

# Data Reimagined

**WawA** provides the actionable insights that can help companies to improve customer retention.

### The Problem



### **Unnoticed Comments / Reviews**

- Negative reviews and / or comments can greatly damage a company's image, but what happens when these impactful bits of information go unnoticed?
- "55% of consumers said they are not likely to continue being a customer of a company that ignores their feedback" (Apptentive).



### **Human Limitations**

- Due to the large amount of daily social media engagement, it is still possible for the teams of your organization to miss vital feedback. How about automating this process?
- Processing data, currently, is:
  - Expensive
  - Time-consuming
  - Requires extensive expertise

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# We Present the Solution: WawA



#### **Detailed Reports**

The reports produced by WawA provide detailed analytics in regards to customer feedback.

### What is WawA?

WawA is a reputation management system that provides high-quality actionable insights to businesses who want to protect their brand online.

#### **Multiple Accounts**

WawA allows the user to pull data from multiple social media platforms from a single primary dashboard.

### The Particulars of the Solution



## Automated Data Scraping and Filtering

By identifying keywords, using Artificial Intelligence, WawA is able to pull all comments / reviews containing these words, then automatically provide the decision makers with a report for them to quickly act upon.



# Improved Customer Relations using Analytics

Upon receiving a report from WawA, teams within an organization are able to make informed decisions on the four W's: who, what, when, and why.



### Prevention of Revenue Loss

WawA provides key decision makers with the means to identify industry specific metrics.

### **Growth Plan**



### Strategic

 With assistance from worldrenowned PieData, an accelerator company, WawA is driven by some of the most innovative minds in the Caribbean.



#### **Tactical**

- WawA will generate recurring revenue by selling subscriptions to its customers.
- WawA will be showcased at conferences and other key events which are held throughout the region.



### **Technology**

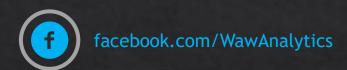
- Lead generation through marketing automation.
- Using next-gen development technologies, the possibilities for scalability are endless.

# **Funding Needs**



### **Contact Info**





# Thank You

Please visit the WawA Facebook page and register as a Beta Tester today!

Tap the "Sign Up" button to get started!

