tt		
Ms. Shenille Mackhan-Harripersad	Sector Manager - Human Resource	22-24 St. Vincent St. P.O. Box 122 Port of Spain Rep. of Trinidad & Tobago	(868) 623-8870 Ext. 2998	(868) 625-7211
	E-mail	shenille.mackhan-harripersad@guardian.co.tt		
Ms. Cyntra Achong	General Manager Group Marketing	22-24 St. Vincent St. P.O. Box 122 Port of Spain Rep. of Trinidad & Tobago	(868) 623-8870 Ext. 2341	(868) 625-7211
	E-mail	cyntra.achong@gmail.com		
Mr. Anthony Seegobin	Chief Engineer Electronic Media	22-24 St. Vincent St. P.O. Box 122 Port of Spain Rep. of Trinidad & Tobago	(868) 623-9202 Ext. 5501	(868) 625-7211
	E-mail	anthony.seegobin@cnc3@co.tt		

DIGICEL TURKS & CAICOS

WEBSITE: www.digiceltci.com

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. E. Jay Saunders	General Manager	Unit #207 Graceway House, IGA Complex, Providenciales Turks & Caicos Islands	(649) 331-3529	(649) 941-7601
	E-mail	ejsaunders@digicelgroup.com		
Ms. Joanne Eyre	Head of Finance	Unit #207 Graceway House, IGA Complex, Providenciales Turks & Caicos Islands	(649) 331-5868	(649) 941-7601
	E-mail	joanne.eyre@digicelgroup.com		
Ms. Sameer Tilara	Head of Technical	Unit #207 Graceway House, IGA Complex, Providenciales Turks & Caicos Islands	(649) 332-6000	(649) 941-7601
	E-mail	sameer.tilara@digicelgroup.com		

TCI TELECOMMUNICATIONS COMMISSION

WEBSITE: www.telecommission.tc

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Williams	Director General	P.O. Box 203 872 Business Solutions Bldg. Leeward Highway Providenciales, Turks and Caicos Islands, BWI	(649) 946-1900	(649) 946-1119
	E-mail	johnwilliams@tcitelecommission.tc		

MILLS LIMITED

WEBSITE: www.millsltd.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jerry Mills	Managing Director	13 Fairways Drive Fairways Industrial Estate, Greenfold Middlesex, UB6, 8PN United Kingdom	44 208 833-2610	44 208 833-2600
	E-mail:	jerry.mills@millsltd.com		
Mr. Paul Brittain	Export Business Development Mgr.	13 Fairways Drive Fairways Industrial Estate, Greenfold Middlesex, UB6, 8PN United Kingdom	44 1289 388508	44 208 833-2600
	E-mail:	paul.brittain@millsltd.com		

ACTAS INTERNATIONAL, INC.

WEBSITE: www.ACTASinc.com

ACTAS INTERNATIONAL, Inc. began operations in 2001 to provide sales, service and distribution of telecommunication equipment and high-speed broadband internet data access equipment across Florida, the Caribbean and the Latin America (CALA) region.

The ACTAS team has over twenty years of experience in the CALA region, providing products that offer leading edge technologies at extremely competitive prices. This expertise provides ACTAS with the resources and talents necessary to be the only U.S. telecom distributor focused exclusively on the Caribbean.

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Brian S. Moore	President	9211 Lazy Lane, Building B, Tampa FL 33614	(813) 935-5444 Ext. 2101	(813) 549-0330
	E-mail	bmoores@actasintl.com		
Trevor Moore	Special Projects Engineer	9211 Lazy Lane, Building B, Tampa FL 33614	(813) 549-0330	
	E-mail	tmoore@actasintl.com		

ADVANTAGE 360

WEBSITE: www.advantage360.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Dick Cord	Chief Executive Officer	10681 Foothill Blvd. Suite 100 Rancho Cucamonga, CA 91730, USA	(909) 980-1034	(909) 944-3995
	E-mail:	rcard@advantage360.com		



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18 Belmont Road, Kingston 5, Jamaica
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FUJITSU CARIBBEAN (BAHAMAS) LIMITED
P.O. Box N 3910, Nassau, Bahamas
Tel: (242) 356-3700 | Fax: (242) 325-3123


For more info contact us at:
fcl_marketing@caribbean.fujitsu.com

FUJITSU CARIBBEAN (BARBADOS) LIMITED
Chelston Park, Bldg. 1, Collymore Rock
St. Michael, Barbados
Tel: (246) 426-0242 | Fax: (246) 426-6988

FUJITSU CARIBBEAN (TRINIDAD) LIMITED
6th Avenue Extension & Ibis Avenue
Barataria, Trinidad
Tel: (868) 223-2826 | Fax: (868) 675-1956

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michel Combes	Chairman	Paris, France	33 1 4076 1239	
Mr. Osvaldo Di Campli	President, Caribbean & Latin America	2400 SW 145th Ave. Miramar, FL, 33027 USA	(954) 885-2201	(954) 885-3852
Mr. Hector Nava	VP, Caribbean & Central America	2400 SW 145th Ave. Miramar, FL, 33027, USA	(954) 885 -2393	(954) 885 3852
	E mail:	hector.nava@alcatel-lucent.com		
Mr. Antonio Agreda	Sales Director	654 Plaza Building Suite 1207 654 Munoz Rivera Ave. Hato Rey PR 00918 Puerto Rico	(787) 641-2602	
	E mail:	antonio.agreda@alcatel-lucent.com		
Mr. Carlos Lozano	Sales Director	654 Plaza Building Suite 1207 654 Munoz Rivera Ave. Hato Rey PR 00918 Puerto Rico	(787) 641-2602	
	E mail:	carlos.lozano@alcatel-lucent.com		
Mr. Juan Carlos Blanco	Channel Program Director	Edificio 7, Piso 8 Oficentro La Sabana Sabana Norte, San Juan Costa Rica	(506) 22421818	(506) 2242 1909
	E-mail:	juan-calos.blanco-infante@alcatel-lucent.com		
Mrs. Lizbeth Ulett	Communications Manager Caribbean and Central America	Av. Ciencia N° 13 Fracc. Industrial Cuautitlán Izcalli Estado de México C.P	(52-55) 5870-9000	
	E-mail:	lizbeth.ulett@alcatel-lucent.com		

ALVAREZ & MARSAL NORTH AMERICA, LLC

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Byron Smyl	Managing Director Plaza Suite 1101	Two Alhambra (305) 798-0648 (M) Coral Gables FL 33134	(305) 704-6736 (D) (305) 704-6700 (O)	
	E-mail:	bsmyl@alvarezandmarsal.com		

AMERICAN REGISTRY FOR INTERNET NUMBERS (ARIN)

WEBSITE:www.arin.net

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Susan Hamlin	Director, Communications and Member Services	3635 Concode Parkway Suite 200r Chantilly, Virginia 20151- 1125, USA	(703) 227-9851 (703) 930-6094(M)	(703) 227-0671
	E-mail:	susanh@arin.net		
Ms. Cathy Handley	Executive Director of Government Affairs and Public Policy	3635 Concorde Parkway Suite 200 Chantilly, Virginia 20151- 1125, USA	(703) 341-7996	(703) 227-0671
	E-mail:	chandley@arin.net		

ATLANTIC TELE-NETWORK, INC.

WEBSITE:www.atni.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Paul Bowersock	President -International Operations	600 Cummings Center Suite 2687 Beverly, MA 01915, USA	(501) 448-1500	(501) 448-1580
	E-mail:	pbowersock@atni.com		
Ms. Darren Derrick	Vice President International Operations	600 Cummings Center Suite 2687 Beverly, MA 01915, USA	(268) 725-5000	
	E-mail:	dderrick@atni.com		

BEC TECHNOLOGIES, INC.

WEBSITE: www.bectechnologies.net

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jesse Lin	VP and General Manager	1500 Precision Drive Suite 100 Plano, TX 75074 USA	(972) 422-0877 422-0886	
	E-mail:	jlin@bectechnologies.net		
Mr. D'Andre Ladson	Director of Product Marketing	1500 Precision Drive San Juan	(868) 791-9857	
	E-mail:	etronixtt@gmail.com		

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WEBSITE: www.bitek.com

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Graham Butler	President	16842 Von Karman Avenue, Suite 325 Irvine, California, 92606, USA	(800) 621-5866 (714) 754-7662	(949) 253-1517
	E-mail:	gbutler@bitek.com		
Ms. Pat West	V.P. Sales	Inc.16842 Von Karman Avenue, Suite 32 Irvine, California, 92606, USA	(800) 621-5866 (714) 754-7662	(949) 253-1517
	E-mail:	pwest@bitek.com		

BRIGHTSTAR

WEBSITE: www.brightstarcorp.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ricardo Gaibor	Vice President, Latin America North - Office of the CEO LATAM	9725 NW 117 Ave. Suite 300 Miami, Fl 33178 USA	(305) 421-6000	
	E-mail:	Ricardo.Gaibor@brightstarcorp.com		
Mr. Miguel Faxas	Regional Director Caribbean	9725 NW 117 Ave. Suite 300 Miami, Fl. 33178 USA	(809) 560-1277	
	E-mail:	Miguel.Faxas@brightstarcorp.com		
Ms. Nichola Hamm	Key Account Manager Caribbean	9725 NW 117 Ave. Suite 300 Miami, Fl. 33178 USA	(305) 421-6000 (305) 798-1418 (cell)	
	E-mail:	Nichola.Hamm@brightstarcorp.com		

CALIX

WEBSITE: www.calix.com

Calix is a leading provider of communications access systems to North American communications service providers (CSPs). With its Unified Access Infrastructure portfolio, CSPs can transform their networks to meet changing subscriber demands rapidly and cost effectively, while delivering a wide range of revenue-generating services over both legacy and next-generation access infrastructure.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Colvin	Senior Vice President, North American Sales	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(707) 766-3000	(707) 283-3100
	Email:	john.colvin@calix.com		
Mr. Mark Dressler	VP, Major Account Sales	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(707) 766-3000	(707) 283-3100
	Email:	mark.dressler@calix.com		
Mr. Manny Dasneves	Regional Sales Manager	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(305) 380-7783	(707) 283-3470
	Email:	manny.dasneves@calix.com		
Mr. Paul Weir	Regional Sales Manager	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(732) 221-8129	(707) 283-3240
	Email:	paul.weir@calix.com		
Mr. Jorge Perez	Sales Engineer	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(305) 262-7240	(707) 283-3357
	Email:	jorge.perez@calix.com		
Mr. Erik Vazquez	Sales Engineer	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(707) 262-3234	(707) 283-3234
	Email:	erik.vazquez@calix.com		
Mrs. Sandra Jaime	Account Manager	1035 N. McDowell Blvd, Petaluma, CA 94954, USA	(707) 766-3059	(707) 283-3059
	Email:	sandra.jaime@calix.com		

CELL-CAST TECHNOLOGIES, LLC

WEBSITE: www.cellcastcorp.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jim A. Moffit	Chief Executive Officer	17 Research Park Drive, Suite 200 St. Charles, MO 63304 USA	(832) 326-0730	
	E-mail:	jim.moffit@cellcastcorp.com		
Mr. Paul Klein	Executive Vice President Sales & Marketing	Westlin Tech Center Montgomery, Texas 77316	(936) 582-5957 (toll free)	(866) 933-2003
	E-mail:	Paul.Klein@CellCastCorp.com		
Mr. Shayne Barr	Managing Director	17 Research Park Drive, Suite 200 St. Charles, MO 63304 USA	(936) 582-5957 (866) 933-2003	
	E-mail:	shayne.barr@cellcastcorp.com		
Mr. Mark A. Wood	Chief Technology Officer	17 Research Park Drive, Suite 200 St. Charles, MO 63304 USA	(936) 582-5957	
	E-mail:	mark.wood@cellcastcorp.com		
Mr. Kevin Preston	Chief Information Officer	17 Research Park Drive, Suite 200 St. Charles, MO 63304 USA	(936) 582-5957	
	E-mail:	kevin.preston@cellcastcorp.com		
Ms. Margaret Mata	Director of Marketing	17 Research Park Drive, Suite 200 St. Charles, MO 63304 USA	(866) 933-2003	
	E-mail:	margaret.mata@cellcastcorp.com		

CELPLAN TECHNOLOGIES, INC

WEBSITE: www.celplan.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Leonhard Korowajczuk	CEO/CTO	1920 Association Drive Reston, VA 20191 USA	(703) 259-4022	(703) 476-8964
	E-mail:	leonhard@celplan.com		
Mr. Roy Richardson	Vice President	1920 Association Drive Reston, VA 20191 USA	(703) 259-4023	
	E-mail:	roy@celplan.com		

CENTINA SYSTEMS, INC.

WEBSITE: www.centinasystems.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Anand Gouguntla	CEO	1255 West 15th Street, Suite 465, Plano TX 75075, USA	(469) 298- 0471 Ext. 1511	
	E-mail:	anand@centinasystems.com		
Mr. Jacques Simon	Director of Sales	1255 West 15th Street, Suite 465 Plano TX 75075, USA	(248) 608-2600	
	E-mail:	jsimon@centinasystems.com		

CERAGON

WEBSITE: www.ceragon.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Leonardo E. Aguilar	Regional Manager Caribbean	1303 East Arapaho Rd, Suite 202 Richardson, Texas 75081 USA	(972) 265 - 8139 265 - 8118 (876) 920 - 8211	(972) 265 - 8130
	E-mail:	leonarad.aguilar.com		

CHR SOLUTIONS

WEBSITE: www.chrsolutions.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jeff Boozer	Sr. VP, Sales	9700 Bissonnet, Suite 2800, Houston, TX 77036	(713) 995-4778	(281) 754-9170
	E-mail:	jeff.boozer@chrsolutions.com		
Mr. Tim Meier	VP, Business Development	9700 Bissonnet, Suite 2800, Houston, TX 77036	(210) 764-1720	
	E-mail:	tim.meier@chrsolutions.com		

CISCO SYSTEMS INC.

WEBSITE: www.cisco.com/pr

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Canabay	Caribbean Country Manager	Parque Las Americas 1 Suite 415 Hato Rey, PR 00918-1912	(787) 620-1888 620-1856	(787) 620-1889
	E-mail:	jcanabay@cisco.com		

CITESSENTIALS, LLC

WEBSITE: www.citessentials.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Steve Sherman	President/Co-founder	810 Foxworth Blvd. Lombard, IL 60148 USA	(760) 500-5900	(760) 603-0523
	E-mail:	steve@citessentials.com		
Mr. Dan Williams	EVP, Finance & Operations/Co-founder	1920 Association Drive Reston, VA 20191 USA	(760) 500-5900	
	E-mail:	dan@citessentials.com		

CITRIX SYSTEMS INC.

WEBSITE: www.citrix.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Lombardi	Director Sales Telecom LAC	4988 Great America Parkway, Santa Clara, CA 95054,USA	51 963 701 169 (408) 790-8000	-
	E-mail:	john.lombardi@citrix.com		
Ms. Linda Hanson	Director Intergrated Marketing	4988 Great America Parkway, Santa Clara CA 95054,USA	(650) 208-0108	-
	E-mail:	linda.hanson@citrix.com		

Who's WHO

Information and Communication Technologies

CIZMIC CONSULTING, INC.

WEBSITE: www.cizmicconsulting.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Paul Ferguson	Vice President Emerging Business	18503 W. Pines Blvd., Suite 211, Pembroke Pines FL 33029, USA	(954) 257-2474	(954) 318-3357
	E-mail:	pferguson@cizmicconsulting.com		
Mr. Richard St. John	Vice President Sales & Marketing	18503 W. Pines Blvd., Suite 211, Pembroke Pines FL 33029, USA	(954) 330-1047	
	E-mail:	rstjohn@cizmicconsulting.com		

CLEARSKY TECHNOLOGIES, INC.

WEBSITE: www.csky.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Tony Tagliareni	Chief Sales & Marketing	390 N. Orange Ave. Suite 1350 Orlando, FL 32801	(407) 515 8601	(407) 515 9001
	E-mail:	ttag@csky.com		
Ms. Nichole Engle	Marketing Communications	390 N. Orange Ave. Suite 1350 Orlando, FL 32801	(407) 515 8126	
	E-mail:	nengle@csky.com		

COLUMBUS COMMUNICATIONS

WEBSITE: www.columbuscommunications.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. John Reid	President/COO	2001 NW 64th Street Suite 130 Fort Lauderdale, FL 33309	(786) 274-8225	
	E-mail:	jreid@columbus.co		
Ms. Denise Williams	Senior Director, Corporate Communications	6-7 St. Lucia Avenue Kingston 5, Jamaica	(876) 620-3232	(876) 620-3001
	E-mail:	dwilliams@columbus.co		
Ms. Rhea Yaw Ching	VP Sales & Marketing	2001 NW 64th Street Fort Lauderdale, FL 33309	(786) 274-7376	
	E-mail:	ryawching@columbus.co		

CONVERLOGIC

WEBSITE: www.converlogic.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Jose Luis Horna	Chief Executive Officer	55 SE 6th Street Suite 205 Miami, FL 33131 USA	(786) 623-4747	-
	E-mail:	jl.horna@converlogic.com		

CSG SOLUTIONS

WEBSITE: www.coyotesolutions.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Daniel Person	Chief Executive Officer	PO Box 5067 Clovis, NM 88102 USA	(575) 714-1186	
	E-mail:	danielp@coyotesolutions.com		
Chad Murrish	Director of Operations	PO Box 5067 Clovis, NM 88102 USA	(575) 369-8979	
	E-mail:	chadm@coyotesolutions.com		



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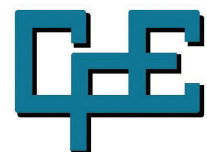
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It was gestated out of a need to provide those companies involved in the delivery of Information Communication Services over Fiber, Copper and Wireless Networks and those who desire to implement such networks with a complete, reliable and professional service provided by experienced professionals. We boast of one hundred and forty one years (141yrs) of combined Industry experience (and counting) in our Leadership ranks and this in no small measure contributed to the level of success and growth that our Company has enjoyed in the thirteen years of our existence.

CPE Solutions Ltd have evolved into a successful provider of services in; OSP Network Diagnostics (Copper), OSP Planning Design & Engineering (Fiber & Copper), OSP Construction (Fiber & Copper), Fixed Telephone Lines Installations & Repairs, CATV Installations & Repairs, VSAT Installations, BroadBand Installations, IPTV Installations, GPON Installations, DVB-T Installations, FTTH Design & Build, Fiber Splicing and Testing Specialists, Security Alarm Systems Installations & Repairs, Home Area Networking Specialists.



SOLUTIONS LTD.

#11 Gittens Street, Tacarigua
Telephone: 1-868-640-8027
Email: cpesol@tstt.co.tt

EB SOLUTIONS, LLC

WEBSITE: www.eb-solutions.us

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Francisco Celedon	Chief Executive Officer	20533 Biscayne Avenue Aventura, FL 33185 USA	(786) 464-5310	
	E-mail:	francisco.celedon@wtrade.com		
Mr. Sergio Orso	VP Operations	20533 Biscayne Avenue Aventura, FL 33185 USA	(786) 464-5308	
	E-mail:	sergio.orso@eb-solutions.us		

EMIDA

WEBSITE: www.emida.net

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Martyn Fricker	General Manager - International	27442 Portola Parkway, Suite 150 Foothill Ranch, CA 92610, USA	(949) 860-3522	
	E-mail:	mfricker@emida.net		
Mr. Brian Piltz	EVP - Global Business Development	27442 Portola Parkway, Suite 150 Foothill Ranch, CA 92610, USA	(949) 292-6480	
	E-mail:	bplitz@emida.net		

GLOBECOMM SYSTEMS INC.

WEBSITE: www.globecommsystems.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Brett Calder	Director	45 Oser Avenue Hauppauge New York 11788, USA	(631) 231-9800	(631) 231-1557
	E-mail:	bcalder@globecommsystems.com		

HARRIS STRATEX NETWORKS (Caribbean)

WEBSITE: www.harrisstratex.com

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Harald Braun	CEO	637 Davis Drive Morrisville, North Carolina 27560, USA	(919) 767-3350	
	E-mail	Harald.Braun@hstx.com		
Ms. Jayne Leighton	Vice President NA & Caribbean	120 Rose Orchard Way San Jose, California 94123, USA	(408) 273-2500	
	E-mail	Jayne.Leighton@hstx.com		

iBASIS

WEBSITE: www.ibasis.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Angeles Burgos	Regional Mgr. Americas	999 Brickell Avenue, Suite 610, Miami, FL 33131, USA	(781) 564 8384	
	E-mail:	aburgos@ibasis.net		
Mr. Jay Riley	Director of Sales, Mobile Value Added Svcs.	20 Second Avenue, Burlington, MA 01803 USA	(781) 505 7424	(781) 505 7300
	E-mail:	jriley@ibasis.net		
Mr. Chris Ward	Sr. Director Marketing	20 Second Avenue, Burlington, MA 01803 USA	(781) 505 7557	(781) 505 7300
	E-mail:	cward@ibasis.net		

INTELSAT

WEBSITE: www.intelsat.com

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Carmen Gonzalez Sanfeliu	Vice President Latin America & Caribbean Sales	1 Alhambra Plaza Suite 1100 Coral Gables, FL 33134 USA	(305) 445-5536	(305) 445-5315
	E-mail	carmen.gonzalez@intelsat.com		
Mr. Roberto Rodriguez	Managing Sales Director	1 Alhambra Plaza Suite 1100 Coral Gables, FL 33134 USA	(786) 206-4018	(305) 445-5315
	E-mail	roberto.rodriguez@intelsat.com		
Mr. Alejandro Moglia	Sales Director	1 Alhambra Plaza Suite 1100 Coral Gables, FL 33134 USA	(786) 206-4026	(305) 445-5315
	E-mail	alejandro.moglia@intelsat.com		

INTEROP TECHNOLOGIES

WEBSITE: www.interoptechnologies.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Damian Sazama	Vice President Corporate & Product Marketing	13500 Powers Court Suite 200 Fort Myers, FL 33912 USA	(239) 425-3000	(239) 425-6845
	E-mail:	damian.sazama@interoptechnologies.com		

IRIDIUM COMMUNICATIONS INC.

WEBSITE: www.iridium.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Tatiana Lawrence	Director, Regulatory & Legal	1750 Tysons Boulevard Suite 1400 McLean, VA 22102-4244 USA	(703) 287-7451 (240) 271-2751 (M)	(703) 287-7510
E-mail:		Tatiana.Lawrence@iridium.com		

JUNIPER NETWORKS

WEBSITE: www.juniper.net

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Manuel Terrero	Director, Systems Engineering	1560 Sawgrass Corporate Parkway Sunrise, Florida 333235 USA	(305) 527-5332 (305) 798-9006 (M)	(954) 331-1027
E-mail:		mterrero@juniper.net		

KEY WIRELESS SOLUTIONS INC.

WEBSITE: www.keywirelessolutions.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Robert H. Kesmodel	President	11 Island Avenue Unit #806 Miami Beach Florida 33139 USA	(305) 438 6666 (O) (305) 798-9006 (M)	(305) 675-3647
E-mail:		rkesmodel@keywirelessolutions.com		

NET2PHONE

WEBSITE: www.net2phone.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Assaf Cohen	International Sales Manager	550 Broad St. Newark, NJ 07102 USA	(973) 438-3319	
Email:		assaf.cohen@idt.net		

NOKIA SIEMENS NETWORKS

WEBSITE: www.nokiasiemensnetworks.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michael Jakob	Head of Sales Caribbean	6000 Connection Drive, Irving Texas,75039 USA	(561) 289-3825	
	Email:	michael.jakob@nsn.com		
Mr. Robert Balconi	Head of Customer Marketing	6000 Connection Drive, Irving Texas,75039 USA	(425) 241-4498	
	Email:	robert.balconi@nsn.com		

NGINES

WEBSITE: www.ngines.net

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Tamrat Yossef	Principal	2525 Ponce de Leon Blvd, Suite 300 Coral Gables FL 33134 USA	(408) 802-8024	
	Email:	tyossef@ngines.net		

OBERTHUR TECHNOLOGIES

WEBSITE: www.oberthur.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Flavia Lima	Telecom Sales Manager Caribbean & Central America	8211 W. Broward Blvd, #450 Plantation, FL 33324 USA	(954) 577-7769	(954) 577-7773
	E-mail:	f.lima@oberthur.com		

OPTELIAN

WEBSITE: www.optelian.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Dave Mills	VP Sales, Service & Marketing	1700 Enterprise Way SE Suite 101, Marietta GA 30067 USA	(770) 690-9575	(877) 225-9428
	E-mail:	dave.mills@optelian.com		

POWER AND TELEPHONE SUPPLY

WEBSITE: www.ptsupply.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Marcelo Zamora	International Sales Manager	2735 SW, 34th Ave. Pembroke Park, Florida 33023 USA	(901) 866-3198	
	E-mail:	marcelo.zamora@ptsupply.com		
Mr. Shaikh Hosein	District Sales Manager - Caribbean	2735 SW, 34th Ave. Pembroke Park, Florida 33023 USA	(901) 866-4602 (O) (868) 678-4788 (M)	
	E-mail:	shaikh.hosein@ptsupply.com		
Mr. Glen Taylor	District Sales Manager - Caribbean	2735 SW, 34th Ave. Pembroke Park, Florida 33023 USA	(901) 866-3112 (O) (954) 644-2618 (M)	
	E-mail:	glen.taylor@ptsupply.com		

RETRO HARDWARE INC.

WEBSITE: www.retrohardware.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Cory DeKoster	Chief Executive Officer	402 Park Ave. Ste D Basalt CO 81621, USA	(612) 242-7716	(970) 927-0409
	E-mail:	cory@retrohardware.com		
Mr. Meredith Lenk	President	402 Park Ave. Ste D Basalt CO 81621, USA	(612) 242-7716	(970) 927-0409
	E-mail:	meredith@retrohardware.com		

SABRE TOWERS AND POLES

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Brian Newberg	Vice President & General Manager	Sabre Towers & Poles 2101 Murray St. Sioux City, IA 51102-0658 USA	(712) 224-1430	(712) 224-1431
		Sabre Site Solutions 2301 Bridgeport Drive Sioux City, IA 51111 USA	(712) 224-1430	(712) 224-1431
	E-mail:	bnewberg@sabrecom.com		
Robert Schultz	President	Sabre Tubular Structures 8653 East Highway 67 Alvarado, TX 76009 USA	(817) 852-1700	(817) 852-1702
	E-mail:	rschultz@sabre-STS.com		
James Dean	Vice President & General Manager	CellXion 5031 Hazel Jones Road Bossier City, LA 71111 USA	(318) 213-2823	(318) 213-2860
	E-mail:	jdean@cellxion.com		
Michael Checchio	Director of International Sales	Sabre Towers & Poles 1236 Royal Oak Drive Winter Springs, Florida 32708, USA	(407) 366-3646	(407) 366-3647
	E-mail	mchecchio@sabreindustries.com		
Connie Aasen	Director of Marketing	Sabre Industries, Inc. 1120 Welsh Road, Ste. 210 North Wales, PA 19454	(267) 263-1300	(267) 263-1301
	E-mail	caasen@sabrecom.com		

SANFORCE, LLC

WEBSITE: www.sanforce.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ziad Samad	President	8200 NW 27th Street Suite 115, Doral FL 33122, USA	(305) 903-9800	(305) 716-8201
	E-mail	ziad@sanforce.com		
Mr. John Maldonado	Director of Sales, CALA	8200 NW 27th Street Suite 115, Doral FL 33122, USA	(786) 374-4130	
	E-mail	john@sanforce.com		

SHIELDS ENVIRONMENTAL INC.

WEBSITE: www.shield-e.us

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NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Toni Gibbs	VP North America	4150 Church St. No.1012, Sanford FL 32771, USA	(407) 708-1869	407-936-0065
	E-mail	toni.gibbs@shields-e.us		
Mr. Carlos Moreno	Strategic Account Director, CALA	4150 Church St. No.1012, Sanford FL 32771, USA	(407) 491-8372	407-936-0065
	E-mail	carlos.moreno@shields-e.us		
Mr. Mike Angeline	Environmental Risk & Asset Disposal Manager, Americas	4150 Church St. No.1012, Sanford FL 32771, USA	(407) 708-1886	407-936-0065
	E-mail	mike.angeline@shields-e.us		
Mr. Bill Brown	Quality Manager	4150 Church St. No.1012, Sanford FL 32771, USA	(407) 708-1881	(407) 936-0065
	E-mail	bill.brown@shields-e.us		



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wlambert@ajtelecomgrouppltd.com
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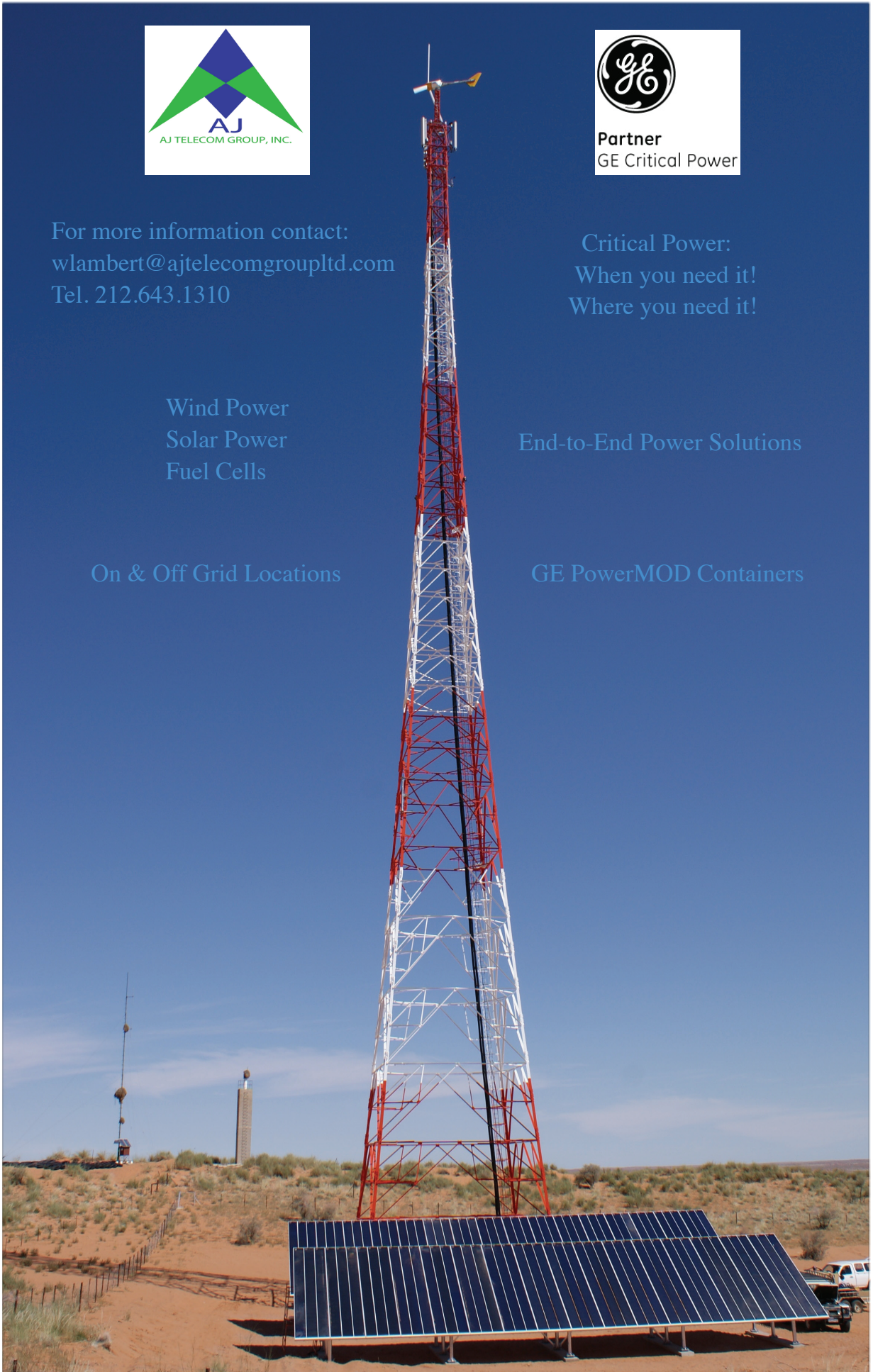
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SONUS NETWORK

WEBSITE: www.sonus.net

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Michael Rubin	VP & General Manager for Access	4 Technology Park Dr. Westford, MA 01886 USA	(978) 614-8422	
	E-mail	mrubin@sonusnet.com		
Mr. Robert Buck	Director of Sales Caribbean	3730 Preakness Ln. Suwanee, GA 30024 USA	(678) 947-6870	
	E-mail	rbuck@sonusnet.com		
Mr. Jocelyn Philbrook	VP Marketing	7 Technology Park Dr. Westford, MA 01886 USA	(978) 614-8672	
	E-mail	jlynds@sonusnet.com		

SSR INC.

WEBSITE: www.ssrsurvey.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Ian Ramcharan	Commercial Manager	2853 SE St. Lucie BLVD Stuart Florida USA, 34997	(772) 781-1234	(772) 781-0103
	E-mail:	iramcharanssr@comcast.net		
Peter Theophanis	Director of Operations	2853 SE St. Lucie BLVD Stuart Florida USA, 34997	(772) 781-1234	(772) 781-0103
	E-mail	ssrincl23@aol.com		

TELECOM TRAINING CORPORATION

WEBSITE: www.telecomtrainingcorporation.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Melissa Harris	President	3437 Stokesmont Rd. Nashville TN 37215 USA	(615) 298-5429 (615) 838-2535	(615) 298-2903
	E-mail	melissa@telecomtrainingcorporation.com		
Ms. Ivy Hensley	Vice President Operations	3437 Stokesmont Rd. Nashville TN 37215 USA	(615) 335-5939	(615) 298-2903
	E-mail	ivy4mharris@telecomtrainingcorporation.com		

THE PROMETHEUS GROUP

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. William Humphrey	CEO/Managing Partner LaGrande	207 Hood Road Georgia, USA 30241	(706) 210-1589 (706) 294-7661 (cell)	
	E-mail	bhumphrey@theprometheusgroup.net		
Mr. David A. (Tony) Gossage	President	690 Burning Bush Rd. Bridgewater, New Jersey USA 08807	(908) 429-9488 (908) 720-8582	
	E-mail	tgossage@theprometheusgroup.net		

Who'sWHO

Information and Communication Technologies

TRAEGER BROTHERS & ASSOC. INC

WEBSITE: www.traegerit.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Howard Traeger	President/CEO	12405 SW, 130 Street, Miami, Florida	(305) 371-5551	(305) 371-8808
	E-mail	htraeger@traeger.com		
Mr. Scott Holtzman	Sales Director Telecommunications	12405 SW, 130 Street, Miami, Florida	(305) 420-3512	(305) 420-4512
	E-mail	sholtzman@traeger.com		
Mr. Otniel Granda	Account Manager Telecommunications	12405 SW, 130 Street, Miami, Florida	(305) 420-3510	(305) 420-4510
	E-mail	ogranda@traeger.com		
Ms. Christine Diaz	Account Manager Telecommunications	12405 SW, 130 Street, Miami, Florida	(305) 420-3514	(305) 420-4514
	E-mail	cdiaz@traeger.com		

UNNECTO

WEBSITE: www.unnecto.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. David Shalhaf	CEO/President	1315 NW 98th ct Suite 15, Miami, FL 33172	(646) 732-5120	(305) 592-1334
	Email:	david@unnecto.com		
Mr. Ted Oliver	VP of NA Sales & Marketing	1315 NW 98th ct Suite 15, Miami, FL 33172	(305) 542-8411	(305) 592-1334
	Email:	ted.oliver@unnecto.com		

VANU INC.

WEBSITE: www.vanu.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Bryan Martin	Director of Sales	1 Cambridge Center Cambridge, MA 02142 USA	(617) 864-1711	(617) 864-1697
	Email:	sflynn@vanu.com		

VERISIGN INC.

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Michelle Machado	Senior Marketing Manager	Av. Das Nações Unidas, 14.171 15o andar Rochaverá Corporate Towers CEP 04795-100 São Paulo - SP - Brasil	+55-11-3568-2090 55-11-9108-9218 (Cell)	
	E mail	mmachado@verisign.com		

VIRTACORE SYSTEMS INC.

WEBSITE: www.virtacore.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Doug Pollei	VP Cloud Strategy & Strategic Partnerships	22375 Broderick Drive, Suite 155, Sterling VA 20166, USA	(703) 621-3565	(877) 905-0168
	Email:	doug@virtacore.com		
Mr. Robert J. Kalchthaler	Chief Financial Officer	22375 Broderick Drive, Suite 155, Sterling VA 20166, USA	(703) 246-1445	(877) 905-0168
	Email:	rkalchthaler@virtacore.com		

Who's WHO

Information and Communication Technologies

XIOCOM WIRELESS

WEBSITE: www.xiocom.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Bonnie Hensler	VP Marketing	3505 Koger Blvd. Suite 400 Duluth GA 30096 USA	(678) 218-5600	(678) 218-5531
	Email:	bhensler@xiocom.com		
Mr. Steve Erdman	VP Business	3505 Koger Blvd. Suite 400 Duluth GA 30096 USA	(678) 218-5600	(678) 218-5531
	Email:	serdman@xiocom.com		

4G UNWIRED INC.

WEBSITE: www.4GUnwired.com

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Scott Robinson	President	551 S Apollo Blvd. STE 207, Melbourne FL-32901, USA	(321) 726-4183	(321) 726-4185
	E-mail:	scott.robinson@4GUnwired.com		
Mr. Asdis Mullen	Customer Service Manager	551 S Apollo Blvd. STE 207, Melbourne FL-32901, USA	(321) 726-4183	(321) 726-4185
	E-mail:	asdis.mullen@4GUnwired.com		

VIRGIN ISLANDS TELEPHONE CORPORATION d/b/a INNOVATIVE TELEPHONE CORPORATION

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Seth Davis	President and Chief Executive Officer	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 715-8909	(340) 774-6010
	E-mail	Seth.Davis@innovativevi.net		
Mr. Mike Cumbermack	Chief Financial Officer	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 715-8657	(340) 774-6010
	E-mail	Mike.Cumbermack@innovativevi.net		
Mr. Emiel Michiels	Vice President Network Services	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 777-9970	(340) 774-1434
	E-mail	Emiel.Michiels@innovativevi.net		
Mrs. Debbie Thomas-Smith	Vice President Customer Services	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 715-8926	(340) 778-6011
	E-mail	Debra.Thomas-Smith@innovativevi.net		
Mr. Dennis Chance	Vice President Engineering & Operations	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 715-8915	(340) 774-6010
	E-mail	Dennis.Chance@innovativevi.net		
Ms. Pamela Schaad	Vice President HR, LR & Administration	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 714-2001	(340) 774-1183
	E-mail	Pamela.Schaard@innovativevi.net		
Ms. Michelle Johnson	Vice President Marketing	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 776-9900	(340) 774-2555
	E-mail	Michelle.Johnson@innovativevi.net		
Ms. Nathania Bates	Attorney	P.O. Box 7450 St. Thomas U.S.V.I. 00823	(340) 712-5049	(340) 692-5900
	E-mail	Nathania.Bates@innovativevi.net		

VIRGIN ISLANDS TELEPHONE CORPORATION d/b/a INNOVATIVE TELEPHONE CORPORATION

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mrs. Jennifer Matarangas-King	Vice President Public Relations & Gov't Affairs	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 712-5043	(340) 778-3129
	E-mail	Jennifer.Matarangas-King@innovativevi.net		

INNOVATIVE CABLE TV

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Ms. Graciela Rivera	General Manager	P.O. Box 6100 St. Thomas U.S.V.I. 00801	(340) 712-5014	(340) 778-3129
	E-mail	Graciela.Rivera@innovativevi.net		

LEDEFYL INTERNACIONAL SA

WEBSITE: www.ledefyl.com.uy

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Gerardo Gonzalez	General Manager	Luis Bonavita 1294/804 Montevideo-Uruguay	(598) 99 656923	-
	Email:	ggonzalez@ledefyl.com.uy		
Mr. Gonzalo Venditto	CBDO	Luis Bonavita 1294/804 Montevideo-Uruguay	(598) 99 122022	-
	Email:	gvenditto@ledefyl.com.uy		
Mr. Federico Decia	CCO	Luis Bonavita 1294/804 Montevideo-Uruguay	(598) 99 628851	-
	Email:	fdecia@ledefyl.com.uy		

INTELEC

WEBSITE: www.intelec.com.ve

NAME	DESIGNATION	ADDRESS	TELEPHONE	TELEFAX
Mr. Luis Suberviola	CEO - International	5 Ave. La Lagunita Cent. Emp. Building Caracas, Venezuela 1080	58 212 963 -1122	58 212 961 -7908
	Email:	luis.suberviola@intelec.com.ve		
Mr. Geradino Duva	CEO - Venezuela	5 Ave. La Lagunita Cent. Emp. Building Caracas, Venezuela 1080	58 212 963 -1122	
	Email:	gerardino.duva@intelec.com.ve		



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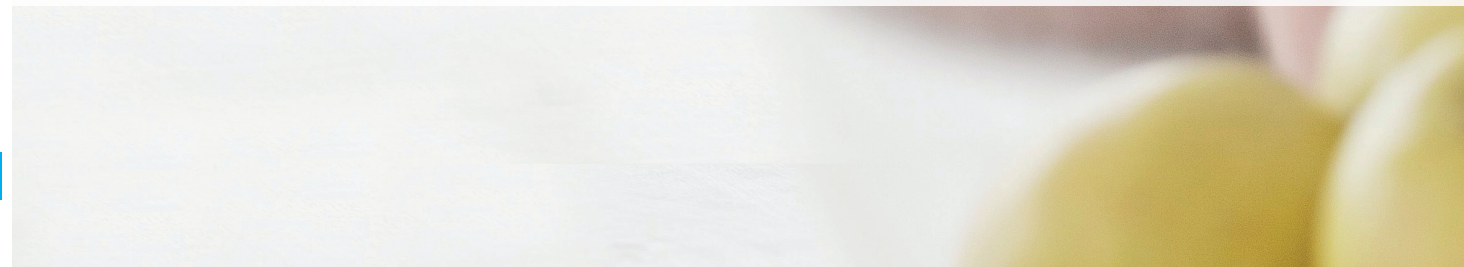
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- **Broadband Rates**
- **Broadband Installation Costs**
- **Selected Operators KB Price**

Status of Telecommunication Markets in the Caribbean

Status of Telecommunication Markets in the Caribbean

Country	Local services	Domestic fixed long distance	Inter-national fixed long dist	Data	DSL	Fixed Wireless Broadband	Mobile	Cable TV	Internet Services
Anguilla	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Antigua & Barbuda	Monopoly	Monopoly	Monopoly	-	Monopoly	Partial Competition	Partial competition	Partial competition 2 providers	Partial competition
Aruba	Full competition	-	Full competition	Full competition	Full competition	Partial competition	Partial competition	Monopoly	Full competition
Bahamas	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	n/a	Full competition	Full competition
Barbados	Monopoly	-	Full competition	-	-	-	Partial competition	-	-
Belize	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
British Virgin Islands	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Cayman Island	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Cuba	Monopoly	Monopoly	Monopoly	Monopoly	Monopoly	-	Monopoly	Partial Competition	Partial Competition
Dominica	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Dominican Rep.	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Grenada	Full competition	Full Competition	Full Competition	Full Competition	Full Competition	Full Competition	Full Competition	Full competition	Full Competition
Guyana	Monopoly	Monopoly	Monopoly	Partial Competition	Monopoly	Partial Competition	Full Competition	-	Partial Competition

Status of Telecommunication Markets in the Caribbean

Country	Local services	Domestic fixed long distance	Inter-national fixed long dist	Data	DSL	Fixed Wireless Broadband	Mobile	Cable TV	Internet Services
Haiti	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Jamaica	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
St. Kitts & Nevis	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
St. Lucia	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
St. Vincent & The Grenadines	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition
Suriname	-	Monopoly	-	Full competition	Monopoly	-	Full competition	-	Full competition
Trinidad & Tobago	-	-	-	Partial competition	Partial competition	-	Partial competition	Partial competition	Partial competition
Turks & Caicos	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Partial competition	Full competition
Venezuela	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition	Full competition

M = Monopoly: Only One Player allowed
P = Partial Competition : Partially deregulated with number of players restricted or other regulations
C = Full Competition : Fully liberalized. Multiple players are permitted to compete. Very little restrictions on market entry and exit

Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
Anguilla	Ministry of Infrastructure, Communications, Utilities, Housing Agriculture & Fisheries Tel: 264.497.2651 Fax: 264.497.3651 Email: evangumbs@gov.ai larry.franklin@gov.ai http://www.gov.ai/ministry.php?id=5	Public Utilities Commission http://pucanguilla.org/ Tel: 264.497.7374 Fax: 264.497.2782 Email: comments@pucanguilla.org vernice.proctor@gov.ai	Ministry of Infrastructure, Communications, Utilities, Housing Agriculture & Fisheries Tel: 264.497.2651 Fax: 264.497.3651 Email: evangumbs@gov.ai Email: larry.franklin@gov.ai http://www.gov.ai/ministry.php?id=5	Public Utilities Commission http://pucanguilla.org/ Tel: 264.497.7374 Fax: 264.497.2782 Email: comments@pucanguilla.org Email: vernice.proctor@gov.ai	None
Antigua & Barbuda	Ministry of Information Broadcasting and Telecommunications, Science & Technology http://www.telecom.gov.ag Tel 268.562.1868 Fax 268.562.1872 Email: telecom@antigua.gov.ag or telecom@ab.gov.ag	Ministry of Information Broadcasting and Telecommunications, Science & Technology http://www.telecom.gov.ag Tel 268.562.1868 Fax 268.562.1872 Email: telecom@antigua.gov.ag or telecom@ab.gov.ag	Ministry of Information Broadcasting and Telecommunications, Science & Technology http://www.telecom.gov.ag Tel 268.562.1868 Fax 268.562.1872 Email: telecom@antigua.gov.ag or telecom@ab.gov.ag	Ministry of Information Broadcasting and Telecommunications, Science & Technology http://www.telecom.gov.ag Tel 268.562.1868 Fax 268.562.1872 Email: telecom@antigua.gov.ag or telecom@ab.gov.ag	None
Bahamas	Office of the Prime Minister http://www.bahamas.gov.bs Tel: 242.327.1530 Fax: 242.327.1618-20 Email: mofgeneral@bahamas.gov.bs	Public Utilities Commission http://www.urcabahamas.bs Tel: 242.393.0234 Fax: 242.393.0153 Email: info@urcabahamas.bs	Broadcasting Corporation of the Bahamas www.znsbahamas.com/about_us.php Tel: 242.502.3800 Fax: 242.322.6598 Email: info@znsbahamas.com	Public Utilities Commission http://www.urcabahamas.gov.bs/ Tel: 242.393.0234 Fax: 242.393.0153 Email: consumer@urcabahamas.bs	None

Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
Barbados	Office of the Prime Minister Tel: 246.426.2814 Fax: 246.436.6435 Email: pmbarbados@barbados.gov.bb Chief Telecommunications Officer Tel: 246.434.2502 Fax: 246.626.0960 Email: Reginald.bourne@telecoms.gov.bb	Fair Trading Commission http://www.ftc.gov.bb/index.php?option=com_frontpage&Itemid=1 Tel: 246.424.0260 Fax: 246.424.0300 Email: info@ftc.gov.bb	Barbados Broadcasting Authority Tel: 246-467-5404 246-429-2514 Fax: 246-430-0212 246-228.5498 Email: anewton@barbados.gov.bb secretarypssa@barbados.gov.bb	Telecommunication Unit http://www.telecoms.gov.bb Tel: 246.434.2502 Fax: 246.626.0960 Email: Reginald.Bourne@barbadosbusiness.gov.bb	Fair Trading Commission http://www.ftc.gov.bb. Tel: 246.424.0260 Fax 246.424.0300 Email: info@ftc.gov.bb
Belize	Ministry of Energy, Science Technology & Public Utilities http://www.estpu.gov.bz Tel: 501.822.1060/2 Fax: 501.822.0433 Email: senior.secretary@estpu.gov.bz	Public Utilities Commission http://www.puc.bz/ Tel: 501.223.4938 Fax: 501.223.6818 Email: info@puc.bz	Ministry of Public Utilities, Information and Broadcasting Tel: 501-822-3336 Fax: 501-822-0433 & Belize Broadcasting Authority Tel: 501-227-3959 Email: chairman@puc.bz	Public Utilities Commission http://www.puc.bz/ Tel: 501.223.4938 Fax: 501.223.6818 Email: info@puc.bz	None
Bermuda	Ministry of Home Affairs http://www.gov.bm Tel: 441.294.9059 Fax: 441.297.7590 E-mail: gtelecom@gov.bm	The Department of Telecommunications http://www.gov.bm Tel: 441.292.4595 Fax: 441.295.1462 E-mail: gtelecom@gov.bm	The Department of Telecommunications http://www.gov.bm Tel: 441.292.4595 Fax: 441.295.1462 E-mail: gtelecom@gov.bm	The Department of Telecommunications http://www.gov.bm/portal Tel: 441.292.4595 Fax: 441.295.1462 E-mail: gtelecom@gov.bm	None

Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
Cayman Island	Ministry of Planning, Lands, Agriculture, Housing & Infrastructure http://www.plahi.gov.ky Tel: 345.244.2412 Fax: 345.945.2922 Email: ministry.plahi@gov.ky/foi.mpc@gov.ky	Information and Communication Technology Authority http://www.icta.ky/default.php Tel: 345.946.4282 Fax 345.945.8284 Email: info@icta.ky	Information and Communication Technology Authority http://www.icta.ky/default.php Tel: 345.946.4282 Fax 345.945.8284 Email: info@icta.ky	Information and Communication Technology Authority http://www.icta.ky/default.php Tel: 345.946.4282 Fax 345.945.8284 Email: info@icta.ky	None
Cuba	Ministerio de Información y las Comunicaciones http://www.mic.gov.cu/ Tel: 537.885.4089 Fax: 537.883.5193 Email: wilfredo@mic.cu	Ministerio de Información y las Comunicaciones (Dirección de Normas y Regulaciones) Tel: 537.885.4089 Fax: 537.883.5193	Ministerio de Información y las Comunicaciones http://www.mic.gov.cu/ Tel: 537.885.4089 Fax: 537.883.5193	Ministerio de Información y las Comunicaciones (Agencia de Control y Supervisión) Tel: 537.885.4089 Fax: 537.883.5193	None
Dominica	Ministry of Information, Telecommunications and Constituency Empowerment http://www.dominica.gov Tel: 767.266.3294/3275 Fax: 767.448.4807 Email: information@dominica.gov.dm	National Telecommunications Regulatory Commission http://www.ntredom.org Tel: 767.440.0627 767.500.3333 Fax: 767.440.0835 E-mail: secretariat@ntredom.org	Ministry of Information, Telecommunications and Constituency Empowerment http://www.dominica.gov.dm/cms/index Tel: 767.448.2401 Fax: 767.448.0182 E-mail: information@dominica.gov.dm	Ministry of Information, Telecommunications and Constituency Empowerment http://www.dominica.gov.dm/cms/index Tel: 767.448.2401 Fax: 767.448.0182 Email: information@dominica.gov.dm	National Telecommunications Regulatory Commission http://www.ntredom.org Tel: 767.440.0627 767.500.3333 Fax: 767.440.0835 E-mail: secretariat@ntredom.org
Grenada	Office of the Prime Minister http://www.gov.gd Tel: 473.440.2255/2265 Fax: 473.440.4116 Email: primeminister@gov.gd	National Telecommunications Regulatory Commission http://www.ntrc.gd Tel: 473.435.6872 Fax: 473.435.2132 Email: gntrc@ectel.int	National Telecommunications Regulatory Commission http://www.ntrc.gd Tel: 473.435.6872 Fax: 473.435.2132 Email: gntrc@ectel.int	National Telecommunications Regulatory Commission http://www.ntrc.gd Tel: 473.435.6872 Fax: 473.435.2132 Email: gntrc@ectel.int	None

Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
Guyana	Office of the President – Director of Telecommunications http://op.gov.gy Tel: 592.225.1330/2 Fax: 592.225.7051	Public Utilities Commission Tel: 592.226.7042 Fax: 592.227.3293 Email: pucsecretary@yahoo.com complaints@puc.org.gy	Office of the President – Director of Telecommunications http://op.gov.gy Tel: 592.227.1330-1 Fax: 592.226.3395	National Frequency Management Unit http://www.nfmu.gov.gy/ Tel : 592.226.2233/3976 or 592.225.3104 Fax : 592.226.7661 Email: info@nfmu.gov.gy	None
Haiti	Ministère des Travaux Publics, Transports et Communications http://www.mptc.gouv.ht Tel: 509.34.3844 20 Email: secretariat.ministre@mptc.gouv.ht	Conseil National des Telecommunications (CONATEL) http://www.conatel.gouv.ht Tel: 509.25 11 39 40 Fax: 509.22 44 05 00 Email : info@conatel.gouv.ht	Ministère des Travaux Publics, Transports et Communications Tel: 509 34 38 44 20 Email: secretariat.ministre@mptc.gouv.ht	Conseil National des Telecommunications (CONATEL) http://www.conatel.gouv.ht/ctu/ctu.php Tel : 509.25 11 39 40 Fax : 509.22 44 05 00 Email: info@conatel.gouv.ht	None
Jamaica	Ministry of Science, Technology, Energy & Mining http:// www.mstem.gov.jm Tel: 876.929.8990-9 Fax: 876.960.1623 Email: info@mstem.gov.jm	Office of Utilities Regulation http://www.our.org.jm Tel: 876.929.6672/ 876.968.6053 Fax: 876.929.3635 Email: consumer@our.org.jm	Broadcasting Commission http://www.broadcastingcommission.org/ Tel: 876.920.9537-9 876.929.1998 Fax: 876.929.1997 Email: info@broadcom.org	Spectrum Management Authority http://www.sma.gov.jm/ Tel: 876.967.7948 876.948.7800 876.948.5115 Fax: 876.922.4093 Email: info@sma.gov.jm	Fair Trading Commission http://www.jftc.com/ Tel: 876.960.0120.4 Fax: 876.960.0763 Email: ftc@cwjamaica.com
Netherlands Antilles	Minister of Transport & Telecommunication Tel: 599.9 4630461 (secretariat) Fax: 599.9 4615420 E-mail: maurice.adriaens@gov.an	Bureau Telecommunications & Post http://www.btmp.org/html/ Tel: 599.9 463.1700 Fax: 599.9 736.5265 E-mail: gen.affairs@burtel.an	Minister of Transport & Telecommunication Tel: 599.9 4630461 (secretariat) Fax: 599.9 4615420 E-mail: maurice.adriaens@gov.an	Bureau Telecommunications & Post http://www.btmp.org/html/ Tel: 599.9 463.1700 Fax: 599.9 736.5265 E-mail: gen.affairs@burtel.an	None

Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
St Kitts and Nevis	Ministry of Youth Empowerment, Sports, Information Technology and Telecommunications http://gov.kn Tel: 869.465.2521 E-mail: dpmin@sisterisles.kn	National Telecommunications Regulatory Commission http://www.ntrc.kn Tel: 869.466.6872/8997 Fax: 869.466.6817 E-mail: ntrcskn@ectel.int	Ministry of Education, Youth Affairs, Labour, Social Security and Information Technology http://www.gov.kn/ct.asp? Tel: 869.465.2521 E-mail: dpmin.sisterisles.kn	National Telecommunications Regulatory Commission http://www.ntrc.kn Tel: 869.466.6872/8997 869.466.6817 E-mail: directorntrcskn@ectel.int	None
St. Lucia	Ministry of Infrastructure, Port Services & Transport http://www.gov.lc Tel : 758.468.4300 Fax : 758.453.2769 Email : ps_sec@mincom.com	National Telecommunications Regulatory Commission http://www.ntrc.lc Tel: 758.458.2035 Fax: 758.453.2558 Email ntrc_sluc@candw.lc	Government Information Service Tel: 758.468.2116 Fax: 758.453.1614 E-mail: info@gis.gov.lc	National Telecommunications Regulatory Commission http://www.ntrc.lc Tel: 758.458.2035 Fax: 758.453.2558 Email ntrc_sluc@candw.lc	None
St. Vincent & The Grenadines	Ministry of telecommunications & Industry http://www.gov.vc Tel: 784-456-1223 Fax: 784-457-2880 Email: office.telecom@mail.gov.vc egovunit@gov.vc	National Telecommunications Regulatory Commission http://www.ntrc.vc Tel: 784 457 2279 Tel: 784. 457 2834 Email: ntrc@ntrc.vc	National Telecommunications Regulatory Commission http://www.ntrc.vc Tel: 784 457 2279 Tel: 784. 457 2834 Email: ntrc@ntrc.vc	National Telecommunications Regulatory Commission http://www.ntrc.vc Tel : 784.457.2279 Tel : 784.457.2834 Email: ntrc@ntrc.vc	None

Caribbean Information and Communication Ministries & Agencies

	Ministry Responsible for ICT Development	National Telecommunications Regulator	Broadcasting Regulator	Spectrum Management Agency	Fair Competition Agency
Suriname	Ministry of Transport Communication and Tourism http://www.mintct.sr/ Tel: 597.420422-4 597.420905 Fax: 597.420425 Email: dirtct@mintct.sr	Telecommunications Authority Suriname http://www.tas.sr Tel: 597.53.2523 Fax: 597.49.7411 Email: d.secretariaat@tas.sr	Ministry of Transport Communication and Tourism http://www.mintct.sr/ Tel: 597.420422-4 597.420905 Email: odc@mintct.sr	Telecommunications Authority Suriname http://www.tas.sr Tel: 597.53.2523 Fax: 597.49.7411 Email: tasur@sr.net	None
Tortola (BVI)	Ministry of Communications and Work http://www.bvi.gov.vg www.inotes.bvi.gov.vg Tel: 284.468.2183 Fax: 284.494.3090 Email: mcw@gov.vg	Telecommunications Regulatory Commission http://www.bvi.gov.vg Tel: 284.494.4163/4165 Fax: 284.544-6424 Email: gumalone@trc.vg	Telecommunications Regulatory Commission http://www.bvi.gov.vg Tel: 284.494.4163/4165 Fax: 284.544-6424 Email: gumalone@trc.vg	Telecommunications Regulatory Commission http://www.bvi.gov.vg Tel: 284.494.4163/4165 Fax: 284.544-6424 Email: gnelson@trc.vg	None
Trinidad & Tobago	Ministry of Science & Technology http://www.sci-tech.tt.com Tel: 868.627.4188 Fax: 868.627.1720	Telecommunications Authority of Trinidad and Tobago http://www.tatt.org.tt Tel: 868.675.8288 Fax: 868.674.1055 Email: info@tatt.org.tt	Telecommunications Authority of Trinidad and Tobago http://www.tatt.org.tt Tel: 868.675.8288 Fax: 868.674.1055 Email: info@tatt.org.tt	Telecommunications Authority of Trinidad and Tobago http://www.tatt.org.tt Tel: 868.675.8288 Fax: 868.674.1055 Email: info@tatt.org.tt	None
Turks and Caicos	Ministry of Housing, Works, Public Safety and Telecommunications http://www.gov.tc Tel: 649.338-3505-6 Fax: 649.946.2740 Email: peachaley72@gmail.com	Telecommunications Commission http://www.telecommunications.tc Tel: 649.946.1900 Fax: 649.946.1119 Email: johnwilliams@telecommunications.tc	Ministry of Housing, Works, Public Safety and Telecommunications Tel: 649.338-3505-6, Ext. 40709 Fax: 649.946.2740	Telecommunications Commission http://www.telecommunications.tc Tel: 649.946.1900 Fax: 649.946.1119 Email: johnwilliams@telecommunications.tc	None
United States Virgin Islands	The United States Federal Communications Commission (FCC) http://www.fcc.gov/ Tel: 888.225.5322 Fax: 866.418.0232 E-mail: fccinfo@fcc.gov	Public Services Commission http://www.psc.gov.vi/home/contact.htm Tel: 340.776.1291 (St. Thomas office) Tel: 340.774.4971 Email: tjackson@psc.gov.vi	The United States Federal Communications Commission (FCC) http://www.fcc.gov/ Tel: 888.225.5322 Fax: 866.418.0232 E-mail: fccinfo@fcc.gov	The United States Federal Communications Commission (FCC) http://www.fcc.gov/ Tel: 888.225.5322 Fax: 866.418.0232 E-mail: fccinfo@fcc.gov	None

Caribbean Statistics & Rates Evolution

Regional Statistics

Caribbean Mobile / PayTV Subscribers & Revenues US\$.		
	4Q12	4Q13
Mobile Subscribers	33,051,133	33,718,426
Dutch Speaking Caribbean	1,546,136	1,584,635
English Speaking Caribbean	10,685,414	10,992,085
French Speaking Caribbean	6,653,530	6,798,577
Spanish Speaking Caribbean	14,166,053	14,343,129
Mobile Broadband Lines	-	8,089,110
Mobile Penetration without Cuba	115%	117%
Mobile Penetration with Cuba	86%	87%
Mobile Revenues US\$	\$8,626,345,734	8,360,483,673
Mobile VAS Revenues US\$	\$2,439,173,621	3,023,430,085
PayTV Subscribers	\$3,215,700	3,357,834
PayTV Revenues	\$1,389,182,400	1,416,334,356
Source: Signals Telecom Consulting		

Mobile Operator Comparison

Regional & Global Subscribers: America Movil, Cable & Wireless, Digicel,					
Operator	Region	Total Subscribers		% Global Subscribers	
		4Q12	4Q13	4Q12	4Q13
Digicel*	Caribbean	7,960,000	8,039,538	61.23%	61.10%
Cable & Wireless	Caribbean	1,623,000	1,498,000	36.98%	41.40%
America Movil*	Caribbean	6,361,000	5,728,770	2.43%	2.12%
Digicel*	Central America	2,441,000	2,703,712	18.78%	20.55%
Cable & Wireless	Central America	1,744,000	2,085,000	39.74%	57.63%
America Movil*	Central America	14,757,000	17,256,230	5.64%	6.39%
Digicel*	Global Operations	14,757,000	13,158,000	100%	100%
Cable & Wireless	Global Operations	4,389,000	3,618,000	100%	100%
America Movil*	Global Operations	261,558,000	269,883,000	100%	100%
Source: Signals Telecom Consulting					
* Only Panama; Digicel sold its operations in Honduras & El Salvador to America Movil.					

Caribbean Statistics & Rates Evolution

Prepaid Mobile Rates

Caribbean Prepaid Mobile Minutes Yield, US\$10

1Q12		1Q13		1Q14	
Market	Minutes	Market	Minutes	Market	Minutes
Anguilla	44.40	Anguilla	44.57	Anguilla	43.84
Antigua & Barbuda	37.52	Antigua & Barbuda	45.40	Antigua & Barbuda	45.40
Aruba	28.97	Aruba	28.81	Aruba	28.81
Bahamas	41.43	Bahamas	35.95	Bahamas	36.07
Barbados	41.44	Barbados	38.26	Barbados	37.66
Belize	30.08	Belize	34.30	Belize	34.02
Bermuda	24.75	Bermuda	33.50	Bermuda	33.50
British Virgin Islands	44.62	British Virgin Islands	42.62	British Virgin Islands	43.20
Cayman Islands	32.21	Cayman Islands	31.34	Cayman Islands	31.51
Cuba	45.56	Cuba	50.00	Cuba	50.00
Curaçao	35.18	Curaçao	27.54	Curaçao	28.27
Dominica	55.53	Dominica	55.50	Dominica	55.50
Dominican Republic	56.79	Dominican Republic	56.31	Dominican Republic	55.42
French Guyana	21.27	French Guyana	20.48	French Guyana	20.97
Grenada	63.92	Grenada	50.88	Grenada	55.15
Martinique & Guadeloupe	21.27	Martinique & Guadeloupe	20.48	Martinique & Guadeloupe	19.52
Guyana	73.33	Guyana	79.31	Guyana	80.89
Haiti	122.23	Haiti	110.22	Haiti	122.82
Jamaica	98.47	Jamaica	143..14	Jamaica	191.83
Montserrat	31.39	Montserrat	33.32	Montserrat	44.44
St Kitts & Nevis	41.63	St Kitts & Nevis	60.48	St Kitts & Nevis	57.84
St Vincent & Grenadines	34.51	St Vincent & Grenadines	35.85	St Vincent & Grenadines	39.94
St. Lucia	38.32	St. Lucia	36.54	St. Lucia	39.83
St. Martin & St. Barths	25.15	St. Martin & St. Barths	68.04	St. Martin & St. Barths	68.04
Puerto Rico	92.78	Puerto Rico	107.53	Puerto Rico	88.21
Suriname	54.27	Suriname	53.88	Suriname	53.53
Trinidad & Tobago	64.29	Trinidad & Tobago	63.49	Trinidad & Tobago	68.92
Turks & Caicos	35.11	Turks & Caicos	39.06	Turks & Caicos	32.08
US Virgin Islands	83.33	US Virgin Islands	110.59	US Virgin Islands	110.59
Regional Average	48.96	Regional Average	53.70	Regional Average	48.79
Source: Signals Telecom Consulting Lower Yield Mostly due to weakening of US\$ Dollar against local currencies		Source: Signals Telecom Consulting Lower Yield Mostly due to weakening of US\$ Dollar against local currencies		Source: Signals Telecom Consulting Lower Yield Mostly due to weakening of US\$ Dollar against local currencies	

Broadband Rates

Caribbean Downlink Speed Average Price per Technology, 2Q13 vs 1Q14

Caribbean Downlink Speed	Average Price per Technology, 2Q13	1 Mb	1.5 Mb	2 Mb	3 Mb	4 Mb	5 Mb	6 Mb	8 Mb
xDSL	\$53.34	\$45.68	\$75.80	\$60.37	\$89.33	\$85.23	\$76.60	\$77.64	\$133.67
FWB	\$122.31	\$94.04	\$59.98	\$165.58	\$221.13	\$131.29	\$126.11	\$103.69	\$207.76
WiMAX	-	\$32.96	\$54.10	\$45.24	\$66.99	\$92.62	\$73.87	\$89.59	-
Cablemodem	-	\$39.24	\$29.95	\$54.57	\$79.58	\$129.32	\$56.54	\$74.81	\$79.84

Caribbean Downlink Speed Average Price per Technology, 2Q13

Caribbean Downlink Speed	Average Price per Technology, 2Q13	10Mb	12Mb	15Mb	20Mb	25 Mb	35Mb	50 Mb	100 Mb
xDSL	\$131.50	-	\$124.92	\$173.62	\$106.36	\$487.24	\$461.93	\$895.90	-
FWB	\$156.74	-	-	-	-	-	-	-	-
WiMAX	\$131.10	-	-	\$312.78	-	\$422.80	\$597.11	\$895.90	-
Cablemodem	\$94.60	\$58.21	\$108.82	\$166.22	\$134.35	\$224.90	\$325.91	\$332.69	-

Caribbean Downlink Speed Average Price per Technology, 1Q14

Caribbean Downlink Speed	Average Price per Technology, 1Q14	512 Kb	1 Mb	1.5 Mb	2 Mb	3 Mb	4 Mb	5 Mb	6 Mb	8 Mb
xDSL	\$54.25	\$39.73	\$70.36	\$48.10	\$73.01	\$73.74	\$70.93	\$66.15	\$98.28	
FWB	\$134.01	\$45.91	\$58.37	\$86.16	\$77.70	\$152.58	\$89.89	\$151.76	\$359.53	
WiMAX	\$28.09	\$41.98	\$56.50	\$61.43	\$92.00	\$129.50	\$70.87	-	-	
Cablemodem	-	\$29.09	\$58.37	\$86.16	\$77.70	\$152.58	\$89.89	\$151.76	\$359.53	

Caribbean Downlink Speed Average Price per Technology, 1Q14

Caribbean Downlink Speed	Average Price per Technology, 1Q14	10 Mb	12 Mb	15 Mb	20Mb	25 Mb	30 Mb	50 Mb	100Mb	150 Mb
xDSL	\$93.18	-	\$74.63	\$97.56	\$121.04	\$184.60	\$218.82	\$667.09	\$103.47	
FWB	\$95.36	-	-	-	-	-	-	-	-	
WiMAX	\$98.34	-	-	-	\$136.80	-	-	-	-	
Cablemodem	-	-	\$95.36	\$28.76	\$45.20	\$168.01	\$149.83	\$268.50	\$103.62	

Broadband Installation Costs

Caribbean Broadband Installation Charge Average: IQ12 vs 2Q13 vs IQ14

1Q12*		2Q13*		1Q14*	
Anguilla	\$74.07	Anguilla	\$74.40	Anguilla	\$74.40
Antigua & Barbuda	\$146.30	Antigua & Barbuda	\$146.47	Antigua & Barbuda	\$139.50
Sint Maarten	\$89.56	Aruba	\$98.33	Aruba	\$98.31
Aruba	\$138.90	Bahamas	\$70.83	Bahamas	\$60.24
Bahamas	\$29.85	Barbados	\$146.41	Barbados	\$148.73
Bermuda	\$100.00	Belize	\$50.76	Belize	\$102.72
British Virgin Islands	\$199.00	Bermuda	\$75.00	Bermuda	\$52.48
Dominica	\$55.56	British Virgin Islands	\$75.00	British Virgin Islands	\$75.00
Grenada	\$31.85	Cayman Islands	\$73.83	Cayman Islands	\$73.44
Cayman Islands	\$118.05	Curaçao	\$55.43	Dominica	\$55.80
Curaçao	\$87.63	Dominica	\$55.80	Dominica Republic	\$11.70
Jamaica	\$39.97	Dominica Republic	\$12.28	Grenada	\$45.57
Suriname	\$150.00	Grenada	\$34.41	Jamaica	\$9.29
St. Vincent & Grenadines	\$63.89	Jamaica	\$17.00	Puerto Rico	\$49.50
St. Kitts and Nevis	\$55.56	Puerto Rico	\$89.63	Saba	\$150.00
St. Lucia	\$55.56	Saba	\$200.00	St. Kitts and Nevis	\$55.80
US Virgin Islands	\$99.00	St. Kitts & Nevis	\$55.80	St. Lucia	\$64.17
		St. Lucia	\$64.17	St. Vincent & Grenadines	\$64.17
Regional Average	\$84.40	St. Vincent & Grenadines	\$64.17	Sint Maarten	\$21.00
		Sint Maarten	\$84.73	Trinidad & Tobago	\$39.92
Source: Signals Telecom Consulting		Suriname	\$75.00	US Virgin Islands	\$199.00
* Not all broadband providers charge an installation fee.		Trinidad & Tobago	\$39.44	Regional Average	\$72.31
		US Virgin Islands	\$119.50		
		Regional Average	\$77.32		
		Source: Signals Telecom Consulting		Source: Signals Telecom Consulting	
		* Not all broadband providers charge an installation fee.		* Not all broadband providers charge an installation fee.	

Selected Operators KB Price

Monthly Kb Price in Latin America & Caribbean: Selected Operators, 2Q13

Market	Operator	Connection Type	Downlink Kbps	Monthly Kb Price US\$
Chile	VTR GlobalCom	Cable Modem	120,000	0.0012
Jamaica	LIME	DSL	8,000	0.0037
Argentina	Telecom (Arnet)	DSL	15,000	0.0038
Trinidad & Tobago	Flow	Cable Modem	100,000	0.0013
Chile	Movistar (Telefonica)	DSL	80,000	0.0008
Chile	Manquehue	DSL	100,000	0.0015
Argentina	Fibertel	Cable Modem	30,000	0.0020
Grenada	LIME	DSL	8,000	0.0074
Trinidad & Tobago	Blink (TSTT)	DSL	10,000	0.0110
Bahamas	Cable Bahamas	Cable Modem	9,000	0.0079
Brazil	Net	Cable Modem	100,000	0.0020
Colombia	UNE	DSL	20,000	0.0042
Colombia	ETB	DSL	10,000	0.0131
Mexico	Cablevisión	Cable Modem	100,000	0.0012
Brazil	Telefonica	DSL	200,000	0.0009
Brazil	Sercomtel	DSL	100,000	0.0025
Brazil	GVT	DSL	150,000	0.0015
Aruba	Setar	DSL	16,000	0.0105
Aruba	Setar	Cable Modem	70,000	0.0072
St. Kitts & Nevis	LIME	DSL	8,000	0.0144
Puerto Rico	PRT (Claro)	DSL	50,000	0.0036
Costa Rica	ICE	DSL	10,000	0.0099
Panama	Cable & Wireless	DSL	5,000	0.0064
Puerto Rico	Liberty	Cable Modem	30,000	0.0030
Jamaica	Flow	Cable Modem	100,000	0.0013
El Salvador	Telecom (Claro)	DSL	3,000	0.0132
Nicaragua	ENITEL	DSL	5,000	0.0122
St. Lucia	LIME	DSL	4,000	0.0273
Dominica	LIME	DSL	8,000	0.0138
Dominican Republic	CODETEL (Claro)	DSL	50,000	0.0124
Barbados	LIME	DSL	20,000	0.0048
Ecuador	CNT	DSL	15,000	0.0078
Anguilla	LIME	DSL	8,000	0.0186
Venezuela	CANTV	DSL	2,000	0.0318
Curaçao	UTS	DSL	26,000	0.0032
Guyana	GT&T	DSL	1,500	0.1000

Source: Signals Telecom Consulting

Caribbean Statistics & Rates Evolution

Selected Operators KB Price

Monthly Kb Price in Latin America & Caribbean: Selected Operators, 1Q14

Market	Operator	Connection Type	Downlink Kbps	Monthly Kb Price US\$
Chile	VTR GlobalCom	Cable Modem	120,000	0.0011
Jamaica	LIME	DSL	20,000	0.0016
Argentina	Telecom (Arnet)	DSL	15,000	0.0017
Trinidad & Tobago	Flow	Cable Modem	100,000	0.0010
Chile	Movistar	DSL	150,000	0.0005
Chile	Manquehue	DSL	100,000	0.0013
Argentina	Fibertel	Cable Modem	30,000	0.0015
Grenada	LIME	DSL	8,000	0.0070
Trinidad & Tobago	Blink (TSTT)	DSL	10,000	0.0080
Bahamas	Cable Bahamas	Cable Modem	50,000	0.0014
Brazil	Net	Cable Modem	120,000	0.0018
Colombia	UNE	DSL	20,000	0.0044
Colombia	ETB	DSL	10,000	0.0093
Mexico	Cablevisión	Cable Modem	100,000	0.0011
Brazil	Telefonica	DSL	200,000	0.0003
Brazil	Sercomtel	DSL	200,000	0.0011
Brazil	GVT	DSL	150,000	0.0009
Aruba	Setar	DSL	16,000	0.0105
Aruba	Setar	Cable Modem	70,000	0.0072
St. Kitts & Nevis	LIME	DSL	8,000	0.0144
Puerto Rico	PRT (Claro)	DSL	50,000	0.0026
Costa Rica	ICE	DSL	10,000	0.0099
Panama	Cable & Wireless	DSL	25,000	0.0032
Puerto Rico	Liberty	Cable Modem	40,000	0.0022
Jamaica	Flow	Cable Modem	100,000	0.0010
El Salvador	Claro	DSL	10,000	0.0058
Nicaragua	Claro	DSL	10,000	0.0070
St. Lucia	LIME	DSL	8,000	0.0144
Dominica	LIME	DSL	8,000	0.0138
Dominican Republic	Claro	DSL	10,000	0.0128
Barbados	LIME	DSL	160,000	0.0006
Ecuador	CNT	DSL	25,000	0.0028
Anguilla	LIME	DSL	8,000	0.0162
Venezuela	Inter	Cable Modem	10,000	0.0088
Curaçao	UTS	DSL	50,000	0.0016
Guyana	GT&T	DSL	1,500	0.1000

Source: Signals Telecom Consulting



Special Thanks

to the following companies for their invaluable support for advertising in CANTO's 2014-2015 Annual Directory

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Request for CANTO Directory Information 2015-2016

As is customary at this time of the year, we are requesting your organization's updated contact information for all key personnel and heads of departments in your organization. We have attached your 2014 Who's Who information for your reference. Please update and return to the CANTO Secretariat by 31st March, 2015.

We must point out that the value of the directory is dependent on the currency of the data presented. Failure to provide current information by the date specified will result in the old data being published in the new edition of our Annual Directory.

Please use this opportunity to update your company's information on or before the deadline date, to ensure that reach is extended throughout the globe, and to preserve the value of the publication as a relevant source book for our members and customers.

Should you have any questions please do not hesitate to contact Ms. Tricia Balthazar at tbalthazar@canto.org, telephone (868) 622-5582, or Ms. Gail Edwards at gedwards@canto.org, telephone (868) 622-3770/4781/0929.

I look forward to receiving your submission.

Yours faithfully,

Regenie Fräser
Secretary General



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