Disaster Recovery & Business Continuity Management as part of your business culture.

Richard Redekop – Business Development/ICT
ABOUT SASKTEL

Five-play provider

Large and Complex Serving environment

Diversified

+$1 Billion Revenue Telecom Provider
WHO IS SASKTEL INTERNATIONAL?

TRUSTED PARTNER AND STRATEGIC ADVISOR TO TELECOM PROVIDERS INTERNATIONALLY

Created by Service Provider for Service Providers

Full Order to Cash Solution Professional Services
Global ICT Experience

- Engagements in 40 countries and 6 continents
What are the causes of telecom service failures?
How do you respond... during and after service failures?
During a Major Incident
SaskTel’s Business Continuity Lifecycle

1. Risk Assessment
2. Business Impact Analysis
3. Strategy Development
4. Plan Development
5. Testing
6. Plan Maintenance

- Lifecycle view of 6 stages
- Output of Stage 1, 2, and 3 used as input for Plan Development
- DR as a way of thinking
- Foundational to all levels of delivery