



THE 'NEW' C&W COMMUNICATIONS

"Building Stronger Partnerships for Regional Development"

John Reid
CEO, C&W Communications
Ministerial Breakfast, CANTO 2017



RESHAPING OUR ORGANIZATION

The new C&W Communications is a blend of iconic brands.

Our DNA is now stronger with the inclusion of a spirited and entrepreneurial Columbus Communications and new parent company Liberty Global with its international reach and expertise.

We will deploy transformative technology pushing the boundaries of what's possible in our region.

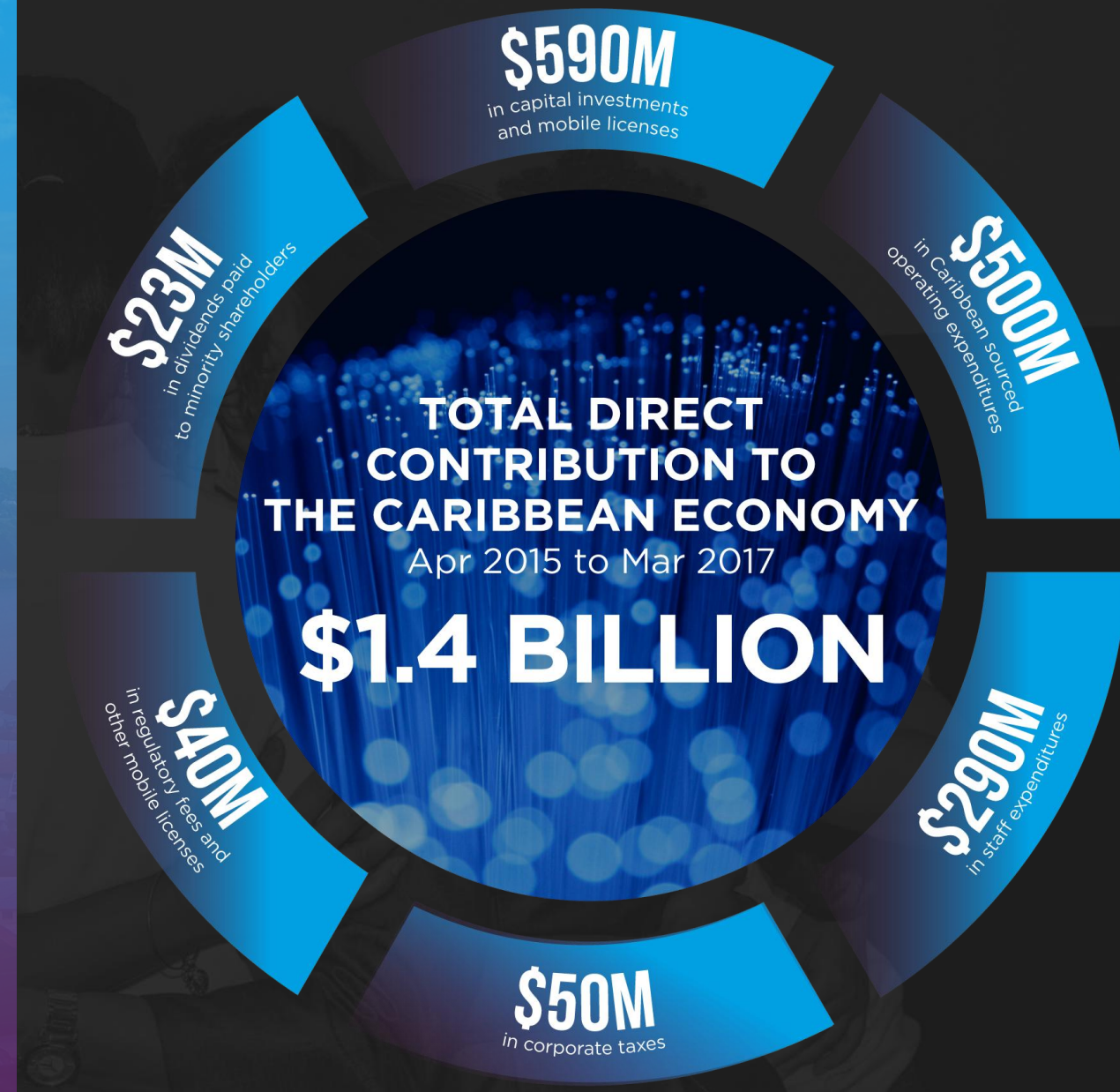


LIBERTY GLOBAL



CONTRIBUTING TO THE GROWTH OF OUR ECONOMIES

Our investment in the region touches capital equipment, suppliers, employers, shareholders, regulators and governments



THE NEW C&W COMMUNICATIONS

TODAY WE ARE...

7,000
strong



Our geographic
footprint spans 42
markets

Customer
focused



Re-energized with a
new approach

Owners of the most
sophisticated subsea
and terrestrial fibre
network spanning 42,000
km



Delivering on our
commitment to
connect
communities and
transform lives



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*conditions apply



IMPROVING OUR CUSTOMER EXPERIENCE

We have embraced the challenge
to improve our customer
experience

5 million customer calls answered
within 40 seconds in our call
centers

NPS score is 1.9 points higher
year to date



PREPARING FOR 5G - FIRST IN THE CARIBBEAN



DRIVERS OF INNOVATION

WE ARE THE FIRST IN THE CARIBBEAN
TO TEST PRE 5G

- 5G is the biggest technological evolution since the advent of the Internet
- 5G technology will offer nearly four times the capacity, lower latency, fewer dropped calls and speeds over 800 megabits per second faster downloads in seconds rather than minutes; supporting driverless cars and the Internet-of-Things and even smart appliances for the home
- It will transform our society and strengthen our reputation as pioneers in next-generation technology



WELCOME THE PRIME MINISTER OF ANTIGUA AND BARBUDA, THE HONOURABLE GASTON BROWNE





BUILDING PARTNERSHIPS

Let's work together to create a conducive regulatory environment to drive investment and innovation





Thank YOU

Q & A