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## Multitude of Trends Creating Market Transitions

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Top Trends for 2018 from Gartner Group

- **Intelligent**
  - AI Foundations
  - Intelligent Apps and Analytics
  - Intelligent Things

- **Digital**
  - Digital Twins
  - Cloud to the Edge
  - Conversational Platform
  - Immersive Experience

- **Mesh**
  - Blockchain
  - Event-Driven
  - Continuous Adaptive Risk and Trust
Top Trends for 2018 from Forrester

1. IoT applications will transform key industries
2. Blockchain will drive transformation in financial services
3. Automated security intelligence will transform infrastructure and network management
4. Customer and employee experience will be redefined by mobile apps
5. AI will drive software applications to learning and auto healing
6. Digital employees will supplant white collar job functions
7. Insight driven firms will replace traditional market research
8. Customer experience management will be embedded in more services
9. Data privacy applications will become critical in brand value
10. Public clouds will accelerate business innovation and agility
Telco ICT trends in the Caribbean

- IP enabled vehicles
- Public Wi-Fi
- Mobile Money & Financial Services
- Cloud driven Networks
- IoT enabled Business Services
- E-health services enablement
- Cyber Security for all organizations
Benefits for the Operators
Changing the Operator Focus
“The greatest danger for most of us is not that our aim is too high and we miss it, but that it is too low and we reach it”

Michelangelo